

Quick UI Infolinks for Employers and Third-Party Agents

Appeals

- You may file an appeal with the **Lower Appeals Division** (labor.maryland.gov/uiappeals/) if you disagree with a determination.

Contact: by phone at **410-767-2421**, by fax at **410-225-9781**, or by email at UILowerAppeals.Labor@maryland.gov.

- If you disagree with a Lower Appeals decision, you may appeal it to the **Board of Appeals** (labor.maryland.gov/uiappeals/apboard.shtml).

Contact: by phone at **410-767-2781** or by email at dluiboardappeals-labor@maryland.gov.

BEACON

BEACON is a fully modernized unemployment insurance (UI) system that integrates benefits, appeals, and tax functionalities.

To sign in or activate an account, visit **BEACON** (employer.beacon.labor.md.gov/).

In BEACON, employers can:

<ul style="list-style-type: none"> Submit required reports and information, as well as supporting documents 	Respond to Requests for Separation Information
Submit wage reports and pay contributions	File appeals, and much more

For information about activating a BEACON account, see:

- Employers and Third-Party Agents Account Activation Information (labor.maryland.gov/uim/employer/uimempacctact.shtml).

For more information about using BEACON, see:

BEACON Employer and Third-Party Agent Tutorial Videos (labor.maryland.gov/employment/uitaxapps.shtml#empvideos).

Contact Information

- Employer Call Center:** Receive answers to your questions about experience rates, tax enforcement, benefit charge correspondence, reimbursing employers, and much more.

Call **410-949-0033**, Monday - Friday, 8:00 a.m. to 4:30 p.m.

- Virtual Assistant (VA):** Receive immediate, automated answers to common inquiries or chat with a claims agent. VA is available 24/7. However, the chat feature is available Monday to Friday, 8:00 a.m. to 4:00 p.m. To use VA, select the blue “**Chat with us**” button at the bottom right of the **Maryland Division of Unemployment Insurance (Division) homepage** (www.MDunemployment.com).

Contributions

A **contributory employer** pays quarterly UI taxes, which are based on the employer's benefit charges and taxable wages (for details, see www.labor.maryland.gov/employment/uicontributoryemployers.pdf).

Note: A reimbursable employer (government entities and certain non-profit organizations) may choose to reimburse for benefits charged against their account.

Contributory employers can view their UI tax rate information and benefit charges in [BEACON](#).

- For the current tax table, see: labor.maryland.gov/employment/uitrustfundpoints.shtml.
- For information about rates and benefit charge statements, see: labor.maryland.gov/employment/uitaxexpratefaqs.shtml.

Information Needed From Employers

- **Request for Separation Information:** If an employee files a Maryland UI claim, the Division will request information from the employer through a **Request for Separation Information** notice. To learn more, see the Employer Layoff Obligations flyer (labor.maryland.gov/employment/uiemployoffobligationsflyer.pdf).
- **Report New Hires:** Employers are required to report new hires and rehires in Maryland to the **Maryland State Directory of New Hires** (mdnewhire.com).
- **Quarterly Contribution Report:** In Maryland, contributory employers must file **Quarterly Contribution Reports** and should use [BEACON](#) to do so. To learn more, see the Employers' General UI Contributions Information and Definitions webpage (labor.maryland.gov/employment/empfaq.shtml#file).

MD Unemployment for Employers Mobile App

- Download from the **iOS App Store**
(<https://apps.apple.com/us/app/md-unemployment-for-employers/id1534099637>)
- Download from the **Google Play Store**
(<https://play.google.com/store/apps/details?id=gov.maryland.ui.employer>)

Report Fraud

- To report fraud to the Division, submit a **Request for Investigation of Unemployment Insurance Fraud** (labor.maryland.gov/forms/uifraudtipform.pdf).
- To learn more, see the Employers - Prevent Costly UI flyer (labor.maryland.gov/employment/uiemppreventcostlyuifraudflyer.pdf).

UI Resources

- Division Website
(MDunemployment.com)
- Employers' Quick Reference Guide
(labor.maryland.gov/employment/empguide/empguide.pdf)
- Flyers, Forms & Publications for Employers & Third-Party Agents
(labor.maryland.gov/employment/uitaxpub.shtml)
- Helpful Resources for Employers
(labor.maryland.gov/employment/uitaxresources.shtml)