

**UNIVERSITY OF KENTUCKY**

*Kentucky Homeplace*

**QUARTERLY REPORT**

**October 1, 2008 – December 31, 2008**



*Kentucky Homeplace*  
*2008 National Rural Health Association Program of the Year*  
<http://www.mc.uky.edu/ruralhealth/homeplace.asp>

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December 2008

Dear fellow Kentuckians:

The Kentucky Homeplace program has continued serving the uninsured, underinsured and underserved citizens of Kentucky. Family health care advisors have encouraged preventive care services and participated in community service projects and local events in addition to their regular assignment – assisting clients with their needs.

Here's a summary of services for this quarter, October 1, 2008 – December 30, 2008: the number of unduplicated clients served was 6,391; the amount of medications accessed were \$5,954,918; other services values accessed totaled \$494,720; and number of services was 104,713. The top client medical conditions included hypertension, high cholesterol, diabetes, heart disease, and mental health.

The entire quarterly report is posted on the UK Center for Excellence in Rural Health's Web page for your review. Simply type in <http://www.mc.uky.edu/ruralhealth/>, go to the left side of the page and click on Kentucky Homeplace, scroll to the bottom of the page and click on Quarterly Reports and then click on October - December 2008. If you still wish to have a printed copy, please call 1-800-851-7512 or email me at [fjfeltn@uky.edu](mailto:fjfeltn@uky.edu).

Sincerely,

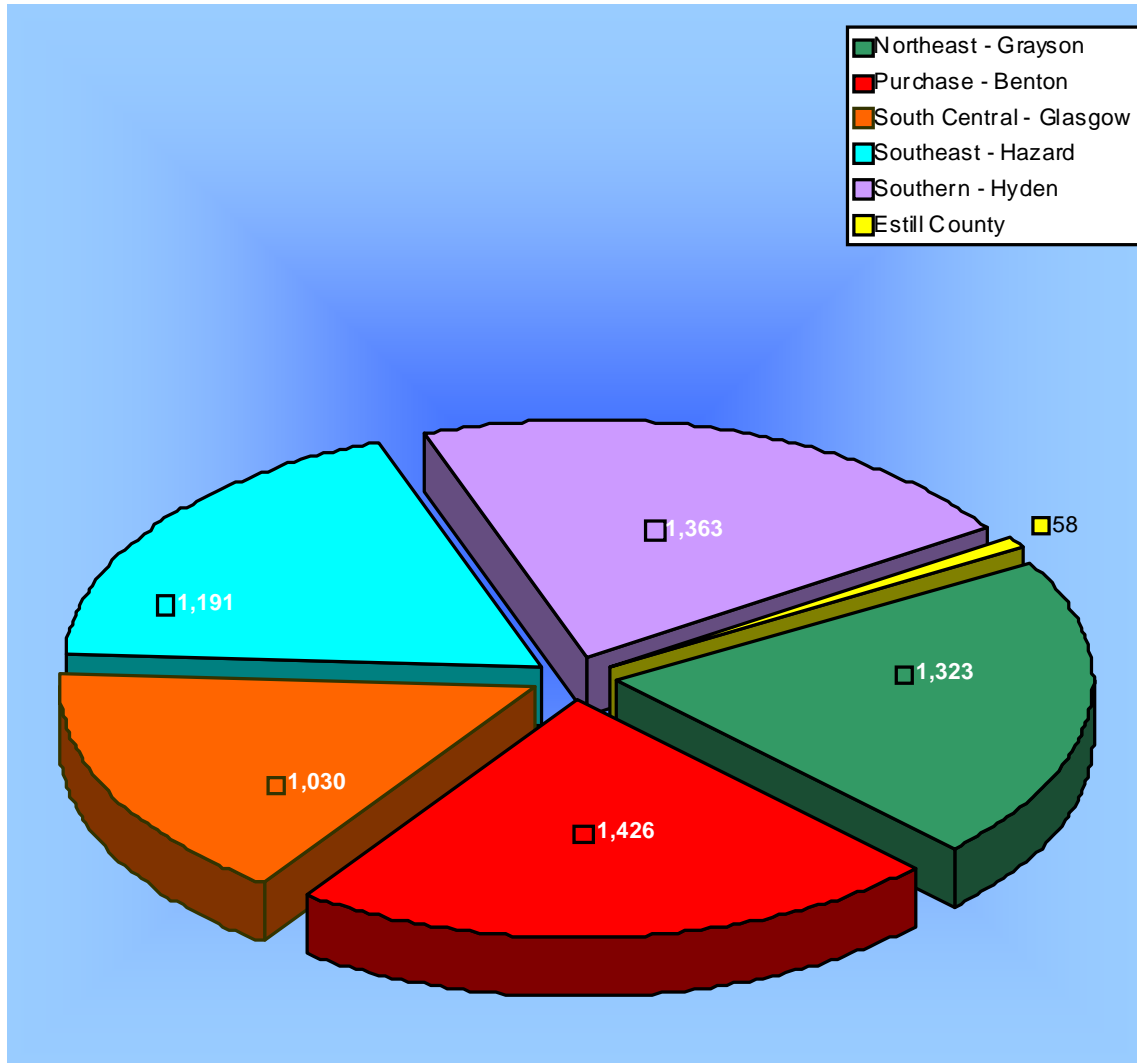
A handwritten signature in black ink that reads "Francis J. Feltner". The signature is written in a cursive, flowing style.

Fran Feltner, MSN, RN  
Director, Lay Health Workers Division

<b>Poverty Levels of Homeplace Clients</b>						
<b>October 1, 2008 – December 31, 2008</b>						
Number of People in Household	100%	101-133%	134-150%	151-200%	251-300%	Totals
1	2,108	0	0	0	0	2,108
2	2,673	0	0	0	0	2,673
3	850	0	0	0	0	850
4	407	1	0	0	0	408
5	169	0	0	0	0	169
6	75	0	0	0	0	75
7	12	0	0	0	0	12
8	9	0	0	0	0	9
9	2	0	0	0	0	2
16	1	0	0	0	0	1
<b>Totals</b>	<b>6,306</b>	<b>1</b>	<b>0</b>	<b>0</b>	<b>1</b>	<b>6,307</b>
Column %	0.999841446	0.000158554	0.00%	0.00%	0.0%	100%
Source: Data extracted from the Kentucky Homeplace database						
*Total Clients 6,391 - Incomplete income data on 84 clients						

<b>Age Distribution of Homeplace Clients</b>		
<b>October 1, 2008 – December 31, 2008</b>		
Age Group	Number of Females	Number of Males
Under Age 1	2	2
Ages 1 to 4	7	2
Ages 5 to 12	18	30
Ages 13 to 14	3	4
Ages 15 to 19	20	21
Ages 20 to 24	97	65
Ages 25 to 44	761	477
Ages 45 to 64	2,289	1,302
Ages 65 to 74	480	356
Ages 75 to 84	239	117
Ages 85 and over	69	24
<b>Total:</b>	<b>3,985</b>	<b>2,400</b>
<b>Median Age:</b>	<b>54.5</b>	<b>53.2</b>
Source: Data extracted from the Kentucky Homeplace database		
*Total Clients 6,391; incomplete data on 6 clients		

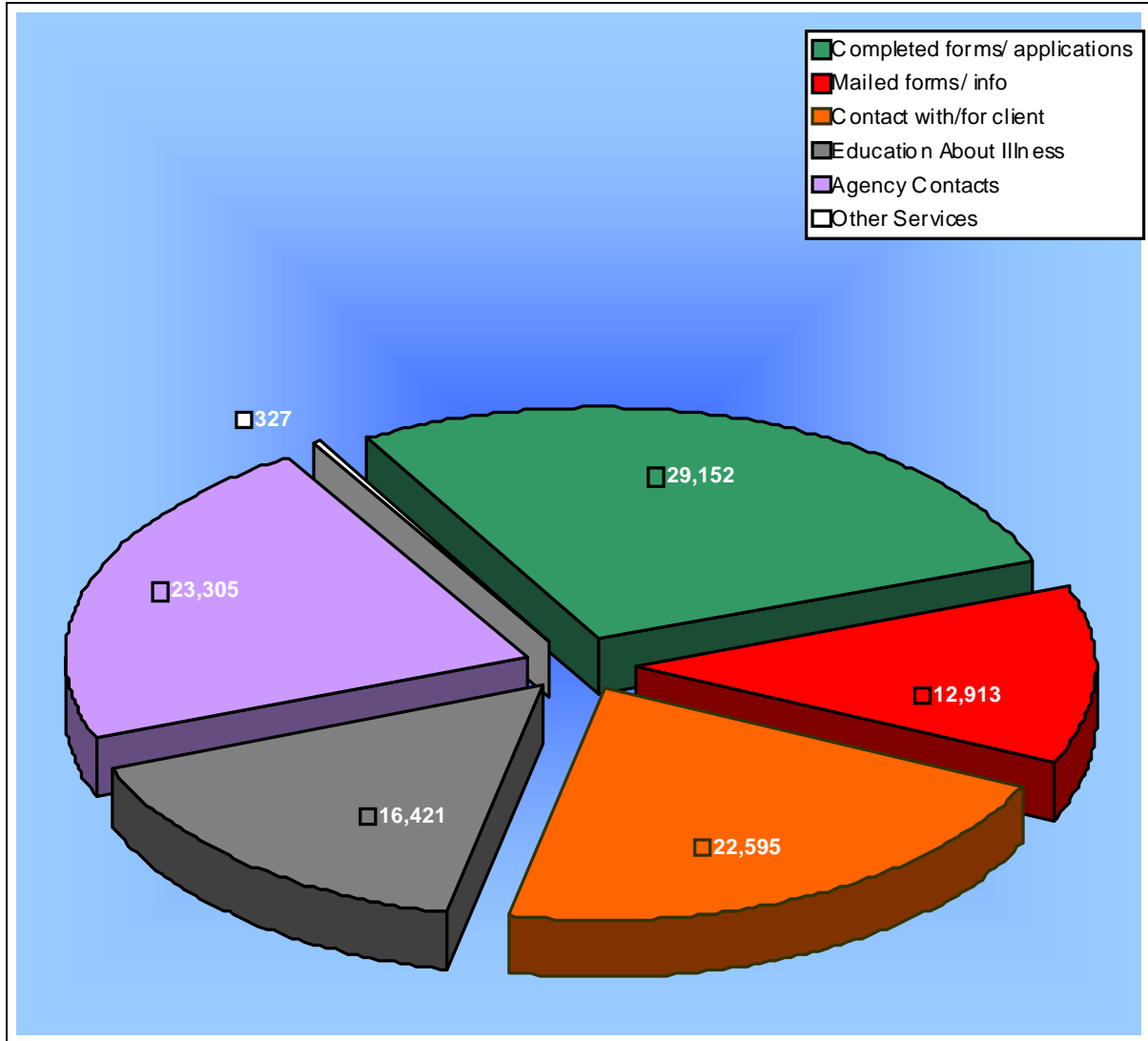
## Total Clients Served By Region



**TOTAL CLIENTS FOR QUARTER: 6,391\***

\*This total represents unduplicated clients seen this quarter– in the regional summaries, some clients are seen more than once each quarter and that duplicated number is reflected in their summaries.

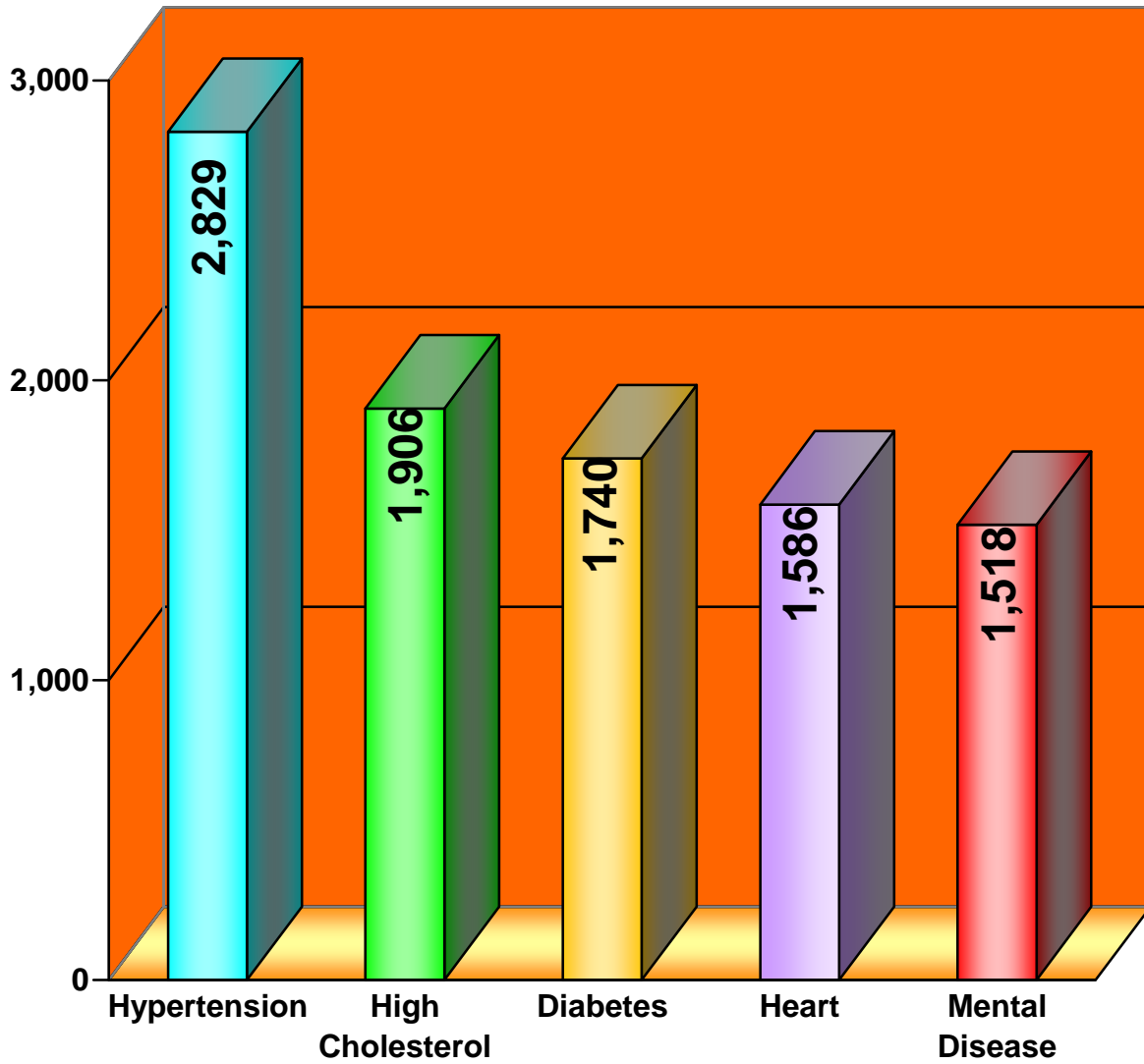
# Client Services



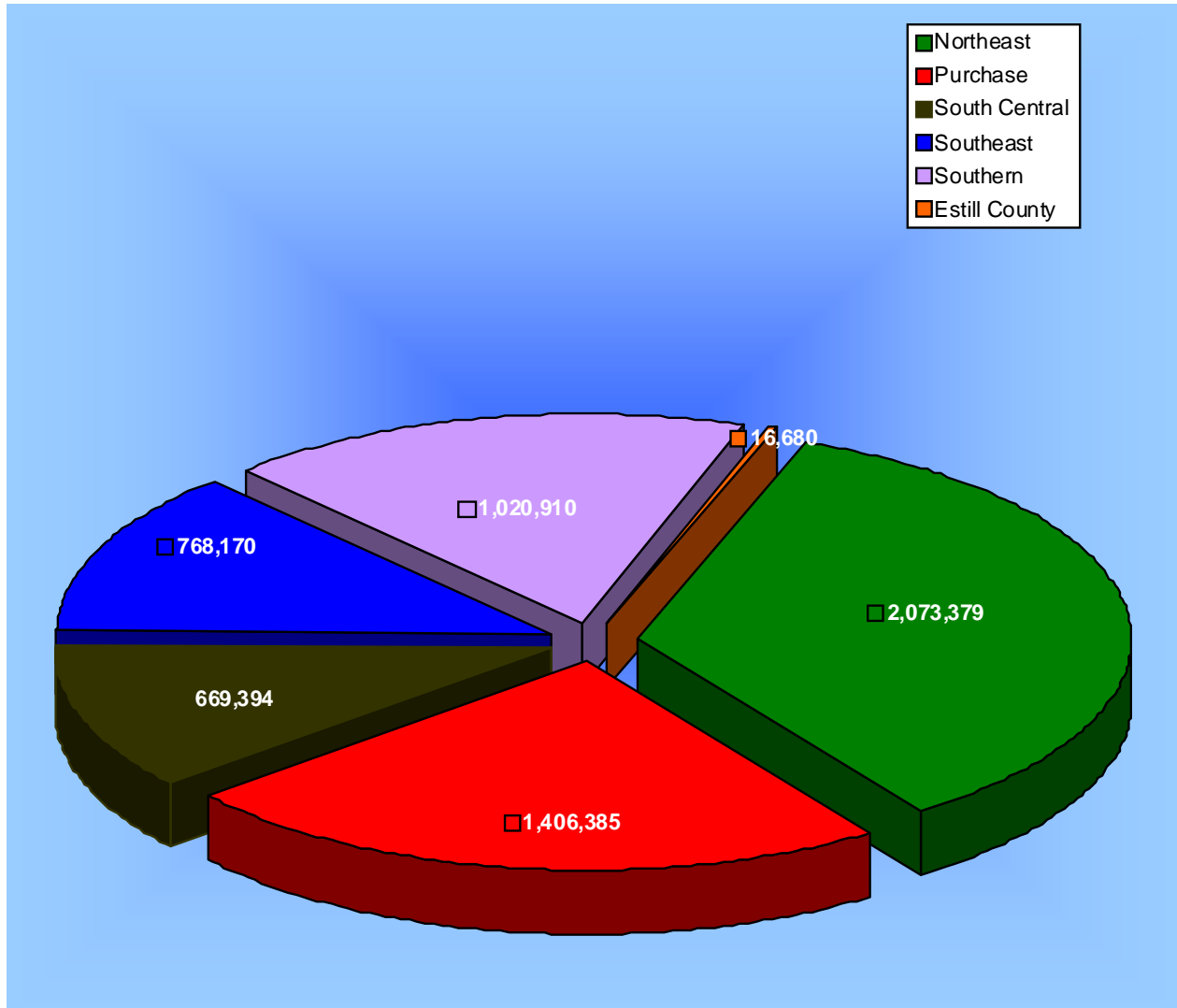
**TOTAL FOR THE QUARTER: 104,713**

There were 793 home visits made this quarter; this number is included with the client contact numbers shown above.

## Top Five Client Problems By Condition



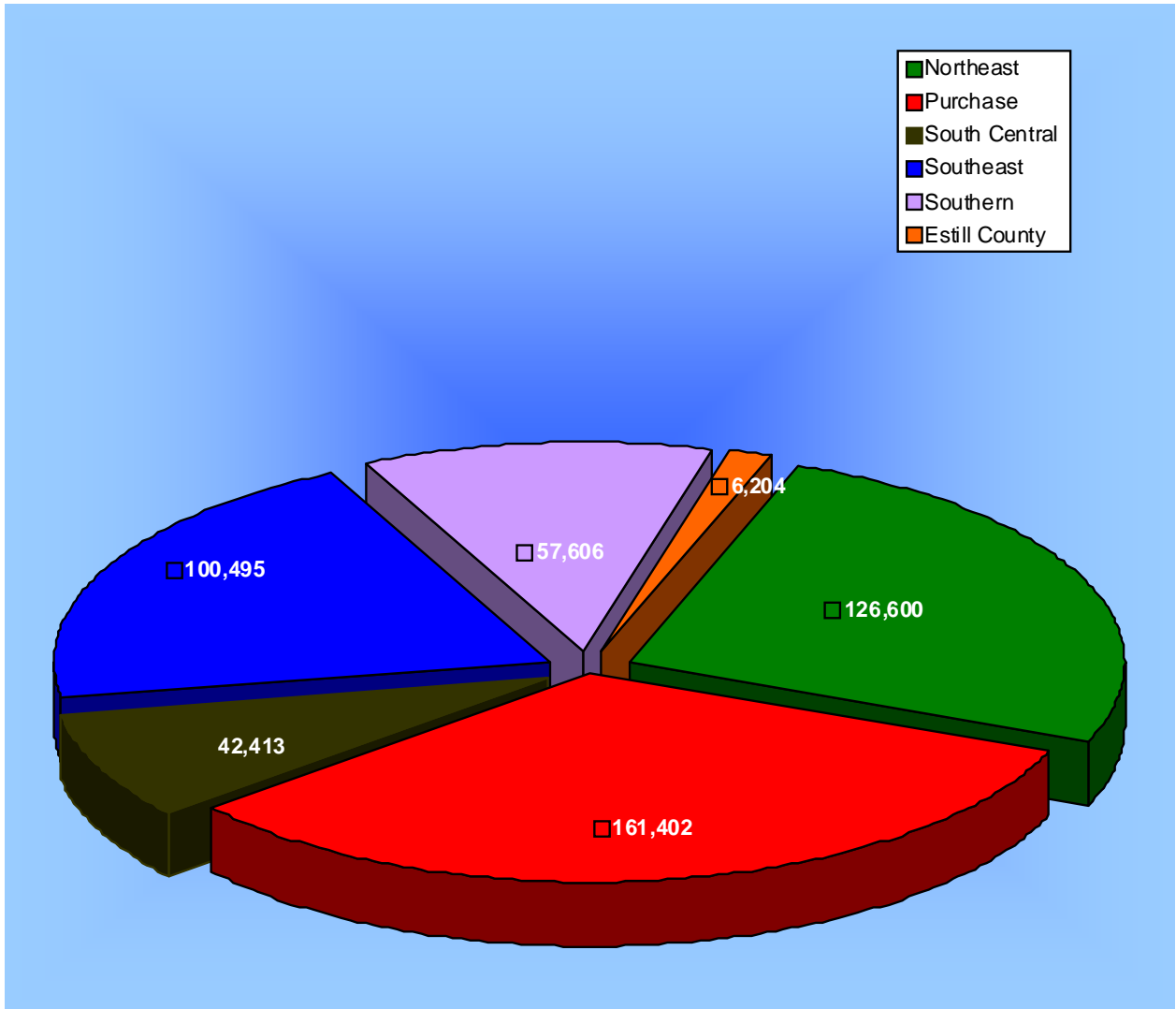
# Client Medications Value



**TOTAL MEDICATION VALUE: \$5,954,918**



# Client Services Value



**TOTAL SERVICES VALUE: \$494,720**

\*Services Value represents any services and supplies other than medications.

## REGIONAL SUMMARIES

### Northeast Region

<b>Janet Kegley</b>	<b>Regional Coordinator</b>
<b>Lana Bailey</b>	<b>FHCA (Greenup)</b>
<b>Teresa Judd</b>	<b>FHCA (Bath, Menifee, Montgomery)</b>
<b>Elizabeth Kelly</b>	<b>FHCA (Lawrence, Martin)</b>
<b>Elizabeth Smith, Lela Hickman</b>	<b>FHCA (Carter, Rowan)</b>
<b>Shirley Prater</b>	<b>FHCA (Elliott, Morgan)</b>
<b>Kim Sansom</b>	<b>FHCA (Boyd)</b>
<b>Judy Bailey</b>	<b>FHCA (Johnson, Magoffin)</b>

This quarter our FHCAs served 1,509 clients. A total of services 22,683 were provided to these clients for a value of \$161,402 and \$2,073.379 medication was provided in this service area. The Northeast Region welcomed three new FHCAs this quarter: Elizabeth Smith and Lela Hickman are serving Carter and Rowan counties and Shirley Prater is serving Elliott and Morgan counties.

### South Central Region

<b>Beth Wells</b>	<b>Regional Coordinator</b>
<b>Amy Gregory</b>	<b>FHCA (Allen, Simpson)</b>
<b>Janice Compton</b>	<b>FHCA (Monroe, Metcalfe)</b>
<b>Vacant</b>	<b>FHCA (Warren)</b>
<b>Sharon Cherry</b>	<b>FHCA (Edmonson, Hart)</b>
<b>Lisa Lack</b>	<b>FHCA (Logan, Butler)</b>
<b>Jeaneen Williams</b>	<b>FHCA (Barren)</b>

This quarter our Family Health Care Advisors served 1,114 clients. A total of 11,987 services were provided to these clients for a value of \$42,413 and \$669,394 of free medication was provided in this service area.

The South Central Region is very glad to welcome Amy Gregory to our region. Amy will be serving our clients in Allen and Simpson counties. Lisa Lack continues to provide outreach one day per month at Good Samaritan. During this quarter, we have attended a regional coordinators meeting in Lexington, Diabetes Coalition meeting and an open house for one of our partnering agencies. Janice Compton participated in the Women's Health Day sponsored by the Monroe Cancer Coalition and the Diabetes Health Fair. All of our staff has been particularly busy this quarter signing clients up for the LIHEAP program for assistance with paying heating cost.

### Western Region

<b>Sherry Morris</b>	<b>Regional Coordinator</b>
<b>Donna Hooper</b>	<b>FHCA (Fulton, Hickman)</b>
<b>Pamela Hamilton</b>	<b>FHCA (McCracken, Livingston)</b>
<b>Mary Beth Rohrer</b>	<b>FHCA (Graves)</b>
<b>Tessa Vail</b>	<b>FHCA (Marshall)</b>
<b>Carla Gray</b>	<b>FHCA (Calloway)</b>
<b>Angelic Carpenter</b>	<b>FHCA (Ballard, Carlisle)</b>

**Melissa Wynn**  
**Jerrell Rich**  
**Jacqueline Anderson**

**FHCA (Lyon, Caldwell)**  
**FHCA (Webster, Union, and Crittenden)**  
**FHCA (Christian, Trigg)**

This quarter our Family Health Care Advisors served 1,427 clients. A total of 28,289 services were provided to these clients for a value of \$161,402 and \$1,406,385 of free medication was provided in this service area.

The Western Region has been represented at numerous areas meetings and trainings this quarter. Representatives have attended training sessions on the new K-CHIP enrollment and Co-Pay Assistance Programs. Those that attended the training sessions brought back information and shared with the group. We have also attended Breast Cancer Coalition meetings, Open Houses, Domestic Violence Task Force Events, Inter-Agency meetings and the coordinators meeting held in Lexington.

We are wrapping up our cell phone drive to benefit the Merryman House Domestic Violence Shelter this quarter and one Western FHCA is working with the Breast Cancer Coalition in her area to help coordinate a Think Pink night at one of the high school basketball games.

**Southeast Region**

**Margaret Russell**  
**Tammie Holbrook**  
**Nancy Combs**  
**Paul Vance**  
**Julia Keene**  
**Barbara Justice**  
**Kristie Childers**  
**Pollyanna Shouse**  
**Billie Johnson**

**Interim Regional Coordinator**  
**FHCA (Letcher)**  
**FHCA (Perry)**  
**FHCA (Knott)**  
**FHCA (Breathitt)**  
**FHCA (Pike)**  
**FHCA (Pike)**  
**FHCA (Wolfe, Powell)**  
**FHCA (Floyd)**

This quarter our Family Health Care Advisors served 1,197 clients. A total of 20,151 services were provided to these clients for a value of \$100,495 and \$768,170 of free medication was provided in this service area.

Paul Vance attended the UK June Buchanan Medical Clinic Site Management Team Meeting at the UK June Buchanan Medical Clinic. Billie Johnson attended meetings and worked with the Christian Appalachian Abuse Center this quarter. Several FHCAs participated in special Christmas projects providing clothing and food baskets for clients in their counties.

**Southern Region**

**Helen Collett**  
**Michelle Ledford**  
**Nancy Brock**  
**Linda Thacker**  
**Shirley Madrey**  
**Paul Frederick**

**Regional Coordinator**  
**FHCA (Clay)**  
**FHCA (Bell)**  
**FHCA (Lee, Owsley, Estill)**  
**FHCA (Harlan)**  
**FHCA (Knox)**

**Helen Curry**  
**Kendall Morgan**  
**Lucinda Blair**

**FHCA (Laurel)**  
**FHCA (Leslie)**  
**FHCA (Jackson)**

This quarter our family health care advisors served 1,438 clients. A total of 20,278 services were provided to these clients for a value of \$57,506 and \$1,020,910 of free medication was provided in this service area.

**Estill County Initiative**  
**Samantha Adkins**

**FHCA (Estill County)**

This quarter the Estill County Initiative FHCA served 58 clients. A total of 1,325 services were provided to these clients for a value of \$6,204 and \$16,680 of free medication was provided in this service area.

**CLIENT ENCOUNTERS**  
**Actual situations encountered by our**  
**family health care advisors this past quarter**

I had a 43-year-old female that had lost her job because she had been in Louisville at the hospital with her daughter who was sick. She had gone from having \$1,600 per month income to \$0. She needed assistance with her heating bill and didn't know where to turn for help. Another client referred her to me to see if I could help her with her bill. I went to Community Action and requested assistance through the Low Income Home Energy Assistance Program (LIHEAP). They paid \$154 on the bill. The client was very pleased and thanked me several times.

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I had a client that went for her annual physical exam which included a breast exam. Later that day she had a mammogram that revealed a nodule that had grown in size since 2007, and calcifications were found with no change since her last mammogram. She was advised to wait, but for peace of mind was told she could have a specialist look at the films and reports and if needed possibly have the nodule removed. I referred her to Surgery on Sunday and they called her within a week of receiving the referral and copies of the reports. She then went to Lexington for her free consultation and second opinion and was advised by a surgeon that it was nothing that needed to be removed at this time. She was very relieved and very thankful it was nothing to worry about.

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A 37-year-old male was referred to me by a friend. He had a sleep study done and his airway collapsed an average of 80 times per hour of sleep. He came to me for help with a Continuous Positive Airway Pressure (CPAP) machine which he needed desperately. He had no insurance and could not afford to buy one. I filled out an application on Respironics and found he was qualified to receive assistance. The machine was shipped but the mask and fittings were not included, so I called the Sleep Disorder Center and they agreed to furnish the mask, fittings and set the CPAP for him free of charge.

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Recently, I received a referral for a family requesting assistance with prescription medicines and other issues. I scheduled a home visit and enrolled both the husband and wife in the program.

The husband is 57-years-old and has Disability Social Security with Medicare Part A, B and D. He has significant hearing loss in both ears and was in need of hearing aids for both ears and cannot afford the \$3,000+ needed for two hearing aids. After completing an application for Hear Now and calling that organization and successfully getting the client pre-approved for hearing aids, I called an audiologist and scheduled a hearing test. The application has now been sent to Hear Now for final processing.

Additionally, as the client does not qualify for low income assistance, I was able to qualify him for some of his prescription medicines through the Patient Assistance Programs that are available through various pharmaceutical companies.

I also enrolled the clients' wife in the program. She is a 56-years-old and while she has been approved for Disability Social Security, it will be two years before she become eligible for

Medicare. I worked with her physician's office and the Patient Assistance Programs and was able to get all but one of her eight prescription medicines at no charge. The other is available on the Wal-Mart \$4 plan.

I continue to monitor their situation and have begun working on other issues for this family including outstanding medical bills and assistance with glasses.

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My client is 38-years-old and he had received a kidney transplant 12 years ago. He had done well with the transplant until about 1½ years ago. He had gotten an infection that damaged the kidney and it quit functioning completely. He was being put back on the kidney transplant list.

The client had to go through the necessary medical procedures that must be completed before being put on the list. He had extensive dental work that needed to be completed and could not afford the dental work. I completed the necessary paper work and got the referrals from his dentist to make a referral with Surgery on Sunday.

My client was scheduled an appointment right away. All of his teeth were extracted the same day. He is waiting for dentures, and is now on the transplant list. He was very pleased that everything went so smooth and how quickly he was helped.

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This quarter has been more touching to me than any other quarter. I had a 77-year-old male dying of prostate cancer. I had attempted to help him with a needed medication, but he had Medicare Part D. With Medicare Part D, it still was going to cost him \$453 co-pay.

I went out to do a home visit and together we called Social Security who sent forms for the client to fill out. A representative of My Medicare Part D called him and he asked them to call and speak to me. Together, we were able to help my client get a Medicaid card to help pay for the medication. My client was very thankful that Kentucky Homeplace makes it possible to assist the elderly who have difficulty understanding things and act on their behalf.

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I had a client come into see me to get help with medicine. While doing the initial assessment and screenings, I found out that she had just got through with chemotherapy and had colon cancer. She said that her doctor had recently discovered a lump in her breast and wanted to make sure that the cancer hadn't spread there also.

Before diagnosed with cancer, the client worked up to 60 hours a week and had insurance that covered all her medical needs. Since she no longer had a job and was recently awarded her disability, she was in that two-year period before her Medicare kicked in.

She told me that she had been to the hospital and Community Services or the Food Stamp office to see if she was eligible for any kind of assistance. One of the hospital employees actually came out and told her that they didn't do charity work. She said that this hurt her feeling so much. She said that she had always been independent and had never had to ask for help before. And, if she hadn't of developed cancer she wouldn't be asking for help now.

I told her about a program for women at the health department for your pap smears and mammograms and, then, if there is a problem they will pay for cancer treatment. I called the health department and talked to the nurse and made her an appointment for the next day. The next day she called me back and told me that the health department was going to pay for everything; the surgeon, the room, the radiologist, anesthesiologist, lab, and post operation visit. She was so glad that the burden of debt was no longer a concern and she could concentrate on getting well.

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## KENTUCKY HOMEPLACE SITE INFORMATION

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ADMINISTRATION	PERSONNEL	TITLE	TELEPHONE	ADDRESS
Kentucky Homeplace 750 Morton Blvd Hazard, KY 41701 606-439-3557, Ext 83654 1-800-851-7512 Fax: 606-435-0427	<b>Fran Feltner, MSN, RN</b> <a href="mailto:fffeltn@uky.edu">fffeltn@uky.edu</a>	Director, Lay Health Workers Division	606-439-3557, Ext 83654	Kentucky Homeplace 750 Morton Blvd Hazard, KY 41701
	<b>Margaret Russell</b> <a href="mailto:marussel@email.uky.edu">marussel@email.uky.edu</a>	Administrative Coordinator II	606-439-3557, Ext 83656	Kentucky Homeplace 750 Morton Blvd Hazard, KY 41701
	<b>Tena Smith</b> <a href="mailto:trsmi1@uky.edu">trsmi1@uky.edu</a>	Staff Support Associate II	606-439-3557, Ext. 83533	Kentucky Homeplace 750 Morton Blvd Hazard, KY 41701
	<b>David Gross</b> <a href="mailto:dagros3@uky.edu">dagros3@uky.edu</a>	Director of External Affairs	606-439-3557, Ext 83525	UK Center for Rural Health 750 Morton Blvd Hazard, KY 41701

SOUTHEAST REGION	FHCA	COUNTY	TELEPHONE	ADDRESS
<b>Margaret Russell Interim Coordinator</b> 750 Morton Blvd Hazard, KY 41701 606-439-3557, Ext 83656 1-800-851-7512 Fax: 606-487-1362	Tammie Holbrook <a href="mailto:tdholb0@uky.edu">tdholb0@uky.edu</a>	Letcher	606-632-0993 Fax: 606-632-0893	Kentucky Homeplace 4 Banks Street, #101 Whitesburg, KY 41858
	Nancy Combs <a href="mailto:never0@uky.edu">never0@uky.edu</a>	Perry	606-439-3557 1-800-851-7512 Fax: 606-435-0427	Kentucky Homeplace 750 Morton Blvd Hazard, KY 41701
	Paul Vance <a href="mailto:pvanc2@uky.edu">pvanc2@uky.edu</a>	Knott	606-785-9884	Kentucky Homeplace 59 Cowtown Rd, STE 3 P.O. Box 1380 Hindman, KY 41822
	Julia Keene <a href="mailto:jkeen0@uky.edu">jkeen0@uky.edu</a>	Breathitt	606-666-7106 Fax: 606-666-4473	Kentucky Homeplace 1137 Main Street Jackson, KY 41339
	Barb Justice <a href="mailto:bajust0@uky.edu">bajust0@uky.edu</a>	Pike	606-433-0327 fax: 606-433-0440	Kentucky Homeplace P.O. Box 2243 (41502) 478 Town Mtn Road Pikeville, KY 41501
	Kristie Childers <a href="mailto:kchil2@uky.edu">kchil2@uky.edu</a>	Pike	606-432-1301 Fax: 606-432-1351	Kentucky Homeplace P.O. Box 2243 (41502) 1901 US Highway North Pikeville, KY 41501
	Billie Johnson <a href="mailto:billie.johnson@uky.edu">billie.johnson@uky.edu</a>	Floyd	606-377-6463	Kentucky Homeplace McDowell Professional Clinic Bldg. 9879 Rt. 122 McDowell, KY 41647
	Pollyanna Shouse <a href="mailto:pshou1@uky.edu">pshou1@uky.edu</a>	Wolfe  Powell	606-668-7900 Fax: 606-666-4473	Kentucky Homeplace Wolfe County Courthouse PO Box 236 Campton, KY 41301



<b>SOUTHERN REGION</b>	<b>FHCA</b>	<b>COUNTY</b>	<b>TELEPHONE</b>	<b>ADDRESS</b>
Helen Collett 22728 Hwy 421 Suite 107 Hyden, KY 41749 1-888-220-3783 606-672-2827 Fax: 606-672-2741 <a href="mailto:collett@uky.edu">collett@uky.edu</a>  NOTE:  Estill, Jackson, and Whitley counties please call regional coordinator at number listed above	Michelle Ledford  <a href="mailto:kmledf2@uky.edu">kmledf2@uky.edu</a>	Clay/ Jackson	606-599-1039 Fax: 606-599-8619	Kentucky Homeplace 76 Fayette Properties Manchester, KY 40962
	Lucinda Blair  <a href="mailto:ljbair2@uky.edu">ljbair2@uky.edu</a>	Clay/ Jackson	606-599-1039 Fax: 606-599-8619	Kentucky Homeplace 76 Fayette Properties Manchester, KY 40962
	Nancy Brock  <a href="mailto:nbroc2@uky.edu">nbroc2@uky.edu</a>	Bell	606-337-6886 Fax: 606-337-7183	Kentucky Homeplace Total Care 121 Virginia Ave Pineville, KY 40977
	Linda Thacker  <a href="mailto:Linda.Thacker@uky.edu">Linda.Thacker@uky.edu</a>	Lee/Owsley/ Estill	606-464-2156 Fax: 606-464-2176	Kentucky Homeplace Lee County Courthouse P.O. Box 645 Beattyville, KY 41311
	Shirley Madrey  <a href="mailto:smadr2@uky.edu">smadr2@uky.edu</a>	Harlan	606-574-9268 606-574-0239 Fax: 606-574-0384	Kentucky Homeplace 313 Central Street Harlan, KY 40831
	Paul Frederick  <a href="mailto:pfred2@uky.edu">pfred2@uky.edu</a>	Knox	606-546-4175 Ext. 4065 Fax: 606-545-5511	Kentucky Homeplace 80 Hospital Way P.O. Box 10 Barbourville, KY 40906
	Helen Curry  <a href="mailto:hscurr2@uky.edu">hscurr2@uky.edu</a>	Laurel	606-878-1950 Fax: 606-878-1598	Kentucky Homeplace 188 Dog Patch Trading Ctr London, KY 40741
	Kendall Morgan  <a href="mailto:kendall.morgan@uky.edu">kendall.morgan@uky.edu</a>	Leslie	606-672-2262 Fax: 606-672-2741	Kentucky Homeplace 22728 Hwy 421 Suite 107 Hyden, KY 41749

<b>NORTHEAST REGION</b>	<b>FHCA</b>	<b>COUNTY</b>	<b>TELEPHONE</b>	<b>ADDRESS</b>
Janet Kegley 122 S. Carol Malone Blvd. Grayson, KY 41143 606-474-2605 1-888-223-2910 Fax: 606-474-2592  <a href="mailto:jkkegl2@uky.edu">jkkegl2@uky.edu</a>  NOTE:  Rowan County please call regional coordinator at number listed above.	Bailey, Lana  <a href="mailto:lbail3@email.uky.edu">lbail3@email.uky.edu</a>	Greenup	606-473-6496 Fax: 606-473-6496	Kentucky Homeplace Greenup Co. Health Dept PO Box 377 US Highway 23 Greenup, KY 41144
	Teresa Judd  <a href="mailto:tjudd2@uky.edu">tjudd2@uky.edu</a>	Bath Menifee Montgomery	606-674-2728 Fax: 606-674-2729	Kentucky Homeplace 39 Cedar Creek Drive Owingsville, KY 40360
	Elizabeth Kelly  <a href="mailto:ekell2@uky.edu">ekell2@uky.edu</a>	Lawrence/ Martin	606-638-1079 Fax: 606-638-1079	Kentucky Homeplace 108 Bulldog Lane, Rm. 161 Louisa, KY 41230
	Beth Smith  <a href="mailto:easm222@uky.edu">easm222@uky.edu</a>	Carter  Rowan	606-474-2742 Fax: 606-474-2592	Kentucky Homeplace 122 S. Carol Malone Blvd. Grayson, KY 41143
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	Kim Sansom  <a href="mailto:ksans2@uky.edu">ksans2@uky.edu</a>	Boyd	606-931-0765 Fax: 606-931-0765	Kentucky Homeplace Boyd Catlettsburg Sr. Ctr. 3015 Louisa Street Catlettsburg, KY 41129
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	Judy Bailey <a href="mailto:jbail2@uky.edu">jbail2@uky.edu</a>	Magoffin	606-349-8842 Fax: 606-349-8841	Lloyd M. Hall Community Center Church Street Salyersville, KY 41465

<b>Estill County Initiative Grant</b>	<b>FHCA</b>	<b>COUNTY</b>	<b>TELEPHONE</b>	<b>ADDRESS</b>
	Samantha Adkins <a href="mailto:Samantha.Adkins@uky.edu">Samantha.Adkins@uky.edu</a>	Estill	606-560-3925 606-723-6629 FAX: 606-723-9726	128 Kentucky Avenue Irvine, KY

<b>SOUTH CENTRAL REGION</b>	<b>FHCA</b>	<b>COUNTY</b>	<b>TELEPHONE</b>	<b>ADDRESS</b>
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