

Kayla Kraske

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Education

Master of Health Administration | May 2021 | University of Kentucky

Bachelor of Science in Education | May 2019 | University of Kentucky

- Major: Kinesiology- Exercise Science

Professional and Relevant Experience

System Administrative Fellow | Norton Healthcare | Jun 2021- Present

- Led, coached, and completed multiple large-scale projects using the NHC performance excellence methodology, DMAIC.
 - Notable Results: Improvement of Provider Certification Statement (PCS) form from 0% compliance to 96% leading to a revenue generation of over \$850,000 in 9 months post-implementation of new process
- Managed the operational and administrative tasks and provided effective leadership of over 80 interns over the span of 2 years
 - Planned and executed over 40 events involving professional development, leadership development, and philanthropic activities
 - Oversaw the completion of over 50 projects and ensured appropriate transitions and follow up activities
- Facilitated the Cardiology Strategic Planning Retreat to develop service line strategies and initiatives over the next 5 years
 - Facilitated and participated in service line specific projects including the development of a new outpatient chest pain process
- Led the development of a system-wide process for a new required vaccination process in response to the COVID-19 vaccine requirement
 - Defined process for vaccination proof, exemption, and declination submission and created standard work instructions to accompany

Post-Graduate Clinical Effectiveness Intern | Norton Healthcare | Jun 2020-May 2021

- Served as the lead intern at Norton Audubon Hospital working on individual projects including:
 - *Trach, PEG, and Transfer Algorithm*- Used DMAIC methodology to develop a process to improve transition of care for patients on a ventilator
 - *Moderate Sedation v. General Anesthesia Audit*- Audit and evaluation within EPIC of sedation procedures in Norton Audubon Hospital Vascular surgery department
 - Results: discovered a 22% instance of mis-scores, reduction in ASA “mis-score” instances, decrease in perioperative risks, creation of process standardization for validation of scoring, review of Kentucky Board of Nursing recommendations to amend conscious sedation policy
- Selected as top intern to present primary project to the Norton Healthcare Quality Board
- Participated in Root Cause Analysis of sedation complications from audit findings

- Conducted chart reviews to ensure proper documentation of visits in order to close HEDIS gaps in accordance with Medicare standards
- Led and participated in group projects/trainings that spanned across the system

Athletic Training Intern | UK Healthcare | Jan 2018 – May 2019

- Implemented rehabilitation plans for patients recovering to resume athletic participation
- Ensured proper documentation of rehab plans and injury reports to be shared with the athletes and their care teams
- Provided acute care to injuries within the scope of practice
- Learned innovative sports medicine techniques in order to stay ahead of current trends in the athletic training field

Community Leadership and Engagement

Supplies Over Seas Volunteer| Louisville, KY | Dec 2017 - present

- Sort various medical equipment for shipment, communicate with staff about expired supplies

Bingocize Volunteer| The Willows at Fritz Farm Assisted Living Community| Jan 2019 – May 2019

- Weekly visits to a local assisted living facility, planned exercise programs catered specifically to older adults, informed residents of the importance of physical activity

The Nest Center for Women and Children Volunteer| Lexington, KY | Aug 2015-May 2019

- Participated in annual reindeer express event, lead confidence workshops, organized personal hygiene drive delivery

Appointed Officer- Make-A-Wish Philanthropy Chair | Kappa Delta Sorority | Dec 2016- Feb 2019

- Managed a large budget, organized practice spaces throughout campus, led groups of up to 150 participants, lead chair meetings, communicated with council members and the chapter about progress

Professional Affiliations and Certifications

American College of Healthcare Executives- Member

Healthcare Financial Management Association- Member

UK MHA Student Association- President (*past*)

KY-ACHE Chapter Board Member (*past*)

University of Kentucky MHA Advisory Board Member (*past*)

Certified Revenue Cycle Representative- Healthcare Financial Management Association

Question Persuade Refer (QPR) Suicide Prevention- QPR Institute

Six Sigma Lean, Green Belt- In Progress