

2021

OFFICE OF PERSONNEL MANAGEMENT

Federal Employee Viewpoint Survey

Empowering employees. Inspiring change.



Annual Employee Survey (AES) Report

The Dashboard's percent positive and negative results only include items 1-44, excluding item 11.

Nov 8 - Dec 10, 2021

SAMPLE OR CENSUS	CENSUS
NUMBER OF SURVEYS COMPLETED	65
NUMBER OF SURVEYS	104
RESPONSE RATE	62.50%

40 items identified as **strengths** (65% positive or higher)

0 items identified as **challenges** (35% negative or higher)

Engagement Index Score

2021 ENGAGEMENT INDEX		
80%		
LEADERS LEAD	SUPERVISORS	INTRINSIC WORK EXPERIENCE
75%	89%	78%

Surface Transportation Board

Highest % Positive Items

Select: Highest % Positive

- Q15** Employees in my work unit contribute positively to my agency's performance. **99%**
- Q16** Employees in my work unit produce high-quality work. **99%**
- Q14** Employees in my work unit meet the needs of our customers. **97%**
- Q29** My supervisor treats me with respect. **94%**
- Q19** Employees in my work unit achieve our goals. **93%**

Highest % Negative Items

Select: Highest % Negative

- Q24** I believe the results of this survey will be used to make my agency a better place to work. **20%**
- Q2** I feel encouraged to come up with new and better ways of doing things. **19%**
- Q6** My talents are used well in the workplace. **19%**
- Q32** In my organization, senior leaders generate high levels of motivation and commitment in the workforce. **18%**
- Q40** How satisfied are you with the information you receive from management on what's going on in your organization? **18%**
- Q35** Managers promote communication among different work units (for example, about projects, goals, needed resources). **18%**