

## MD-715 – Part J

### Special Program Plan for the Recruitment, Hiring, Advancement, and Retention of Persons with Disabilities

To capture agencies' affirmative action plan (AAP) for persons with disabilities (PWD) and persons with targeted disabilities (PWTD), EEOC regulations (29 C.F.R. § 1614.203(e)) and MD-715 require agencies to describe how their plan will improve the recruitment, hiring, advancement, and retention of applicants and employees with disabilities. All agencies, regardless of size, must complete this Part of the MD-715 report.

#### Section I: Efforts to Reach Regulatory Goals

EEOC regulations (29 C.F.R. § 1614.203(d)(7)) requires agencies to establish specific numerical goals for increasing the participation of persons with reportable and targeted disabilities in the federal government.

1. Using the goal of 12% as the benchmark, does your agency have a trigger involving PWD by grade level cluster in the permanent workforce? If “yes”, describe the trigger(s) in the text box.

- |   |     |      |
|---|-----|------|
| a. Cluster GS (General Schedule)-1 to GS-10 (PWD) | Yes | No X |
| b. Cluster GS-11 to SES (PWD)                     | Yes | No X |

2. Using the goal of 2% as the benchmark, does your agency have a trigger involving PWTD by grade level cluster in the permanent workforce? If “yes”, describe the trigger(s) in the text box.

- |                                 |     |      |
|---------------------------------|-----|------|
| a. Cluster GS-1 to GS-10 (PWTD) | Yes | No X |
| b. Cluster GS-11 to SES (PWTD)  | Yes | No X |

3. Describe how the agency has communicated the numerical goals to the hiring managers and/or recruiters.

The numerical goals are posted on NARA's internal collaboration tool, where they are available to all staff.

## Section II: Model Disability Program

Pursuant to 29 C.F.R. § 1614.203(d)(1), agencies must ensure sufficient staff, training and resources to recruit and hire persons with disabilities and persons with targeted disabilities, administer the reasonable accommodation program and special emphasis program, and oversee any other disability hiring and advancement program the agency has in place.

### **A. PLAN TO PROVIDE SUFFICIENT & COMPETENT STAFFING FOR THE DISABILITY PROGRAM**

1. Has the agency designated sufficient qualified personnel to implement its disability program during the reporting period? If “no”, describe the agency’s plan to improve the staffing for the upcoming year.

Yes  No

2. Identify all staff responsible for implementing the agency’s disability employment program by the office, staff employment status, and responsible official.

Disability Program Task	# of Full Time Employees (FTE) Staff by Employment Status			Responsible Official (Name, Title, Office, Email)
	Full Time	Part Time	Collateral Duty	
Processing applications from PWD and PWTD	10+ Administrative Resource Center (ARC) contractor staff			Tanya Pyatt, Selective Placement Program Coordinator (SPPC), Human Capital, Tanya.Pyatt@nara.gov
Answering questions from the public about hiring authorities that take disability into account	10+ ARC Contractor Staff			Tanya Pyatt, Selective Placement Program Coordinator (SPPC), Human Capital, Tanya.Pyatt@nara.gov
Processing reasonable accommodation requests from applicants and employees	2			Kimberly Meyer, Disability Program Manager (DPM), NEEO, Kimberly.Meyer@nara.gov

Disability Program Task	# of Full Time Employees (FTE) Staff by Employment Status			Responsible Official (Name, Title, Office, Email)
	Full Time	Part Time	Collateral Duty	
				Rudregus Davis Reasonable Accommodation Coordinator (RAC), NEEO, Rudregus.davis@nara.gov
Section 508 Compliance	1			Jocelyn Blakely-Hill, Information Technology (IT) Specialist, Web Program Division Office of Innovation jocelyn.blakely-hill@nara.gov
Architectural Barriers Act Compliance	1			Mark Sprouse, Facilities & Materials Management Officer, Facility and Property Management Division, Mark.Sprouse@nara.gov
Special Emphasis Program for PWD and PWTD	1			Vacant

Has the agency provided disability program staff with sufficient training to carry out their responsibilities during the reporting period? If “yes”, describe the training that disability program staff have received. If “no”, describe the training planned for the upcoming year.

Yes X No

In FY23, the DPM and RAC participated in the following training:  
Reasonable Accommodation Processing Training  
Reasonable Accommodations For Telework  
Accessibility Review Training/ Survey  
Section 508 Accessibility Work Group  
Schedule A Hiring

**B. PLAN TO ENSURE SUFFICIENT FUNDING FOR THE DISABILITY PROGRAM**

Has the agency provided sufficient funding and other resources to successfully implement the disability program during the reporting period? If “no”, describe the agency’s plan to ensure all aspects of the disability program have sufficient funding and other resources.

Yes X            No

**Section III: Plan to Recruit and Hire Individuals with Disabilities**

Pursuant to 29 C.F.R. § 1614.203(d)(1)(i) and (ii), agencies must establish a plan to increase the recruitment and hiring of individuals with disabilities. The questions below are designed to identify outcomes of the agency’s recruitment program plan for PWD and PWTD.

**A. PLAN TO IDENTIFY JOB APPLICANTS WITH DISABILITIES**

1. Describe the programs and resources the agency uses to identify job applicants with disabilities, including individuals with targeted disabilities.

Throughout FY23, applicants with disabilities had the opportunity to apply to any NARA Merit Promotion vacancy through the appropriate non-competitive hiring authorities. NARA maintains a Selective Placement repository where candidates eligible for non-competitive hiring authorities, such as Schedule A, are able to upload a resume and required documentation for the consideration of NARA hiring managers. This repository is advertised heavily to NARA managers and supervisors. The Selective Placement repository is marketed to eligible candidates through strategic outreach efforts, including through LinkedIn postings.

2. Pursuant to 29 C.F.R. § 1614.203(a)(3), describe the agency’s use of hiring authorities that take disability into account (e.g., Schedule A) to recruit PWD and PWTD for positions in the permanent workforce.

Schedule A language appears in Merit Promotion announcements, which include instructions for PWD and PWTD applying below Schedule A. In addition, we have implemented a resume repository, which enables hiring managers to direct hire persons with disabilities using Schedule A.

3. When individuals apply for a position below a hiring authority that takes disability into account (e.g., Schedule A), explain how the agency (1) determines if the individual is eligible for appointment below such authority and (2) forwards the individual's application to the relevant hiring officials with an explanation of how and when the individual may be appointed.

(1) The determination of eligibility for appointment below one of the hiring authorities that take disability into account is made through the documentation provided by the applicant, i.e., their resume, transcripts (if required by the position), officially signed Schedule A disability letter, DD-214 (Certificate of Release or Discharge from Active Duty), and/or veterans disability rating letter. (2) The individual's name is added to a certificate created from the job announcement posting and forwarded to the Selecting Official. In addition, applicants to our Schedule A resume repository are reviewed by hiring managers and, if interested, are then reviewed by ARC to determine their eligibility for Schedule A hiring. If verified, the hiring manager is notified to interview the applicant and guidance provided regarding the manner in which the appointment will take place and the requirements by each appointment type.

4. Has the agency provided training to all hiring managers on the use of hiring authorities that take disability into account (e.g., Schedule A)? If “yes”, describe the type(s) of training and frequency. If “no”, describe the agency’s plan to provide this training.

Yes X No

Human Capital Specialists provide training to all new managers and supervisors during the 6-month Supervisor Development Program conducted two (2) times a year. NARA's shared services center for Staffing – ARC, conducts a Strategic Recruitment Conversation with the hiring manager, and this includes discussing alternate hiring authorities, including Schedule A disability appointments. In addition, training was provided to hiring managers in the use of the Schedule A and Disabled Veterans resume repository.

**B. PLAN TO ESTABLISH CONTACTS WITH DISABILITY EMPLOYMENT ORGANIZATIONS**

Describe the agency’s efforts to establish and maintain contacts with organizations that assist PWD, including PWTD, in securing and maintaining employment.

The Office of Human Capital has continued to make efforts to establish meaningful relationships with organizations and groups that support the hiring of veterans, military spouses, and individuals with disabilities. These outreach efforts include but are not limited to registering for events with organizations like Hiring Our Heroes and marketing our Selective Placement repository for individuals with non-competitive hiring authorities. The Office of Human Capital has also conducted training to NARA hiring managers about the advantages of hiring veterans, military spouses, and individuals with disabilities.

**C. PROGRESSION TOWARDS GOALS (RECRUITMENT AND HIRING)**

1. Using the goals of 12% for PWD and 2% for PWTD as the benchmarks, do triggers exist for PWD and/or PWTD among the new hires in the permanent workforce? If “yes”, please describe the Trigger(s): below.

- |   |     |      |
|---|-----|------|
| a. New Hires for Permanent Workforce (PWD)  | Yes | No X |
| b. New Hires for Permanent Workforce (PWTD) | Yes | No X |

2. Using the qualified applicant pool as the benchmark, do triggers exist for PWD and/or PWTD among the new hires for any of the mission-critical occupations (MCO)? If “yes”, please describe the Trigger(s): below.

- |                             |     |    |
|-----------------------------|-----|----|
| a. New Hires for MCO (PWD)  | Yes | No |
| b. New Hires for MCO (PWTD) | Yes | No |

The EEO Office receives raw applicant flow data with inconclusive information which does not allow accurate analysis of all applicant flow data. The office intends to recruit a Data Analyst to support this subject matter expert role for the EEO Office. At this current time, we are unable to analyze the data, but we intend to complete this in FY24.

3. Using the relevant applicant pool as the benchmark, do triggers exist for PWD and/or PWTD among the qualified *internal* applicants for any of the mission-critical occupations (MCO)? If “yes”, please describe the Trigger(s): below.

- |  |     |    |
|--|-----|----|
| a. Qualified Applicants for MCO (PWD)  | Yes | No |
| b. Qualified Applicants for MCO (PWTD) | Yes | No |

The EEO Office receives raw applicant flow data with inconclusive information which does not allow accurate analysis of all applicant flow data. The office intends to recruit a Data Analyst to support this subject matter expert role for the EEO Office. At this current time, we are unable to analyze the data, but we intend to complete this in FY24.

4. Using the qualified applicant pool as the benchmark, do triggers exist for PWD and/or PWTD among employees promoted to any of the mission-critical occupations (MCO)? If “yes”, please describe the Trigger(s): below.

- |                              |     |    |
|------------------------------|-----|----|
| a. Promotions for MCO (PWD)  | Yes | No |
| b. Promotions for MCO (PWTD) | Yes | No |

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## Section IV: Plan to Ensure Advancement Opportunities for Employees with Disabilities

Pursuant to 29 C.F.R §1614.203(d)(1)(iii), agencies are required to provide sufficient advancement opportunities for employees with disabilities. Such activities might include specialized training and mentoring programs, career development opportunities, awards programs, promotions, and similar programs that address advancement. In this section, agencies should identify, and provide data on programs designed to ensure advancement opportunities for employees with disabilities.

### A. ADVANCEMENT PROGRAM PLAN

Describe the agency’s plan to ensure PWD, including PWTD, have sufficient opportunities for advancement.

NARA continues to strive to increase the diversity of employees in mission-critical occupations for GS-12 and above positions to mirror the Civilian Labor Force. The Office of Human Capital continues to conduct strategic outreach to various organizations, colleges, and universities in an effort to increase the diversity of the workforce. NARA has now established meaningful relationships with several Historically Black Colleges and Universities and Hispanic-serving Institutions. The Office of Human Capital recently created a Voluntary Internship Program in an effort to build a diverse workforce. The Office of Human Capital has also worked to expand the use of the Pathways Program and is in the process of developing a Junior Fellows Program to further grow a diverse pipeline of candidates.

**B. CAREER DEVELOPMENT OPPORTUNITIES**

1. Please describe the career development opportunities that the agency provides to its employees.

In addition to a managed cross-training program and competitive details and temporary promotions, leadership and development programs are offered by competition to all employees based on grade level:  
 Learning Development FY23 list Leadership and development programs are offered by competition to all employees based on grade level:  
 - Excellence in Government (GS 13-14)  
 - Preparing to Lead (GS 7-11)  
 - Training Program Supervisory Development Program

2. In the table below, please provide the data for career development opportunities that require competition and/or supervisory recommendation/approval to participate.

Career Development Opportunities	Total Participants		PWD		PWTD	
	Applicants (#)	Selectees (#)	Applicants (%)	Selectees (%)	Applicants (%)	Selectees (%)
Internships Programs No internship Programs	N/A	N/A	N/A	N/A	N/A	N/A
Fellowship Programs Excellence in Government (GS 13/14)	23	8	4.3%	0%	0%	0%
Mentoring Programs No mentoring Programs	N/A	N/A	N/A	N/A	N/A	N/A



Detail Programs Cross Training (all grade levels)	2	2	50%	50%	0%	0%
Coaching Programs Supervisor Development Program	51	51	5.88%	5.88%	0%	0%
Coaching Programs Preparing to Lead (GS7-11)	14	4	14.28%	0%	0%	0%
Other Career Development Programs None	N/A	N/A	N/A	N/A	N/A	N/A

3. Do triggers exist for PWD among the applicants and/or selectees for any of the career development programs? (The appropriate benchmarks are the relevant applicant pool for the applicants and the applicant pool for selectees.) If “yes”, describe the triggers in the text box.

- |                     |     |   |    |
|---------------------|-----|---|----|
| a. Applicants (PWD) | Yes | X | No |
| b. Selections (PWD) | Yes | X | No |

In FY23, triggers exist for PWD in three (3) of the Career Development Programs; Excellence in Government (GS 13/14), Supervisory Development Program and Preparing to Lead (GS 7-11).

For the Excellence in Government (GS 13/14), there was only one (1) PWD out of 23 that applied and they were not selected.

For the Supervisor Development Program, three (3) PWD attended the Supervisor Development Program.

4. Do triggers exist for PWTD among the applicants and/or selectees for any of the career development programs identified? (The appropriate benchmarks are the relevant applicant pool for applicants and the applicant pool for selectees.) If “yes”, describe the triggers in the text box.

a. Applicants (PWTD)	Yes	X	No
b. Selections (PWTD)	Yes	X	No

In FY23, triggers exist for PWTD in all four (4) of the development programs; Excellence in Government (GS 13/14), Preparing to Lead (GS 7-11) and Supervisor Development Program as there were no PWTD that applied for or attended any of the Career Development Programs.

**C. AWARDS**

1. Using the inclusion rate as the benchmark, does your agency have a trigger involving PWD and/or PWTD for any level of the time-off awards, bonuses, or other incentives? If “yes”, please describe the triggers in the text box.

a. Awards, Bonuses, & Incentives (PWD)	Yes	X	No
b. Awards, Bonuses, & Incentives (PWTD)	Yes	X	No

	PWD	PWOD	PWTD
		Benchmark	
<b>Total Time-Off 1-10 hours</b>	20.55%	26.06%	14.28%
<b>Total Time-Off 11-20 hours</b>	3.79%	4.56%	2.85%
<b>Total Time-Off 21-30 hours</b>	4.79%	4.36%	6.66%
<b>Total Time-Off 31-40 hours</b>	3.59%	4.20%	3.80%
	PWD	PWOD	PWTD
<b>Total Cash Awards \$500 and below</b>	111.57%	124.18%	114.28%
<b>Total Cash Awards \$501 - \$999</b>	23.95%	17.44%	32.38%
<b>Total Cash Awards \$1000 - \$1999</b>	35.92%	34.43%	44.76%
<b>Total Cash Awards \$2000 - \$2999</b>	0.79%	1.31%	1.90%
<b>Total Cash Awards \$3000 - \$3999</b>	27.5%	46.55%	12.19%
<b>Total Cash Awards \$4000 - \$4999</b>	0.00%	0.20%	0.00%
<b>Total Cash Awards \$5000 or more</b>	0.79 %	2.18%	0.00%

PWD Trigger(s):

There are trigger(s) in eight (8) award categories (Time-Off Awards 1-10, 11-20, 31-40, and Cash Awards \$500 and below, \$2000-\$2999, \$3000-\$3999, \$4000-\$4999 and \$5000-more), where the inclusion rate of PWD receiving awards is lower than the inclusion rate of PWOD receiving awards.

PWTD Trigger(s):

There are trigger(s) in seven (7) award categories (Time-Off Awards 1-10,11-20, 31-40, and Cash Awards \$500 and below, \$3000-\$3999, \$4000-\$4999 and \$5000-more), where the inclusion rate of PWTD receiving awards is lower than the inclusion rate of PWOD receiving awards.

2. Using the inclusion rate as the benchmark, does your agency have a trigger involving PWD and/or PWTD for quality step increases or performance-based pay increases? If "yes", please describe the trigger(s) in the text box.

- |                         |       |    |
|-------------------------|-------|----|
| a. Pay Increases (PWD)  | Yes X | No |
| b. Pay Increases (PWTD) | Yes X | No |

	PWD	PWOD	PWTD
	Benchmark		
Quality Step Increases (QSI)	0%	0.45%	0%
Trigger(s):	There are no PWD or PWTD who received Quality Step Increases compared to PWOD.		

3. If the agency has other types of employee recognition programs, are PWD and/or PWTD recognized disproportionately less than employees without disabilities? (The appropriate benchmark is the inclusion rate.) If "yes", describe the employee recognition program and relevant data in the text box.

- |                                      |       |    |
|--------------------------------------|-------|----|
| a. Other Types of Recognition (PWD)  | Yes X | No |
| b. Other Types of Recognition (PWTD) | Yes X | No |

Archivist Achievement Awards.

In FY23, 373 NARA employees were awarded the Archivist Achievement Award. In FY23, there were 2679 employees in the workforce, including 501 PWD and 105 PWTD..

10.17% PWD received the award (51 PWD).

9.52% PWTD received the award (10 PWTD).

11.01% PWOD received the award (295 PWOD).

0.63% of awardees did not identify disability status (17 unidentified).

Trigger: There is a lower rate of PWD/PWTD receiving the award then PWOD.

**D. PROMOTIONS**

1. Does your agency have a trigger involving PWD among the qualified *internal* applicants and/or selectees for promotions to the senior grade levels? (The appropriate benchmarks are the relevant applicant pool for qualified internal applicants and the qualified applicant pool for selectees.) For non-GS pay plans, please use the approximate senior grade levels. If “yes”, describe the trigger(s) in the text box.

a. SES

- |  |     |    |
|--|-----|----|
| i. Qualified Internal Applicants (PWD) | Yes | No |
| ii. Internal Selections (PWD)          | Yes | No |

b. Grade GS-15

- |  |     |    |
|--|-----|----|
| i. Qualified Internal Applicants (PWD) | Yes | No |
| ii. Internal Selections (PWD)          | Yes | No |

c. Grade GS-14

- |  |     |    |
|--|-----|----|
| i. Qualified Internal Applicants (PWD) | Yes | No |
| ii. Internal Selections (PWD)          | Yes | No |

d. Grade GS-13

- |  |     |    |
|--|-----|----|
| i. Qualified Internal Applicants (PWD) | Yes | No |
| ii. Internal Selections (PWD)          | Yes | No |

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2. Does your agency have a trigger involving PWTD among the qualified *internal* applicants and/or selectees for promotions to the senior grade levels? (The appropriate benchmarks are the relevant applicant pool for qualified internal applicants and the qualified applicant pool for selectees.) For non-GS pay plans, please use the approximate senior grade levels. If “yes”, describe the trigger(s) in the text box.

a. SES			
i.	Qualified Internal Applicants (PWTD)	Yes	No
ii.	Internal Selections (PWTD)	Yes	No
b. Grade GS-15			
i.	Qualified Internal Applicants (PWTD)	Yes	No
ii.	Internal Selections (PWTD)	Yes	No
c. Grade GS-14			
i.	Qualified Internal Applicants (PWTD)	Yes	No
ii.	Internal Selections (PWTD)	Yes	No
d. Grade GS-13			
i.	Qualified Internal Applicants (PWTD)	Yes	No
ii.	Internal Selections (PWTD)	Yes	No

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3. Using the qualified applicant pool as the benchmark, does your agency have a trigger involving PWD among the new hires to the senior grade levels? For non-GS pay plans, please use the approximate senior grade levels. If “yes”, describe the trigger(s) in the text box.

a.	New Hires to SES (PWD)	Yes	No
b.	New Hires to GS-15 (PWD)	Yes	No
c.	New Hires to GS-14 (PWD)	Yes	No
d.	New Hires to GS-13 (PWD)	Yes	No

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4. Using the qualified applicant pool as the benchmark, does your agency have a trigger involving PWTD among the new hires to the senior grade levels? For non-GS pay plans, please use the approximate senior grade levels. If “yes”, describe the trigger(s) in the text box

a. New Hires to SES (PWTD)	Yes	No
b. New Hires to GS-15 (PWTD)	Yes	No
c. New Hires to GS-14 (PWTD)	Yes	No
d. New Hires to GS-13 (PWTD)	Yes	No

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5. Does your agency have a trigger involving PWD among the qualified *internal* applicants and/or selectees for promotions to supervisory positions? (The appropriate benchmarks are the relevant applicant pool for qualified internal applicants and the qualified applicant pool for selectees.) If “yes”, describe the trigger(s) in the text box.

a. Executives		
i. Qualified Internal Applicants (PWD)	Yes	No
ii. Internal Selections (PWD)	Yes	No
b. Managers		
i. Qualified Internal Applicants (PWD)	Yes	No
ii. Internal Selections (PWD)	Yes	No
c. Supervisors		
i. Qualified Internal Applicants (PWD)	Yes	No
ii. Internal Selections (PWD)	Yes	No

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6. Does your agency have a trigger involving PWTD among the qualified *internal* applicants and/or selectees for promotions to supervisory positions? (The appropriate benchmarks are the relevant applicant pool for qualified internal applicants and the qualified applicant pool for selectees.) If “yes”, describe the trigger(s) in the text box.

- a. Executives
  - i. Qualified Internal Applicants (PWTD)      Yes      No
  - ii. Internal Selections (PWTD)      Yes      No
- b. Managers
  - i. Qualified Internal Applicants (PWTD)      Yes      No
  - ii. Internal Selections (PWTD)      Yes      No
- c. Supervisors
  - i. Qualified Internal Applicants (PWTD)      Yes      No
  - ii. Internal Selections (PWTD)      Yes      No

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7. Using the qualified applicant pool as the benchmark, does your agency have a trigger involving PWD among the selectees for new hires to supervisory positions? If “yes”, describe the trigger(s) in the text box.

- a. New Hires for Executives (PWD)      Yes      No
- b. New Hires for Managers (PWD)      Yes      No
- c. New Hires for Supervisors (PWD)      Yes      No

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8. Using the qualified applicant pool as the benchmark, does your agency have a trigger involving PWTD among the selectees for new hires to supervisory positions? If “yes”, describe the trigger(s) in the text box.

- a. New Hires for Executives (PWTD)      Yes      No
- b. New Hires for Managers (PWTD)      Yes      No
- c. New Hires for Supervisors (PWTD)      Yes      No

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## Section V: Plan to Improve Retention of Persons with Disabilities

To be a model employer for persons with disabilities, agencies must have policies and programs in place to retain employees with disabilities. In this section, agencies should: (1) analyze workforce separation data to identify barriers retaining employees with disabilities; (2) describe efforts to ensure accessibility of technology and facilities; and (3) provide information on the reasonable accommodation program and workplace personal assistance services.

### A. VOLUNTARY AND INVOLUNTARY SEPARATIONS

1. In this reporting period, did the agency convert all eligible Schedule A employees with a disability into the competitive service after two (2) years of satisfactory service (5 C.F.R. § 213.3102(u)(6)(i))? If “no”, please explain why the agency did not convert all eligible Schedule A employees.

Yes X                      No

There were 37 A disability hires during the period of 10/1/2021 to 9/30/2023; as of 9/30/2023, four (4) were eligible for conversion. Out of the four (4) eligible, two (2) were converted; two (2) separated prior to conversion date.

2. Using the inclusion rate as the benchmark, did the percentage of PWD among voluntary and involuntary separations exceed that of persons without disabilities? If “yes”, describe the trigger below.

- |                                  |       |    |
|----------------------------------|-------|----|
| a. Voluntary Separations (PWD)   | Yes X | No |
| b. Involuntary Separations (PWD) | Yes X | No |

	PWD	PWOD Benchmark
<b>PWD Workforce Separations</b>	9.04%	14.28%
<b>PWD Removals (Involuntary)</b>	1.19%	0.50%
<b>PWD Resignations (Voluntary)</b>	2.39%	1.25%
<b>PWD Other Separations (Involuntary)</b>	3.99%	3.34%

Trigger(s): PWD inclusion rates are higher than PWOD in Removals (Involuntary), Resignations (Voluntary), and other Separations (involuntary).



PWD inclusion rates are higher than PWOD in Removals, Resignations and Other Separations.

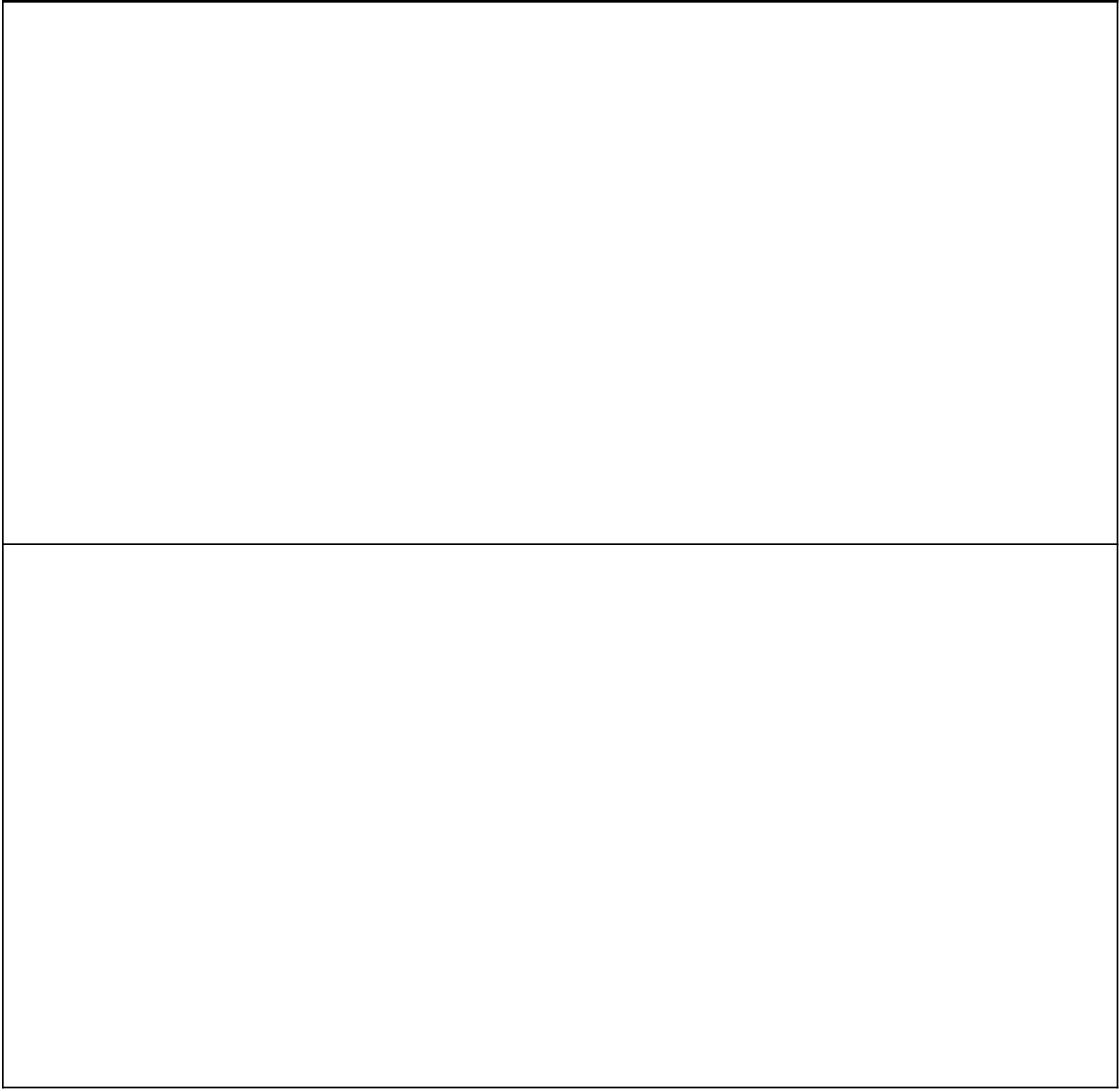
3. Using the inclusion rate as the benchmark, did the percentage of PWTD among voluntary and involuntary separations exceed that of persons without targeted disabilities? If “yes”, describe the trigger below.

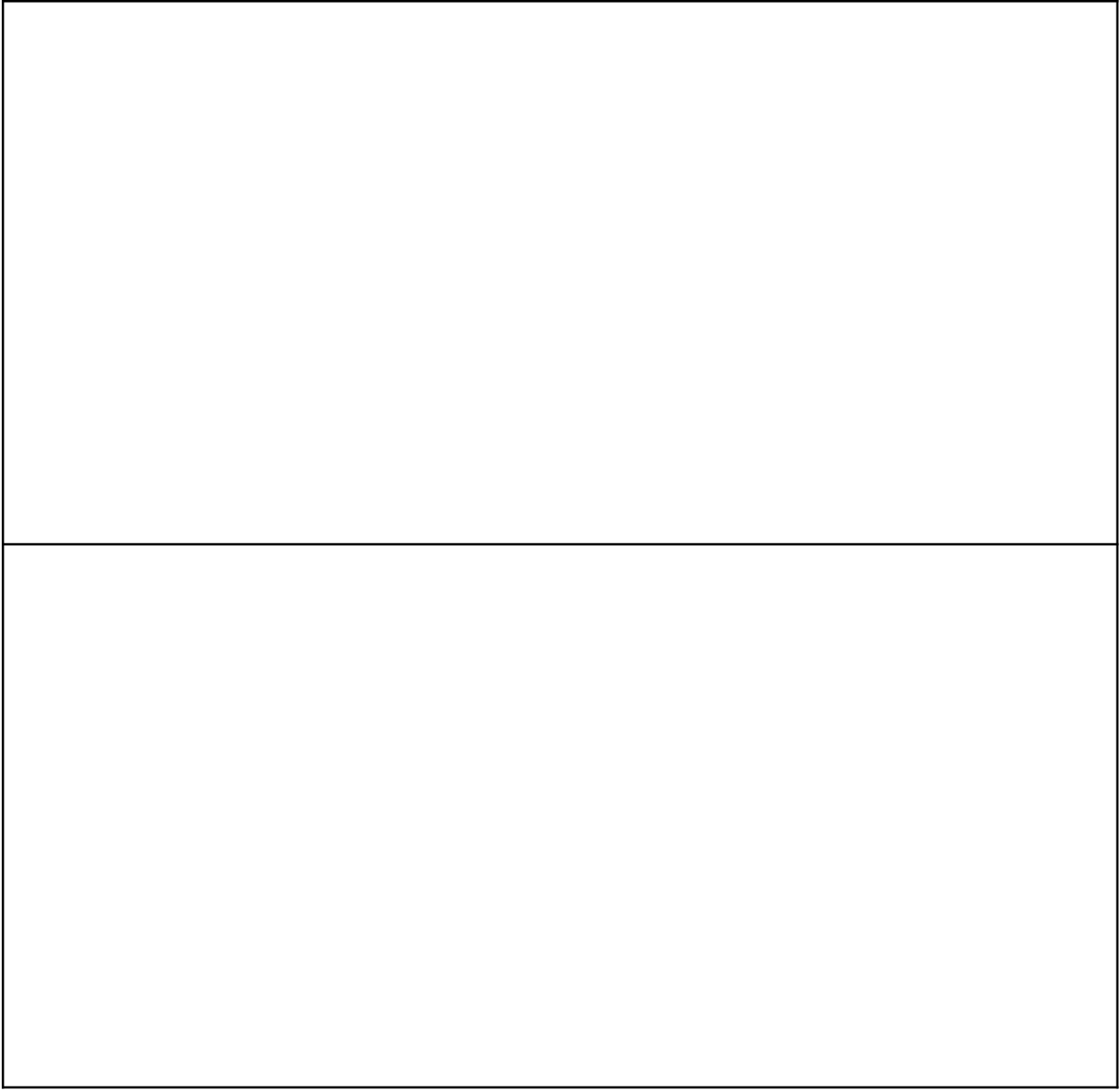
- |                                   |       |    |
|-----------------------------------|-------|----|
| a. Voluntary Separations (PWTD)   | Yes X | No |
| b. Involuntary Separations (PWTD) | Yes X | No |

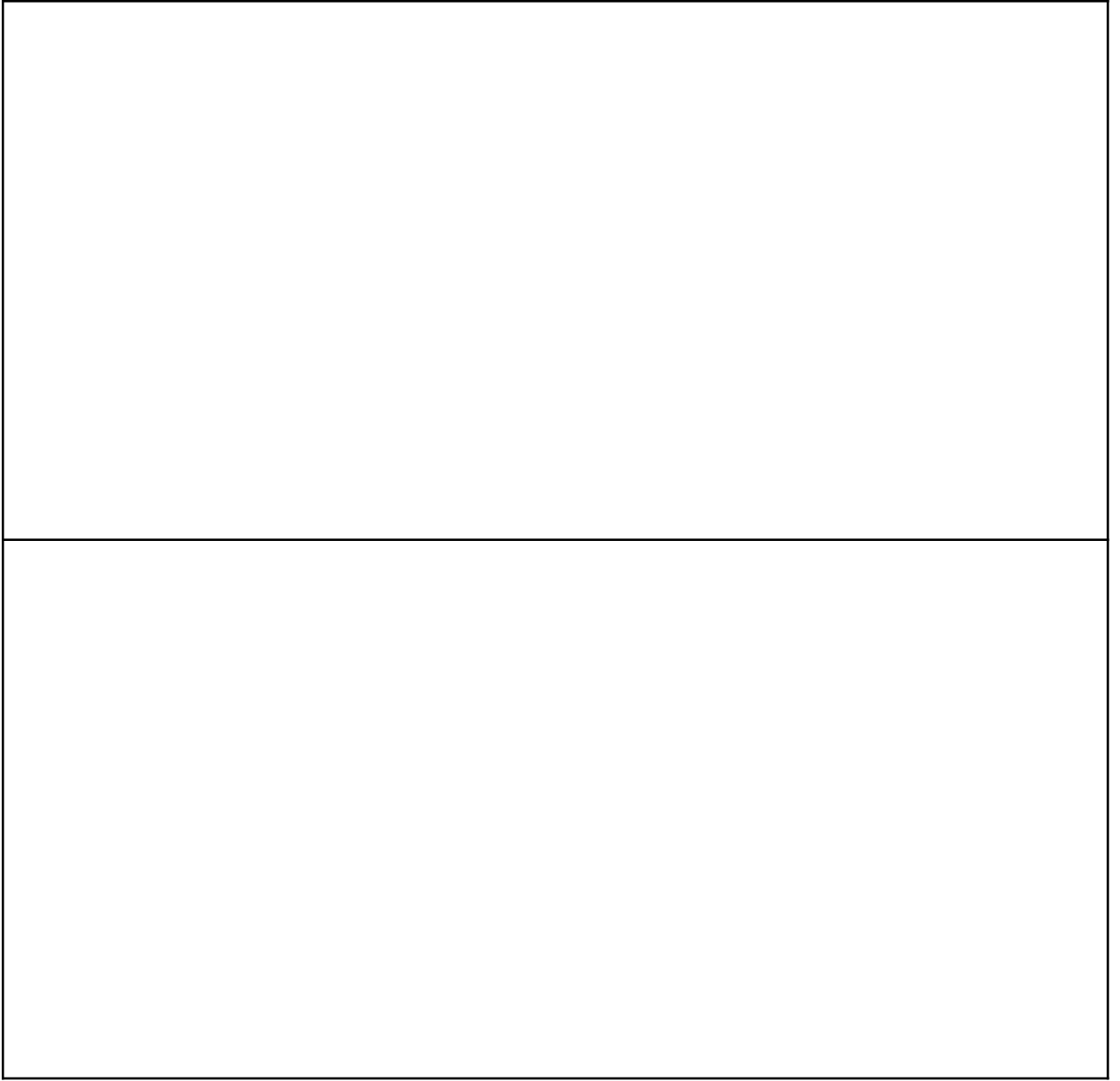
	PWTD	PWOD Benchmark
<b>PWTD Workforce Separations</b>	14.28%	11.20%
<b>PWTD Removals (Involuntary)</b>	0.95%	0.50%
<b>PWTD Resignations (Voluntary)</b>	5.71%	1.25%
<b>PWTD Other Separations (Involuntary)</b>	6.66%	3.34%

Trigger(s): PWTD inclusion rates are higher than PWOD in Total Workforce Separations, Removals (involuntary), Resignation (voluntary) and other separations (involuntary).

PWTD inclusion rates are higher than PWOD in Total Workforce Separations, Removals, Resignations and Other Separations.







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4. If a trigger exists involving the separation rate of PWD and/or PWTD, please explain why they left the agency using exit interview results and other data sources.

In FY23, exit surveys for PWD and PWTD were completed and we will review the data in FY24.

**B. ACCESSIBILITY OF TECHNOLOGY AND FACILITIES**

Pursuant to 29 C.F.R. § 1614.203(d)(4), federal agencies are required to inform applicants and employees of their rights below Section 508 of the Rehabilitation Act of 1973 (29 United States Code (U.S.C.) § 794(b), concerning the accessibility of agency technology, and the Architectural Barriers Act of 1968 (42 U.S.C. § 4151-4157), concerning the accessibility of agency facilities. In addition, agencies are required to inform individuals where to file complaints if other agencies are responsible for a violation.

1. Please provide the internet address on the agency's public website for its notice explaining employees' and applicants' rights below Section 508 of the Rehabilitation Act, including a description of how to file a complaint.

<https://www.archives.gov/global-pages/accessibility>. This webpage provides a telephone number, a mailing address, and an email address for feedback. In addition, the website provides individuals with contact information for Section 508 Coordinators at NARA to file a complaint and provides a link for contact information for the Section 508 Coordinators (<https://www.archives.gov/global-pages/accessibility#coordinator>)

2. Please provide the internet address on the agency's public website for its notice explaining employees' and applicants' rights below the Architectural Barriers Act (ABA), including a description of how to file a complaint.

<https://www.archives.gov/eo/policy/508-aba-rights>. This page provides information about the ABA and the Access Board that is responsible for enforcing the ABA. Additionally, the website provides a link for individuals to access information on the Access Board's standards ([www.access-board.gov/guidelines-and-standards/buildings-and-sites/about-the-aba-standards](http://www.access-board.gov/guidelines-and-standards/buildings-and-sites/about-the-aba-standards)), link for information about filing a complaint (<https://www.access-board.gov/enforcement>) which provides individuals with the following options to file a complaint under the ABA:

1. Online ABA Complaint Form
2. Email to [enforce@access-board.gov](mailto:enforce@access-board.gov)
3. Fax to 202-272-0081
4. Mail to:  
Compliance and Enforcement Section  
Office of the General Counsel  
U.S. Access Board  
1331 F Street, NW, Suite 1000  
Washington, DC 20004-1111

3. Describe any programs, policies, or practices that the agency has below taken, or plans on below taking over the next fiscal year, designed to improve accessibility of agency facilities and/or technology.

NARA's EEO Disability Program Office continues to monitor accessibility of agency facilities and/or assistive technology for NARA's workforce and the Public who visits NARA's buildings. The EEO Disability Program Office tracks reasonable accommodation requests from employee's and/or applicants and the public requiring accessibility of agency facilities and/or assistive technology as a form of an accommodation such as listening devices, digital timesheets, magnifying vision software, keyboards, mouse, voice recognition software and assistive equipment for hearing.

The EEO Disability Office will continue to work with the Disability Employee Affinity Group (EAG) and NARA's Diversity, Equity, Inclusion and Accessibility (DEIA) Program Manager to post various articles and blogs to NARA's Internal Collaboration Network (ICN) for education and awareness for all NARA staff.

In FY24, the EEO Disability Office will work with legal to have an outlined processes for public requests for accommodations, coordinate with research rooms and other public facing offices to install Video Relay Phones for persons who are deaf and hard of hearing. Additionally, the EEO Disability Office will work with Acquisitions to include FOH ergonomic assessments in NARA's Federal Occupational Health (FOH) contract. The EEO Disability Office will continue to work with NARA's 508 coordinator to ensure all internal and external websites, documents and forms are 508 compliant.

**C. REASONABLE ACCOMMODATION PROGRAM**

Pursuant to 29 C.F.R. § 1614.203(d)(3), agencies must adopt, post on their public website, and make available to all job applicants and employees, reasonable accommodation procedures.

1. Please provide the average time frame for processing initial requests for reasonable accommodations during the reporting period. (Please do not include previously approved requests with repetitive accommodations, such as interpreting services.)

FY23 average processing time is 100.9 days.  
FY23 average processing time is 85.83 days.

2. Describe the effectiveness of the policies, procedures, or practices to implement the agency's reasonable accommodation program. Some examples of an effective program include timely processing requests, timely providing approved accommodations, conducting training for managers and supervisors, and monitoring accommodation requests for trends.

NARA monitors the processing of reasonable accommodations requests and trends by tracking all requests on our Microsoft Excel database. In addition, we monitor accommodation trends annually, which tracks accommodations that are approved, denied and withdrawn from the RA process. Additionally, we created case summaries for reasonable accommodations requests where employees elect to participate in the reassignment process and assist managers and supervisors on conducting research for possible accommodations for employees that are in the reasonable accommodation process. NARA's Interim Guidance 303-1, Reasonable Accommodation Policy and Procedures, was updated in FY23 and is going through the final approval process. The updates made were to enhance the timeliness and efficiency of case processing for reasonable accommodations. The EEO Disability Office has hired an EEO Disability supervisor and is hiring two (2) more DPMs in 2024. Additionally, the EEO office has met with the research room to assist in providing accommodations for researchers and the public and is working to coordinate Video Relay phones in public spaces for persons who are deaf and/or hard of hearing.

**D. PERSONAL ASSISTANCE SERVICES ALLOWING EMPLOYEES TO PARTICIPATE IN THE WORKPLACE**

Pursuant to 29 C.F.R. § 1614.203(d)(5), federal agencies, as an aspect of affirmative action, are required to provide personal assistance services (PAS) to employees who need them because of a targeted disability, unless doing so would impose an undue hardship on the agency.

Describe the effectiveness of the policies, procedures, or practices to implement the PAS requirement. Some examples of an effective program include timely processing requests for PAS, timely providing approved services, conducting training for managers and supervisors, and monitoring PAS requests for trends.

There were no requests for PAS during FY23. NARA's Interim Guidance 303-1, Reasonable Accommodation Policy and Procedures, remain published and posted on the internal website as a resource to all managers and supervisors which includes information on PAS Policy and Procedures.

During FY23, NARA greatly enhanced its policy guidance related to PAS to include a detailed procedure for requesting personal assistance services. The policy updates are included in the NARA Reasonable Accommodation Policy and Procedures document NARA-303-1 which is currently under review for final approval and publishing.

**Section VI: EEO Complaint and Findings Data**

**A. EEO COMPLAINT DATA INVOLVING HARASSMENT**

1. During the last fiscal year, did a higher percentage of PWD file a formal EEO complaint alleging harassment, as compared to the government-wide average which is 23.12% for FY23?

Yes    No

In FY23, NARA had five (5) formal EEO complaints alleging harassment in FY23. With a total workforce of 2679, this is a rate of 0.18%, well below the government wide average of 23.12%.

2. During the last fiscal year, did any complaints alleging harassment based on disability status result in a finding of discrimination or a settlement agreement?

Yes                      No

In FY23, NARA had no findings.



3. If the agency had one or more findings of discrimination alleging harassment based on disability status during the last fiscal year, please describe the corrective measures taken by the agency.

In FY23, NARA had no findings.

**B. EEO COMPLAINT DATA INVOLVING REASONABLE ACCOMMODATION**

1. During the last fiscal year, did a higher percentage of PWD file a formal EEO complaint alleging failure to provide a reasonable accommodation, as compared to the government-wide average which is 13.79% for FY23?

Yes                      No X

In FY23, NARA had four (4) formal EEO complaints alleging failure to provide a Reasonable Accommodation in FY23. With a total workforce of 2679, this is a rate 0.14%, well below the government wide average of 13.79% .

2. During the last fiscal year, did any complaints alleging failure to provide reasonable accommodation result in a finding of discrimination or a settlement agreement?

Yes                      No X

N/A In FY23, NARA had no findings.

3. If the agency had one or more findings of discrimination involving the failure to provide a reasonable accommodation during the last fiscal year, please describe the corrective measures taken by the agency.

N/A In FY23, NARA had no findings.

**Section VII: Identification and Removal of Barriers**

Element D of MD-715 requires agencies to conduct a barrier analysis when a trigger suggests that a policy, procedure, or practice may be impeding the employment opportunities of a protected EEO group.

1. Has the agency identified any barriers (policies, procedures, and/or practices) that affect employment opportunities for PWD and/or PWTD?

Yes                      No X

2. Has the agency established a plan to correct the barrier(s) involving PWD and/or PWTD?

Yes                      No X

3. Identify each trigger and plan to remove the barrier(s), including the identified barrier(s), objective(s), responsible official(s), planned activities, and, where applicable, accomplishments.

<b>Trigger 1</b>	<p>In FY23, triggers exist for PWTD in all four (4) of the development programs; Fellowship Programs Excellence in Government (GS 13/14), Detail Programs/Cross Training, Preparing to Lead (GS 7-11) and Supervisor Development Program as there were no PWTD that attended for any of the Career Development Programs</p> <p>In FY23, triggers exist for PWD in three (3) of the Career Development Programs; Excellence in Government (GS 13/14), Supervisory Development Program and Preparing to Lead (GS 7-11).</p> <p>For the Excellence in Government (GS 13/14), there was only one (1) PWD out of 23 that applied and they were not selected.</p> <p>For the Supervisor Development Program, there were three (3) PWD that applied and were selected for the Supervisor Development Program.</p>	
<b>Barrier(s)</b>	None	
<b>Objective(s)</b>	Increase Career Development Opportunities to PWD and PWTD	
<b>Responsible Official(s)</b>	<b>Performance Standards Address the Plan? (Yes or No)</b>	
<b>Chief Human Capital Officer</b>	<b>Yes</b>	
<b>Equal Employment Opportunity Director</b>	<b>Yes</b>	
<b>Anti-Harassment/ Disability Program Supervisor</b>	<b>Yes</b>	
<b>Disability Program Managers</b>	<b>Yes</b>	

<b>Barrier(s) Analysis Process Completed? (Yes or No)</b>		<b>Barrier(s) Identified? (Yes or No)</b>		
<b>No</b>		<b>No</b>		
<b>Sources of Data</b>		<b>Sources Reviewed? (Yes or No)</b>	<b>Identify Information Collected</b>	
Workforce Data Tables		No		
Complaint Data (Trends)		No		
Grievance Data (Trends)		No		
Findings from Decisions (e.g., EEO, Grievance, Merit System Protections Board (MSPB), Anti-Harassment Processes)		No		
Climate Assessment Survey (e.g., Federal Employee Viewpoint Survey)		No		
Exit Interview Data		No		
Focus Groups		No		
Interviews		No		
Reports (e.g., Congress, EEOC, MSPB, Government Accountability Office (GAO), Office of Personnel Management (OPM))		No		
Other (Please Describe)		Yes	Career Development Data	
<b>Target Date (mm/dd/yyyy)</b>	<b>Planned Activities</b>	<b>Sufficient Staffing &amp; Funding (Yes or No)</b>	<b>Modified Date (mm/dd/yyyy)</b>	<b>Completion Date (mm/dd/yyyy)</b>
9/30/2024	During training, further discuss that accommodations may be needed for PWD or PWTD to apply for and/or attend career development	Yes		

	opportunities as an equal privilege and benefits of employment.			
9/30/2024	Work with HR Training to ensure the process for requesting accommodation is listed in all directions and applications for Career Development Opportunities.	Yes		
9/30/2024	Work with HR Training to ensure all applications and or trainings required for Career Development opportunities are 508 compliant and/or there is an alternative process for PWD and PWTD.	Yes		
<b>Fiscal Year</b>	<b>Accomplishments</b>			

4. Please explain the factor(s) that prevented the agency from timely completing any of the planned activities.

The EEO Office will initiate the review of the planned activities in FY24 and FY25.

5. For the planned activities that were completed, please describe the actual impact of those activities toward eliminating the barrier(s).

6. If the planned activities did not correct the trigger(s) and/or barrier(s), please describe how the agency intends to improve the plan for the next fiscal year.

<b>Trigger 2</b>	<p>In FY23, Trigger(s) exist in the follow Award categories for PWD and PWTD:</p> <p>Trigger(s) exist in eight (8) award categories (Time-Off Awards 1-10, 11-20, 31-40, and Cash Awards \$500 and below, \$2000-\$2999, \$3000-\$3999, \$4000-\$4999 and \$5000-more), where the inclusion rate of PWD receiving awards is lower than the inclusion rate of PWOD receiving awards.</p> <p>In FY23, trigger(s) exist in seven (7) award categories (Time-Off Awards 1-10,11-20, 31-40, and Cash Awards \$500 and below, \$3000-\$3999, \$4000-\$4999 and \$5000-more), where the inclusion rate of PWTD receiving awards is lower than the inclusion rate of PWOD receiving awards.</p> <p>There are no PWD or PWTD who received Quality Step Increases compared to PWOD.</p> <p>There is a significantly lower rate of PWD/PWTD receiving the award then PWOD.</p>	
	<b>Barrier(s)</b>	None
	<b>Objective(s)</b>	Increase award distribution to PWD and PWTD
	<b>Responsible Official(s)</b>	<b>Performance Standards Address the Plan? (Yes or No)</b>
Chief Human Capital Officer	Yes	
Equal Employment Opportunity Director	Yes	
Anti- Harassment / Disability Program Supervisor	Yes	
Disability Program Managers	Yes	
<b>Barrier(s) Analysis Process Completed? (Yes or No)</b>	<b>Barrier(s) Identified? (Yes or No)</b>	
No	No	
<b>Sources of Data</b>	<b>Sources Reviewed? (Yes or No)</b>	<b>Identify Information Collected</b>
Workforce Data Tables	Yes	Table B9 for awards
Complaint Data (Trends)	No	

Grievance Data (Trends)	No			
Findings from Decisions (e.g., EEO, Grievance, MSPB, Anti-Harassment Processes)	No			
Climate Assessment Survey (e.g., Federal Employee Viewpoint Survey)	No			
Exit Interview Data	No			
Focus Groups	No			
Interviews	No			
Reports (e.g., Congress, EEOC, MSPB, GAO, OPM)	No			
Other (Please Describe)	No			
Target Date (mm/dd/yyyy)	Planned Activities	Sufficient Staffing & Funding (Yes or No)	Modified Date (mm/dd/yyyy)	Completion Date (mm/dd/yyyy)
9/30/2024	Promote awards and recognition opportunities to Senior Leaders for PWD and PWTD.	Yes		
Fiscal Year	Accomplishments			

7. Please explain the factor(s) that prevented the agency from timely completing any of the planned activities.

The EEO Office will initiate the review of the planned activities in FY24 and FY25.

8. For the planned activities that were completed, please describe the actual impact of those activities toward eliminating the barrier(s).

9. If the planned activities did not correct the trigger(s) and/or barrier(s), please describe how the agency intends to improve the plan for the next fiscal year.