



# FECA Program Claim Process



**File Claim in ECOMP**

Once you **file a claim in ECOMP**, it will route to: 1) your supervisor; then 2) your agency workers' comp personnel; then to 3) OWCP who creates a claim number.

**Receive Claim Status**

Many injuries are minor and straightforward and do not result in missed time at work. The claims system auto-assigns many cases as "Administrative Authorization of Limited Benefits". While in this status, you may still receive medical treatment through OWCP, for your work injury up to an amount not to exceed \$1500.

**Provide Additional Evidence**



If the above status is not assigned (you are notified of this), your claim is 'under development' and additional evidence is required to accept your claim. You should use ECOMP to submit a report from a qualified medical doctor containing 1) a description of your work injury, 2) a medical diagnosis, 3) an explanation of how your medical condition was caused by the claimed work event(s); and 4) any other evidence requested by your OWCP Claims Examiner. You will be given 60 days from receipt of this request via letter to submit this information, but the sooner you provide it the sooner your case can be accepted and medical and/or wage loss benefits can start.

The CE will issue a written decision accepting or denying your claim.

**Receive Claim Decision**



Depending on how quickly you submit evidence, claim decisions may take 75 days for traumatic injuries (occurred in one work shift), 90 days for mildly complex injuries (occurred over more than one work shift), or 180 days for very complex injuries (occurred over more than one work shift).

You have 30 days to request a hearing (may take 5-8 months until resolution). You have 1 year to request a reconsideration (may take 90 days until resolution). You have 180 days to request an ECAB review (may take 1 year until resolution).

**Denied**

**Accepted**



If accepted, you may now bill OWCP for treatment of the accepted condition (you will receive info on this). If you lose, or expect to lose, pay because of your injury, you can file a Claim for Wage Loss Compensation on ECOMP, and OWCP will assist your return to work efforts.

If denied and you wish to appeal, you have three options: 1) Hearing (Oral Hearing or Review of Written Record) where you can submit additional evidence, and a hearing representative makes a decision; 2) Reconsideration where you submit additional evidence and ask OWCP to reconsider the initial decision; 3) Employees' Compensation Appeals Board (ECAB) Review if you have no new evidence to provide.