

SOUTH CAROLINA CHILD SUPPORT SERVICES MAY 2024 FACT SHEET



In FFY2023, the child support program collected over \$300 M

\$2.0 B in Child Support collected since the conversion to PACSS on October 1, 2018⁵

Served **194,960** children in 2023²

Total Child Support Caseload 143,399

Current Assistance: 7,696 Former Assistance: 64,332 Never Assistance: 71,371

Customer Service Portal

- 63.706 user accounts
- Over 4.3 M visits
- 547,859 disbursement and payment histories provided: 454,758 Disbursement requests and 93,101 pay history requests
- Over 54,000 updates to address and employment

Online Application Portal

- 28,682 Online Applications received since June of 2022
 - Over 80% of all applications are now online applications
- English and Spanish versions available



\$7.07 collected by the child support program for every **\$1.00** spent⁴

6th Best in the Nation for Cost Effectiveness

During FFY2023, the State Disbursement Unit (SDU) processed over \$402 M in child support collections. Income withholding collections amounted to more than **\$253 M** and represent 62% of all collections.*5

10,000 Income Withholding Orders issued per month⁵

CSSD collected over **\$23 M** in past due child support in FFY 2023 through IRS and state tax intercept programs⁵.

Average monthly distribution amount \$447.94

Paternities Established³ 22,616

Orders Established³ 7,105



Federal incentives are paid to the state and shared by the counties. In FFY 2021, South Carolina earned more than \$5,902,996 in incentives.

Special Collections⁵

