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Service Change Notice 23-67  
National Weather Service Headquarters Silver Spring MD  
1230 PM EDT Wed Jun 21 2023

To:           Subscribers:  
              -NOAA Weather Wire Service  
              -Emergency Managers Weather Information Network  
              -NOAAPort  
              Other NWS Partners, Users and Employees

From:         Douglas C. Young, Chief  
              Digital and Graphical Information Support Branch

Subject: NWSChat 2.0 Application will Transition to Operations on or about August 1, 2023

The National Weather Service will be replacing the current NWSChat application at [www.nwschat.weather.gov](http://www.nwschat.weather.gov) with a new version titled, NWSChat 2.0 on or about August 1, 2023. Additional testing will continue for NWSChat 2.0 with all NWS partners starting June 21, 2023. Testing began back on March 2, 2023 with NWS Pacific Region and NWS Pacific Region Partners per [https://www.weather.gov/media/notification/pdf/2023\\_24/pns23-14\\_nwschat\\_2.0.pdf](https://www.weather.gov/media/notification/pdf/2023_24/pns23-14_nwschat_2.0.pdf).

More information on the timeline and resources for NWSChat 2.0 may be found at [www.noaa.gov/NWSChat](http://www.noaa.gov/NWSChat). Partners are now being notified with instructions for transition.

NWSChat 2.0 will operate using the same, or similar policy, to the current NWSChat. NWSChat 2.0 will continue to provide NWS Core Partners and offices the ability to rapidly respond to evolving weather, water, climate events and other significant events where NWS support is needed by our Core Partners. NWSChat is a primary vehicle for the delivery of Impact-based Decision Support Services (IDSS). For more information about NWS IDSS and the description of NWS Core Partners who may have access to NWSChat 2.0, visit:

<https://www.nws.noaa.gov/directives/sym/pd01024curr.pdf>

The major areas of changed functionality include:

- Migration to the Slack platform - <https://slack.com/>; Access to NWSChat is free of charge.
- Ability for account holders to communicate information via multimedia on environmental conditions (e.g., upload photo).
- Elimination of NWSChat specific map displays of weather information.
- Cross-device compatibility (i.e., Desktop, Mobile, Web) for NWSChat 2.0 access.

For additional information, please see the Service Description Document (SDD) for NWSChat 2.0 at:

[https://nsdesk.servicenowservices.com/api/g\\_noa/nwspc/res2/3880b1a11baf651021dd20eae54bcb52](https://nsdesk.servicenowservices.com/api/g_noa/nwspc/res2/3880b1a11baf651021dd20eae54bcb52)

For questions or comments regarding NWSChat 2.0 or the information in this notice, please contact:

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National Service Change Notices are online at:

<https://www.weather.gov/notification/>

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