

***KENTUCKY HOMEPLACE  
QUARTERLY REPORT  
JANUARY 1, 2006 – MARCH 31, 2006***



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Front page photo: Kentucky Homeplace employees in Frankfort on the Capitol steps.

March 30, 2006

Dear fellow Kentuckians:

The Kentucky Homeplace program is happy to share with you the success of this past quarter. Family health care advisors have participated in community service projects and local events in addition to their regular assignment, assisting clients with their needs.

Homeplace served 7,168 total clients this quarter; medication accessed was \$6,692,695; and the top client problems included high blood pressure, heart disease, high cholesterol, and diabetes.

Preventative care remains a top priority goal for our program. Homeplace focused on women's health issues and addressed access to screening mammograms and pap smears, and provided education on prevention and early detection. Diabetes remains one the top diseases throughout the state and we have provided clients with educational materials for diet, exercise, and worked with them on controlling their disease.

March was Colorectal Cancer Awareness month and Homeplace participated in the National Colorectal Cancer Action Campaign "Screen for Life". Educational material was distributed to Homeplace clients and families. The information focused on colorectal cancer being preventable, treatable and beatable.

The entire quarterly report is posted on the UK Center for Rural Health's Web page for your review. Simply click on <http://www.mc.uky.edu/ruralhealth/>, go to the right side of the page and click on Kentucky Homeplace, and then scroll to the bottom of the page and click on (January – March 2006 Quarterly Report). If you wish to have a printed copy, please call 1-800-851-7512 or email me at [fjfeltn@uky.edu](mailto:fjfeltn@uky.edu).

Sincerely,



Fran Feltner, B.S.N.  
Director, Lay Health Worker Division

## Homeplace staff members meet with state legislators as part of annual retreat

FRANKFORT – State Rep. W. Keith Hall, D-Phelps, admitted wondering to himself, “Who are all those people in the blue shirts?”

The answer was Kentucky Homeplace, which descended en masse on the State Capitol on March 21 to thank state legislators for their past – and continued – support. The program, housed within the University of Kentucky Center for Rural Health in Hazard, uses lay workers to link medically underserved residents in 58 counties with available health and social services.

The visit to Frankfort was a highlight of Homeplace’s annual training retreat, held March 20-22 in Lexington, during which nearly 40 lay workers – referred to as family health care advisors (FHCAs) – received instruction on avian flu, detecting abuse among their clients, self-defense and other issues.

While in Frankfort, FHCAs from across the state met with their home county’s senator and representative(s). For some, it was an eye-opening first exposure to the legislative process.

“I had never been to the Capitol, so it was informative if nothing else, just to see everybody in action,” said Teresa Judd, FHCA for Bath, Menifee, and Montgomery counties.

That sentiment was shared by FHCA Carla Gray, who serves Calloway County.

“I considered our recent trip to Frankfort to be one of the best learning experiences of my career,” she said. “I have a much better understanding of how Kentucky’s government works.”

For others, it was a return trip – albeit it with a more significant purpose.

“I hadn’t been there since I was a little girl and it was a trip down memory lane for me,” said Floyd County FHCA Gina Bates. “I was very overwhelmed by the kindness of the representatives. I thought it was a great experience for us to get to know each other.”

Later in the day, the entire Homeplace contingent was greeted by the House of Representatives following an introduction by state Rep. Tanya Pullin, D-South Shore.

“It amazed me to see the family health care advisors get the recognition that they deserve,” said Homeplace Director Fran Feltner, who was making her third trip to Frankfort to advocate for a restoration of funding that had been lost in recent years. “For the legislators to get up out of their seats and give a standing ovation, it was more than I ever expected.”

(FHCAs were honored again that night at the annual Homeplace banquet, as state Rep. Ted Edmonds, D-Jackson, presented each of them with a Kentucky Colonel certificate).

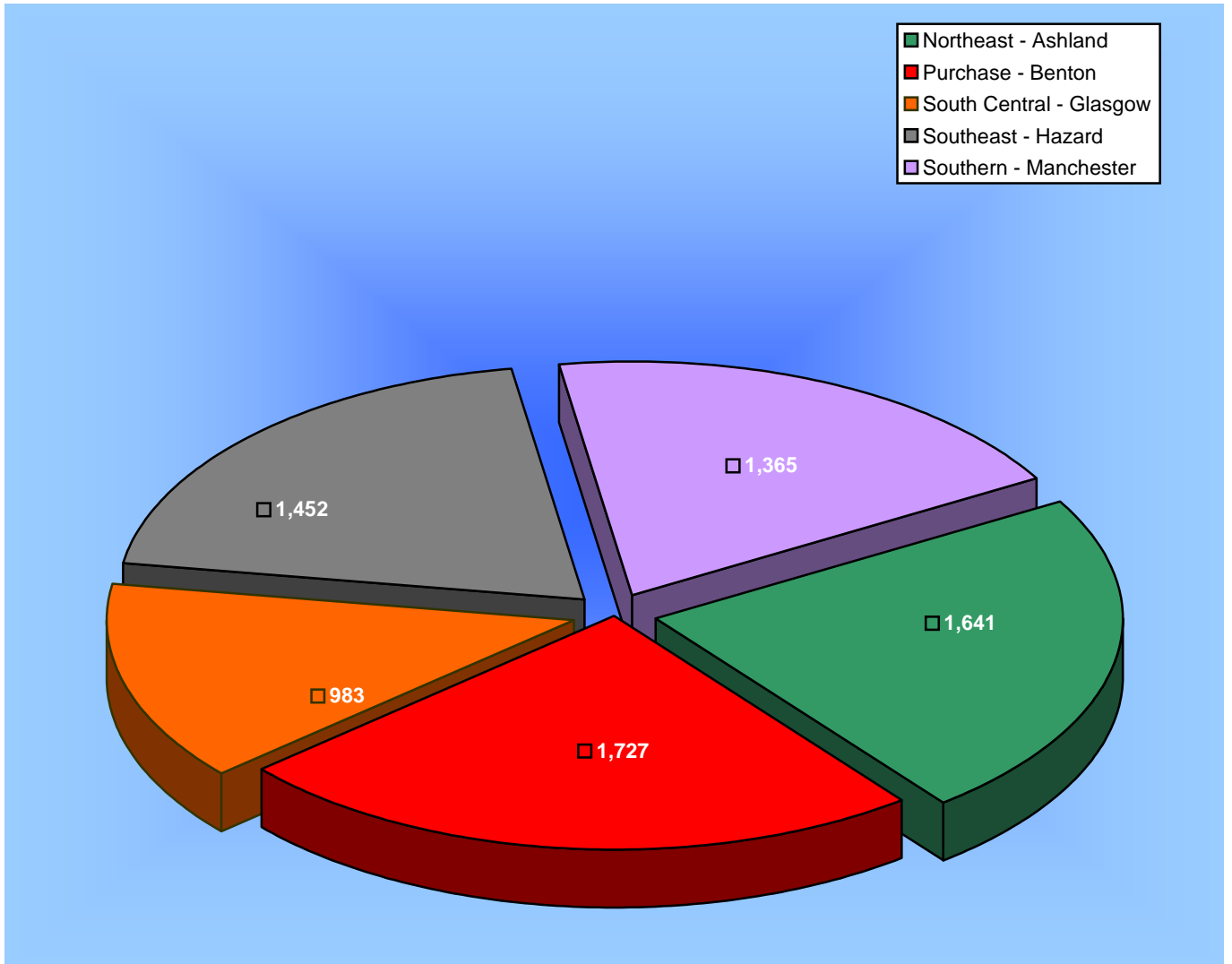
Feltner’s advocacy and the FHCAs’ visit to Frankfort paid off, as state funding of Kentucky Homeplace was increased by \$208,000, restoring the program’s annual budget to \$1,999,900 – which will allow operations to be sustained at their current level.

UK officials had sought an additional \$1.8 million to expand the program to each of the state’s rural counties. Efforts already are under way to secure that funding during next year’s legislative session.

<b>Poverty Levels of Homeplace Clients</b>					
<b>January 1, 2006 – March 31, 2006</b>					
Number of people in household	100%	101-150%	151-200%	200+%	TOTAL
1	2,719	3	1	0	2,723
2	3,072	51	3	4	3,130
3	677	14	4	0	695
4	406	15	2	0	423
5	109	7	1	0	117
6	40	3	2	0	45
7	19	1	1	0	21
8	9	3	1	0	13
9	1	0	0	0	1
10	0	0	0	0	0
<b>TOTAL:</b>	<b>7,052</b>	<b>97</b>	<b>15</b>	<b>4</b>	<b>7,168</b>
<b>Column %:</b>	<b>98%</b>	<b>1.35%</b>	<b>0.21%</b>	<b>0.06%</b>	<b>100.00%</b>
Source: Data extracted from the Kentucky Homeplace Computer Database					

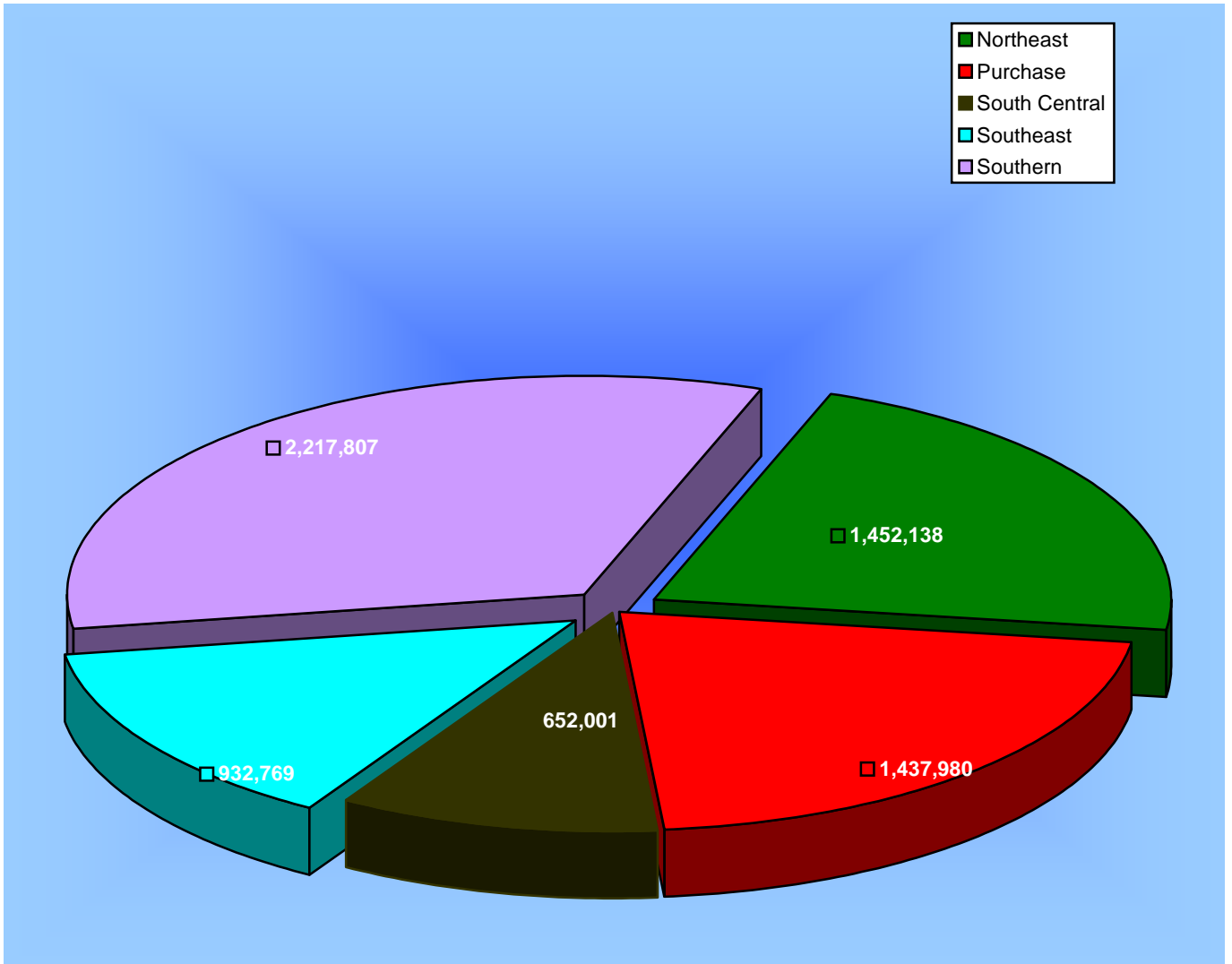
<b>Age Distribution of Homeplace Clients</b>		
<b>January 1, 2006 – March 31, 2006</b>		
Age Group	Number of Females	Number of Males
Under Age 1	0	0
Ages 1 to 4	1	2
Ages 5 to 12	13	6
Ages 13 to 14	1	1
Ages 15 to 19	13	9
Ages 20 to 24	57	41
Ages 25 to 44	572	382
Ages 45 to 64	2,165	1,385
Ages 65 to 74	904	550
Ages 75 to 84	622	232
Ages 85 and over	154	58
<b>Total:</b>	<b>4,502</b>	<b>2,666</b>
Source: Data extracted from the Kentucky Homeplace Computer Database		

# Clients Served January 1, 2006 – March 31, 2006



**TOTAL FOR THE QUARTER: 7,168**

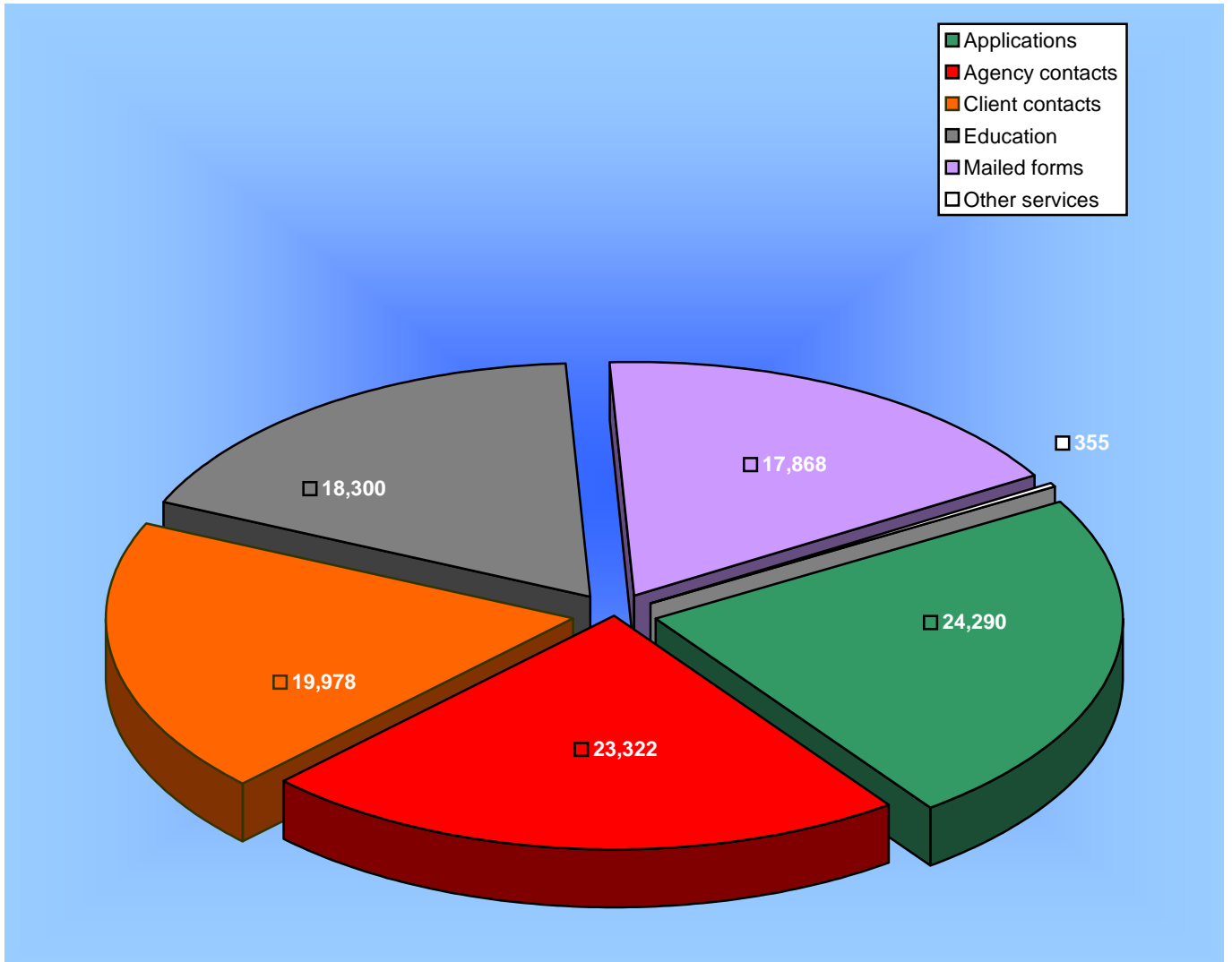
# Client Services and Accessed Medications Value January 1, 2006 – March 31, 2006



**TOTAL FOR THE QUARTER: \$6,692,695**

# Client Services

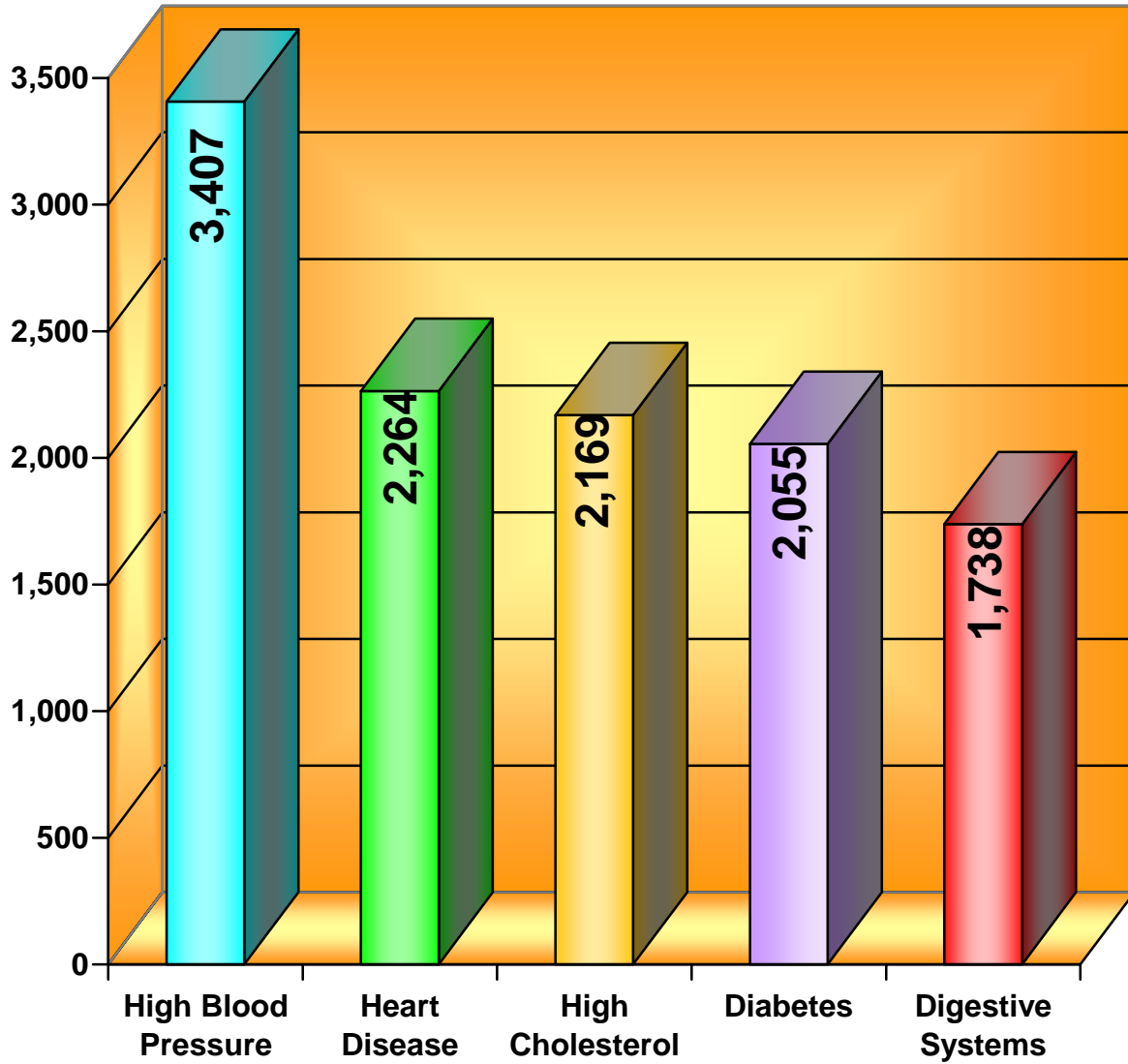
## January 1, 2006 – March 31, 2006



**TOTAL FOR THE QUARTER: 104,113**



## Top Five Client Problems by Condition January 1, 2006 – March 31, 2006



## **REGIONAL SUMMARIES**

### **January – March 2006**

**The Kentucky Homeplace Program held its annual retreat and banquet in Lexington March 20-22. FHCAs and regional coordinators were recognized for their efforts for the past year. Intensive two-day training seminars were held and included special guest speaker William D. Hacker, MD, commissioner of the Kentucky Department of Public Health, who spoke about Avian and Pandemic Flu planning.**

**NORTHEAST REGION – Bath, Boyd, Carter, Elliott, Greenup, Johnson, Lawrence, Magoffin, Martin, Menifee, Montgomery, Morgan and Rowan counties; Regional Coordinator Deanna Jessie.**

Our family health care advisors served 1,641 total clients this quarter. A total of 27,369 services were provided to these clients. \$1,452,138 of free medication and services was provided to our clients in this service area. FHCAs attended the Community Based Service Adult Medical Training and the Medicare D Training.

#### **Regional Office**

Deanna Jessie, regional coordinator, attended regional coordinators meetings this quarter in Hazard, Lexington and Bowling Green. Deanna attended the annual Kentucky Public Health Association state reception and the Gateway Area Development meeting. She attended the Rural Health Network meeting at the University of Kentucky Extension Service office. Deanna attended the St. Claire Annual Rural Health Evaluation in Elliott County. She is working with the American Cancer Society to coordinate cancer services to Homeplace clients.

#### **Bath, Menifee and Montgomery counties**

Teresa Judd participated in New Hope Clinic's Diabetic Day. She attended meetings at the Gateway Area Development District with Homeland Security. She helped with the Carter County Community Health Day. Teresa attended the St. Claire Rural Health Clinic annual evaluation in Bath County.

#### **Boyd County**

Kim Sansom participated in the FIVCO Area Development Homeland Security meeting. She helped with the Carter County Community Health Day.

#### **Carter County**

Anita Salyers held two Carter County Community Health Days. She worked with Our Lady of Bellefonte mammography unit. Anita is working with the Carter County Lions Club to assist Homeplace clients. Anita participated in the Little Sandy District Pandemic Flu Mock Disaster Training.

### **Elliott and Morgan counties**

Janet Kegley participated in the Sandy Hook Interagency Meeting. Janet participated in the Little Sandy District Pandemic Flu Mock Disaster Training. She attended the Senior Citizen Valentine luncheon at the Senior Center. Janet attended the Annual St. Claire Rural Health Clinic Evaluation. She met with a representative of the Commission for Handicapped Children and assisted with the Carter County Community Health Day.

### **Greenup County**

Kelly McCarty attended the Annual Joint Information and Education Committee and Community Participation Committee meeting sponsored by the Greenup County Health Department. She helped with the Carter County Community Health Day. She attended the FIVCO Homeland Security Meeting

### **Johnson and Magoffin counties**

Judy Bailey assisted with the Low-Income Health Day with the Magoffin County Health Department. Judy attended the Johnson County Cancer Health Steering Committee meeting. She participated in the Carter County Community Health Day.

### **Lawrence County**

Elizabeth Kelly helped with the Carter County Community Health Day.

### **Rowan County**

Family health care advisors from Carter, Elliott and Bath counties are trying to serve the people of this county.

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### **SOUTH CENTRAL REGION – Allen, Barren, Butler, Edmonson, Hart, Logan, Metcalfe, Monroe, Simpson, and Warren counties; Regional Coordinator Beth Wells.**

Our family health care advisors served 983 total clients this quarter. A total of 12,553 services were provided to these clients. \$652,001 of free medication was provided to our clients in this service area.

During this quarter, each staff member was asked to choose a health concern in the county they serve and implement a program to address the health problem. In eight of the counties, we chose to address the rate of breast/cervical cancer. Letters were sent to female clients ages 40-65 encouraging them to contact us to see if they may be eligible for a free cancer screening through the local health departments. A total of 63 women took advantage of the free or reduced screening through the health departments. In Butler and Logan counties, we will be addressing diabetes issues during the April through June quarter.

**Barren County**

Jeaneen Williams attended the Barren County Vision meetings and volunteered at the Barren County Safe Kids Car Seat event.

**Metcalfe and Monroe counties**

Janice Compton attended the Monroe County Diabetes meetings and the Monroe County Pandemic Flu meeting.

**Edmonson and Hart counties**

Sharon Cherry attended the monthly Edmonson County Diabetic Support Group meetings.

**Warren County**

Velma Koostra met with several legislators in Frankfort.

**Allen and Simpson counties**

Peggy Gillock attended the Allen County Vision meetings.

**Butler and Logan counties**

Bettie Phelps attended the Logan County Vision meetings.

**SOUTHEAST REGION – Breathitt, Floyd, Knott, Leslie, Letcher, Perry, Pike, Powell, and Wolfe counties; Regional Coordinator Lynn Whitaker**

All FHCA's and the regional coordinator attended special training on colon cancer screening and database training at the Center for Rural Health in Hazard. They attended a special presentation on diabetic supplies and accessing them for clients.

Lynn Whitaker, regional coordinator of the Southeast Region, attended the coordinator's meeting in Bowling Green. She arranged for Mary Allender to do a presentation on the topic of diabetic supplies and home health equipment for her region. Lynn attended the Advisory Board Committee and Mentoring meeting held at the Perry County Central High School. Lynn attended a health fair at the Martin Senior Citizens Building in Floyd County. She attended a Mobilizing for Action through Planning and Partnership meeting at the Pike County Health Department. Lynn attended a Vision meeting with Paul Vance held at the Knott County Human Services Building.

**Breathitt County**

Julia Keene attended the Disaster Planning Committee meeting in Breathitt County. She met with the advisory board for the Breathitt County Extension Office to plan educational activities for the year and how to implement those activities in the most cost-effective way. Julia also met with Diane Fugate with the Middle Kentucky River Area Developmental Council to be updated on guidelines for housing, heating and rental assistance. This quarter Julia provided 2,389 services to 168 clients.

**Floyd County**

Gina attended the Kentucky Cancer Program training on colorectal cancer held in Pikeville. Gina attended a health fair sponsored by the McDowell ARH at the Minnie Senior Citizen's Building and another health fair at Martin. Gina goes bi-weekly to the Prestonsburg Health Department to see clients there. Gina provided 2,611 services to 182 clients.

**Knott County**

Paul attended the Letcher, Knott, Leslie, and Perry Counties Vision meeting held at the Knott County Human Resource building. Paul provided 3,078 services to 185 clients.

**Leslie County**

Delana attended Diabetic Day held by the CHAMP program in Leslie County. Delana provided 2,732 services to 162 clients.

**Letcher County**

Tammie provided 2,450 services to 155 clients.

**Perry County**

Nancy Combs attended an advisory meeting and mentoring day at Perry County Central High School. Nancy provided 1,800 services to 102 clients this quarter.

**Pike County**

Barbara Justice and Kristie Childers attended a Mobilizing for Action through Planning and Partnership meeting at the Pike County Health Department. Kristie and Barbara attended a meeting with Becky Simpson regarding colorectal education. Both attended a meeting with Christian Appalachian Project in Pikeville and attended the interagency meeting held at the Community Action Building in Pike County. Barbara held eight community health days at Elkhorn City and one in the Virgie area. Kristie attended a meeting with the Williamson ARH Wellness Grant Coordinator Gina Justice. Kristie has held Community Health Days at both Phelps and Belfry. Barbara provided 3,139 services to 181 clients. Kristie provided 1,701 services to 119 clients.

**Wolfe and Powell counties**

Pollyanna Shouse attended a meeting with Argene Jones at the Wolfe County Senior Citizens Building. She met with the Wolfe and Powell County health departments and the Red River Baptist Association regarding available services. Pollyanna provided 2,029 services to 198 clients.

**SOUTHERN REGION - Bell, Clay, Harlan, Jackson, Knox, Laurel, Lee, Owsley counties; Regional Coordinator Helen Collett.**

This quarter our family health care advisors served a total of 1,365 clients, performed 41 home visits, 951 client site visits, and provided 19,750 services. Medication in the amount of \$2,217,807 was ordered by the FHCAs in this region.

The Southern Region staff attended a meeting with a diabetic educator and two training sessions in Hazard for the colorectal cancer database training and surveys.

### **Bell County**

Nancy Brock attended the Bell/Whitley Interagency meeting. She held a Diabetic Day in March to help her clients receive free shoes and power chairs. Nancy held two community health days in participation with Cooperative Christian Ministry.

### **Clay County**

John Howard and Michelle Ledford held a diabetic day to help clients receive free shoes and power chairs.

### **Harlan County**

Shirley Madrey attended a meeting with a diabetic educator at the regional office.

### **Lee/Owsley counties**

Linda Thacker attended diabetic and colon cancer training this quarter. She held a Diabetic Day in March to help her clients receive free shoes and power chairs. In February she participated in a ceremony welcoming home Lee County soldiers who served in Operation Iraqi Freedom and Operation Enduring Freedom.

### **Knox County**

Paul Frederick attended a meeting of the Tri-County Coalition and Cumberland Valley Community Health Care Coalition.

### **Laurel County**

Helen Curry attended a meeting of the Cumberland Valley Community Health Care Coalition.

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## **WESTERN REGION - Ballard, Caldwell, Calloway, Carlisle, Christian, Crittenden, Fulton, Graves, Hickman, Livingston, Lyon, Marshall, McCracken, Trigg, Webster and Union Counties; Regional Coordinator, Ova Pittman**

During this quarter we provided 22,503 services to 1,727 clients. All of the staff attended a Methamphetamine Update presented by the Kentucky State Police. Additionally, we represented the program at a Kentucky Public Health Association Board of Directors Meeting, the annual Kentucky Public Health Association Conference.

### **Ballard/Carlisle counties**

Angie Carpenter attended a health fair sponsored by WPSD-TV.

### **Calloway County**

Carla Gray attended the Calloway United Benevolent Services meeting, the Purchase District Health Department training "It's Not Just About Sex Anymore: Harassment and

Discrimination in the Workplace” and an Occupational Safety and Health Administration update training.

**Christian/Trigg counties**

Jennifer Walton attended a cancer coalition meeting at the Christian County Health Department. She joined the coalition and partnered with them in an effort to encourage clients ages 21-64 to seek breast and cervical cancer screenings via the Christian County Health Department. Jennifer also attended the Christian County Diabetes Coalition meeting and the Drug Endangered Children’s Coalition meeting at the Pennyryle Area Development District office. She met with Joan Lang with the Kentucky Cancer Coalition.

**Fulton/Hickman counties**

Shan Roberts attended a Relay for Life meeting, assisted as a server at a Fulton City Mentors luncheon and the Fulton County Health Department grand opening.

**Graves County**

Mary Beth Rohrer met with representatives of the Western Kentucky Cancer Coalition regarding ovarian cancer screening.

**Livingston/Crittenden counties**

Sherry Morris attended the Livingston County Inter-Agency meeting.

**Lyon/Caldwell counties**

Melissa Wynn attended an Rx drug abuse assembly, the Caldwell County Cancer Coalition meeting, the Hillview Court Health Fair, a Lyon County Champions meeting, the Lyon County Interagency meeting and a Lyon County Chamber of Commerce meeting.

**Marshall County**

Tessa Vail attended a Medicare D meeting at Howard Investments and a heart health fair.

**McCracken County**

Pamela Hamilton attended the West Kentucky Allied Services meeting on Community Needs Assessing Services, a West Kentucky Children’s Health Coalition meeting and a heart health fair at Kentucky Oaks Mall.

**Webster/Union counties**

Jerrell Rich met with the Webster County judge-executive regarding assistance that Webster County Fiscal Court can furnish for clients, and with a Union County magistrate concerning help that Kentucky Homeplace can obtain for clients.

## **CLIENT ENCOUNTERS**

### **Actual situations encountered by our family health care advisors this past quarter**

A couple came into my office to apply for an eyeglass voucher through the New Eyes for the Needy Program. During the interview, they told me about being unable to pay their electric bill. I asked if they had tried to set up payments or if they had contacted the Letcher Knott Leslie Perry Community Action Council (LKLP). They had called the American Electric Power (AEP) but received a disconnection notice before LKLP could help.

I called AEP and they agreed to let them pay \$89 and to set the rest of their bill up on three-month installment plan. I also called the LKLP and told a representative about their situation and he agreed to help them. This couple came in wanting assistance with eyeglasses and received assistance with their electric bill, too. They were very grateful.

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Several months ago I enrolled a 47-year-old man into the program for help with eyeglasses. The client, his wife and their five kids live in a small, run-down house. The kids ranged in ages from 6-20 and their total income was from his wife's Supplemental Security Income and food stamps. The wife had Medicaid and the client had no insurance at all. Their hot water heater and vacuum cleaner were both broken and their furnace had quit working. Working through various agencies, we were able to get this client a new hot water heater, a new vacuum cleaner and found someone to repair their furnace for free as no major parts were needed.

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A 90-year-old man in a wheelchair called my office needing help with diabetic shoes. He has been a Type 2 diabetic for more than 20 years. He had sores on his ankle from his street shoes rubbing them. He had had to cut the sides of his shoes out with a knife to keep from making additional sores.

I called Paducah Prosthetics to schedule him an appointment to be fitted for diabetic shoes. They needed a prescription from his primary doctor for the request and I called his office to schedule his appointment.

My client called me after he went for his initial appointment for the fitting of his shoes. He told me he should be getting his new shoes within 10 to 14 days. He was so excited about having shoes that will fit him and not cause sores or blisters on his feet.

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I had a client come into the office that had just recently had a heart attack and been in the hospital for a while. She had been diagnosed with heart disease and diabetes and had no insurance.

I worked with the local doctor to sign her up for the Patient Assistance Program. I was able to get help from Need Line (a local agency) to supply the first month's medications.



I was also able to get a glucometer and test strips donated. I have referred her to the local Community Based Services office to have her bills taken care of by way of a spin-down card and helped fill out Hill-Burton forms to help pay for the hospital bills that might not be taken care of. I also referred her to the local health department for a visit with the nutritionist to get her diabetes under control.

---

I had a new client in January who is retired but not eligible to receive Medicare yet. The client didn't have transportation, so I arranged a home visit. He has several health conditions and needed medication assistance. Previously, he had a medical card but when he turned 62 and started drawing Social Security Retirement benefits, he lost his medical benefits through the state.

He was out of several medications at the time of the visit. I enrolled him into Patient Assistance Programs for long-term help on his medication. I was able to refer him to the Family Caregiver Program for immediate assistance with his medications. The next day they sent a field worker to his home to do an assessment. They were able to get him \$500 worth of medications immediately at the drug store. I also referred him to the local health department for blood pressure, cholesterol, and blood sugar screenings. I explained that the health department offered these services on a sliding fee scale and he would qualify for these services for free. The client now has access to medications and screenings that he could not have afforded otherwise.

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My mother was recently in the hospital and one of the nurses noticed that I was wearing scrubs and asked about my job. I told her about our program and the different counties that we serve. She was surprised to learn that a program like ours existed. She asked for more information and I gave her telephone numbers of the counties that she requested. A number of other staff members also came in inquiring about our program. They all were delighted to know about our program and knew of others that needed our assistance.

---

I have a client who has been getting medications through our agency for about a year. During an office visit, she noticed I had posted a number for clients who are eligible to get a free pap smear and mammogram at the local health department. Patients qualify if they do not have health insurance and are between the ages of 40 and 60. I saw her reading the notice and asked if she would like to get these services for herself. She replied she had not been able to afford these services. I called the local health department and scheduled a pap smear for her and they will schedule a mammogram for her. She appreciated the assistance.

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This tale begins when the mother of one of my previous clients had to call and cancel the office visit scheduled for her son. The mother was hospitalized with complications from newly diagnosed breast cancer. We rescheduled the visit for early the next week.

When she came in with her son, she asked about the income guidelines for the program. She was concerned about how she was going to be able to afford the necessary medication that her oncologist had prescribed. After checking into the various patient assistance programs that provide medication, we were able to enroll her in a program to

help get her much-needed medicine until the Medicare Part D program in which she had enrolled became effective.

Without the help of Kentucky Homeplace and the Physician Assistance Program that we work with on a daily basis, this client would have been forced to do without her cancer medication until she chose a Part D program and it became active.

---

This quarter I got a very unusual phone call from a teacher at one of our local schools. She told me that she had a kindergarten student to refer to me. She told me that the little boy had Attention Deficit Disorder, and had been without his medication for some time. The parents did have insurance that covered his medication, but the doctor changed his prescription and the insurance company would not cover it unless he had been taking it for one year.

The teacher went on to tell me that without his medicine he was very hard to control, and was very violent to other children in her classroom. If he could not get his medicine, they were going to release him from school till something could be done.

I called the mother and told her about our program and made an appointment. When she came in, I explained that our program usually helps those without insurance coverage, but I would call the company and explain the situation and see if they would furnish it for him. After explaining the situation to them, they agreed to send him his medicine. We filled out the application and attached a letter explaining the situation in writing and they will send the medications upon receipt of the information.

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I had a client who was having problems with an abscessed tooth. She had reoccurring problems with one tooth and had been to the emergency room several times in the past year. She does have employment but only works limited hours and can't afford the cost of an oral surgeon for her dental problems.

Our area is limited on assistance for dental procedures, but after calling several dentists in the area I was told of a credit card called Care Credit. It allows you only enough credit for your dental procedure and you may only use it for that purpose. I helped the client apply for this service and she was able to get a \$600 credit to help with her dental procedure.

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A lady that works in the courthouse came in my office and said there was a boy who was in terrible pain from a toothache. I asked her to send him to my office. When he came in my office he was in such pain, that tears were running down his cheeks. He could hardly concentrate on giving me the necessary information I needed to help him. He said he contacted the local dentist and \$85 was the cheapest he could have it fixed and he couldn't get the money.

I referred him to a local dental clinic and had him apply for the sliding fee scale. His grandmother paid the \$17 for him and the clinic pulled his tooth that day. He came back to my office later and he was so appreciative of our assistance.

---

I have a 56-year-old female client with diabetes, heart disease and hypertension. She came to the office and needed help with purchasing eyeglasses. She said that her eyes had gotten worse over the years and she also needed an eye exam. She didn't have any medical insurance, so I filled out an application for the Kentucky Vision Project.

I asked her about her medications and she said her physician helps her with them. While we were talking she told me about her sister, who is also a diabetic. She said her sister didn't take care of her diabetes and wouldn't get out of the house. Her sister had insurance that paid for all her supplies and medications but she didn't take them correctly and wouldn't watch her diet. She said she wished she would get out of the house and try to take care of herself. I told her about a local diabetic support group that they could go to together. The group shares information, recipes, personal stories and resources for diabetes. She thought that it sounded interesting and that her sister may go with her. I also told her about a clinic that offers counseling services and medical information regarding depression.

She then mentioned that her husband had the new Medicare D plan and that one of his medications was still \$56 a month. I advised her to have him take his book that came with his plan to his physician and see if they could find a medication that was covered at a cheaper price. The next week she called me to let me know that her husband had talked to his doctor and he had switched his medication to a much cheaper one. She then said she was having a hard time getting diabetic test strips. I gave her the telephone number to a company that would send her a new glucometer and free test strips for a year. She was very happy with all of the help that we had given her.

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This quarter I was able to assist a 55-year-old lady who had been partially deaf in both ears for more than 20 years. She had no insurance to pay for new hearing aids and the ones she had were 15 years old and did not work properly. She was able to obtain the aids that she needed with the Hear Now program. She also needed to be fitted for a new pair of dentures and eyeglasses. I was able to get her application submitted to help pay for her eyeglass frames. She was able to obtain her new dentures at cost because of our referral.

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I received a phone call from a client who was in need of a sleep study. The client couldn't afford to pay and didn't have insurance to cover the procedure. He had contacted a local sleep study clinic and were told that they would have to pay at least \$700 up front. The client has no income and disability has been pending for more than two years.

The client also has to have a heart valve replacement done as soon as possible. His physician in Lexington is going to do the surgery through their Patient Assistance Program but the patient has respiratory problems. I contacted the Sleep Wellness Center and obtained the proper forms for this client to apply for his indigent program. He was approved in three days and has an appointment to have the sleep study done at no charge.

---

I received a referral from a social worker in a local hospital. A patient was released from their care and needed assistance with medication. He had been in the hospital for a few days with pneumonia and needed to continue medication but he had no insurance. I was able to contact him through a neighbor and discovered he did not have transportation to come into the office to complete the paperwork that is necessary for help through the Patient Assistance Programs.

I scheduled a home visit for the next day and when I began talking to the client I discovered he had lost his home in a recent fire and was staying in a small camper in a neighbor's yard. The neighbor had invited him in to stay with him because he had no heat in his camper. I explained the program to him, contacted my supervisor telling her about his situation, and explained that he was having difficulty breathing and had considerable swelling in his feet and legs. We were able to access the Indigent Patient Fund and paid for some of his medication until he could get his medicine through the Patient Assistance Programs.

I told him about the housing that was available in the community and scheduled him an appointment with the local clinic for a follow-up appointment. I called the clinic later and the patient had shown up for his appointment.

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I had a referral from a local church about a 47-year-old female needing an ultrasound for a knot under her arm. I referred her to the health department for a pap smear and mammogram and she will be able to get the ultrasound there also. She is on three medications, but was not eligible to get them on a free program. She was able to get help through the Rx Outreach Program for all three of her medications at a much lower cost than at the drug store.

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A previous client contacted me in need of nebulizer for her asthma. She works but doesn't have insurance. After paying her bills she was unable to pay the \$200 for a nebulizer. I contacted several agencies including Community Action and Salvation Army for donations and couldn't find assistance.

I then contacted the local discount pharmacy and negotiated a discounted price for a nebulizer. When I contacted the client, she thought she could pay the reduced amount. She was grateful that I could help her.

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During a regular visit to reorder medication, my 49-year-old client told me she wanted to find part-time work to supplement the family income. We talked about what type work and number of hours she could work. I made several suggestions and one was with an agency that provided home-care to the elderly and assisted caregivers. I called the agency and obtained information about employment. We called the agency and made an appointment for her to interview for the job.

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I have a client who had lost her disability check. Her mother came into the office and didn't know what steps to take to get it back. I called the Social Security office and found out they had sent forms for her to complete and they had not been sent back. I got her an

appointment with them and assisted her in filling out the forms. She called me and they had gotten the disability check back. They were so relieved to have gotten the check reinstated because they depended on it to live and had not known where to turn to get help when someone told them about us.

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## KENTUCKY HOMEPLACE SITE INFORMATION

ADMINISTRATION	PERSONNEL	TITLE	TELEPHONE	ADDRESS
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SOUTHEAST REGION	FHCA	COUNTY	TELEPHONE	ADDRESS
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	Barb Justice <a href="mailto:bajust0@uky.edu">bajust0@uky.edu</a>	Pike	606-433-0327 1-800-716-7384 fax: 606-433-0440	Kentucky Homeplace P.O. Box 2243 (41502) 478 Town Mtn Road Pikeville, KY 41501
	Kristie Childers <a href="mailto:kchil2@uky.edu">kchil2@uky.edu</a>	Pike	606-432-1301 Fax: 606-432-1351	Kentucky Homeplace P.O. Box 2243 (41502) 478 Town Mtn Road Pikeville, KY 41501
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	Pollyanna Shouse <a href="mailto:pshou1@uky.edu">pshou1@uky.edu</a>	Wolfe Powell	606-668-7900 Fax: 606-666-4473	Kentucky Homeplace Wolfe County Courthouse PO Box 236 Campton, KY 41301

<b>SOUTHERN REGION</b>	<b>FHCA</b>	<b>COUNTY</b>	<b>TELEPHONE</b>	<b>ADDRESS</b>
Helen Collett 76 Fayette Properties Manchester, KY 40962 1-888-220-3783 606-599-1039 606-599-8189 Fax: 606-599-8619 <a href="mailto:collett@uky.edu">collett@uky.edu</a>  NOTE:  Estill, Jackson, and Whitley counties please call regional coordinator at number listed above	Michelle Ledford  <a href="mailto:kmledf2@uky.edu">kmledf2@uky.edu</a>	Clay/ Jackson	606-599-1039	Kentucky Homeplace 76 Fayette Properties Manchester, KY 40962
	John Howard  <a href="mailto:John.Howard2@uky.edu">John.Howard2@uky.edu</a>	Clay/ Jackson	606-599-1039	Kentucky Homeplace 76 Fayette Properties Manchester, KY 40962
	Nancy Brock  <a href="mailto:nbroc2@uky.edu">nbroc2@uky.edu</a>	Bell	606-337-6886 Fax: 606-337-7183	Kentucky Homeplace Total Care 121 Virginia Ave Pineville, KY 40977
	Linda Thacker  <a href="mailto:Linda.Thacker@uky.edu">Linda.Thacker@uky.edu</a>	Lee/Owsley/ Estill	606-464-2156 Fax: 606-464-2176	Kentucky Homeplace Lee County Courthouse P.O. Box 645 Beattyville, KY 41311
	Shirley Madrey  <a href="mailto:smadr2@uky.edu">smadr2@uky.edu</a>	Harlan	606-574-9268 606-574-0239 Fax: 606-574-0384	Kentucky Homeplace 313 Central Street Harlan, KY 40831
	Paul Frederick  <a href="mailto:pfred2@uky.edu">pfred2@uky.edu</a>	Knox	606-546-4175 Ext. 4065	Kentucky Homeplace 80 Hospital way P.O. Box 10 Barbourville, KY 40906
	Helen Curry  <a href="mailto:hscurr2@uky.edu">hscurr2@uky.edu</a>	Laurel	606-878-1950 Fax: 606-878-1598	Kentucky Homeplace 188 Dog Patch Trading Ctr London, KY 40741

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Deanna Jessie 122 S. Carol Malone Blvd Grayson, KY 41143 606-474-2742 1-888-223-2910 Fax: 606-474-2592  <a href="mailto:djess0@uky.edu">djess0@uky.edu</a>  NOTE:  Martin and Rowan counties please call regional coordinator at number listed above.	Kelly McCarty  <a href="mailto:kmcca3@uky.edu">kmcca3@uky.edu</a>	Greenup	606-473-6496	Kentucky Homeplace Greenup Co. Health Dept PO Box 377 Greenup, KY 41144
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	Kim Sansom  <a href="mailto:ksans2@uky.edu">ksans2@uky.edu</a>	Boyd	606-931-0765	Kentucky Homeplace Boyd Catlettsburg Sr Center 3015 Louisa Street Catlettsburg, KY 41129
	Judy Bailey  <a href="mailto:jbail2@uky.edu">jbail2@uky.edu</a>	Johnson	606-789-4232	Johnson Co. Health Dept 630 James Trimble Blvd Paintsville, KY 41240
	Judy Bailey <a href="mailto:jbail2@uky.edu">jbail2@uky.edu</a>	Magoffin	606-349-8842 Fax: 606-349-8841	Lloyd M. Hall Community Center Church Street Salyersville, KY 41465



<b>SOUTH CENTRAL REGION</b>	<b>FHCA</b>	<b>COUNTY</b>	<b>TELEPHONE</b>	<b>ADDRESS</b>
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	Bettie Phelps <a href="mailto:bfphel2@uky.edu">bfphel2@uky.edu</a>	Logan	270-726-8350  Fax: 270-726-8027	Kentucky Homeplace Logan Health Dept 151 South Franklin Russellville, KY 42276
	Bettie Phelps <a href="mailto:bfphel2@uky.edu">bfphel2@uky.edu</a>	Butler	270-526-6267	Kentucky Homeplace Ashley Plaza Suite D9, Box 3 811 Main Street Morgantown, KY 42261
	Jeaneen Williams <a href="mailto:jwill6@uky.edu">jwill6@uky.edu</a>	Barren	270-659-2053	Kentucky Homeplace P.O. Box 1949 (42142) 119 Park Avenue Glasgow, KY 42141

<b>WESTERN REGION</b>	<b>FHCA</b>	<b>COUNTY</b>	<b>TELEPHONE</b>	<b>ADDRESS</b>
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	Tessa Vail  <a href="mailto:tcturn2@uky.edu">tcturn2@uky.edu</a>	Marshall	270-527-4351 Fax: 270-527-3922	P.O. Box 378 Benton, KY 42025
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	Jerrell Rich  <a href="mailto:jmcco2@uky.edu">jmcco2@uky.edu</a>	Webster  Union	270-664-2480	Trover Clinic Building PO Box 385 9086 State Rt 132 West Clay, KY 42404