**Relevant Resources from the Center to Improve Project Performance (CIPP)**

NOTE: The CIPP web site is password protected. If you do not know your project's login information, you may request it through the main login screen at CIPPsite.org.

**Planning, Designing, and Conducting Customer Surveys**
This link directs users to recordings from three webinars as well as supporting materials such as Powerpoint slides, sample item formats, and a checklist of tasks for survey development.
[CIPP Webinar and Related Materials on Conducting High-Quality Customer Surveys](#)

**Planning and Conducting Qualitative Interviews**
This link directs users to recordings from two webinars as well as related Powerpoint slides.
[CIPP Webinar and Related Materials on Planning and Conducting Qualitative Interviews](#)

**Evaluating Technical Assistance**
This link directs users to recordings from a webinar, related Powerpoint slides, and a logic model.
[CIPP Webinar and Related Materials on Evaluating Technical Assistance](#)