



Avoid Making Accidental Wireless 911 Calls

Many older wireless phones are equipped with a pre-activated 911 auto-dial feature, which can lead to accidental dialing of 911. Accidental 911 calls can cause public safety personnel and resources to be diverted from real emergencies.

You can help reduce accidental 911 calls by locking your keypad. You may also consider turning off the 911 auto-dial feature if your phone has one. Check your device settings, user manual or the manufacturer's website to learn how.

Learn more about Wireless 911 Service: [fcc.gov/consumers/guides/911-wireless-services](https://www.fcc.gov/consumers/guides/911-wireless-services)

Consumer Help Center

For more information on consumer issues, visit the FCC's Consumer Help Center at [fcc.gov/consumers](https://www.fcc.gov/consumers).

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