

FCC | CONSUMER CONNECTIONS

ROBOCALLS, TEXTS AND SPOOFING

**ROBOCALLS AND TEXTS ARE
ANNOYING, FRUSTRATING AND
OFTEN FRAUDULENT.**

The FCC is committed to protecting you from illegal robocalls, texts and caller ID spoofing scams.



Find web resources and learn more at
fcc.gov/robocalls

To order copies of this tip card, including translations in Spanish and Asian American/Pacific Islander languages, email: outreach@fcc.gov.

Avoid Phone Scams



- ✓ Don't answer calls or texts from unknown numbers.
- ✓ Watch out for spoofing scams, where caller ID information is falsified. Scammers may spoof a local area code and number, a company you know and trust or even a government agency to trick you into picking up.
- ✓ If you answer a call and suspect it was spoofed, hang up immediately. Do not respond to any questions or requests.
- ✓ Never reveal personal or financial information. If you feel pressured or suspicious, hang up and call back using a number you can verify on a bill, an account statement or an official website.
- ✓ Never call back an unfamiliar number – it may lead to a scam.
- ✓ Ask your phone company about robocall-blocking tools and apps.
- ✓ Register your mobile and landline numbers on the national Do Not Call Registry: Visit [donotcall.gov](https://www.donotcall.gov) or call 1-888-382-1222.
- ✓ File a complaint at [fcc.gov/complaints](https://www.fcc.gov/complaints).



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