## John Leslie - NOAA Federal

From: John Leslie - NOAA Federal

Sent: Monday, September 9, 2019 10:35 AM

To: Stephen Volz - NOAA Federal
Cc: Renata Lana - NOAA Federal

**Subject:** Re: Draft All Hands note to NESDIS

Steve -- Thank you very much for this kind note. Without question, you have my **complete support**.

On Mon, Sep 9, 2019 at 10:24 AM Stephen Volz - NOAA Federal < stephen.m.volz@noaa.gov > wrote: Renata and John,

I appreciate your point, which is why I wrote in the paragraph on the second version.

I can live with this one, and believe most people on our team will understand why I sent this out at all and where I stand. I'm OK with this version.

To you both, I can imagine this past week has been hell. I can guess what sort of "guidance" you hve been getting from NOAA Comms. To which my only guidance, potentially contrary, is to tell the truth. I know you know what that is, and I support you in doing so.

Steve V

On Mon, Sep 9, 2019 at 5:58 AM Renata Lana - NOAA Federal < renata.lana@noaa.gov > wrote:

(b)(5)

Renata

On Mon, Sep 9, 2019 at 9:27 AM Mark Paese - NOAA Federal < mark.paese@noaa.gov > wrote: | Steve,

Here are my suggested edits:

Dear NESDIS Team,

As we watch with relief the upcoming departure of the Hurricane Dorian from our weather maps and satellite images, I wanted to express to you how grateful I am for the incredible performance by the NESDIS and overall NOAA team throughout the entire lifetime of this storm of historical stature. Without interruption, with singular focus on meeting NOAA's essential mission objectives, and with consistent and world class accuracy and precision, the entire NOAA team delivered critical information to those who needed it when they needed it.

We at NESDIS are not the first responders, or those issuing forecasts, but we have been and will continue to be the first informers. From a time days before Dorian was even a storm, and for every day, every hour, and every minute throughout the weeks of the storm, NESDIS satellites, ground stations, processing systems and computers, experts and analysts have provided the observations and the critical expertise to make sure those observations are there when our partners need them. This consistently excellent performance from our team is not unusual, but it is remarkable even so. We have been able to do this because of years of preparation; from the work we do when there are no front-page news events and when our communities are not in harm's way. It has been your focus on doing the necessary and routine work at those times that makes our services available at times like this when it is so essential.

We watched with awe and concern as the storm stalled over the islands of the Bahamas, understanding the terrible power of the storm. As important as our contributions have been through the monitoring of the storm in progress, our observations will be critical in supporting the immediate and long-term recovery activities in the Bahamas, and along the Atlantic coast of the United States as well.

I have no doubt that throughout the coverage of and response to Hurricane Dorian every member of our NESDIS team applied their skills and expertise to complete our mission, to inform our partners, and provide the best information possible to protect our communities.

Throughout this storm and always you have remained focused on delivering NESDIS' critical contribution to NOAA's mission, and I know you will do the same going forward. Be confident that your contributions, your professionalism, and your commitment, and those from all our NOAA colleagues, are known to those who rely on our performance this day and every day.

Thank you,

Steve V

On Mon, Sep 9, 2019 at 1:54 AM Stephen Volz - NOAA Federal < stephen.m.volz@noaa.gov > wrote: Below is a slight modification of the statement. As I said, I want to release this to NESDIS community first thing Monday morning,

Steve V

Dear NESDIS Team,

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We watched with awe and concern as the storm stalled over the islands of the Bahamas, understanding the terrible power of the storm. As important as our contributions have been through the monitoring of the storm in progress, our observations will be critical in supporting the immediate and long-term recovery activities in the Bahamas, and along the Atlantic coast of the United States as well.

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Steve V

On Sun, Sep 8, 2019 at 5:37 PM Stephen Volz - NOAA Federal <<u>stephen.m.volz@noaa.gov</u>> wrote: Folks,

I want to send an all hands message to our team. The reasons are obvious, and similar notes have gone out from Louis/NWS and Nicole/NOS. Please look at the attached, and then help me get this out to the NESDIS list serve before tomorrow morning.

Steve V

Dear NESDIS Team,

As we watch with relief the upcoming departure of the Hurricane Dorian from our weather maps and satellite images, I wanted to express to you how grateful I am for the incredible performance by the NESDIS and overall NOAA team throughout the entire lifetime of this storm of historical stature. Without interruption, with singular focus on meeting NOAA's essential mission objectives, and with consistent and world class accuracy and precision, the entire NOAA team delivered critical information to those who needed it when they needed it.



While we at NESDIS are not the first responders, or those issuing forecasts, we have been and will continue to be the first informers. From a time days before Dorian was even a storm, and for every day, every hour, and every minute throughout the

weeks of the storm, NESDIS satellites, ground stations, processing systems and computers, experts and analysts have provided the observations and the critical expertise to make sure those observations are there when our partners need them. This consistently excellent performance from our team is not unusual, but it is remarkable even so. We have been able to do this because of years of preparation; from the work we do when there are no front page news events and when our communities are not in harm's way. It has been your focus on doing the necessary and routine work at those times that makes our services available at times like this when it is so essential.

We watched with awe and concern as the storm stalled over the islands of the Bamahas, understanding the terrible power of the storm. As important as our contributions have been through the monitoring of the storm in progress, our observations will be critical in supporting the immediate and long term recovery activities in the Bahamas, and along the Atlantic coast of the United States as well.

Throughout and always you have remained focused on delivering NESDIS' critical contribution to NOAA's mission, and I know you will do the same going forward. Be confident that your contributions, your professionalism, and your commitment, and those from all our NOAA colleagues, are known to those who rely on our performance this day and every day. Thank you.

Steve V

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Renata Lana

**Director of Communications** 

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