ICE- CCP Examination Content Outline

1	Governance and Resources	32%
1A	Governance and Leadership	
1A1	Organizational Strategy	
1A2	Organizational Governance (e.g., bylaws, governing documents, legal-entity status)	
1A3	Credentialing Program Policies and Procedures	
1A4	Legal and Ethical Requirements	
1B	Risk and Resource Management	
1B1	Risk Management	
1B2	Credentialing Personnel Management	
1B3	Financial Resource Management	
1B4	Stakeholder Analysis and Engagement	
1C	Credentialing Program Design	
1C1	Value Proposition of Credential	
1C2	Credentialing Requirements (e.g., eligibility, assessment requirements, reciprocity)	
1C3	Maintenance-of-Credential Requirements	

2	Credentialing Program Operations	37%
2A	Test Delivery	
2A1	Test Administration (e.g., retakes, scheduling, accommodations)	
2A2	Test Delivery Methods (e.g., modality, proctoring)	
2A3	Test Security	
2B	Stakeholder Management	
2B1	Communications and Marketing	
2B2	Information Management (e.g., data privacy, LMS/CMS/AMS)	
2B3	SME/Volunteer Management (e.g., recruitment, training, NDA)	
2C	Candidate Management	
2C1	Credentialing Applications Processing (e.g., eligibility, credential award)	
2C2	Maintenance of Credential Processing (e.g., continuing competency)	
2C3	Appeals and Complaints Processing	
2D	Performance and Quality	
2D1	Quality and Process Improvement	
2D2	Service-Provider Management	
2D3	Credentialing Program Accreditation	

3	Assessment Development and Validation	**32%**
3A	Assessment Design	

3A1 Job Analysis / Content Validation Methods

3A2 Assessment Specifications (e.g., intended usage, test format, score report design, MOC)

3A3 Assessment Preparation (e.g., firewall vs. alignment with test content)

3A4 Standard Setting

3B	Content Development and Management

3B1 Item Bank Management (e.g., item classification, item lifecycle)

3B2 Item and Assessment Types (e.g., MCQ, rubrics, rating scales, Advanced Item Types)

3B3 Content Development (e.g., item writing, item review, references, editorial guides)

3B4 Assessment Translation, Localization, and Accessibility

3C	Assessment Development and Evaluation

3C1 Assessment Assembly Methods (e.g., forms, LOFT, CAT)

3C2 Equating and Equivalence (e.g., blueprint conformance, statistical equating methods)

3C3 Measurement Models (e.g., CTT, Rasch, PL)

3C4 Statistical Analysis and Documentation (e.g., item analysis, KPIs, experience metrics)

Note: percentages are rounded up to the nearest whole number.