

**Before the
Federal Communications Commission
Washington, D.C. 20554**

In the Matter of)	
)	
Structure and Practices of the Video Relay Service Program)	CG Docket No. 10-51
)	
)	
Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities)	CG Docket No. 03-123
)	
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ORDER

Adopted: February 23, 2012

Released: February 23, 2012

By the Acting Chief, Consumer and Governmental Affairs Bureau:

1. This Order extends the deadlines for filing comments and reply comments concerning the Commission's *Further Notice of Proposed Rulemaking* on improving the structure and efficiency of the video relay services (VRS) program.¹ Comments are now due on **March 9, 2012**, and reply comments are due on **March 30, 2012**.

2. On February 13, 2012, Telecommunications for the Deaf and Hard of Hearing, Inc., National Association of the Deaf, Association of Late-Deafened Adults, Inc., Deaf and Hard of Hearing Consumer Advocacy Network, and California Coalition of Agencies Serving Deaf and Hard of Hearing, Inc. (collectively, the "Consumer Groups") moved for extension of the time periods to file comments and reply comments in this rulemaking. The Consumer Groups seek a two-week extension of the comment deadline, from March 2, 2012, to March 16, 2012, and a four-week extension of the reply comment deadline, from March 19, 2012 to April 16, 2012.²

3. The Consumer Groups state that the extension is necessary due to the size, scope, and complexity of the *Further Notice of Proposed Rulemaking*, the limited resources and conflicting demands on the time of the Consumer Groups, and the fact that many of the affected consumers have American Sign Language, not English, as their primary language. A number of parties have filed in support of the Consumer Groups' motion.

¹ See *Structure and Practices of the Video Relay Service Program*, CG Docket No. 10-51, *Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities*, CG Docket No. 03-123, *Further Notice of Proposed Rulemaking*, FCC 11-184 (Dec. 15, 2011), published in the Federal Register at 77 FR 4948 (Feb. 1, 2012).

² Telecommunications for the Deaf and Hard of Hearing, Inc., National Association of the Deaf, Association of Late-Deafened Adults, Inc., Deaf and Hard of Hearing Consumer Advocacy Network, and California Coalition of Agencies Serving Deaf and Hard of Hearing, Inc., *Motion for Extension of Time*, CG Docket Nos. 10-51 and 03-123 (filed Feb. 13, 2012).

4. It is the policy of the Commission that extensions of time are not routinely granted.³ In light of the number and complexity of the issues in this proceeding, however, we are extending the deadline for all comments and reply comments to March 9, and March 30, 2012, respectively. Further extensions of these deadlines are unlikely to be granted.

5. IT IS ORDERED that, pursuant to section 4(i) of the Communications Act of 1934, as amended, 47 U.S.C. § 154(i), and Section 1.46 of the Commission's Rules, 47 C.F.R. § 1.46, the motion for extension of time of the Telecommunications for the Deaf and Hard of Hearing, Inc., National Association of the Deaf, Association of Late-Deafened Adults, Inc., Deaf and Hard of Hearing Consumer Advocacy Network, and California Coalition of Agencies Serving Deaf and Hard of Hearing, Inc., filed on February 13, 2012, is GRANTED TO THE EXTENT DESCRIBED HEREIN, and the deadline for filing comments in response to the *Further Notice of Proposed Rulemaking* is EXTENDED to March 9, 2012, and the deadline for filing reply comments to March 30, 2012.

6. This action is taken under delegated authority pursuant to Sections 0.141 and 0.361 of the Commission's Rules, 47 C.F.R. §§ 0.141, 0.361.

FEDERAL COMMUNICATIONS COMMISSION

Kris Monteith
Acting Chief, Consumer and Governmental Affairs Bureau

³ See 47 C.F.R. § 1.46(a).