



iMac

Important Product
Information Guide

This *Important Product Information Guide* contains safety, handling, disposal and recycling, regulatory, and software license information, as well as the one-year limited warranty for your iMac. Your iMac model might not include all of the features described in this document.



Read all safety information and operating instructions below before using iMac to avoid injury. For a downloadable version of the iMac Quick Start guide and the latest version of this *Important Product Information Guide*, visit: support.apple.com/manuals/imac

Important Safety and Handling Information

WARNING: Failure to follow these safety instructions could result in fire, electric shock, or other injury or damage to iMac or other property.

Proper handling Set up your iMac on a stable work surface. Never push objects into the ventilation openings.

Water and wet locations Keep your iMac away from sources of liquid, such as drinks, washbasins, bathtubs, shower stalls, and so on. Protect your iMac from dampness or wet weather, such as rain, snow, and fog.

Power Unplug the power cord (by pulling the plug, not the cord) and disconnect the ethernet cable or phone cord if any of the following conditions exist:

- You want to add memory (memory is user-replaceable in 27-inch models only)
- The power cord or plug becomes frayed or otherwise damaged
- You spill something into the case
- Your iMac is exposed to rain or excess moisture
- Your iMac has been dropped or the case has been damaged
- You suspect that your iMac needs service or repair
- You want to clean the case (use only the recommended procedure described later in this document)

Important: The only way to turn off power completely is to unplug the power cord. Make sure at least one end of the power cord is within easy reach so that you can unplug your iMac when you need to.

Power specifications (21.5-inch model):

- *Voltage:* 100 to 240 V AC
- *Current:* 3 A, maximum
- *Frequency:* 50 to 60 Hz

Power specifications (27-inch model):

- *Voltage:* 100 to 240 V AC
- *Current:* 4 A, maximum
- *Frequency:* 50 to 60 Hz

WARNING: Your AC cord has a three-wire grounding plug (a plug that has a third, grounding pin). This plug fits only a grounded AC outlet. If you are unable to insert the plug into an outlet because the outlet isn't grounded, contact a licensed electrician to replace the outlet with a properly grounded outlet. Do not defeat the purpose of the grounding plug.

Hearing damage Permanent hearing loss may occur if earbuds or headphones are used at high volume. You can adapt over time to a higher volume of sound that may sound normal but can be damaging to your hearing. If you experience ringing in your ears or muffled speech, stop listening and have your hearing checked. The louder the volume, the less time is required before your hearing could be affected. Hearing experts suggest that to protect your hearing:

- Limit the amount of time you use earbuds or headphones at high volume.
- Avoid turning up the volume to block out noisy surroundings.
- Turn the volume down if you can't hear people speaking near you.

High-risk activities This computer is not intended for use in the operation of nuclear facilities, aircraft navigation or communications systems, air traffic control systems, or for any other uses where a failure of the computer system could lead to death, personal injury, or severe environmental damage.

Operating environment Operating your iMac outside these ranges may affect performance:

Operating temperature: 50° to 95° F (10° to 35° C)

Storage temperature: -4° to 113° F (-20° to 45° C)

Relative humidity: 5% to 90% (noncondensing)

Operating altitude: 0 to 10,000 feet (0 to 3048 meters)

Do not operate your iMac in areas with significant amounts of airborne dust, or smoke from cigarettes, cigars, ashtrays, stoves, or fireplaces, or near an ultrasonic humidifier using unfiltered tap water. Tiny airborne particles produced by smoking, cooking, burning, or using an ultrasonic humidifier with unfiltered water may, in rare instances, enter the ventilation openings of your iMac and, under certain conditions, result in a slight haze on the inside surface of the glass panel that covers the iMac display.

Turning on your iMac Never turn on your iMac unless all of its internal and external parts are in place. Operating your iMac when parts are missing may be dangerous and may damage your iMac.

Carrying your iMac Before you lift or reposition your iMac, shut it down and disconnect all cables and cords connected to it. To lift your iMac, hold its sides.

Using connectors and ports Never force a connector into a port. When connecting a device, make sure the port is free of debris, that the connector matches the port, and that you have positioned the connector correctly in relation to the port.

Storing your iMac If you are going to store your iMac for an extended period of time, keep it in a cool location (ideally, 71° F or 22° C).

Do Not Make Repairs Yourself

Your iMac doesn't have any user-serviceable parts, except for memory, which is user-replaceable in 27-inch models only. Do not attempt to open your iMac. If your iMac needs service, contact an Apple Authorized Service Provider or Apple for service.

If you open your iMac or install items other than memory in 27-inch models, you risk damaging your equipment. Such damage isn't covered by the limited warranty on your iMac.

WARNING: Never push objects of any kind into this product through the ventilation openings in the case. Doing so may be dangerous and damage your computer.

Cleaning your iMac

Follow these guidelines when cleaning the outside of your iMac and its components:

- Shut down your iMac and disconnect all cables.
- Use a damp, soft, lint-free cloth to clean the exterior of your iMac. Avoid getting moisture in any openings. Do not spray liquid directly on your iMac.
- Don't use aerosol sprays, solvents, or abrasives.

Cleaning Your iMac Display

Use a clean, soft, lint-free cloth to clean the display.

To clean your iMac display, do the following:

- Shut down your iMac and disconnect all cables.
- Dampen a clean, soft, lint-free cloth with water only, and then wipe the screen. Do not spray liquid directly on the screen.

Cleaning Your Mouse

To clean the outside of your mouse, use a lint-free cloth that's been lightly moistened with water. Don't get moisture in any openings or use aerosol sprays, solvents, or abrasives.

Understanding Ergonomics

Here are some tips for setting up a healthy work environment.

Keyboard

When you use the keyboard, your shoulders should be relaxed. Your upper arm and forearm should form an approximate right angle, with your wrist and hand in roughly a straight line.

Change hand positions often to avoid fatigue. Some computer users might develop discomfort in their hands, wrists, or arms after intensive work without breaks. If you begin to develop chronic pain or discomfort in your hands, wrists, or arms, consult a qualified health specialist.

Mouse

Position the mouse at the same height as the keyboard and within a comfortable reach.

Chair

An adjustable chair that provides firm, comfortable support is best. Adjust the height of the chair so your thighs are horizontal and your feet are flat on the floor. The back of the chair should support your lower back (lumbar region). Follow the manufacturer's instructions for adjusting the backrest to fit your body properly.

You might have to raise your chair so that your forearms and hands are at the proper angle to the keyboard. If this makes it impossible to rest your feet flat on the floor, you can use a footrest with adjustable height and tilt to make up for any gap between the floor and your feet. Or you can lower the desktop to eliminate the need for a footrest. Another option is to use a desk with a keyboard tray that's lower than the regular work surface.

Display

Arrange the display so that the top of the screen is slightly below eye level when you're sitting at the keyboard. The best distance from your eyes to the screen is up to you, although most people seem to prefer 18 to 28 inches (45 to 70 cm).

Position the display to minimize glare and reflections on the screen from overhead lights and nearby windows. The stand lets you set the display at the best angle for viewing, helping to reduce or eliminate glare from lighting sources you can't move.

More information about ergonomics is available on the web: www.apple.com/about/ergonomics

Apple and the Environment

Apple Inc. recognizes its responsibility to minimize the environmental impacts of its operations and products.

More information is available on the web: www.apple.com/environment

Learning More, Service, and Support

Do not attempt to open your iMac, except to install memory, which is user-replaceable in 27-inch models only. If you need service, contact Apple or take your iMac to an Apple Authorized Service Provider. You can find more information about your iMac through Help Center, online resources, System Information, and Apple Hardware Test.

Help Center

You can often find answers to your questions, as well as instructions and troubleshooting information, in Help Center on your Mac. Click the Finder icon, click Help in the menu bar, and choose Help Center.

Online Resources

For online service and support information, go to www.apple.com/support and choose your country from the pop-up menu. You can search the AppleCare Knowledge Base, check for software updates, or get help from Apple's discussion forums.

System Information

To get information about your iMac, use System Information. It shows you what hardware and software is installed, the serial number and operating system version, how much memory is installed, and more. To open System Information, choose Apple () > About This Mac from the menu bar and then click More Info.

Apple Hardware Test

You can use the Apple Hardware Test (AHT) application to help determine if there's a problem with one of the computer's components, such as the memory or processor.

To use Apple Hardware Test: Disconnect all external devices from your computer, except the keyboard and mouse. If you have an Ethernet cable connected, disconnect it. Restart your computer while holding down the D key. When the AHT chooser screen appears, select the language for your location. Press the Return key or click the right arrow button. When the AHT main screen appears (after about 45 seconds), follow the onscreen instructions. If AHT detects a problem, it displays an error code. Make a note of the error code before pursuing support options. If AHT doesn't detect a hardware failure, the problem might be software related.

Important: If Apple Hardware Test doesn't appear after restarting, hold down the Command (⌘), Option, and D keys and restart the computer to access Apple Hardware Test from the Internet. Be sure to reconnect your Ethernet cable. Your computer must be connected to a network that has access to the Internet.

AppleCare Service and Support

Your iMac comes with 90 days of technical support and one year of hardware repair warranty coverage at an Apple Retail Store or an Apple-authorized repair center, such as an Apple Authorized Service Provider. You can extend your coverage by purchasing the AppleCare Protection Plan. For information, visit www.apple.com/support/products or visit the website address for your country listed later in this section.

If you need assistance, AppleCare telephone support representatives can help you with installing and opening applications, and troubleshooting. Call the support center number nearest you (the first 90 days are complimentary). Have the purchase date and your iMac serial number ready when you call.

Your 90 days of complimentary telephone support begins on the date of purchase.

United Kingdom: (44) 0844 209 0611

Australia: (61) 1-300-321-456

Ireland: (353) 1850 946 191

India: (91) 1800 4250 744

www.apple.com/support/country

Telephone numbers are subject to change, and local and national telephone rates may apply. A complete list is available on the web: www.apple.com/uk/support/contact

Regulatory Compliance Information

FCC Compliance Statement

This device complies with part 15 of the FCC rules. Operation is subject to the following two conditions: (1) This device may not cause harmful interference, and (2) this device must accept any interference received, including interference that may cause undesired operation. See instructions if interference to radio or television reception is suspected.

Radio and Television Interference

This computer equipment generates, uses, and can radiate radio-frequency energy. If it is not installed and used properly—that is, in strict accordance with Apple's instructions—it may cause interference with radio and television reception.

This equipment has been tested and found to comply with the limits for a Class B digital device in accordance with the specifications in Part 15 of FCC rules. These specifications are designed to provide reasonable protection against such interference in a residential installation. However, there is no guarantee that interference will not occur in a particular installation.

You can determine whether your computer system is causing interference by turning it off. If the interference stops, it was probably caused by the computer or one of the peripheral devices.

If your computer system does cause interference to radio or television reception, try to correct the interference by using one or more of the following measures:

- Turn the television or radio antenna until the interference stops.
- Move the computer to one side or the other of the television or radio.
- Move the computer farther away from the television or radio.
- Plug the computer into an outlet that is on a different circuit from the television or radio. (That is, make certain the computer and the television or radio are on circuits controlled by different circuit breakers or fuses.)

If necessary, consult an Apple Authorized Service Provider or Apple. See the service and support information that came with your Apple product. Or consult an experienced radio/television technician for additional suggestions.

Important: Changes or modifications to this product not authorized by Apple Inc. could void the EMC compliance and negate your authority to operate the product.

This product has demonstrated EMC compliance under conditions that included the use of compliant peripheral devices and shielded cables (including Ethernet network cables) between system components. It is important that you use compliant peripheral devices and shielded cables between system components to reduce the possibility of

causing interference to radios, television sets, and other electronic devices.

Responsible party (contact for FCC matters only):

Apple Inc. Corporate Compliance
1 Infinite Loop, MS 91-1EMC
Cupertino, CA 95014

Wireless Radio Use

This device is restricted to indoor use when operating in the 5.15 to 5.25 GHz frequency band.

Cet appareil doit être utilisé à l'intérieur.

この製品は、周波数帯域 5.18 ~ 5.32 GHz で動作しているときは、屋内においてのみ使用可能です。

Exposure to Radio Frequency Energy

The radiated output power of the AirPort Extreme technology is below the FCC and EU radio frequency exposure limits. Nevertheless, it is advised to use the wireless equipment in such a manner that the potential for human contact during normal operation is minimized.

FCC Bluetooth® Wireless Compliance

The antenna used with this transmitter must not be collocated or operated in conjunction with any other antenna or transmitter subject to the conditions of the FCC Grant.

Canadian Compliance Statement

This device complies with Industry Canada license-exempt RSS standard(s). Operation is subject to the following two conditions: (1) this device may not cause interference, and (2) this device must accept any interference, including interference that may cause undesired operation of the device.

Cet appareil est conforme aux normes CNR exemptes de licence d'Industrie Canada. Le fonctionnement est soumis aux deux conditions suivantes : (1) cet appareil ne doit pas provoquer d'interférences et (2) cet appareil doit accepter toute interférence, y compris celles susceptibles de provoquer un fonctionnement non souhaité de l'appareil.

Bluetooth Industry Canada Statement

This Class B device meets all requirements of the Canadian interference-causing equipment regulations.

Cet appareil numérique de la Class B respecte toutes les exigences du Règlement sur le matériel brouilleur du Canada.

Industry Canada Statement

Complies with the Canadian ICES-003 Class B specifications.

Cet appareil numérique de la classe B est conforme à la norme NMB-003 du Canada.

This device complies with RSS 210 of Industry Canada.

Bluetooth Europe—EU Declaration of Conformity

This wireless device complies with the R&TTE Directive.

Europe—EU Declaration of Conformity



Български Apple Inc. декларира, че това iMac е в съответствие със съществените изисквания и другите приложими правила на Директива 1999/5/EC.

Česky Společnost Apple Inc. tímto prohlašuje, že tento iMac je ve shodě se základními požadavky a dalšími příslušnými ustanoveními směrnice 1999/5/ES.

Dansk Undertegnede Apple Inc. erklærer herved, at følgende udstyr iMac overholder de væsentlige krav og øvrige relevante krav i direktiv 1999/5/EF.

Deutsch Hiermit erklärt Apple Inc., dass sich das iMac in Übereinstimmung mit den grundlegenden Anforderungen und den übrigen einschlägigen Bestimmungen der Richtlinie 1999/5/EG befinden.

Eesti Käesolevaga kinnitab Apple Inc., et see iMac vastab direktiivi 1999/5/EÜ põhinõuetele ja nimetatud direktiivist tulenevatele teistele asjakohastele sätetele.

English Hereby, Apple Inc. declares that this iMac is in compliance with the essential requirements and other relevant provisions of Directive 1999/5/EC.

Español Por medio de la presente Apple Inc. declara que este iMac cumple con los requisitos esenciales y cualesquiera otras disposiciones aplicables o exigibles de la Directiva 1999/5/CE.

Ελληνικά Με την παρούσα, η Apple Inc. δηλώνει ότι αυτή η συσκευή iMac συμμορφώνεται προς τις βασικές απαιτήσεις και τις λοιπές σχετικές διατάξεις της Οδηγίας 1999/5/ΕΚ.

Français Par la présente Apple Inc. déclare que l'appareil iMac est conforme aux exigences essentielles et aux autres dispositions pertinentes de la directive 1999/5/CE.

Isenska Apple Inc. lýsir því hér með yfir að þetta tæki iMac fullnægir lágmarkskrífum og öðrum viðeigandi ákvæðum Evróputilskipunar 1999/5/EC.

Italiano Con la presente Apple Inc. dichiara che questo dispositivo iMac è conforme ai requisiti essenziali ed alle altre disposizioni pertinenti stabilite dalla direttiva 1999/5/CE.

Latviski Ar šo Apple Inc. deklarē, ka iMac ierīce atbilst Direktīvas 1999/5/EK būtiskajām prasībām un citiem ar to saistītajiem noteikumiem.

Lietuvių Šiuo „Apple Inc.“ deklaruoją, kad šis iMac atitinka esminius reikalavimus ir kitas 1999/5/EB Direktyvos nuostatas.

Magyar Alulírott, Apple Inc. nyilatkozom, hogy a iMac megfelel a vonatkozó alapvető követelményeknek és az 1999/5/EC irányelv egyéb előírásainak.

Malti Hawnehkk, Apple Inc., jiddikjara li dan iMac jikkonforma mal-htigijiet essenzjali u ma provvedimentu ohrajn relevanti li hemm fid-Dirrettiva 1999/5/EC.

Nederlands Hierbij verklaart Apple Inc. dat het toestel iMac in overeenstemming is met de essentiële eisen en de andere bepalingen van richtlijn 1999/5/EG.

Norsk Apple Inc. erklærer herved at dette iMac-apparatet er i samsvar med de grunnleggende kravene og øvrige relevante krav i EU-direktivet 1999/5/EF.

Polski Niniejszym Apple Inc. oświadczam, że ten iMac są zgodne z zasadniczymi wymogami oraz pozostałymi stosownymi postanowieniami Dyrektywy 1999/5/EC.

Português Apple Inc. declara que este dispositivo iMac está em conformidade com os requisitos essenciais e outras disposições da Directiva 1999/5/CE.

Română Prin prezenta, Apple Inc. declară că acest aparat iMac este în conformitate cu cerințele esențiale și cu celelalte prevederi relevante ale Directivei 1999/5/CE.

Slovensko Apple Inc. izjavlja, da je ta iMac skladne z bistvenimi zahtevami in ostalimi ustreznimi določili direktive 1999/5/ES.

Slovensky Apple Inc. týmto vyhlasuje, že toto iMac spĺňa základné požiadavky a všetky príslušné ustanovenia Smernice 1999/5/ES.

Suomi Apple Inc. vakuuttaa täten, että tämä iMac tyyppinen laite on direktiivin 1999/5/EY oleellisten vaatimusten ja sitä koskevien direktiivin muiden ehtojen mukainen.

Svenska Härmed intygar Apple Inc. att denna iMac står i överensstämmelse med de väsentliga egenskapskrav och övriga relevanta bestämmelser som framgår av direktiv 1999/5/EG.

A copy of the EU Declaration of Conformity is available at: www.apple.com/euro/compliance

This device can be used in the European Community.

European Community Restrictions

This device is restricted to indoor use in the 5150 to 5350 MHz frequency range.

Korea Warning Statements

대한민국 규정 및 준수

방통위고시에 따른 고지사항

해당 무선설비는 운용 중 전파혼신 가능성이 있으므로 인명안전과 관련된 서비스는 할 수 없음.

B급 기기(가정용 방송통신기자재)

이 기기는 가정용(B급) 전자파적합기기로서 주로 가정에서 사용하는 것을 목적으로 하며, 모든 지역에서 사용할 수 없습니다.

Singapore Wireless Certification

Complies with
IDA Standards
DB00063

Taiwan Wireless Statements

無線設備的警告聲明

經型式認證合格之低功率射頻電機，非經許可，公司、商號或使用者均不得擅自變更頻率、加大功率或變更原設計之特性及功能。低功率射頻電機之使用不得影響飛航安全及干擾合法通信；經發現有干擾現象時，應立即停用，並改善至無干擾時方得繼續使用。前項合法通信指依電信法規定作業之無線電通信。低功率射頻電機須忍受合法通信或工業、科學及醫療用電波輻射性電機設備之干擾。

如有這 頻率:

於 5.25GHz 至 5.35GHz 區域內操作之
無線設備的警告聲明

工作頻率 5.250 ~ 5.350GHz 該頻段限於室內使用。

Taiwan Class B Statement

Class B 設備的警告聲明

NIL

警告

本電池如果更換不正確會有爆炸的危險
請依製造商說明書處理用過之電池

Russia, Kazakhstan, Belarus



Japan VCCI Class B Statement

この装置は、クラスB情報技術装置です。この装置は、家庭環境で使用することを目的としていますが、この装置がラジオやテレビジョン受信機に近接して使用されると、受信障害を引き起こすことがあります。取扱説明書に従って正しい取り扱いをして下さい。VCCI-B

本製品は、EMC準拠の周辺機器およびシステムコンポーネント間にシールドケーブル（イーサネットネットワークケーブルを含む）が使用されている状況で、EMC への準拠が実証されています。ラジオ、テレビ、およびその他の電子機器への干渉が発生する可能性を低減するため、EMC 準拠の周辺機器およびシステムコンポーネント間にシールドケーブルを使用することが重要です。

重要: Apple の許諾を得ることなく本製品に変更または改変を加えると、電磁両立性(EMC)および無線に準拠しなくなり、製品を操作するための許諾が取り消されるおそれがあります。

Apple Magic Mouse Class 1 Laser Information

The Apple Magic Mouse is a Class 1 laser product in accordance with IEC 60825-1 A1 A2 and 21 CFR 1040.10 and 1040.11 except for deviations pursuant to Laser Notice No. 50, dated July 26, 2001.

Caution: Modification of this device may result in hazardous radiation exposure. For your safety, have this equipment serviced only by an Apple Authorized Service Provider.



A Class 1 laser is safe under reasonably foreseeable conditions per the requirements in IEC 60825-1 AND 21 CFR 1040. However, it is recommended that you do not direct the laser beam at anyone's eyes.

External USB Modem Information

When connecting your iMac to the phone line using an external USB modem, refer to the telecommunications agency information in the documentation that came with your modem.

ENERGY STAR® Compliance



As an ENERGY STAR® partner, Apple has determined that standard configurations of this product meet the ENERGY STAR® guidelines for energy efficiency. The ENERGY STAR®

program is a partnership with electronic equipment manufacturers to promote energy-efficient products. Reducing energy consumption of products saves money and helps conserve valuable resources. This computer is shipped with power management enabled with the computer set to sleep after 10 minutes of user inactivity. To wake your computer, click the mouse or press any key on the keyboard.

For more information about ENERGY STAR®, visit: www.energystar.gov

Disposal and Recycling Information



This symbol indicates that your product must be disposed of properly according to local laws and regulations. When your product reaches its end of life, contact Apple or your local authorities to learn about recycling options.

For information about Apple's recycling program, go to: www.apple.com/recycling

European Union—Disposal Information



The symbol above means that according to local laws and regulations your product and/or its battery should be disposed of separately from household waste. When this product reaches its end of life, take it to a collection point designated by local authorities. Some collection points accept products for free. The separate collection and recycling of your product at the time of disposal will help conserve natural resources and ensure that it is recycled in a manner that protects human health and the environment.

Türkiye

Türkiye Cumhuriyeti: EEE Yönetmeliğine Uygundur

Brasil—Informações sobre descarte e reciclagem



O símbolo acima indica que este produto e/ou sua bateria não devem ser descartadas no lixo doméstico. Quando decidir descartar este produto e/ou sua bateria, faça-o de acordo com as leis e diretrizes ambientais locais. Para informações sobre substâncias de uso restrito, o programa de reciclagem da Apple, pontos de coleta e telefone de informações, visite www.apple.com/br/environment.

Battery Disposal Information

Dispose of batteries according to your local environmental laws and guidelines.

台灣



廢電池請回收

China Battery Statement

警告：不要刺破或焚燒。該電池不含水銀。

Taiwan Battery Statement

警告：請勿戳刺或焚燒。此電池不含汞。

Battery Charger Efficiency



中国

有毒或 有害物质	零部件			
	电路板	显示屏	附件	键盘/鼠标
铅 (Pb)	X	X	X	X
汞 (Hg)	0	0	0	0
镉 (Cd)	0	0	0	0
六价铬 (Cr, VI)	0	0	0	0
多溴联苯 (PBB)	0	0	0	0
多溴二苯醚 (PBDE)	0	0	0	0

0: 表示该有毒有害物质在该部件所有均质材料中的含量均在 SJ/T 11363-2006 规定的限量要求以下。

X: 表示该有毒有害物质至少在该部件的某一均质材料中的含量超出 SJ/T 11363-2006 规定的限量要求。

根据中国电子行业标准 SJ/T11364-2006 和相关的中国政府法规，本产品及其某些内部或外部组件上可能带有环保使用期限标识。取决于组件和组件制造商，产品及其组件上的使用期限标识可能有所不同。组件上的使用期限标识优先于产品上任何与之相冲突的或不同的环保使用期限标识。



Software License Agreement

Use of iMac constitutes acceptance of the Apple and third-party software license terms found at: www.apple.com/legal/sla

Apple warrants the included hardware product and accessories against defects in materials and workmanship for one year from the date of original retail purchase. Apple does not warrant against normal wear and tear, nor damage caused by accident or abuse. To obtain service call Apple, visit an Apple owned retail store or an Apple Authorized Service Provider - available service options dependent on country in which service is requested. iPhone & iPad service may be restricted to original country of sale. Call charges and international shipping charges may apply depending on location. **Full terms and detailed information on obtaining service are available at www.apple.com/legal/warranty and www.apple.com/support.** Warranty benefits are in addition to rights provided under local consumer laws.

030713 EMEA Warranty Summary English

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