



Court Case Management System

How To File a New Case (E-Filer)

Table of Contents

1.1	Creating New UNDT Application	2
1.2	Creating New UNAT Application	9
	Viewing Case Details	
	1 View Application	
	View Documentation	

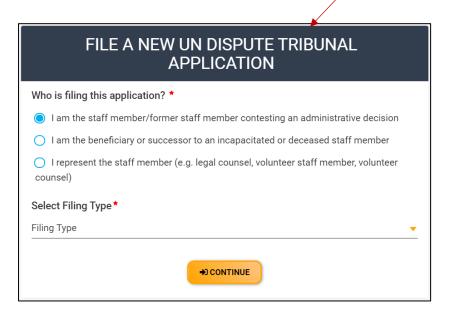
1.1 Creating New UNDT Application

After logging in to the CCMS application, the E-filer can create a UNDT Application by using given steps

Click on "Create a New UNDT Application" button on dashboard



User will be navigate to screen to choose type of Applicant from the given options along with the Filing type of application.



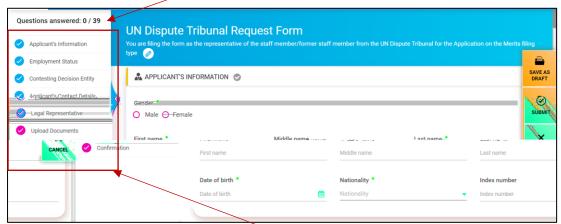
User will have to Select details from given options and choose Filing type from Dropdown options and Press Continue to proceed further.

User will be navigated to Application form that is required to complete the process of filing the UN Dispute Application.

User Manual Version: 3.0 Page 2 of 28



Number of Mandatory fields required

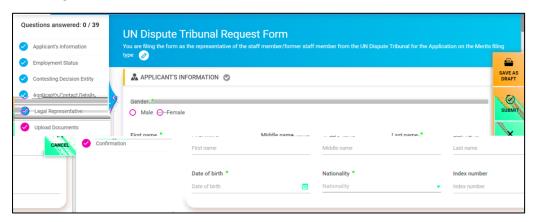


Application is divided into sections given in Left collapsible menu in screen. User can also click on each section and navigate to respective section of the form.

Left pane also shows the required number of fields that needs to be attended while filling the details in the form.

Floating Buttons allows user to take quick action to save draft or submit the form. User can also discard the form by using Cancel option from there.

Applicant's Information: This section include details about applicant's personal information such as Name, Age, Gender, etc.



Employment Status: Applicant has to provide details of their Employment in this section using predefined fields and Values from the dropdown.

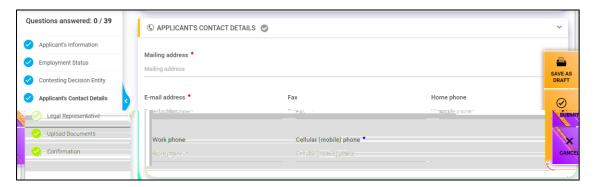




Contesting Decision Entity: User will have to select UN entity and office value from the dropdown options.



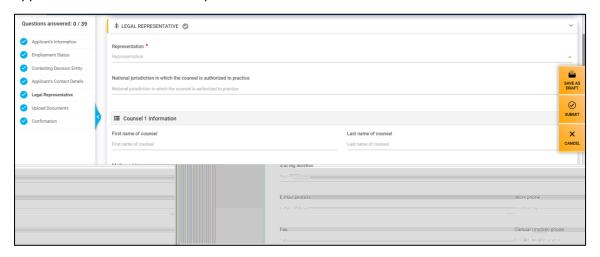
Applicants Contact Details: This section will contain Contact information of the applicant such as Mailing Address, email ID, Phone details etc.



Legal Representative: Details of Legal representative is required by applicant here along with the details of Jurisdiction details of counsel.

If the applicant is represented by OSLA counsel, they also have to select the OSLA Branch on the form.

Applicant can fill details of multiple counsel Information in the form.





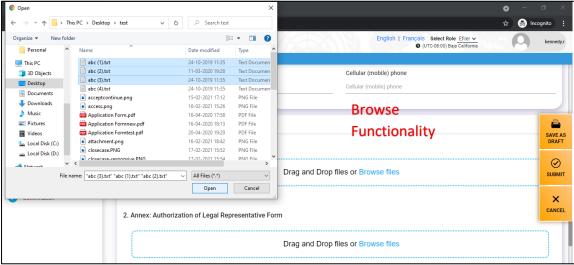
Upload Document: Efiler is supposed to provide supporting document for verification of his case.

Documents should be uploaded in various category such as Main Document, Copy of Contested Decision etc.

To upload the document(s) user can use Browse functionality or Drag and Drop functionality.

Multiple file(s) can be uploaded at a same time using both functionalities (Drag and Drop/Browse)

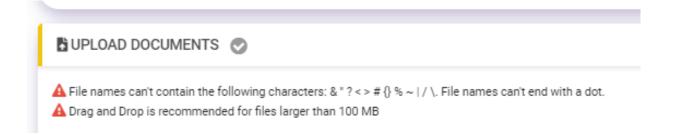




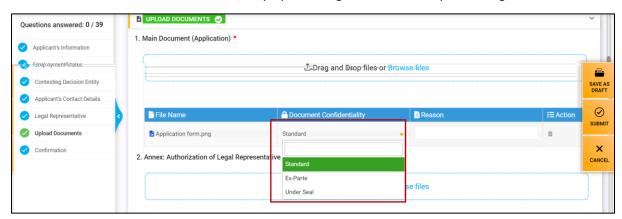
There are certain restrictions on file upload. User cannot upload files with certain extensions like exe, ps1 etc. A single file cannot be more than 1.2 GB. In any of the above scenario, user will be notified of upload failure.

It is recommended to use Drag and Drop feature for files larger than 100 MB

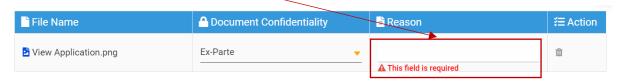




User has to select document confidentiality by selecting values from dropdown in given column.



If User set document Confidentiality as Ex-Parte, it is mandatory to fill in the Reason field.



[<u>Please note</u>: Documents marked as standard will be made available to both applicant and respondent on the said case. If a document is marked as ex-parte, it will be reviewed by the Registry. If the Registry approves the claim, then document will not be made available to other party that is tagged to case. If the Registry rejects the claim, the document will be marked as Standard and will be available to both Applicant and Respondent.]

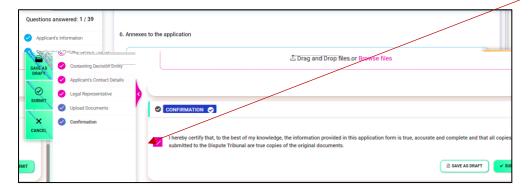
The user can remove any erroneous or unwanted document by clicking on the bin icons next to it. This will remove the document and it will not be part of the application on submission.



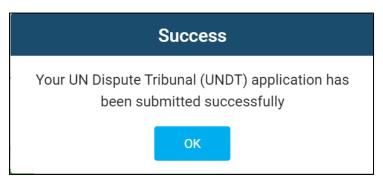
User Manual Version: 3.0 Page 6 of 28



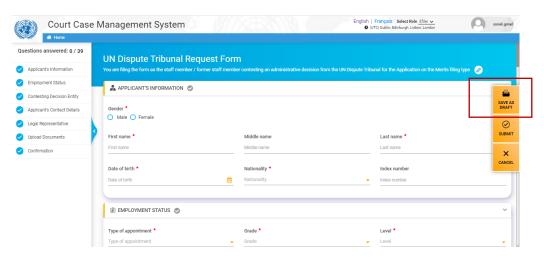
Confirmation: Under this section user will have to certify the authenticity by checking the checkbox and submit the form.



Upon Submitting user will get confirmation message.

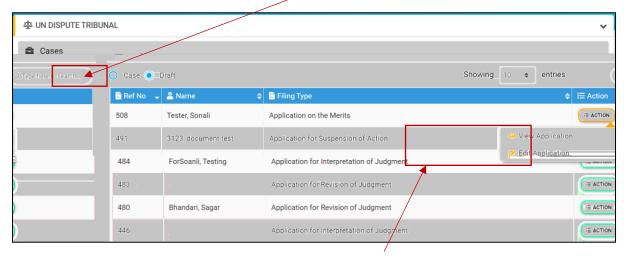


If not user can choose option to save partially complete application form by clicking on "Save as draft" button.



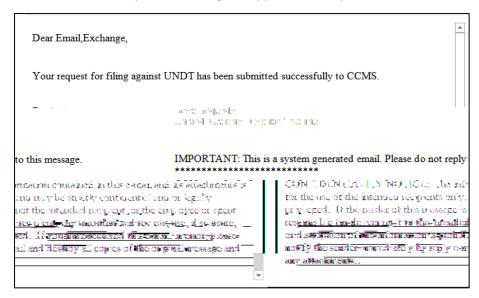


User can access the partially saved Application from Draft section form the dashboard. User has to select on Draft option from the dashboard.

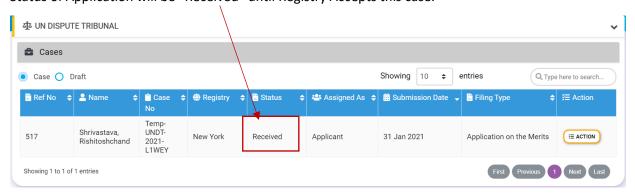


Under Action Column of Listing page user will select "Edit Application" and continue working on form

Once the E-filer completes creating the application they will receive the Confirmation Email.



Status of Application will be "Received" until Registry Accepts this case.



1.2 Creating New UNAT Application

Similar to the process Explained in previous section E-filer member can create UNAT Appeal by using given steps

Click on "Create a New UNAT Appeal" button on dashboard



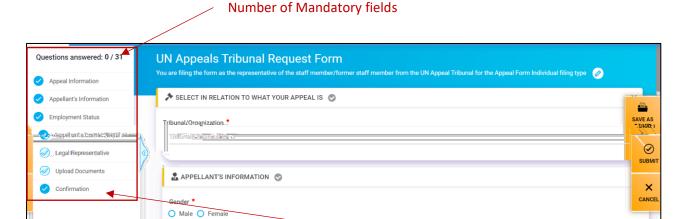
User will navigate to screen to choose Filing Party from the given options along with the Filing type of Appeal.

E-filer can file case as follows:

Individual Organization



When efiler chooses to appeal as an Individual user is navigated to 2nd Form with following sections



Request form is divided into sections given in Left collapsible menu in screen. User can also click on each section and navigate to respective section of the form.

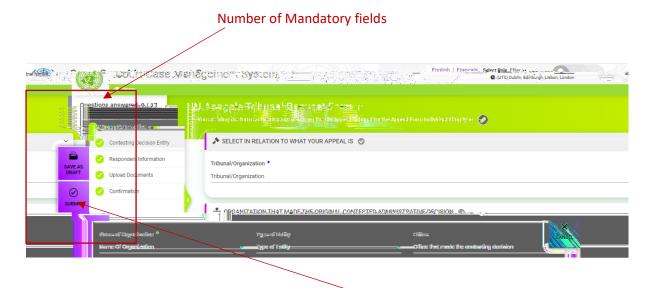
Left pane also shows the required number of fields that needs to be attended while filling the details in the form.

Floating Buttons allows user to take quick action to save draft or submit the form. User can also discard the form by using Cancel option from there.

User Manual Version: 3.0 Page 9 of 28



When efiler chooses to appeal as an Organization user is navigated to 2nd Form with following sections

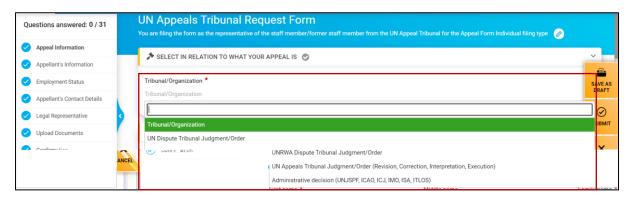


Request form is divided into sections given in Left collapsible menu in screen. User can also click on each section and navigate to respective section of the form.

Left pane also shows the required number of fields that needs to be attended while filling the details in the form.

Floating Buttons allows user to take quick action to save draft or submit the form. User can also discard the form by using Cancel option from there.

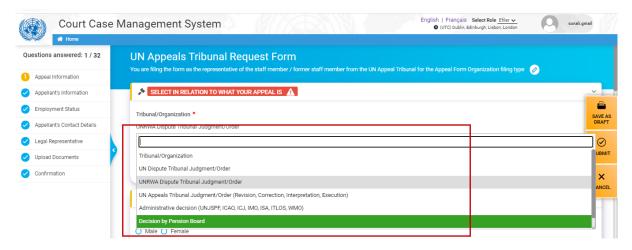
Appeal Information: This section is applicable for both Filing Parties (Individual/Organization). Here user will have to select Tribunal/Organization details from the dropdown menu.



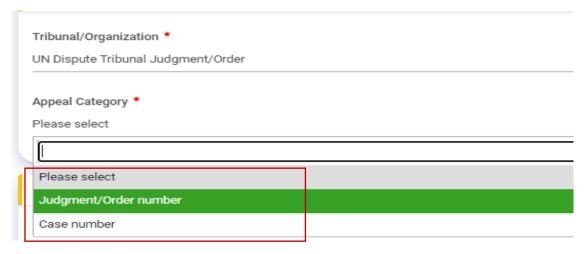
User Manual Version: 3.0



User selects in relation to which decision they are appealing. User has option to select one of the following:



Upon selecting this (Tribunal/Organization) value, user has option to select following Appeal category.



If Efiler selects appeal category as Judgment/Order number, Application helps user to Search through the Judgment order and select Case Number Associated with it. Vice versa if user selects Case Number as Appeal Category.

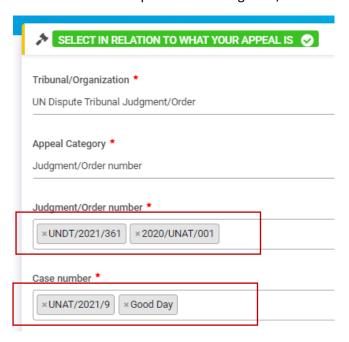
Efiler also has an option to provide its own input to Case Number and Judgment/Order number field if those values does not exists in Application.



User Manual Version: 3.0 Page 11 of 28

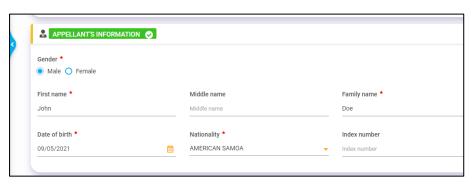


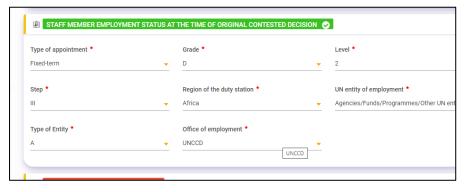
Efiler can select multiple values in Judgment/Order Number and Case Number fields



Appellant Information

If the appellant filing the appeal is an individual, they will have to fill the appellant personal, employment and contact information as below, choosing valid options from dropdown and enter text in mandatory fields.

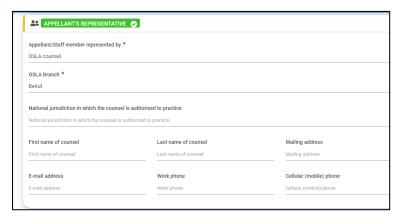






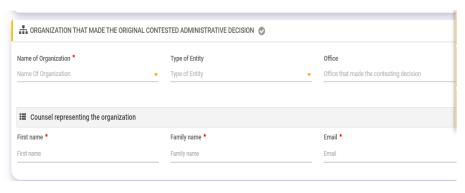


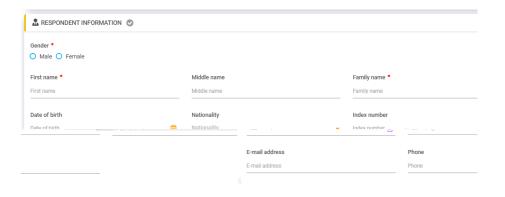
User has to enter information for Legal representative



Organization Information

If the appellant filing the appeal is an organization, they will have to fill the information regarding organization that made the original contested decision, respondent information as below, choosing valid options from dropdown and enter text in mandatory fields.





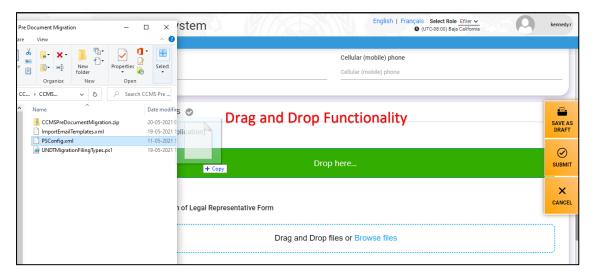


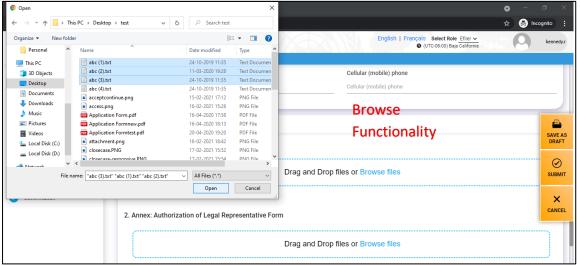
Upload Document: Efiler is supposed to provide supporting document for verification of his case.

Documents should be uploaded in various category such as Main Document, Annexes etc.

To upload the document(s) user can use Browse functionality or Drag and Drop functionality.

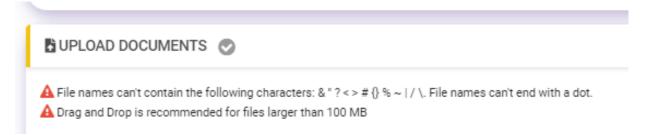
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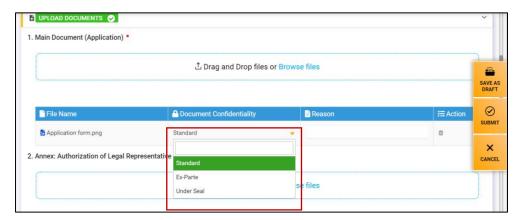
It is recommended to use Drag and Drop feature for files larger than 100 MB



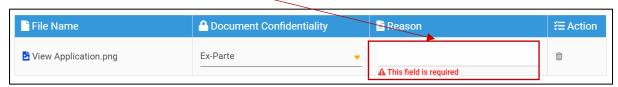
User Manual Version: 3.0 Page 14 of 28



User has to select document confidentiality by selecting values from dropdown in given column.



If User set document Confidentiality as Ex-Parte, it is mandatory to fill in the Reason field.

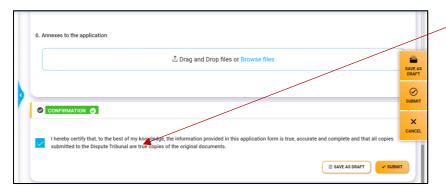


[<u>Please note</u>: Documents marked as standard will be made available to both applicant and respondent on the said case. If a document is marked as ex-parte, it will be reviewed by the Registry. If the Registry approves the claim, then document will not be made available to other party that is tagged to case. If the Registry rejects the claim, the document will be marked as Standard and will be available to both Applicant and Respondent.]

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Confirmation: Under this section user will have to certify the authenticity by checking the checkbox and submit the form.



User Manual Version: 3.0 Page 15 of 28



Upon Submitting user will get confirmation message.



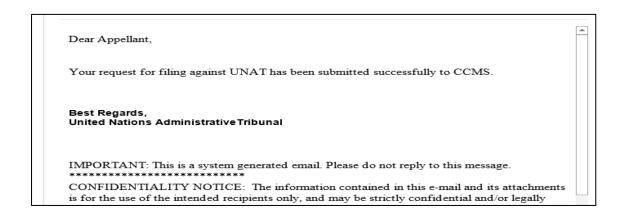
If not user can choose option to save partially complete application form by clicking on "Save as draft" button.

User can access the partially saved Appeal from Draft section form the dashboard. User has to select on Draft option from the dashboard.



Under Action Column of Listing page user will select "Edit Application" and continue working on form.

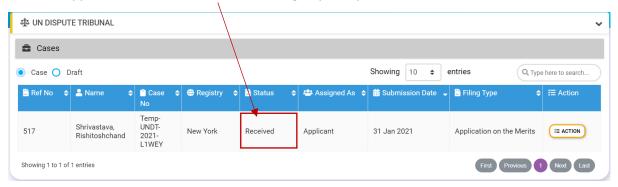
Once the E-filer completes creating the application they will receive the Confirmation Email.



User Manual Version: 3.0

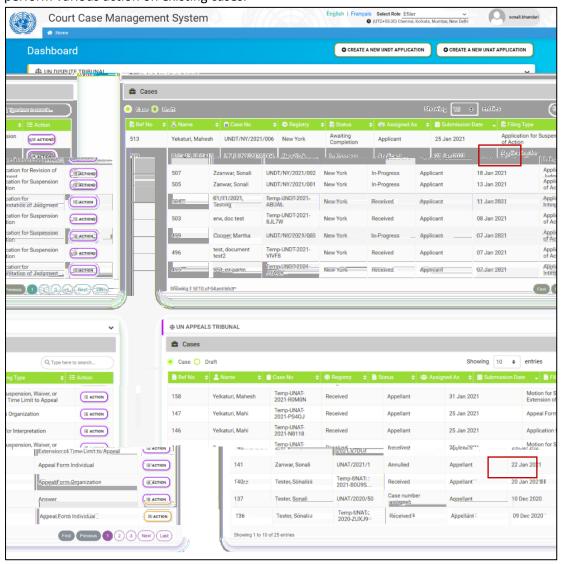


Status of Application will be "Received" until Registry Accepts this case.



1.3 Viewing Case Details

E-filer can view the existing case details submitted on Dashboard by login into application and perform various action on existing cases.





Under Action Column, User can perform various action depending upon the application status.

UNDT Action Items

- View Application
- View Documents
- File a submission
- File a Submission to Group
- 2 Request Hearing
- Request Hearing for group case

UNAT Action Items



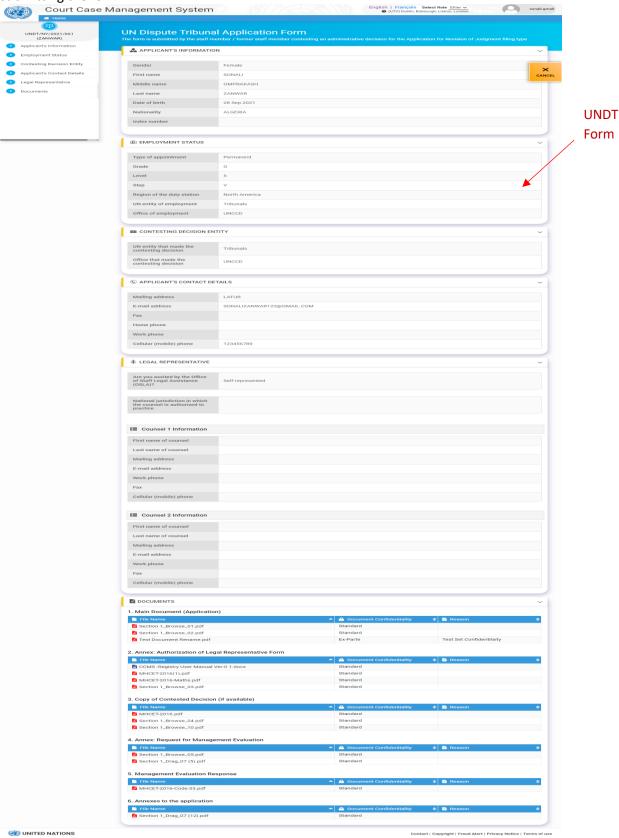
Each one is explained in detail below:

Option	Tribunal	Action Details	Availability
View Application	UNDT and UNAT	Opens the View Mode of the Case Application	For all users and Case statuses
View Documentation	UNDT and UNAT	Opens a page containing all supporting documentation.	For all users and Case statuses
File a Submission	UNDT and UNAT	User files a submission to an existing case	Only when case is accepted by Registry
Request Hearing	UNDT	Allows user to accept Disclaimer to certify authenticity of information.	Only when case is accepted by Registry
File a submission to a Group	UNDT and UNAT	Allows case submission to a Group Case.	Only when case belongs to a Group
Request Hearing for Group Case	UNDT	Allows user to accept Disclaimer to certify authenticity of information.	Only when case belongs to a Group

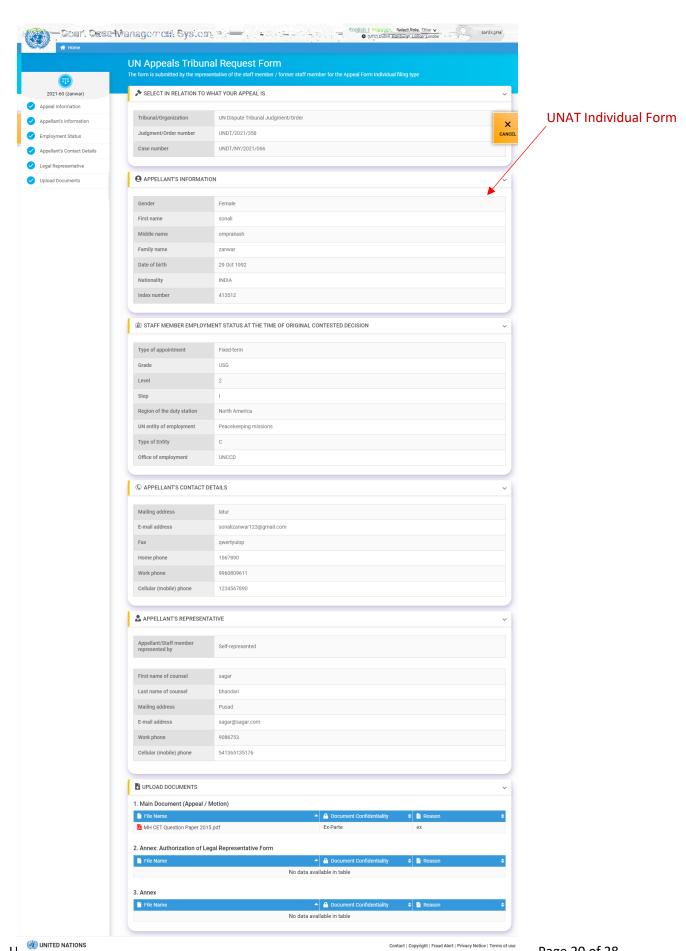
User Manual Version: 3.0 Page 18 of 28

1.3.1 View Application

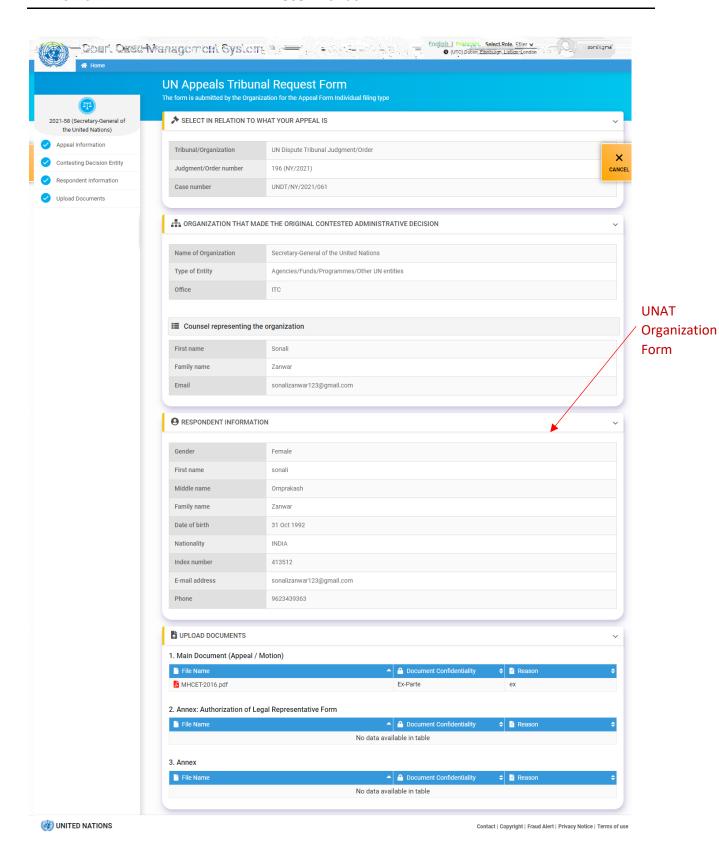
E-filer can open View Mode of the application. User will be able to see all details filled while submitting the form.









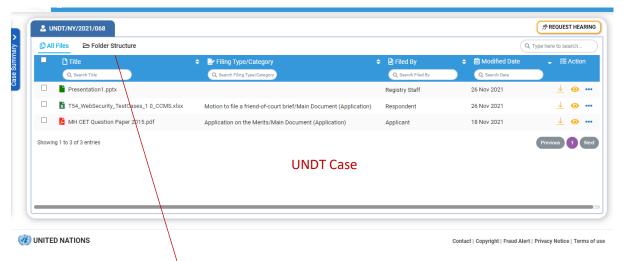


User Manual Version: 3.0 Page 21 of 28

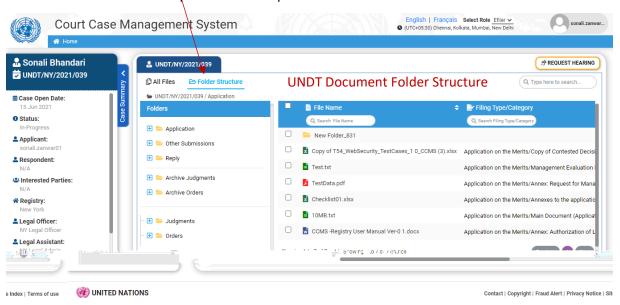


1.3.2 View Documentation

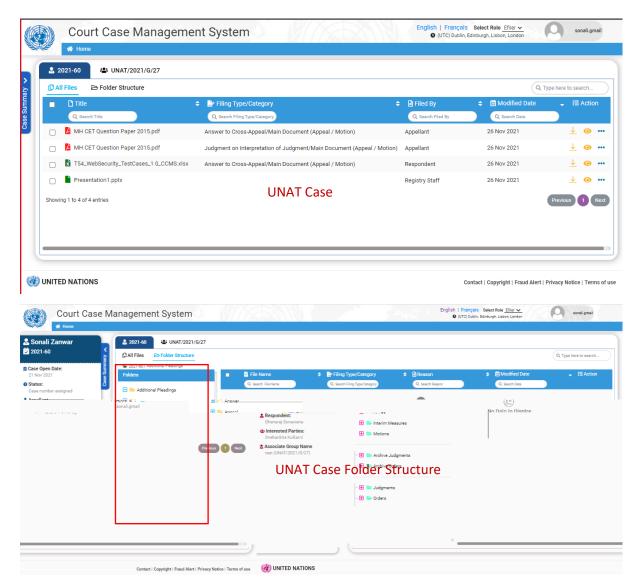
Section Include all attachments uploaded while creating new application as well as document uploaded during lifecycle of the case.



"Folder structure" option will show different folder structure created. For each new case a set of folders are created based on pre-defined template.







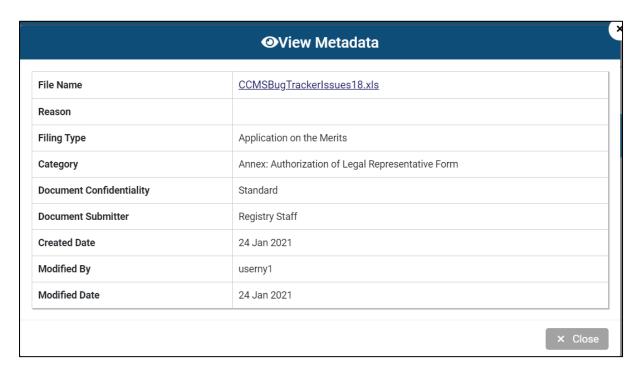
User can also perform action from the listing of files under Action tab. This is applicable for both tribunals (UNDT/UNAT)



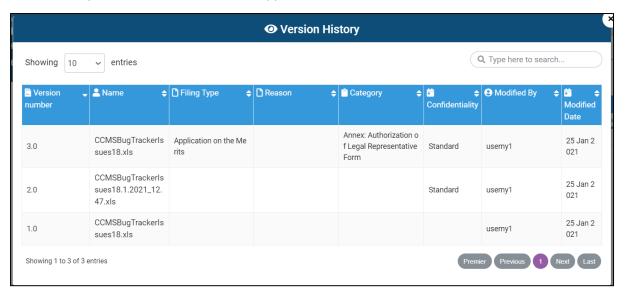
View Metadata: Option will display details of file uploaded such as Name, Format, Document Confidentiality and user details. This is applicable for both tribunals (UNDT/UNAT)

User Manual Version: 3.0





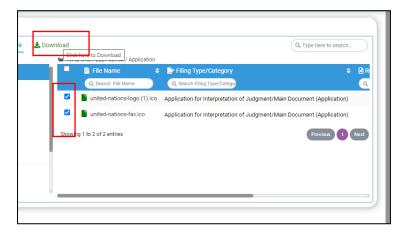
View Version History: This option will display log details of document based on changes or modification performed over time. This is applicable for both tribunals (UNDT/UNAT)



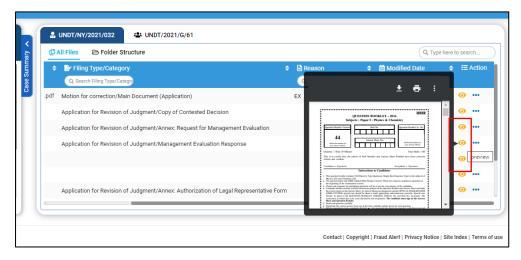
User Manual Version: 3.0 Page 24 of 28



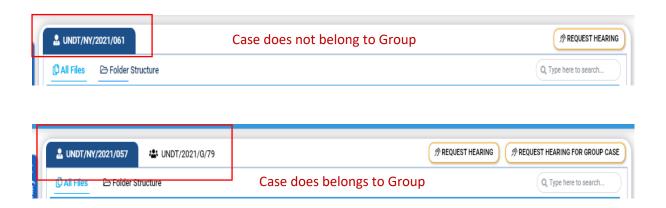
Download Files: Efiler can download files by checking on the checkboxes next to file names in All Files/ Folder view and clicking on download icon at the top. In this way, efiler can download more than one file at a time. This is applicable for both tribunals (UNDT/UNAT)



Preview file: Efiler can preview a file by clicking on the eye icon next to it. This is applicable for both tribunals (UNDT/UNAT)

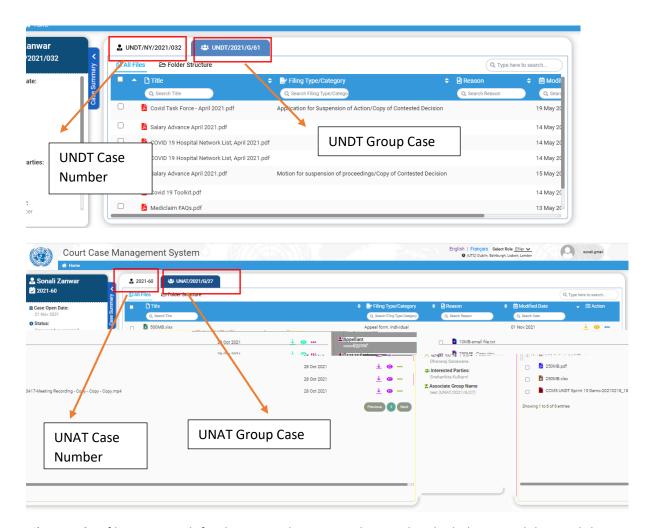


Group Case: If the case belongs to a Group case, the efiler can also view documents available at group level and perform other actions similar to the original case folder. The efiler can click on the Group case number in the main content for the same. This is applicable for both tribunals (UNDT/UNAT)

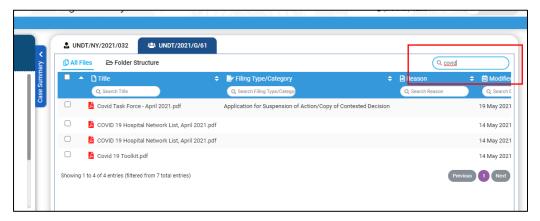


User Manual Version: 3.0 Page 25 of 28





File Search: Efiler can search for document, by entering keyword in the below search box and this will pull in matching items in the case. This is applicable for both tribunals (UNDT/UNAT)



Also, documents can be searched document metadata like category, title etc. by entering keyword in the header search box. This is applicable for both tribunals (UNDT/UNAT)



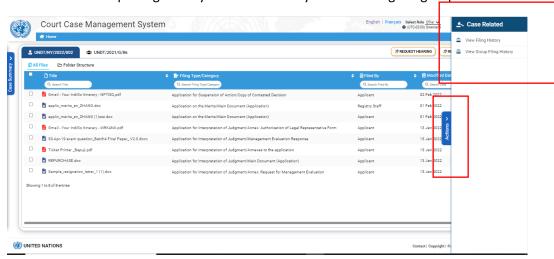


Search is available in both all files and Folder structure view.

Action Slider: Efiler has option to view all the submission that are made against case or group case (if case belongs to group)

Note:

- Efiler can see only those documents to which the permission has been granted.
- This is applicable for both Tribunals (UNAT/UNDT)
- View Group Filing History is accessible only if case belongs to group

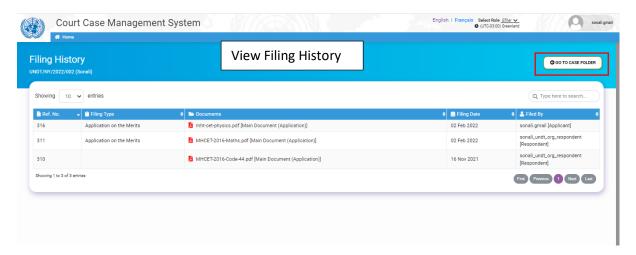


When user clicks on View filing History then filing history page will be displayed. User can go back to documents page by clicking on "Go to Case Folder" button.

On view filing page user can see following details -Filing type of the document, Document Name, Filed By, Filing Date

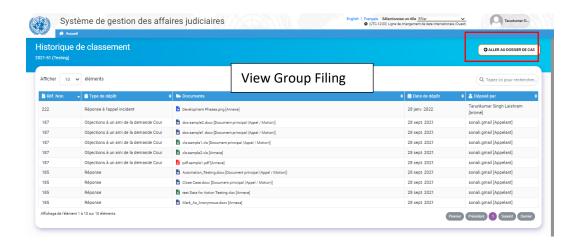
User Manual Version: 3.0





When user clicks on View Group filing then Group filing page will be displayed. User can go back to documents page by clicking on "Go to Case Folder" button.

On View Group filing user can see following details -Filing type of the document, Document Name, Filed By, Filing Date



User Manual Version: 3.0