



*Your Safety.
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Your Economic Opportunity.*

6th Annual Public Transportation Performance Report 2017



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The Idaho Transportation Department is pleased to provide this Public Transportation Annual Report in our continued effort to provide transparency and foster an environment that promotes our strategic goals of “Your Safety, Your Mobility and Your Economic Opportunity.”

To learn more about Public Transportation in Idaho please visit www.itd.idaho.gov/pt or contact the Idaho Transportation Department’s Public Transportation Office at (208) 334-8533 or Shauna.Miller@ITD.Idaho.gov.

The Department will offer access to services for people with Limited English Proficiency, as needed, and ITD encourages persons needing an interpreter or special accommodations to contact the ITD Public Involvement Coordinator (208-334-8119).

Se les recomienda a las personas que necesiten un intérprete o arreglos especiales que llamen a la coordinadora de participación pública al (208) 334-8119.



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Introduction

Welcome to the Idaho Transportation Department's Public Transportation Office's Annual Public Transportation Performance Report.

This report is published annually and condenses the calendar year administration and operational records for the 53 public transportation systems in Idaho, including 2 new reporters. The report is published largely to provide information about the performance of the public transportation programs for the calendar year. The report is distributed and available to state and local officials, support agencies, board of directors, and the general public.

Public transit providers range in size from those which provide daily fixed route services, to demand response service with schedules and destinations determined on a day-to-day basis. These transit organizations assist elderly, those with disabilities, youth, the general public and low income citizens to gain access to needed medical, nutrition, education, employment, social and commercial service.

Public and special transportation service providers are a key element in the successful implementation of numerous state policy objectives. Among those is the effort to keep elderly citizens and citizens with disabilities in their own homes and communities—in an independent living status, instead of forcing them into the more costly nursing home environment or requiring them to migrate to urban areas for needed services.

Please send any questions or comments to:



Shauna Miller, Grants & Contracts Officer
Idaho Transportation Department
Public Transportation Office
PO Box 7129
Boise, ID 83707
Shauna.Miller@ITD.Idaho.gov
208 334-8533



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Statewide Performance Measures

Statewide Passenger Trips:

Year:	2014	2015	2016*	2017
Total Trips:	4,030,599	3,701,685	3,560,184	3,486,169
% Change:	0.9%	-8.2%	-3.8%	-2.1%

Operating Subsidy per Passenger Trip:

Year:	2014	2015	2016*	2017
Total Per Trip:	\$2.53	\$3.14	\$3.78	\$3.98
% Change :	24.0%	24.1%	20.3%	5.3%

Operating Subsidy per Capita:

Year:	2014	2015	2016*	2017
Total Per Capita:	\$2.47	\$2.24	\$2.12	2.03
% Change	-0.4%	-9.3%	-5.6%	-4.0%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016*	2017
Total Per Trip:	\$6.61	\$6.92	\$7.44	\$8.89
% Change	-7.4%	4.7%	7.5%	19.4%

Passenger Trips per Vehicle Revenue Mile:

Year:	2014	2015	2016*	2017
Total Per Mile:	\$0.35	\$0.43	\$0.45	\$0.37
% Change	-3.1%	25.9%	2.8%	-16.8%

*2016 numbers adjusted to reflect error found in ridership calculation from previous year.

Number of Fatalities per Vehicle Revenue Mile:

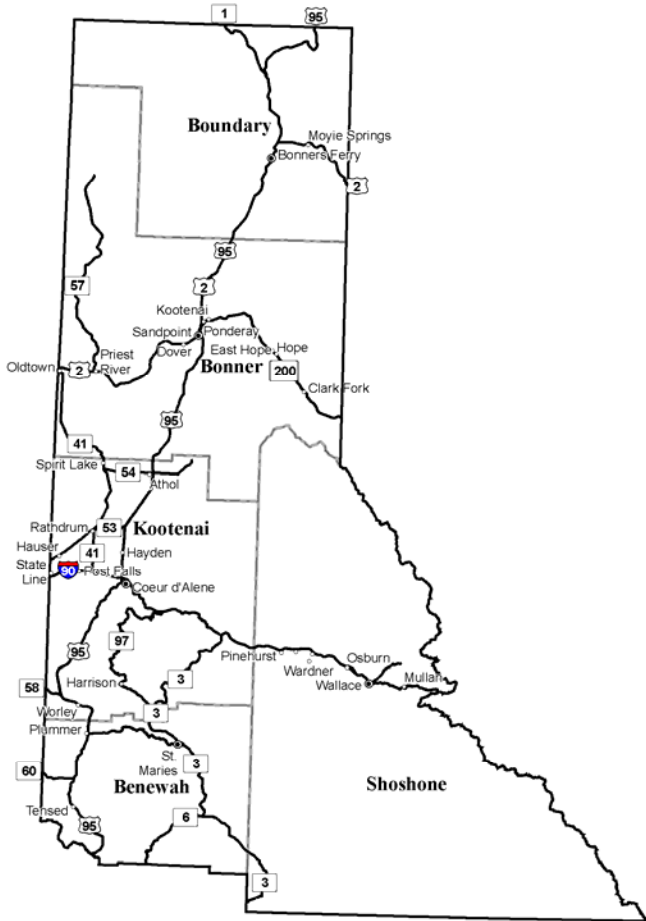
Zero for the period October 2016 - September 2017, includes only NTD Reporters.

Number of Incidents per Vehicle Revenue Mile:

Zero for the period October 2016 - September 2017, includes only NTD Reporters.



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District 1

General District Information:

ITD Board Member: Jim Coleman

PTAC Member: David Sims

Counties: Boundary, Bonner, Kootenai, Benewah, and Shoshone

Land Area: 7,752 sq. miles

Estimated Population: 212,000

General Public Transportation Information:

Number of Reporting Transportation Organizations: 4

Total Number of District Passenger Trips: 374,763

Year:	2014	2015	2016	2017
Total Trips:	516,628	453,546	418,637	374,763
% Change from Previous Year:	0.4%	-12.2%	-7.7%	-10.5%



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District 1
Estimated Population: 212,000

Benewah Area Transit (Valley Vista Care Corporation)

Contact: LeeAnn Michael
820 Elm Street
St. Maries, ID 83861
208 245-4576
www.valleyvista.org



Demand Response

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	5,999	6,025	5,420	6,024
% Change from Previous Year:	-16%	0%	-10%	11%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs per Trip:	\$30.19	\$23.83	\$21.92	\$13.39
% Change from Previous Year:	7%	-21%	-8%	-39%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs per Mile:	\$2.72	\$2.70	\$2.84	\$1.61
% Change from Previous Year:	0%	-1%	5%	-43%

Provider Comments:

No comments provided.



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District 1
Estimated Population: 212,000

Coeur d'Alene Tribe

Citylink

Contact: Alan R. Eirls
PO Box 236
Worley, ID 83876
800 523-2464
www.IdahoCitylink.com



Demand Response

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	7,849	6,872	6,754	7,503
% Change from Previous Year:	18%	-12%	-2%	11%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs per Trip:	\$20.38	\$20.53	\$19.25	\$20.80
% Change from Previous Year:	21%	1%	-6%	8%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs per Mile:	\$1.83	\$2.19	\$2.07	\$2.34
% Change from Previous Year:	-3%	20%	-5%	13%

Provider Comments:

No comments provided.



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District 1
Estimated Population: 212,000

Coeur d'Alene Tribe Citylink

Contact: Alan R. Eirls
PO Box 236
Worley, ID 83876
800 523-2464
www.IdahoCitylink.com



Fixed Route

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	402,211	347,170	315,726	276,316
% Change from Previous Year:	-2%	-14%	-9%	-12%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs Per Trip:	\$3.61	\$3.89	\$3.89	\$4.04
% Change from Previous Year:	-2%	8%	0%	4%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs Per Mile:	\$2.08	\$2.08	\$1.95	\$1.81
% Change from Previous Year:	-10%	0%	-6%	-7%

Provider Comments:

No comments provided.



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District 1
Estimated Population: 212,000

Shoshone County (Silver Express)

Contact: Commissioner Huber
700 Bank Street, Suite 120
Wallace, ID 83873
208 752-3331
www.shoshonecounty.org



Demand Response

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	1,409	1,637	2,360	1,465
% Change from Previous Year:	0%	16%	44%	-38%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs per Trip:	\$24.21	\$16.24	\$11.74	\$18.95
% Change from Previous Year:	25%	-33%	-28%	61%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs per Mile:	\$1.38	\$1.14	\$1.16	\$1.40
% Change from Previous Year:	2%	-17%	1%	21%

Provider Comments:

No comments provided.



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District 1
Estimated Population: 212,000

Shoshone County (Silver Express)

Contact: Commissioner Huber
700 Bank Street, Suite 120
Wallace, ID 83873
208 752-3331
www.shoshonecounty.org



Fixed Route

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	11,365	12,912	17,776	14,209
% Change from Previous Year:	64%	14%	38%	-20%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs per Trip:	\$10.52	\$10.21	\$7.22	\$9.09
% Change from Previous Year:	-38%	-3%	-29%	26%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs per Mile:	\$2.34	\$2.60	\$2.51	\$2.51
% Change from Previous Year:	0%	11%	-3%	0%

Provider Comments:

No comments provided.



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District 1
Estimated Population: 212,000

Selkirks-Pend Oreille Transit (SPOT)

Contact: Marion Johnson
31656 Hwy 200 Box 8
Ponderay, ID 83852
208 304-2216
www.spotbus.org



Demand Response

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	5,809	6,928	7,216	7,622
% Change from Previous Year:	79%	19%	4%	6%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs per Trip:	\$13.68	\$10.53	\$15.12	\$13.26
% Change from Previous Year:	-14%	-23%	44%	-12%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs per Mile:	\$3.36	\$2.37	\$3.41	\$3.14
% Change from Previous Year:	2%	-29%	44%	-8%

Provider Comments:

Our maintenance and repair costs have been higher than anticipated the last two years due to the mileage of our fleet. We expect to see our operating costs decrease with a new demand response bus placed in service in 2018.



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District 1
Estimated Population: 212,000

Selkirks-Pend Oreille Transit (SPOT)

Contact: Marion Johnson
31656 Hwy 200 Box 8
Ponderay, ID 83852
208 304-2216
www.spotbus.org



Fixed Route

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	81,986	72,002	63,385	61,624
% Change from Previous Year:	3%	-12%	-12%	-3%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs per Trip:	\$3.89	\$4.84	\$6.57	\$6.97
% Change from Previous Year:	3%	24%	36%	6%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs per Mile:	\$2.22	\$2.48	\$3.09	\$3.15
% Change from Previous Year:	5%	12%	24%	2%

Provider Comments:

Our maintenance and repair costs have been higher than anticipated the last two years due to the mileage of our fleet. We expect to see our operating cost decrease when new busses are put into service in 2019.



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District 2

General District Information:

ITD Board Member: Jan Vassar

PTAC Member: Alisa Anderson

Counties: Clearwater, Idaho, Latah, Lewis, and Nez Perce

Land Area: 13,403 sq. miles

Estimated Population: 128,000

General Public Transportation Information:

Number of Reporting Transportation Organizations: 7 (1 new reporter)

Total Number of District Passenger Trips: 249,259

Year:	2014	2015	2016	2017
Total Trips:	263,609	267,619	235,539	249,259
% Change from Previous Year:	39.3%	1.5%	-12.0%	5.8%



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District 2
Estimated Population: 128,000

COAST Public Transportation

Contact: Craig H. VanTine
210 S Main Street
Colfax, WA 99111
509 397-2935
www.coacolfax.org



Demand Response

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	*	*	*	5,954
% Change from Previous Year:	*	*	*	*

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs per Trip:	*	*	*	\$17.80
% Change from Previous Year:	*	*	*	*

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs per Mile:	*	*	*	\$0.93
% Change from Previous Year:	*	*	*	*

Provider Comments:

Began reporting January 2017. COAST Public Transportation is also a sub-provider for Disability Action Center (DAC).



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District 2
Estimated Population: 128,000

Disability Action Center

Contact: Mark Leeper
505 N Main Street
Moscow, ID 83843
208 883-0523
www.dacnw.org



Demand Response

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	Began 05/14	2,309	850	2,955
% Change from Previous Year:	*	*	-63%	248%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs per Trip:	Began 05/14	\$43.17	\$50.07	\$33.67
% Change from Previous Year:	*	*	16%	-33%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs per Mile:	Began 05/14	\$7.15	\$2.16	\$2.10
% Change from Previous Year:	*	*	-70%	-3%

Provider Comments:

No comments provided.



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District 2
Estimated Population: 128,000

Lewiston Transit

Contact: Darlene Burke
PO Box 617
Lewiston, ID 83501
208 298-1343
www.cityoflewiston.org/transit



Demand Response

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	5,481	4,728	4,227	5,006
% Change from Previous Year:	*	-14%	-11%	18%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs per Trip:	\$64.45	\$72.41	\$81.08	\$61.66
% Change from Previous Year:	*	12%	12%	-24%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs per Mile:	\$13.03	\$12.83	\$14.36	\$11.21
% Change from Previous Year:	*	-2%	12%	-22%

Provider Comments:

No comments provided.



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District 2
Estimated Population: 128,000

Lewiston Transit

Contact: Darlene Burke
PO Box 617
Lewiston, ID 83501
208 298-1343
www.cityoflewiston.org/transit



Fixed Route

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	42,606	42,296	45,006	58,746
% Change from Previous Year:	*	-1%	6%	31%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs per Trip:	\$8.30	\$8.27	\$8.82	\$8.85
% Change from Previous Year:	*	0%	7%	0%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs per Mile:	\$3.71	\$3.92	\$3.87	\$4.80
% Change from Previous Year:	*	6%	-1%	24%

Provider Comments:

No comments provided.



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District 2
Estimated Population: 128,000

City of Moscow

Contact: Jen Pfiffner
PO Box 9203
Moscow, ID 83843
208 883-7141
www.ci.moscow.id.us



Vanpool

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	7,371	5,814	750	748
% Change from Previous Year:	6%	-21%	-87%	0%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs per Trip:	\$3.25	\$5.21	\$27.53	\$22.28
% Change from Previous Year:	-2%	60%	428%	-19%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs per Mile:	\$0.09	\$0.14	\$0.79	\$0.64
% Change from Previous Year:	-31%	56%	462%	-19%

Provider Comments:

No comments provided.

ITD-PT Comments:

It was determined during a review that the numbers for 2016 were misreported. 2016 data has been revised to reflect the corrected information.



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District 2
Estimated Population: 128,000

Nez Perce Tribe Appaloosa Express Transit

Contact: Wenona Holt
PO Box 365
Lapwai, ID 83540
208 621-4691
www.nezperce.org



Demand Response

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	772	101	237	266
% Change from Previous Year:	*	-87%	135%	12%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs per Trip:	\$13.71	\$267.44	\$9.89	\$10.06
% Change from Previous Year:	*	1851%	-96%	2%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs per Mile:	\$0.39	\$1.77	\$0.42	\$0.85
% Change from Previous Year:	*	354%	-76%	99%

Provider Comments:

No comments provided.



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District 2
Estimated Population: 128,000

Nez Perce Tribe Appaloosa Express Transit

Contact: Wenona Holt
PO Box 365
Lapwai, ID 83540
208 621-4691
www.nezperce.org



Fixed Route

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	16,262	16,759	16,862	16,689
% Change from Previous Year:	*	3%	1%	-1%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs per Trip:	\$35.02	\$12.17	\$13.62	\$50.20
% Change from Previous Year:	*	-65%	12%	269%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs per Mile:	\$1.95	\$0.71	\$0.83	\$3.00
% Change from Previous Year:	*	-64%	17%	262%

Provider Comments:

No comments provided.



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District 2
Estimated Population: 128,000

SMART Transit

Contact: Daniel Gray
1006 Railroad Street
Moscow, ID 83843
208 883-7165
www.smarttransit.org



Demand Response

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	10,912	10,376	11,870	12,984
% Change from Previous Year:	-3%	-5%	14%	9%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs per Trip:	\$14.62	\$17.44	\$16.84	\$16.59
% Change from Previous Year:	-20%	19%	-3%	-1%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs per Mile:	\$5.74	\$6.42	\$6.89	\$7.59
% Change from Previous Year:	-19%	12%	7%	10%

Provider Comments:

No comments provided.



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District 2
Estimated Population: 128,000

SMART Transit

Contact: Daniel Gray
1006 Railroad Street
Moscow, ID 83843
208 883-7165
www.smarttransit.org



Fixed Route

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	165,892	159,483	143,338	142,060
% Change from Previous Year:	1%	-4%	-10%	-1%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs per Trip:	\$2.25	\$2.39	\$2.93	\$2.71
% Change from Previous Year:	-4%	6%	23%	-8%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs per Mile:	\$6.71	\$6.69	\$7.35	\$6.85
% Change from Previous Year:	1%	0%	10%	-7%

Provider Comments:

No comments provided.

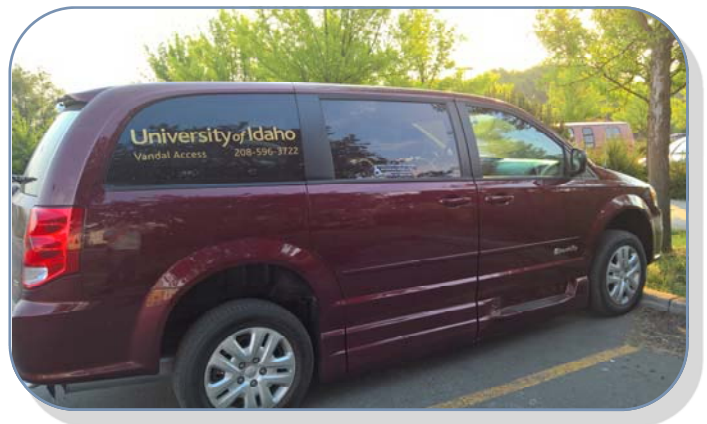


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District 2
Estimated Population: 128,000

University of Idaho

Contact: Stuart Robb
880 W 3rd Street
Moscow, ID 83844
208 885-8025
www.uidaho.edu



Demand Response

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	13,357	10,906	7,056	3,851
% Change from Previous Year:	-6%	-18%	-35%	-45%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs per Trip:	\$3.60	\$3.15	\$3.64	\$7.54
% Change from Previous Year:	7%	-13%	15%	107%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs per Mile:	\$4.02	\$3.82	\$3.30	\$4.89
% Change from Previous Year:	3%	-5%	-14%	48%

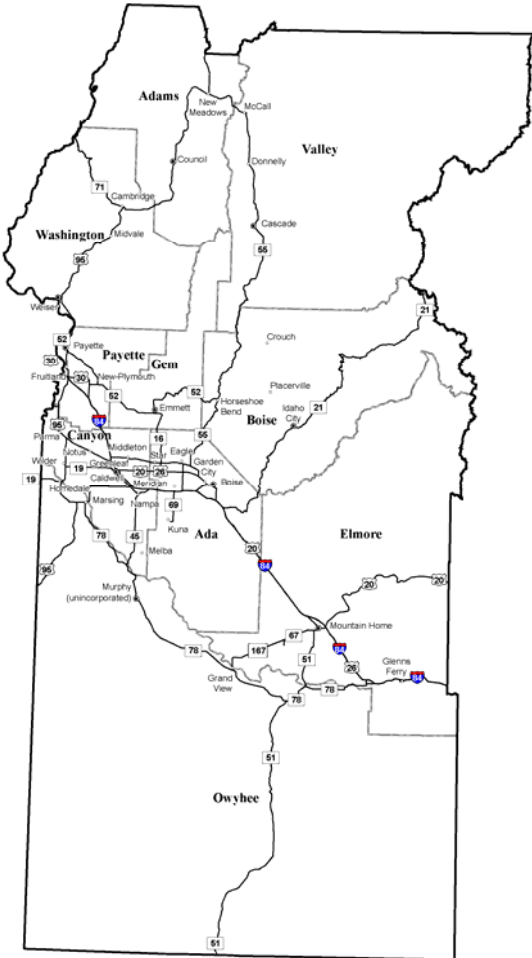
Provider Comments:

Over the last year the University of Idaho has transitioned to a demand response program exclusively for disabled riders resulting in reduced passenger trips while providing door-to-door access for the mobility challenged.

The Vandal Access service provides University of Idaho students and employees with mobility-limiting disabilities equal access to facilities, programs and services on campus. We believe all individuals have a right to access the many opportunities the University of Idaho offers and we are committed to providing convenient transportation assistance to make that a reality.



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District 3

General District Information:

ITD Board Member: Julie DeLorenzo

PTAC Member: Maureen Gresham

Counties: Ada, Adams, Boise, Canyon, Elmore, Gem, Owyhee, Payette, Valley, and Washington

Land Area: 21,884 sq. miles

Estimated Population: 668,000

General Public Transportation Information:

Number of Reporting Transportation Organizations: 27

Total Number of District Passenger Trips: 1,799,750

Year:	2014	2015	2016	2017
Total Trips:	2,017,645	1,900,219	1,850,586	1,799,750
% Change from Previous Year:	0.6%	-5.8%	-2.6%	-2.7%



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District 3
Estimated Population: 668,000

ACHD Commuteride

Contact: Annette Harper
5714 Fairview Ave
Boise, ID 83706
208 345-7665
www.commuteride.com



Vanpool

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	255,410	223,873	190,476	178,780
% Change from Previous Year:	-7%	-12%	-15%	-6%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs Per Trip:	\$5.73	\$5.33	\$5.38	\$5.53
% Change from Previous Year:	-20%	-7%	1%	3%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs Per Mile:	\$0.80	\$0.70	\$0.70	\$0.69
% Change from Previous Year:	-25%	-13%	0%	-1%

Provider Comments:

Total vanpool trips may have decreased, however total occupancy has increased from 8.62 to 9.35 improving our cost effectiveness. Additionally, we are seeing an increase in number of vanpool groups, with 10 new vanpools in 2017 versus only 1 new vanpool in 2016.



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District 3
Estimated Population: 668,000

Boise Basin Senior Center

Contact: Dee Woodstrom
102 Bear Run Street
Idaho City, ID 83631
208 392-4918
www.boisebasinseiorcenter.com



Demand Response

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	1,056	812	742	718
% Change from Previous Year:	-13%	-23%	-9%	-3%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs Per Trip:	\$5.18	\$5.32	\$6.03	\$5.03
% Change from Previous Year:	-39%	3%	13%	-17%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs Per Mile:	\$1.88	\$1.32	\$1.18	\$1.21
% Change from Previous Year:	-41%	-30%	-11%	3%

Provider Comments:

A small rural community - Primary trips are bringing passengers into the centers for meals, local shopping and medical. Secondary are trips into the Treasure Valley area to access services and shopping opportunities not available in community

CY17 Stats (% of total trips): Nutrition (6%); Shopping (42%); Health (2%); Recreation (0%); Other (50%)



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District 3
Estimated Population: 668,000

Boise Good Samaritan

Contact: Lauri Nowak
3390 N Collister Driver
Boise, ID 83707
208 343-9504



Demand Response

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	319	304	266	313
% Change from Previous Year:	-36%	-5%	-13%	18%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs Per Trip:	\$2.76	\$4.40	\$1.81	\$1.61
% Change from Previous Year:	18%	59%	-59%	-11%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs Per Mile:	\$0.28	\$0.45	\$0.20	\$0.14
% Change from Previous Year:	4%	61%	-55%	-30%

Provider Comments:

No comments provided.



Your Safety.
Your Mobility.
Your Economic Opportunity.

District 3
Estimated Population: 668,000

Cambridge Senior Center

Contact: Janice Caywer
40 Superior Street
Cambridge, ID 83610
208 254-3358
www.eoaidaho.org



Demand Response

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	917	907	924	804
% Change from Previous Year:	-24%	-1%	2%	-13%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs per Trip:	\$7.86	\$6.53	\$4.98	\$5.10
% Change from Previous Year:	-8%	-17%	-24%	2%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs per Mile:	\$1.86	\$1.38	\$1.28	\$1.26
% Change from Previous Year:	-18%	-26%	-7%	-2%

Provider Comments:

A small rural community - Primary trips are bringing passengers into the centers for meals, local shopping and medical. Secondary are trips into the Treasure Valley area to access services and shopping opportunities not available in community. The senior center partners with an assisted living facility.

CY17 Stats (% of total trips): Nutrition (25%); Shopping (47%); Health (2%); Recreation (23%); Other (2%)



Your Safety.
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Your Economic Opportunity.

District 3
Estimated Population: 668,000

Cascade Senior Center

Contact: Margaret Yamamoto
409 N School Street
Cascade, ID 83611
208 382-4256
www.eoaidaho.org



Demand Response

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	797	731	600	515
% Change from Previous Year:	287%	-8%	-18%	-14%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs per Trip:	\$7.19	\$6.80	\$6.59	\$3.98
% Change from Previous Year:	-59%	-5%	-3%	-40%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs per Mile:	\$0.50	\$0.56	\$0.51	\$0.23
% Change from Previous Year:	-53%	12%	-10%	-54%

Provider Comments:

A small rural community - Primary trips are bringing passengers into the centers for meals, local shopping and medical. Secondary are trips into the Treasure Valley area to access services and shopping opportunities not available in community.

CY17 Stats (% of total trips): Nutrition (0%); Shopping (54%); Health (17%); Recreation (0%); Other (30%)



Your Safety.
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Your Economic Opportunity.

District 3
Estimated Population: 668,000

Council Senior Center

Contact: Nancy Schwartz
103 Main Street
Council, ID 83612
208 253-4282
www.eoaidaho.org



Demand Response

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	648	759	788	571
% Change from Previous Year:	41%	17%	4%	-28%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs per Trip:	\$5.93	\$4.14	\$9.14	\$6.12
% Change from Previous Year:	-25%	-30%	121%	-33%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs per Mile:	\$1.57	\$1.32	\$2.17	\$1.74
% Change from Previous Year:	-30%	-16%	64%	-20%

Provider Comments:

A small rural community - Primary trips are bringing passengers into the centers for meals, local shopping and medical. Secondary are trips into the Treasure Valley area to access services and shopping opportunities not available in community.

CY17 Stats (% of total trips): Nutrition (28%); Shopping (56%); Health (0%); Recreation (16%); Other (0%)



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Your Economic Opportunity.*

District 3
Estimated Population: 668,000

Gem County Senior Center

Contact: Marianne Cheney
719 S Johns
Emmett, ID 83617
208 365-4343
www.eoaidaho.org



Demand Response

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	5,912	4,965	4,448	3,328
% Change from Previous Year:	-10%	-16%	-10%	-25%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs per Trip:	\$5.77	\$6.13	\$8.32	\$7.69
% Change from Previous Year:	29%	6%	36%	-8%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs per Mile:	\$2.05	\$2.64	\$2.76	\$2.17
% Change from Previous Year:	21%	29%	4%	-21%

Provider Comments:

The Gem Transportation program will connect our residents in rural communities to critical health care, social and other services by providing safe dependable round trip transportation to the Treasure Valley area. Transportation is an important social determinant of health in rural communities. Many medical procedures and/or specialists are only available in the Treasure Valley area. Individuals with health issues are not comfortable or able to make this lengthy trip themselves and many, particularly seniors, are intimidated by city driving.

CY17 Stats (% of total trips): Nutrition (30%); Shopping (27%); Health (32%); Recreation (3%); Other (8%)



Your Safety.
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District 3
Estimated Population: 668,000

Homedale Senior Center

Contact: Joan Thomson
224 W Idaho Street
Homedale, ID 83628
208 337-3020
www.eoaidaho.org



Demand Response

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	268	56	-	-
% Change from Previous Year:	1%	-79%	-100%	0%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs per Trip:	\$8.54	\$27.41	*	*
% Change from Previous Year:	-31%	221%	-100%	0%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs per Mile:	\$1.35	\$4.01	*	*
% Change from Previous Year:	-43%	197%	-100%	0%

*Service not provided in 2016 & 2017

Provider Comments:

Lack of funding caused reliance on volunteer driver for the bus. The driver has not been available due to health issues in family and have not been able to recruit another volunteer driver.

CY 17 Stats (% of total trips): Nutrition (0%); Shopping (0%); Health (0%); Recreation (0%); All Other (0%)



Your Safety.
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Your Economic Opportunity.

District 3
Estimated Population: 668,000

Horseshoe Bend Senior Center

Contact: Kimarie Graham
109 S Riverside Drive
Horseshoe Bend, ID 83629
208 793-2344
www.eoaidaho.org



Demand Response

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	754	558	270	310
% Change from Previous Year:	-29%	-26%	-52%	15%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs per Trip:	\$10.78	\$17.17	\$26.38	\$16.65
% Change from Previous Year:	23%	59%	54%	-37%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs per Mile:	\$5.59	\$1.88	\$5.34	\$4.19
% Change from Previous Year:	43%	-66%	184%	-22%

Provider Comments:

A small rural community - Primary trips are bringing passengers into the centers for meals, local shopping and medical. Secondary are trips into the Treasure Valley area to access services and shopping opportunities not available in community.

CY17 Stats (% of total trips): Nutrition (74%); Shopping (12%); Health (7%); Recreation (0%); Other (7%)



Your Safety.
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District 3
Estimated Population: 668,000

Kuna Senior Center

Contact: Nichole McClure
PO Box 39
Kuna, ID 83634
208 922-9714
www.kunaseniorcenter.org



Demand Response

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	4,740	3,950	4,167	3,722
% Change from Previous Year:	9%	-17%	5%	-11%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs per Trip:	\$5.68	\$10.87	\$10.10	\$11.80
% Change from Previous Year:	41%	91%	-7%	17%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs per Mile:	\$2.73	\$4.68	\$4.76	\$4.78
% Change from Previous Year:	30%	71%	2%	0%

Provider Comments:

No comments provided.



Your Safety.
Your Mobility.
Your Economic Opportunity.

District 3
Estimated Population: 668,000

Marsing Senior Center

Contact: Luci Asumendi
219 Main Street
Marsing, ID 83639
208 896-4634
www.eoaidaho.org



Demand Response

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	616	810	634	707
% Change from Previous Year:	-14%	31%	-22%	12%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs per Trip:	\$10.05	\$12.69	\$8.45	\$7.30
% Change from Previous Year:	-6%	26%	-33%	-14%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs per Mile:	\$1.23	\$0.87	\$0.70	\$3.03
% Change from Previous Year:	-21%	-29%	-19%	331%

Provider Comments:

A small rural community - Primary trips are bringing passengers into the centers for meals, local shopping and medical. Secondary are trips into the Treasure Valley area to access services and shopping opportunities not available in community.

CY17 Stats (% of total trips): Nutrition (10%); Shopping (51%); Health (4%); Recreation (21%); Other (14%)



Your Safety.
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District 3
Estimated Population: 668,000

McCall Senior Center

Contact: Hannah Robertson
705 N 1st Street
McCall, ID 83638
208 634-5408
www.eoaidaho.org



Demand Response

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	218	269	256	102
% Change from Previous Year:	7,167%	23%	-5%	-60%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs per Trip:	\$15.17	\$5.59	\$29.79	\$30.17
% Change from Previous Year:	-97%	-63%	433%	1%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs per Mile:	\$2.64	\$2.88	\$3.17	\$3.05
% Change from Previous Year:	-46%	9%	10%	-4%

Provider Comments:

A small rural community - Primary trips are bringing passengers into the centers for meals, local shopping and medical. Secondary are trips into the Treasure Valley area to access services and shopping opportunities not available in community.

CY17 Stats (% of total trips): Nutrition (44%); Shopping (1%); Health (14%); Recreation (23%); Other (19%)



Your Safety.
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District 3
Estimated Population: 668,000

Melba Valley Senior Center

Contact: Emily Craig
115 Baseline
Melba, ID 83641
208 495-2168
www.eoaidaho.org



Demand Response

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	1,597	1,818	2,026	1,776
% Change from Previous Year:	-8%	14%	11%	-12%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs per Trip:	\$7.20	\$6.21	\$5.64	\$8.53
% Change from Previous Year:	1%	-14%	-9%	51%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs per Mile:	\$1.11	\$0.97	\$1.06	\$1.40
% Change from Previous Year:	7%	-13%	9%	32%

Provider Comments:

A small rural community - Primary trips are bringing passengers into the centers for meals, local shopping and medical. Secondary are trips into the Treasure Valley area to access services and shopping opportunities not available in community.

CY17 Stats (% of total trips): Nutrition (48%); Shopping (39%); Health (5%); Recreation (0%); Other (8%)



Your Safety.
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District 3
Estimated Population: 668,000

Meridian Senior Center

Contact: Cindy Hill
PO Box 563
Meridian, ID 83680
208 888-5555



Demand Response

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	2,610	3,369	4,169	2,932
% Change from Previous Year:	42%	29%	24%	-30%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs per Trip:	\$15.91	\$14.78	\$13.76	\$18.55
% Change from Previous Year:	-11%	-7%	-7%	35%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs per Mile:	\$4.74	\$4.20	\$4.19	\$5.34
% Change from Previous Year:	11%	-11%	0%	27%

Provider Comments:

No comments provided.



Your Safety.
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Your Economic Opportunity.

District 3
Estimated Population: 668,000

Metro Community Services

Contact: Tosha Morales
304 N Kimball
Caldwell, ID 83605
208 459-0063
www.metrocommunityservices.net



Demand Response

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	7,509	10,770	16,572	17,618
% Change from Previous Year:	9%	43%	54%	6%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs per Trip:	\$9.97	\$12.03	\$15.90	\$16.17
% Change from Previous Year:	-12%	21%	32%	2%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs per Mile:	\$2.08	\$2.54	\$3.35	\$2.78
% Change from Previous Year:	-17%	22%	32%	-17%

Provider Comments:

Metro Community Services continues to feel the growing pains. We are doing our best to provide quality on time service but face many challenges on a daily basis trying to keep up with our growing schedules. Our main challenge is our aging buses. When one is out of service it puts a great strain on our other driver's and we have to cancel service for some passengers. Our current goal is to add another two buses so we can better meet the needs in our communities.



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District 3
Estimated Population: 668,000

Mountain Home Senior Center

Contact: Lisa Simpson
1000 North 3rd East Street
Mountain Home, ID 83647
208 587-4562
www.mountainhomeseniorcenter.org



Demand Response

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	1,205	1,731	1,299	1,490
% Change from Previous Year:	15%	44%	-25%	15%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs per Trip:	\$3.24	\$2.06	\$2.14	\$2.70
% Change from Previous Year:	-45%	-36%	4%	26%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs per Mile:	\$1.42	\$1.21	\$1.30	\$0.97
% Change from Previous Year:	-65%	-15%	7%	-25%

Provider Comments:

No comments provided.



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District 3
Estimated Population: 668,000

New Meadows Senior Center

Contact: Garylene
102 N Commercial Ave
New Meadows, ID 83654
208 347-2363
www.eoaidaho.org



Demand Response

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	57	539	220	372
% Change from Previous Year:	-84%	846%	-59%	69%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs per Trip:	\$6.65	\$7.64	\$9.61	\$5.85
% Change from Previous Year:	-38%	15%	26%	-39%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs per Mile:	\$2.58	\$2.57	\$2.20	\$1.22
% Change from Previous Year:	7%	0%	-14%	-45%

Provider Comments:

A small rural community - Primary trips are bringing passengers into the centers for meals, local shopping and medical. Secondary are trips into the Treasure Valley area to access services and shopping opportunities not available in community.

CY17 Stats (% of total trips): Nutrition (33%); Shopping (9%); Health (0%); Recreation (43%); Other (16%)



Your Safety.
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Your Economic Opportunity.

District 3
Estimated Population: 668,000

New Plymouth Senior Center

Contact: Linda Opdahl
126 N Plymouth Ave
New Plymouth, ID 83655
208 278-5320
www.eoaidaho.org



Demand Response

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	403	228	386	357
% Change from Previous Year:	280%	-43%	69%	-8%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs per Trip:	\$3.84	\$11.50	\$18.33	\$9.89
% Change from Previous Year:	-68%	199%	59%	-46%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs per Mile:	\$1.56	\$2.89	\$5.59	\$1.67
% Change from Previous Year:	-3%	85%	93%	-70%

Provider Comments:

A small rural community - Primary trips are bringing passengers into the centers for meals, local shopping and medical. Secondary are trips into the Treasure Valley area to access services and shopping opportunities not available in community.

CY17 Stats (% of total trips): Nutrition (42%); Shopping (35%); Health (9%); Recreation (3%); Other (10%)



*Your Safety.
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District 3
Estimated Population: 668,000

Parma Senior Center

Contact: Pam Garza
410 N 8th Street
Parma, ID 83660
208 722-5421
www.parmaseniorcenter.org



Demand Response

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	3,834	3,112	2,177	2,950
% Change from Previous Year:	-3%	-19%	-30%	36%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs per Trip:	\$6.57	\$4.58	\$6.72	\$11.34
% Change from Previous Year:	90%	-30%	47%	69%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs per Mile:	\$0.71	\$0.41	\$0.83	\$2.02
% Change from Previous Year:	69%	-42%	102%	143%

Provider Comments:

No comments provided.



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District 3
Estimated Population: 668,000

Payette Senior Center

Contact: Kathy Patrick
137 N Main Street
Payette, ID 83661
208 642-4223



Demand Response

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	1,963	6,938	3,226	4,930
% Change from Previous Year:	37%	253%	-54%	53%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs per Trip:	\$5.24	\$3.73	\$6.73	\$5.13
% Change from Previous Year:	-32%	-29%	80%	-24%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs per Mile:	\$3.82	\$3.92	\$3.67	\$1.84
% Change from Previous Year:	-11%	3%	-6%	-50%

Provider Comments:

No comments provided.



Your Safety.
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District 3
Estimated Population: 668,000

Rimrock Senior Center

Contact: Kathy Chick
525 Main Street
Grandview, ID 83624
208 834-2808
www.eoaidaho.org



Demand Response

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	465	617	1,403	2,169
% Change from Previous Year:	-21%	33%	127%	55%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs per Trip:	\$11.58	\$12.86	\$6.19	\$5.08
% Change from Previous Year:	-30%	11%	-52%	-18%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs per Mile:	\$4.60	\$4.00	\$2.77	\$4.28
% Change from Previous Year:	-17%	-13%	-31%	55%

Provider Comments:

A small rural community - Primary trips are bringing passengers into the centers for meals, local shopping and medical. Secondary are trips into the Treasure Valley area to access services and shopping opportunities not available in community.

CY17 Stats (% of total trips): Nutrition (42%); Shopping (45%); Health (1%); Recreation (1%); Other (12%)



Your Safety.
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District 3
Estimated Population: 668,000

St. Mark's Catholic Community

Contact: Michaela Reitcheck
7960 Northview
Boise, ID 83704
208 375-6651
www.stmarksboise.org



Demand Response

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	973	1,150	1,426	1,493
% Change from Previous Year:	-9%	18%	24%	5%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs per Trip:	\$2.60	\$3.31	\$3.03	\$1.63
% Change from Previous Year:	-27%	27%	-8%	-46%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs per Mile:	\$1.01	\$1.58	\$1.91	\$0.97
% Change from Previous Year:	-17%	56%	21%	-49%

Provider Comments:

No comments provided.



Your Safety.
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District 3
Estimated Population: 668,000

Three Island Senior Center

Contact: Toni Jones
PO Box 263
Glenns Ferry, ID 83623
208 366-2051



Demand Response

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	3,438	4,086	4,728	4,212
% Change from Previous Year:	-7%	19%	16%	-11%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs per Trip:	\$1.10	\$0.64	\$0.43	\$0.62
% Change from Previous Year:	15%	-42%	-32%	43%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs per Mile:	\$0.57	\$0.48	\$0.32	\$0.41
% Change from Previous Year:	-7%	-16%	-34%	27%

Provider Comments:

No comments provided.



*Your Safety.
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District 3
Estimated Population: 668,000

Treasure Valley Transit

Contact: Terri Lindenberg
1136 West Finch Drive
Nampa, ID 83651
208 463-9111
www.treasurevalleytransit.com



Demand Response

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	39,480	43,302	46,021	46,237
% Change from Previous Year:	5%	10%	6%	0%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs per Trip:	\$26.91	\$22.51	\$26.80	\$25.85
% Change from Previous Year:	29%	-16%	19%	-4%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs per Mile:	\$4.45	\$3.50	\$3.93	\$4.20
% Change from Previous Year:	45%	-21%	12%	7%

Provider Comments:

No comments provided.



Your Safety.
Your Mobility.
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District 3
Estimated Population: 668,000

Treasure Valley Transit

Contact: Terri Lindenberg
1136 West Finch Drive
Nampa, ID 83651
208 463-9111
www.treasurevalleytransit.com



Fixed Route

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	124,713	101,439	78,483	73,344
% Change from Previous Year:	11%	-19%	-23%	-7%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs per Trip:	\$7.36	\$12.17	\$13.66	\$14.79
% Change from Previous Year:	-29%	65%	12%	8%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs per Mile:	\$2.20	\$3.21	\$2.87	\$2.95
% Change from Previous Year:	-22%	46%	-11%	3%

Provider Comments:

No comments provided.



Your Safety.
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District 3
Estimated Population: 668,000

Valley Regional Transit

Contact: Rhonda Jalbert
700 N East 2nd Suite 100
Meridian, ID 83642
208 258-2707
www.valleyride.org



Demand Response

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	59,528	58,045	56,869	63,426
% Change from Previous Year:	29%	-2%	-2%	12%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs per Trip:	\$23.96	\$26.07	\$28.48	\$32.69
% Change from Previous Year:	-18%	9%	9%	15%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs per Mile:	\$4.19	\$4.65	\$4.90	\$5.99
% Change from Previous Year:	4%	11%	5%	22%

Provider Comments:

No comments provided.



Your Safety.
Your Mobility.
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District 3
Estimated Population: 668,000

Valley Regional Transit

Contact: Rhonda Jalbert
700 N East 2nd Suite 100
Meridian, ID 83642
208 258-2707
www.valleyride.org



Fixed Route

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	1,440,431	1,369,716	1,359,857	1,311,577
% Change from Previous Year:	0%	-5%	-1%	-4%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs per Trip:	\$5.35	\$5.73	\$6.01	\$7.28
% Change from Previous Year:	0%	7%	5%	21%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs per Mile:	\$5.59	\$5.60	\$5.52	\$6.16
% Change from Previous Year:	-1%	0%	-1%	12%

Provider Comments:

No comments provided.



Your Safety.
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Your Economic Opportunity.

District 3
Estimated Population: 668,000

Weiser Senior Center

Contact: Kathy Huerta
115 E Main Street
Weiser, ID 83672
208 414-0750
www.eoaidaho.org



Demand Response

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	2,665	2,628	3,903	3,273
% Change from Previous Year:	23%	-1%	49%	-16%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs per Trip:	\$6.08	\$5.86	\$4.24	\$4.39
% Change from Previous Year:	27%	-4%	-28%	3%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs per Mile:	\$3.77	\$3.87	\$3.96	\$4.09
% Change from Previous Year:	20%	3%	2%	3%

Provider Comments:

A small rural community - Primary trips are bringing passengers into the centers for meals, local shopping and medical. Secondary are trips into the Treasure Valley area to access services and shopping opportunities not available in community.

CY17 Stats (% of total trips): Nutrition (87%); Shopping (4%); Health (2%); Recreation (6%); Other (2%)



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District 3
Estimated Population: 668,000

Western Idaho Training Company (WITCO)

Contact: David Ptaszek
3919 W Ustick Road
Caldwell, ID 83605
208 454-3051
www.witcoinc.net



Demand Response

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	54,698	51,918	64,250	71,724
% Change from Previous Year:	0%	-5%	24%	12%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs per Trip:	\$1.93	\$1.84	\$1.31	\$1.35
% Change from Previous Year:	36%	-5%	-29%	3%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs per Mile:	\$0.54	\$0.44	\$0.44	\$0.44
% Change from Previous Year:	38%	-19%	0%	0%

Provider Comments:

Witco continued to accommodate a growing number of Persons Served by increasing its passenger trips significantly this past year. Our ability to meet the transportation needs of our clients is dependent on the fleet of vehicles which we maintain, many of which have been obtained by grants from the Idaho Transportation Department. Witco will be seeking additional assistance from the Idaho Transportation Department in order to expand our transportation capacity in the immediate future. Without readily available transportation, Witco could not complete its mission of facilitating our clients goal of matching their abilities with opportunities, no matter where they can be found



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District 4

General District Information:

ITD Board Member: Jim Kempton

PTAC Member: Kevin Dugan

Counties: Blaine, Camas, Cassia, Gooding, Jerome, Lincoln, Minidoka, and Twin Falls

Land Area: 11,572 sq. miles

Estimated Population: 186,000

General Public Transportation Information:

Number of Reporting Transportation Organizations: 6

Total Number of District Passenger Trips: 578,578

Year:	2014	2015	2016*	2017
Total Trips:	592,676	560,755	567,649	578,578
% Change from Previous Year:	7.9%	-5.4%	1.2%	1.9%

*2016 numbers adjusted to reflect error found in ridership calculation from previous year.



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District 4
Estimated Population: 186,000

Blaine County Senior Center

Contact: Teresa Beahen Lipman
721 Third Ave S
PO Box 28
Hailey, ID 83333
208 788-3468
www.blainecountyseniors.org



Demand Response

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	4,081	3,162	3,012	3,689
% Change from Previous Year:	13%	-23%	-5%	22%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs Per Trip:	\$7.79	\$10.70	\$12.12	\$1.49
% Change from Previous Year:	-4%	37%	13%	-88%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs Per Mile:	\$3.53	\$3.42	\$3.15	\$0.56
% Change from Previous Year:	-18%	-3%	-8%	-82%

Provider Comments:

No comments provided.



Your Safety.
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Your Economic Opportunity.

District 4
Estimated Population: 186,000

Living Independence Network Corporation (LINC)

Contact: Melva Heinrich
1182 Eastland Drive N, Suite C
Twin Falls, ID 83301
208 733-1712
www.lincidaho.org



Taxi Voucher

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	23,624	23,841	8,799	10,831
% Change from Previous Year:	-21%	1%	-63%	23%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs Per Trip:	\$8.53	\$10.58	\$5.04	\$5.91
% Change from Previous Year:	163%	24%	-52%	17%

Operating Costs per Vehicle Revenue Mile:

Year:	2013	2014	2015	2016
Total Operating Costs Per Mile:	*	*	*	*
% Change from Previous Year:	*	*	*	*

Provider Comments:

LINC has dealt with changes within our operating budget over the last several years, which makes the number of trips provided inconstant. These changes have made us fine tune our program and now are seeing a steady growth. That being said we are still making a difference in the lives of people with disabilities and seniors in southwestern rural Idaho. Our program is able to assist people get to needed services such as grocery shopping, health care, and pharmacy's. People are also able to participate in community events, socialize, and visit friends, all of which are essential to quality of life. As the Magic Valley grows and changes we are still meeting the needs of the disability community.



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District 4
Estimated Population: 186,000

Minidoka Memorial Hospital

Contact: Kim Vega
1224 8th Street
Rupert, ID 83350
208 426-8116
www.minidokamemorial.com



Demand Response

Passenger Trips:

Year:	2014	2015	2016*	2017
Total Trips:	2,450	1,830	1,796	1,925
% Change from Previous Year:	7%	-25%	-2%	7%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016*	2017
Total Operating Costs Per Trip:	\$2.07	\$3.18	\$5.89	\$0.76
% Change from Previous Year:	10%	54%	85%	-87%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs Per Mile:	\$0.42	\$0.59	\$1.16	\$0.14
% Change from Previous Year:	56%	40%	96%	-88%

*Ridership revised to correct error in 2016 Annual Performance Report published numbers

Provider Comments:

No comments provided.



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District 4

Estimated Population: 186,000

Mountain Rides Transportation Authority (MRTA)

Contact: Wally Morgus
800 1st Ave North
Ketchum, ID 83340
208 788-7433
www.mountainrides.org



Demand Response

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	315	391	391	506
% Change from Previous Year:	-33%	24%	0%	29%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs Per Trip:	\$23.09	\$19.98	\$23.11	\$13.91
% Change from Previous Year:	20%	-13%	16%	-40%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs Per Mile:	\$3.15	\$2.14	\$3.00	\$3.68
% Change from Previous Year:	-18%	-32%	40%	22%

Provider Comments:

No comments provided.



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District 4

Estimated Population: 186,000

Mountain Rides Transportation Authority (MRTA)

Contact: Wally Morgus
800 1st Ave North
Ketchum, ID 83340
208 788-7433
www.mountainrides.org



Fixed Route

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	468,230	454,038	481,250	499,654
% Change from Previous Year:	10%	-3%	6%	4%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs Per Trip:	\$4.09	\$4.19	\$4.43	\$4.52
% Change from Previous Year:	-11%	2%	6%	2%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs Per Mile:	\$4.15	\$4.07	\$4.14	\$4.37
% Change from Previous Year:	4%	-2%	2%	5%

Provider Comments:

In 2017, Mountain Rides enjoyed a substantial increase in ridership on our Valley Route, a primary commuter route option serving communities up-and-down the Wood River Valley. We attribute this increase to having added trips throughout the day to the route.



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District 4
Estimated Population: 186,000

Mountain Rides Transportation Authority (MRTA)

Contact: Wally Morgus
800 1st Ave North
Ketchum, ID 83340
208 788-7433
www.mountainrides.org



Vanpool

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	52,271	39,990	40,343	38,366
% Change from Previous Year:	-5%	-23%	1%	-5%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs Per Trip:	\$3.31	\$3.39	\$3.41	\$3.62
% Change from Previous Year:	23%	2%	1%	6%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs Per Mile:	\$0.45	\$0.43	\$0.40	\$0.43
% Change from Previous Year:	22%	-4%	-7%	7%

Provider Comments:

No comments provided.



Your Safety.
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District 4
Estimated Population: 186,000

Trans IV

College of Southern Idaho

Contact: Lyn Baird
PO Box 1238
Twin Falls, ID 83303
208 365-2133
http://www.csi.edu/support/transiv/tiv_body.html



Demand Response

Passenger Trips:

Year:	2014	2015	2016*	2017
Total Trips:	40,718	36,214	29,838	22,700
% Change from Previous Year:	29%	-11%	-18%	-24%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016*	2017
Total Operating Costs Per Trip:	\$16.79	\$18.20	\$22.68	\$25.26
% Change from Previous Year:	-11%	8%	25%	11%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016*	2017
Total Operating Costs Per Mile:	\$4.05	\$3.85	\$5.33	\$6.11
% Change from Previous Year:	4%	-5%	39%	14%

*2016 numbers adjusted to reflect error found in ridership calculation from previous year.

Provider Comments:

Trans IV has seen a substantial decrease in ridership due to the changing in Medicaid Brokers.



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District 4
Estimated Population: 186,000

West End Senior Center

Contact: Lynette Butler
1010 West Main Street
Buhl, ID 83316
208 543-4577
www.buhl seniors.org



Demand Response

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	987	1,289	1,428	907
% Change from Previous Year:	-6%	31%	11%	-36%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs Per Trip:	\$5.36	\$4.29	\$3.07	\$5.92
% Change from Previous Year:	-12%	-20%	-28%	93%

Operating Costs per Vehicle Revenue Mile:

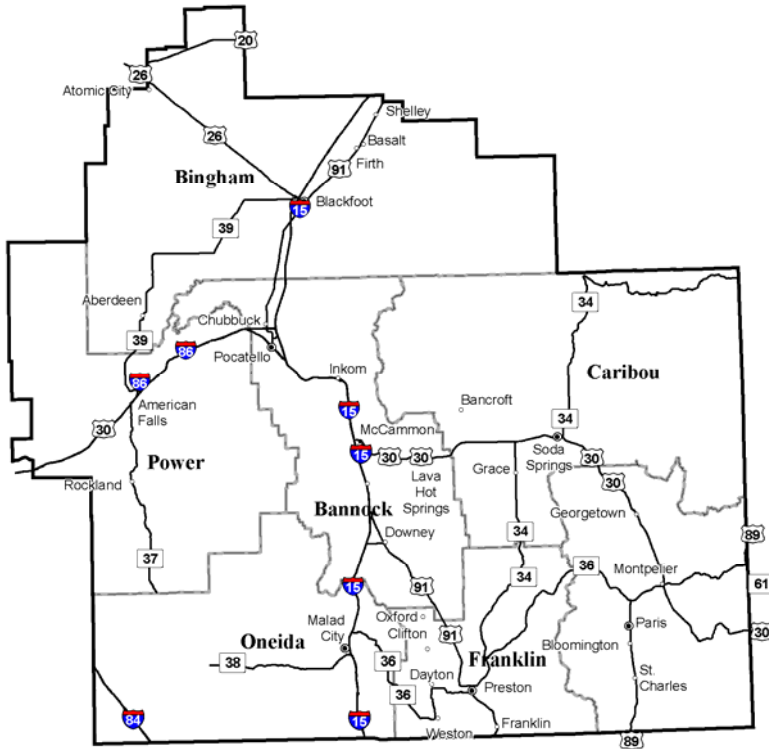
Year:	2014	2015	2016	2017
Total Operating Costs Per Mile:	\$2.41	\$3.53	\$2.12	\$2.78
% Change from Previous Year:	-2%	46%	-40%	31%

Provider Comments:

No comments provided.



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District 5

General District Information:

ITD Board Member: Dwight Horsch

PTAC Member: Kathleen Lewis

Counties: Bannock, Bear Lake, Bingham, Caribou, Franklin, Oneida, and Power

Land Area: 9,491 sq. miles

Estimated Population: 212,000

General Public Transportation Information:

Number of Reporting Transportation Organizations: 3 (1 new reporter)

Total Number of District Passenger Trips: 287,402

Year:	2014	2015	2016*	2017
Total Trips:	377,298	325,850	313,566	287,402
% Change from Previous Year:	-8.5%	-13.6%	-3.8%	-8.3%

*2016 numbers adjusted to reflect the addition of Bear Lake Memorial Hospital's Ridership from previous year.



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District 5
Estimated Population: 212,000

Bear Lake County Memorial Hospital

Contact: Tracy Park
164 S 5th Street
Montpelier, ID 83254
208 847-4450
www.blmhospital.com



Demand Response

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	*	*	128	312
% Change from Previous Year:	*	*	*	144%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs Per Trip:	*	*	\$11	\$8
% Change from Previous Year:	*	*	*	-30%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs Per Mile:	*	*	\$0.64	\$0.76
% Change from Previous Year:	*	*	*	17%

Provider Comments:

No comments provided.



Your Safety.
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District 5
Estimated Population: 212,000

Oneida County Hospital

Contact: Kathy Hubbard
150 N 200 W
Malad City, ID 83252
208 766-2231
www.oneidahospital.com



Demand Response

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	435	568	488	268
% Change from Previous Year:	*	31%	-14%	-45%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs Per Trip:	\$6.85	\$4.27	\$3.92	\$4.68
% Change from Previous Year:	*	-38%	-8%	19%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs Per Mile:	\$0.63	\$0.33	\$0.24	\$0.30
% Change from Previous Year:	*	-48%	-29%	26%

Provider Comments:

In 2017 we experienced mechanical problems with our van; however, we were able to purchase a new van in April 2017 thanks to a grant from the Idaho Department of Transportation.



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District 5
Estimated Population: 212,000

Pocatello Regional Transit (PRT)

Contact: Skyler Beebe
5815 S 5th
Pocatello, ID 83204
208 232-5057
www.pocatellotransit.com



Demand Response

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	82,184	80,051	81,896	74,527
% Change from Previous Year:	-14%	-3%	2%	-9%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs Per Trip:	\$20.57	\$17.42	\$20.54	\$22.56
% Change from Previous Year:	26%	-15%	18%	10%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs Per Mile:	\$3.72	\$3.29	\$3.81	\$4.03
% Change from Previous Year:	16%	-12%	16%	6%

Provider Comments:

Boarding's were down which is what we'd like to see for this type of system due to the simple fact that it is the more expensive. Both the cost per trip and the cost per mile where up due to the inflation. This is particularly due to the timing of large ticket items such as bulk fuel and lubes, tires, and major components/repairs of the aging fleet.



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District 5
Estimated Population: 212,000

Pocatello Regional Transit (PRT)

Contact: Skyler Beebe
5815 S 5th
Pocatello, ID 83204
208 232-5057
www.pocatellotransit.com



Fixed Route

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	293,005	243,216	231,034	212,293
% Change from Previous Year:	-7%	-17%	-5%	-8%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs Per Trip:	\$3.97	\$4.12	\$4.45	\$5.91
% Change from Previous Year:	-6%	4%	8%	33%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs Per Mile:	\$3.03	\$2.99	\$3.43	\$4.39
% Change from Previous Year:	-15%	-1%	15%	28%

Provider Comments:

Ridership was down but the region also experienced a severe winter which in part impacted the boarding's. Another factor that has affected our system was that PRT made changes to multiple routes in the spring of 2016 due to mandated changes from our City Council. PRT's experience is that changes such as these will always affect our boarding's until riders can learn and be comfortable with the new routes. The majority of our shortfall in our boarding's has to do with our campus routes which is largely controlled by Idaho State University. We've seen a steady decline since 2014 when ISU discontinued their free parking thus causing students to not take the shuttle service as they once were. Since that time, PRT has worked closely with our community and the university and is now currently seeing an increase in ridership due to our patrons understanding our system along with marketing and regular outreach. In regards to operating costs, there was a large increase in fuel prices which also negatively affected us. Both the cost per trip and the cost per mile where additionally up due to inflation. It should also be noted that the \$4.41 per mile rate is well below the national average for fixed route bus service, and is one of the lowest rates among similar providers in our region. Again, though the fixed route boarding's were down, PRT is now seeing an increase.



Your Safety.
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District 5
Estimated Population: 212,000

Pocatello Regional Transit (PRT)

Contact: Skyler Beebe
5815 S 5th
Pocatello, ID 83204
208 232-5057
www.pocatellotransit.com



Intercity

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	39	48	20	2
% Change from Previous Year:	-72%	23%	-58%	-90%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs Per Trip:	\$1,392.45	\$1,040.71	\$6,307.00	\$67,373.50
% Change from Previous Year:	194%	-25%	506%	968%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs Per Mile:	\$40.68	\$24.78	\$254.31	\$1,095.50
% Change from Previous Year:	196%	-39%	926%	331%

Provider Comments:

As in years past, PRT does very limited to no intercity passenger bus service. Any cost per passenger or cost per mile report is not practical since the vast majority of our intercity budget is related to our intercity facility and passenger support functions under a Salt Lake Express contract. The two passengers we carried were emergency backup for SLE. Again, overall dollars spent do not directly correlate with ridership.



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District 6

General District Information:

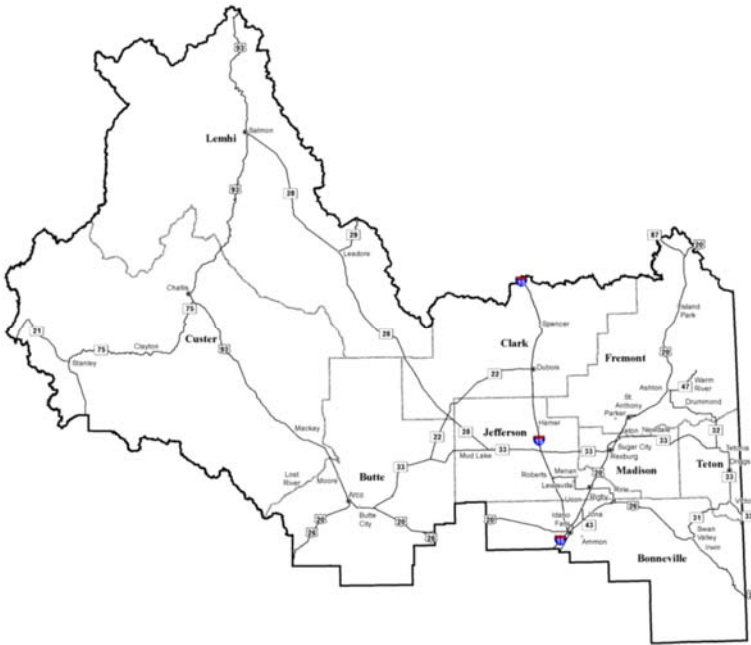
ITD Board Member: Lee Gagner

PTAC Member: Mike O’Bleness

Counties: Bonneville, Butte, Clark, Custer, Fremont, Jefferson, Lemhi, Madison, and Teton

Land Area: 11,572 sq. miles

Estimated Population: 207,000



General Public Transportation Information:

Number of Reporting Transportation Organizations: 5

Total Number of District Passenger Trips: 187,025

Year:	2014	2015	2016	2017
Total Trips:	172,582	176,149	152,935	187,025
% Change from Previous Year:	22.3%	2.1%	-13.2%	22.3%



Your Safety.
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District 6
Estimated Population: 207,000

City of Driggs

Contact: Doug Self
60 S Main Street
Driggs, ID 83422
208 354-2362
www.driggsidaho.org



Fixed Route

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	17,376	16,644	17,435	27,085
% Change from Previous Year:	16%	-4%	5%	55%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs Per Trip:	\$5.67	\$7.98	\$5.03	\$3.70
% Change from Previous Year:	21%	41%	-37%	-26%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs Per Mile:	\$1.52	\$1.73	\$1.15	\$1.07
% Change from Previous Year:	48%	14%	-33%	-7%

Provider Comments:

No comments provided.



Your Safety.
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District 6
Estimated Population: 207,000

Lemhi Ride

Contact: Tammy Stringham
206 Courthouse Drive
Salmon, ID 83467
208 756-2815
www.lemhicountyidaho.org



Demand Response

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	1,320	9,049	10,334	11,769
% Change from Previous Year:	-26%	586%	14%	14%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs Per Trip:	\$37.77	\$14.79	\$12.03	\$11.44
% Change from Previous Year:	743%	-61%	-19%	-5%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs Per Mile:	\$19.80	\$7.77	\$6.53	\$7.73
% Change from Previous Year:	1700%	-61%	-16%	18%

Provider Comments:

No comments provided.



Your Safety.
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District 6
Estimated Population: 207,000

START (Town of Jackson)

Contact: Darren Brugmann
450 W Snow King
Jackson, WY 83001
307 732-8650
www.startbus.com



Fixed Route

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	44,810	32,686	30,075	32,401
% Change from Previous Year:	42%	-27%	-8%	8%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs Per Trip:	\$8.41	\$14.36	\$7.55	\$8.04
% Change from Previous Year:	-38%	71%	-47%	7%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs Per Mile:	\$4.09	\$3.79	\$4.47	\$4.36
% Change from Previous Year:	26%	-7%	18%	-2%

Provider Comments:

No comments provided.



Your Safety.
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District 6
Estimated Population: 207,000

Targhee Regional Transportation Authority (TRPTA)

Contact: Amanda Ely
1810 W Broadway #7
Idaho Falls, ID 83402
208 535-0356
www.trpta.org



Demand Response

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	72,731	81,730	53,263	64,506
% Change from Previous Year:	60%	12%	-35%	21%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs Per Trip:	\$9.67	\$14.28	\$21.89	\$24.52
% Change from Previous Year:	-41%	48%	53%	12%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs Per Mile:	\$2.33	\$1.72	\$1.73	\$4.42
% Change from Previous Year:	-27%	-26%	0%	156%

Provider Comments:

No comments provided.



Your Safety.
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District 6
Estimated Population: 207,000

Targhee Regional Transportation Authority (TRPTA)

Contact: Amanda Ely
1810 W Broadway #7
Idaho Falls, ID 83402
208 535-0356
www.trpta.org



Fixed Route

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	44,810	32,686	32,861	42,146
% Change from Previous Year:	42%	-27%	1%	28%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs Per Trip:	\$8.41	\$14.36	\$19.04	\$13.82
% Change from Previous Year:	-38%	71%	33%	-27%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs Per Mile:	\$4.09	\$3.79	\$4.84	\$2.95
% Change from Previous Year:	26%	-7%	28%	-39%

Provider Comments:

No comments provided.



Your Safety.
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District 6
Estimated Population: 207,000

Lost River Area Transit (Valley Vista Care Corporation)

Contact: LeeAnn Michael
3344 Beaverland Road
Mackay, ID 83251
208 245-4576
www.valleyvista.org



Demand Response

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	10,232	9,473	8,967	9,118
% Change from Previous Year:	1%	-7%	-5%	2%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs Per Trip:	\$16.10	\$16.16	\$17.27	\$16.21
% Change from Previous Year:	-4%	0%	7%	-6%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs Per Mile:	\$3.02	\$3.01	\$3.29	\$3.27
% Change from Previous Year:	-10%	0%	9%	-1%

Provider Comments:

No comments provided.



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Intercity Transportation



*Your Safety.
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Northwestern Trailways

Contact: Cleto Achabal
4611 South Ben Franklin Lane
Spokane, WA 99224
509 838-4029
www.northwesterntrailways.com



Intercity

Passenger Trips:

Year:	2014	2015	2016	2017
Total Trips:	19,454	17,547	9,753	9,392
% Change from Previous Year:	9%	-10%	-44%	-4%

Operating Costs per Passenger Trip:

Year:	2014	2015	2016	2017
Total Operating Costs Per Trip:	\$38.26	\$45.55	\$82.13	\$84.61
% Change from Previous Year:	8%	19%	80%	3%

Operating Costs per Vehicle Revenue Mile:

Year:	2014	2015	2016	2017
Total Operating Costs Per Mile:	\$2.78	\$3.15	\$3.65	\$3.64
% Change from Previous Year:	21%	13%	16%	0%

Provider Comments:

No comments provided.