



UPU

PRESENCE IN THE FIELD

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UPU

UNIVERSAL
POSTAL
UNION

UPU field presence history

A UPU presence in the field for technical assistance purposes was first mandated in 1989 by the Washington Congress, resulting in the appointment in 1991 of two regional advisers in Africa, one in Latin America and the Caribbean, two in Asia-Pacific, and one for the Arab countries.

Over the years, the UPU presence in the field has remained a primary intervention method, responding to country-specific needs and the increasingly complex technical issues facing postal sector stakeholders.

From Washington (1989) to Abidjan (2021)

• Creation of 6 field offices:

- 2 in Africa
- 1 in Latin America and Caribbean
- 2 in Asia-Pacific
- 1 in Arab region

1991

1994

- 2 additional offices:
 - 1 in Caribbean
 - 1 in Central and Eastern Europe

• Closure of 1 office in Asia-Pacific

1999

- Abolishment of regional advisers
- 7 regional project coordinators (RPCs) appointed

2008

- Abolishment of RPCs
- Engagement of 15 field project experts
- Opening of 8 additional offices

2022

Where we are

The field presence approach adopted for 2022–2025 following the Abidjan Congress focuses on the creation of eight new regional offices, increasing the number of offices from seven to 15:

Africa	Arab countries	Asia-Pacific	Europe and CIS	Latin America & Caribbean
Benin	Egypt	Fiji	Georgia	Barbados
Cameroon	Qatar	India	Türkiye	Saint Lucia
Tanzania (United Rep.)		Thailand		Uruguay
Zimbabwe				



UPU regional office locations

What we do

The role of the UPU field offices is to:

Contribute to planning and formulation of technical assistance projects

Follow up and monitor activities implemented in the field

Assist the least developed countries and countries in emergency situations in formulating national projects and accessing funding from the UPU and its partners

Organize regional/national events and prepare evaluation reports

Facilitate coordination of International Bureau activities in the field and liaise with regional and national partners

Collect and monitor data in SIGA, the Development and Cooperation Directorate's project management tool

Maintain the list of potential UPU postal development partners for in the region

Structure and functional setting

Regional level

Field project management

Country-level support

Facilitation and liaison support

Data collection and reporting

International Bureau level

UPU cooperation strategy and budget coordination

Programme management and leadership

Communication and regional partnerships

Thematic transversal coordination

MAIN UPU INTERVENTION AREAS IN THE FIELD

Improvement of delivery performance

Improving delivery performance is the domain of intervention that covers all areas of UPU technical assistance to designated operators.

The focus is on compliance with international operational standards, reliable supply chain integration and improvement of data capture and transmission.

10 related projects ongoing in the field.

**Operational readiness for
e-commerce (ORE 3)**

Electronic advance data (EAD)

**Remuneration and terminal
dues**

Postal security

Postal policies and postal regulation

To support ministries and regulatory agencies in the drafting of national postal plans and policies, in engaging with government actors to advocate for the provision of government services through the postal network, and in increasing public investment in the sector.

12 related projects ongoing in the field.

**National postal
plans / policies**

Advocacy

**Mapping of postal
regulatory agencies**

Integrated postal development

Postal resilience and emergency assistance

For assistance to restore postal services in countries prone to disasters and in special situation.

Disaster risk management

Postal emergencies

Emergency and
Solidarity Fund

Disaster preparedness

Capacity building

The International Bureau is increasing its efforts to provide training in various domains to member countries with the continued optimization of the UPU e-learning platform (Trainpost).

The International Bureau has also created seven regional training centres across the world.

Trainpost
UPU-trainpost.com

Regional training centres

Training of trainers

Individual training

Regional stakeholders and donor member countries

UPU activities in the field are supported by regional stakeholders and donor member countries through joint funding of activities, provision of technical experts, and logistical support from countries that have hosted regional events.

The International Bureau has signed cooperation agreements and memoranda of understanding in all regions, thus sealing key partnerships for the successful implementation of UPU field activities.

Restricted unions and other strategic partners and contributors to UPU cooperation projects have played a central role in the implementation of the UPU's new integrated approach to development cooperation. They have also fully backed the new global approach in order to ensure a direct link between regional development plans and their own initiatives, thereby strengthening joint actions and preventing fragmentation or duplication of efforts.

UPU regional contacts

Africa region

Field project experts

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Asia-Pacific region

Field project experts

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Arab region

Field project experts

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Caribbean region

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2. Vacant

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Europe and CIS region

Field project experts

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Latin America region

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