General Services Administration



| Real Estate. Save taxpayer money through better management of Federal real estate | Acquisition. Establish GSA as the premier provider of efficient and effective acquisition solutions across the Federal Government | Technology. Improve the way Federal agencies buy, build, and use technology | Shared Services. Design and deliver expanded shared services within GSA and across the Federal Government to improve performance and save taxpayer money |
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| 1.1) Reduce the cost of Federal inventory | 2.1) Design and deliver GSA products and services that yield measurable savings while aligning with customer mission objectives and changing market demand | 3.1) Lead Government-wide technology modernization initiatives (2019 NP) | 4.1) Develop new organizational capabilities to understand customer demand and deliver integrated offerings to support common business processes Government-wide |
| 1.2) Establish GSA as a more effective provider of real estate services for all agencies (2019 FAFI) | 2.2) Make it easier to do business with the Government by simplifying processes and streamlining access for our customers and suppliers (2019 FAFI) | 3.2) Drive more efficient and innovative Government procurement of technology services | 4.2) Promote adoption of shared services by agencies through policy, guidance, and benchmarking |
| | 2.3) Enhance customer agency access to qualified socio-economic entities | 3.3) Lead implementation of technical standards, policies, and strategies | 4.3) Support the overall mission of GSA by investing in our employees and modeling how we deliver internal support services, while providing policy guidance across Government (2019 NP) |