

Healthcare Industry Questionnaire for Temporary Staffing Agency

Legal Name of Temporary Staffing Agency:	Application ID or Policy Number:	
Trade Names of Temporary Staffing Agency:		

GENERAL INFORMATION – Include details in Comments section for all YES responses.

1. Are there any commonly owned businesses? Yes 🔲 No	Comments:
2. Are these businesses insured? Yes 📃 No 📃	
3. Do you have operations in other states? Yes 📃 No 📃	
 Do you have any foreign travel exposures? (If yes, provide details concerning countries, duration and number of employees): Yes No 	

PERSONNEL PRACTICES

Do you implement the following for all employees including the temporary employees provided to clients? If yes, provide details:

1. Pre-employment physicals	Yes	No	
2. Pre-placement drug screening	Yes	No	
3. Periodic drug testing	Yes	No	
2. Criminal background checks	Yes	No	
3. Motor vehicle checks on drivers	Yes	No	
4. Job experience & certification requirements	Yes	No	
5. Minimum experience requirements	Yes	No	
6. New-hire orientation program	Yes	No	
7. Employee handbook	Yes	No	
8. Performance appraisals	Yes	No	
9. Wellness program in place	Yes	No	

EMPLOYEE BENEFITS – If yes, provide details:

Do you offer the following benefits to your direct employees?		% of Employer Contribution	% of Employees enrolled	Details
1. Medical	Yes No			
2. Dental	Yes 📃 No 📃			
3. Vision	Yes No			
4. Retirement	Yes No			
5. Paid vacation days	Yes 📃 No 📃	Details		
6. Paid sick days	Yes 🔄 No 🔄	Details		
Do you offer the following benefits to the employees you send to clients?		% of Employer Contribution	% of Employees enrolled	Details
7. Medical	Yes 🗌 No 🗌			
8. Dental	Yes 🗌 No 🗌			
9. Vision	Yes 🗌 No 🗌			
10. Retirement	Yes 🗌 No 🗌			
11. Paid vacation days	Yes 🗌 No 🗌	Details		
12. Paid sick days	Yes 🔛 No 🗔	Details		

CLIENT INFORMATION:

Average number of new clients added each year Average number of new employees each year





Client Exposure Breakdown

	# of Clients	# of Employees		# of Clients	# of Employees
Ambulance Services			Hospitals – All Employees		
Alcoholic and Drug Recovery			Institutional Employees		
Biomedical Research Laboratories			Nursing Homes		
Congregate Living Facilities - Elderly			Physicians		
Day Care Centers - Child			Residential Care Facilities - Adults		
Dentists and Dental Surgeons			Residential Care Facilities - Children		
Home Care Services			Residential Care Facilities – Developmentally Disabled		
Home Infusion Therapists			Shelter Workshops		
				·	

Total # of Full-Tim <u>e Office Staff:</u>	Total # of Temporary Employees:	
Number of W2's:	Number of 1099's:	
Do you require Independent Contractors to car	ry their own WC coverage? Yes 🔲 No 🛄	
If no, explain reason:		

CLIENT SCREENING – If yes, provide details.

1. Do you have established criteria for new client selection?	Yes No
2. Do you complete job hazard assessments for all new clients or new tasks?	Yes 🛄 No 🛄
3. Do you have procedures in place to eliminate clients for poor safety practices or loss experience?	Yes 🔲 No 🛄
4. Do you review client's new worker orientation procedure?	Yes 🔲 No 🛄
5. Do you review client's response procedures for emergency or accidents?	Yes 🔲 No 🛄
6. Do you inspect worksite for safety "prior" to employee placement as well as on-going unannounced inspections?	Yes 🔲 No 🛄
7. Do you or the client provide employees with description of the job assignment?	Yes 🔲 No 🛄
8. Do you or the client provide safety training?	Yes No
9. What percentage of your client's patients are unable to "assist in the lift" during patient handling tasks?	Yes 🔲 No 🛄

SAFETY PRACTICES/PROGRAMS – If yes, provide details.

1. Do you have a full-time safety director? (If yes, provide name and title.)	Yes No
2. Do you perform accident investigations?	Yes 🔜 No 🔜
3. Are your supervisors held accountable for safety at client worksites?	Yes 🔲 No 🛄
4. Do you or your client provide employees with PPE?	Yes 🔜 No 🔜



SAFETY PRACTICES/PROGRAMS – If yes, provide details (Continued).

5. Do you conduct employee safety meetings?	Yes 🗋 No 🗖	
6. Do you offer an employee safety incentive		
program?	Yes 🔛 No 🔛	
7. Do you offer modified duty/early return to work?	Yes 🔲 No 🔲	
8. Do you have an Ergonomics Program?		
(If yes, describe what prompted the		
program, e.g. compliance, proactivity, etc. If	Yes 🔲 No 🗔	
no, are there two or more repetitive motion		
injuries in the past 12 months from similar		
jobs?)		
9. Do you or your client enforce the use of		
lifting equipment practices?	Yes 📃 No 🛄	
10. What is the frequency of Ergonomics or		Date of last training:
Back Safety Training?		
11. Do you or your client have a written		
Safe Patient Handling Plan?	Yes 🔄 No 🛄	
12. Do you or your client have a Workplace Violence Prevention Plan?	Yes 🔲 No 🗔	
13. Do you have a Heat Illness Prevention		
Program?	Yes 🔲 No 🛄	
14. Do you have a Respiratory Protection		
Program?	Yes 🔲 No 🛄	
15. Do you have a Driver Safety Training Plan		
or Fleet Safety Program?	Yes 🔛 No 🗔	
16. Do you have a Facility Emergency		
Evacuation Plan?	Yes 🔛 No 🛄	
17. Do you have written Lockout/Tag	Yes 🔲 No 🗔	
Out/Block Out procedures?	Yes No	
18. Do you have a Hearing Protection Program/Annual Audiogram?	Yes 🔲 No 🗔	
19. Do you have an Aerosol Transmissible		
Disease (ATD) exposure control plan?	Yes 🔲 No 🛄	
20. Do you have ATD screening procedures?	Yes 🔲 No 🗌	
21. Do you have a Chemical Hygiene Plan for		
lab chemicals, wastes, disinfectants?	Yes 🔲 No 🛄	
22. Do you have a Sharps Policy forbidding		
recapping and/or re-sheathing needles?	Yes 🔲 No 🛄	
23. Do you offer pre- or post-exposure viral		
and bacterial vaccinations?	Yes 🔛 No 🛄	
24. Do you have an Exposure Control Plan for		
blood borne pathogens?	Yes 🔛 No 🔛	
25. Do you have an Enforcement of Universal	Yes 🔲 No 🔲	
Precautionary Policy for blood and infectious materials?		
26. Do you treat for communicable		
diseases (i.e., COVID-19, HIV, AIDS, etc.)?	Yes 🔲 No 🛄	
27. How do you maintain contact with your		
employees?		



CLAIMS MANAGEMENT & REPORTING - If yes, provide details if applicable.

 Do you have a full time claims manager? (If yes, provide name and title.) 	Yes 🔲 No 💭	
2. Do you have claims fraud investigation?	Yes No	
3. Do you have established injury reporting procedures?	Yes 🔲 No 🛄	
4. Do you require all WC claims to be reported within 24 hours?	Yes 🔲 No 🛄	
5. Is there a set procedure for reporting claims which also includes a formal written accident investigation report?	Yes 🔜 No 🗔	
 Do you conduct drug testing after an injury occurs? (If yes, provide details on procedure.) 	Yes 🔲 No 🛄	
Do you have a process to identify claims frequency and claims trends? (If yes, provide details.)	Yes 🔲 No 🛄	
8. Do you conduct mid-term monitoring and reporting of trends in claim frequency and severity?	Yes 🔲 No 🗌	
Do you currently participate in a MPN program to control claim costs? (If yes, provide details.)	Yes 🔲 No 🛄	

COVID-19 PANDEMIC: If yes, provide details if applicable.

 Has a detailed COVID-19 risk assessment been done? 	Yes 🛄 No 🛄
2. Do you have a site-specific COVID-19/ATD Prevention Plan?	Yes 🛄 No 🛄
3. Are dedicated staff assigned to suspected/known COVID-19 patients?	Yes 🔲 No 🗔
4. How many patients/residents/staff members have tested positive?	Yes No
5. How frequently are patients/residents screened for COVID-19?	Yes 🔜 No 🔜
6. What control measures address reducing and/or preventing COVID-19?	Yes 🛄 No 🛄
What Personal Protective Equipment (PPE) is provided to protect against COVID-19?	Yes 🔲 No 🛄
8. How are suspected/positive COVID-19 patients/residents being isolated and managed?	Yes 🛄 No 🛄
Is there any other information about your company, operations, or y positive impact on employee safety?	our practices that have been implemented which may have a

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Signature

Title

Date

Printed Name