



# Child Support Payment Options for Non-Custodial Parents

## Transition Dates and Counties

### October 1, 2018

Aiken, Fairfield, Sumter, York

### February 4, 2019

Bamberg, Barnwell, Calhoun, Chester, Edgefield, Kershaw, Lancaster, Lexington, McCormick, Newberry, Orangeburg, Richland, Saluda, Union

### April 1, 2019

Allendale, Beaufort, Berkeley, Charleston, Colleton, Dorchester, Hampton, Jasper

### June 3, 2019

Chesterfield, Clarendon, Darlington, Dillon, Florence, Georgetown, Horry, Lee, Marion, Marlboro, Williamsburg

### August 5, 2019

Abbeville, Anderson, Cherokee, Greenville, Greenwood, Laurens, Oconee, Pickens, Spartanburg

## For More Information

### Child Support

Visit the South Carolina child support website at [www.dss.sc.gov/child-support](http://www.dss.sc.gov/child-support)

### State Disbursement Unit

Contact the SDU at 800-768-5858

## Important Information About Your Child Support Payments

The South Carolina Department of Social Services (DSS) and Clerks of Court are moving to a new federally mandated child support computer system and State Disbursement Unit (SDU) over a ten-month period.

The SDU will now collect and issue support payments in counties that have moved to the new system.

If you are receiving this brochure with a notice to redirect your payments to the SDU, your support case has moved. Your support payments must now be made to the SDU instead of the Clerk of Court.

**Read more about your child support payment options inside.**

If you have not received a redirect notice, your case will move according to the transition schedule on the back of this brochure and online at [www.dss.sc.gov/child-support](http://www.dss.sc.gov/child-support).

## Electronic Payment from Your Bank (ACH)

Make one-time or recurring child support payments directly to the SDU from your bank account online with ExpertPay<sup>SM</sup> or via a toll-free call. Sign up, enter your case and payment information, link your bank account, and make payments. A one-time registration fee of \$2.50 applies. There are no transaction fees. The SDU will credit payment to your support obligation within five business days. For more information and to enroll, visit [www.expertpay.com](http://www.expertpay.com).



## Credit/Debit Card

Make your child support payment by credit or debit card with e-childspay<sup>SM</sup>. Enroll in the service, enter your child support case number and credit/debit card information, and make payments online or via a toll-free call. A 2.95% fee applies with a maximum fee amount of \$60. The SDU will credit payment to your support obligation within four business days. For more information and to enroll, visit [www.e-childspay.com](http://www.e-childspay.com).



For a complete list of fees, visit [www.dss.sc.gov/child-support](http://www.dss.sc.gov/child-support).

## Personal Check

Make your child support payments with a personal check. Make checks payable to the South Carolina State Disbursement Unit, and mail them to:

**South Carolina State Disbursement Unit  
P.O. Box 100302  
Columbia, SC 29202-3302**

Please include your name and your Member ID on your check.

**Returned Check policy:** *The South Carolina State Disbursement Unit will accept personal checks. The option to pay by personal check is considered a privilege. That privilege shall be rescinded upon return of a deposited personal check by the State Disbursement Unit depository bank. Once rescinded, subsequent payments shall be made with certified funds or through online electronic payment services. If your check is returned due to insufficient funds, we may present your check again in electronic form to the bank. You can obtain a copy of your check through your bank statement or by requesting it from your financial institution.*

*We refer checks returned for insufficient funds to a third-party collection service. The collection service is National Payment Solution (NPS). You are responsible for the \$30 service charge. Returned checks and associated service charges may be electronically debited from your account. Paying by check is your acceptance of this policy. Should you choose not to pay by check, you may also pay by cashier's check, money order or through other payment options described in this brochure.*

## Cash

Make your child support payment in cash with MoneyGram<sup>®</sup> at local businesses, such as Walmart and CVS. A \$3.99 fee applies. Or, you can pay MoneyGram<sup>®</sup> online with a credit or debit card. A tiered fee schedule applies for payments made online. The SDU will credit payment to your support obligation within two business days. For additional information and a full list of MoneyGram<sup>®</sup> locations, visit [www.moneygram.com](http://www.moneygram.com) or download the MoneyGram MobilePass<sup>™</sup> app on your smartphone.

Please include your name and your Member ID on your MoneyGram<sup>®</sup> submission.

Fill in your Member ID and keep this card in your wallet for reference when you make support payments using MoneyGram<sup>®</sup>.

### Your Member ID

### MoneyGram<sup>®</sup> Receive Code



For a complete list of fees, visit [www.dss.sc.gov/child-support](http://www.dss.sc.gov/child-support).