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New FHA Catalyst Enhancements Announced Today

As part of its ongoing technology modernization effort, the Federal Housing Administration (FHA) is announcing the following enhancements to its Single Family FHA Catalyst technology, available today.

FHA Catalyst Mortgage Administrator Role Improvements

FHA has implemented new Mortgage Administrator functionalities that allow for better management of case binder submissions for pre-endorsement reviews. Details of these revised functionalities can be found on the [FHA Catalyst: User Access Management webpage](#), which includes the updated [FHA Catalyst Mortgage Administrator Role User Guide](#).

To support FHA Catalyst Mortgage Administrators, FHA has made available a series of training videos consisting of six “how-to” tutorials for Mortgage Administrators on the following topics:

- [Creating a User](#)
- [Resetting a Password](#)
- [Accessing a User Roster Report](#)
- [Reactivating a User](#)
- [Freezing/Unfreezing a User](#)
- [Transferring a Case Servicing Binder](#)

The tutorials can be accessed on the [FHA Catalyst User Access Management webpage](#) on hud.gov.

FHA Catalyst Servicing Binder Submission Capabilities

The [FHA Catalyst: Case Binder Module](#) can now accept servicing binders from FHA-approved servicers when requested by FHA for various servicing oversight and monitoring reviews. This new capability provides a streamlined process for the submission of servicing binders to FHA. Servicers will receive an email notification with instructions when binders are requested.

For more information, review the FHA Catalyst: Case Binder Module User Guide and User Guide Change Overview available on the [FHA Catalyst: Case Binder Module webpage](#).

Need Support? Contact the FHA Resource Center.

- Visit our knowledge base to obtain answers to frequently asked questions 24/7 at www.hud.gov/answers.
- E-mail answers@hud.gov. Emails and phone messages will be responded to during normal hours of operation, 8:00 AM to 8:00 PM (Eastern), Monday through Friday on all non-Federal holidays.
- Call 1-800-CALLFHA (1-800-225-5342). Persons with hearing or speech impairments may reach this number by calling the Federal Relay Service at 1-800-877-8339.

About FHA INFO

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