

Way2Go Card.

Indiana

Way2Go Card® Prepaid Mastercard®



www.GoProgram.com

View your account balance and transaction history online.

Call 1-833-959-2437 (Toll-Free)

24 hours a day / 7 days a week

Outside the U.S. call: 214-210-2242 (Collect)

Get Started with Your Mastercard Prepaid Card

Your payments will be directly deposited into your personal Indiana Card account. Your Agency will post the payments to the account for your convenience. You are not allowed to spend more than the amount of funds posted to your account. You may use your Card at merchant and bank locations worldwide wherever Mastercard cards are accepted.

Activate Your New Card Immediately

Go to GoProgram.com, or call 1-833-959-2437 to activate your Card and create your PIN.

Please refer to the Terms of Use for a complete list of fees associated with the use of this card. By creating your PIN and activating the card, you are agreeing to abide by the Terms. You may find them under the Program Materials link on GoProgram.com.

Manage On The Go

For Card Balance, Transaction History, and more:

Register your mobile phone to receive electronic notifications and text alerts by visiting GoProgram.com.

If you still have questions, you can call the number on the back of your Card.

Customer Service Available to You

- Check your balance.
- Select or change your Personal Identification Number (PIN).
- Review transaction history.
- Ask questions about card use.
- Report lost or stolen cards.
- Set up phone deposit notification.

Continue to call your Agency for questions regarding your payments.

Avoid Fees

- There are no fees for merchant transactions.
- To receive cash for no fee, request cash back when making in-store purchases using your PIN.
- There is no fee for in-network ATM withdrawals. In-network refers to PNC Bank or Alliance One ATMs.
- There is no fee for in-network ATM withdrawals. You will receive one out-of-network ATM withdrawal per deposit for no fee. You may accumulate up to 99 no fee ATM withdrawals. Each additional out-of-network ATM withdrawal at out-of-network locations will be assessed a \$0.75 fee.

Use the Indiana Way2Go Card Your Way

Everyday Shopping:

Your Way2Go Card is welcome everywhere Mastercard is accepted. Select Credit at checkout.

Gas Stations:

It's easy to buy fuel simply prepay inside at the store with your Card.

Online Shopping:

Shop with your favorite online retailer anytime, anywhere.

Pay Your Bills:

Visit your biller's website to pay your bill with your Card.

Dining:

Use your Card at your favorite restaurants and cafés.

Transportation:

Use your Way2Go Card to purchase transit passes, pay taxi fare or add as a payment method to your preferred rideshare company.

Convenient Cash Access

- Ask for cash back with your purchase at your favorite merchant location.
- Get cash at ATMs that display the Mastercard, Alliance One or PNC logo.

Helpful Hints

- Some bank ATMs will apply a fee called a surcharge to use their ATM. You can avoid this fee by using Alliance One (allianceone.coop/a1atm/find) or PNC (apps.pnc.com/locator/#/search) ATM locations.
- Always read the ATM messages carefully when using out-of-network ATMs

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+ Funds are FDIC Insured. Mastercard's Zero Liability Protection assures you do not lose any funds if your Card is lost or stolen.