



# PUBLIC NOTICE

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## CONSUMER AND GOVERNMENTAL AFFAIRS BUREAU ANNOUNCES THE EFFECTIVE DATE AND COMMENT CYCLE FOR THE VIDEO RELAY SERVICE REPORT AND ORDER AND FURTHER NOTICE OF PROPOSED RULEMAKING

CG Docket Nos. 10-51 and 03-123

**Comment Date: August 5, 2019**

**Reply Comment Date: September 4, 2019**

On May 15, 2019, the Federal Communications Commission (Commission) released a Report and Order and Further Notice of Proposed Rulemaking to improve video communications for people with disabilities and protect the video relay service (VRS) program against waste, fraud, and abuse.<sup>1</sup> The Report and Order and adopted rules become effective 30 days after publication in the Federal Register.<sup>2</sup> For the Further Notice of Proposed Rulemaking (FNPRM), the Commission established filing deadlines of 60 days for comments and 90 days for reply comments, after publication in the Federal Register.<sup>3</sup>

On June 6, 2019, a summary of the Report and Order and a summary of the Further Notice of Proposed Rulemaking were published in the Federal Register.<sup>4</sup> Accordingly, the Report and Order and adopted rules are effective July 8, 2019.<sup>5</sup> Comments pertaining to the FNPRM must be filed on or before August 5, 2019 and reply comments must be filed on or before September 4, 2019.

To request materials in accessible formats for people with disabilities (Braille, large print, electronic files, audio format), send an e-mail to [fcc504@fcc.gov](mailto:fcc504@fcc.gov) or call the Consumer and Governmental Affairs Bureau at 202-418-0530 (voice) or 202-418-0432 (TTY).

For further information, please contact Michael Scott at (202) 418-1264 or [Michael.Scott@fcc.gov](mailto:Michael.Scott@fcc.gov).

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<sup>1</sup> *Structure and Practices of the Video Relay Service Program; Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities*, Report and Order and Further Notice of Proposed Rulemaking, FCC 19-39 (May 15, 2019) (*Improving VRS and Direct Video Calling Order*).

<sup>2</sup> *Id.* at 38, para. 87.

<sup>3</sup> *Id.* at 37, para. 83.

<sup>4</sup> FCC, *Improving Video Relay Service and Direct Video Calling*, 84 Fed. Reg. 26364 (June 6, 2019); FCC, *Improving Video Relay Service and Direct Video Calling*, 84 Fed. Reg. 26379 (June 6, 2019).

<sup>5</sup> The amendments to 47 CFR §§ 64.611, 64.613, and 64.615 contain new or modified information collection requirements that require review by the Office of Management and Budget (OMB) under the Paperwork Reduction Act of 1995. See Pub. L. No. 104-13, 109 Stat 163 (1995) (codified at 44 U.S.C. §§ 3501-3520). The compliance date of those information collections will be announced in a document published in the Federal Register after the Commission receives OMB approval. *Improving VRS and Direct Video Calling Order* at 38, para. 87.