Recommendation of the FCC Disability Advisory Committee
Technology Transitions Subcommittee
RTT and TRS Operations
Adopted October 3, 2018

1. WHEREAS, the Federal Communications Commission's (FCC or Commission) Report and Order on real-time text (RTT)[1] does not outline specific requirements for RTT and Telecommunications Relay Services (TRS) operations; and

2. WHEREAS, the corresponding Further Notice of Proposed Rulemaking requests comment on RTT requirements for TRS providers and the impact of RTT on TRS; and

3. WHEREAS, the Technology Transitions Subcommittee has been asked to develop recommendations on ways to introduce and support the integration of RTT into TRS operations; and

4. WHEREAS, the Technology Transitions Subcommittee recognizes that there is potential value in integrating RTT in TRS operations.

NOW, THEREFORE, IT IS --

1. RECOMMENDED that the FCC further explore and address, as appropriate, the issues related to RTT integration into TRS operations and the impact of RTT on TRS, engaging all relevant stakeholders, including but not limited to, relay service providers, consumers, business, and academic representatives.

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[1] *Transition from TTY to Real-Time Text Technology; Petition for Rulemaking to Update the Commission's Rules for Access to Support the Transition from TTY to Real-Time Text Technology, and Petition for Waiver of Rules Requiring Support of TTY Technology*, Report and Order and Further Notice of Proposed Rulemaking, 31 FCC Rcd 13568 (2016).