

FCC | CONSUMER CONNECTIONS

Protect Your Smartphone

Your phone is a high-value target for theft. What can you do to protect your device?

Safeguard your phone against theft

- Set up strong passwords for your phone and any apps you use.
- Keep track of your phone in public and never leave it in an unattended car.
- Install software that can lock and locate a missing phone and wipe personal data.
- Set up a phone alarm that can be activated remotely.
- Note the make, model and unique device ID number.

What to do if your phone is missing

- Try to locate the phone by calling it.
- Activate a phone alarm if you have set one up.
- Log in to your anti-theft software to lock the phone and wipe personal data.
- Immediately notify police and ask for a report to document the loss.
- Report the loss to your service provider.
 Ask them to disable your phone and block data access.

You are responsible for any charges incurred prior to notifying your service provider.

