



PUBLIC NOTICE

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VIDEO RELAY SERVICE COMPENSATION ORDER EFFECTIVE DATE FOR RULE AMENDMENTS AND COMPLIANCE DEADLINE

CG Docket Nos. 10-51 and 03-123

On July 6, 2017, the Federal Communications Commission (Commission) adopted a Report and Order and Order¹ in the above-referenced proceeding adopting compensation rates for video relay service (VRS) and amending its rules to permit server-based routing for VRS and point-to-point calls, authorize the continued use of money from the Telecommunications Relay Service (TRS) Fund for research and development, and eliminate rules requiring the development of a neutral video communications service platform. The Commission ordered that the Report and Order and amended rules shall become effective 30 days after publication in the Federal Register.² A summary of the Report and Order and Order and final rules was published in the Federal Register on August 22, 2017.³ Accordingly, the Report and Order and final rules become effective September 21, 2017.⁴

In the Order, the Commission reestablished the effectiveness of the rule incorporating the VRS Interoperability Profile.⁵ Specifically, the Order requires providers to comply with the VRS Provider Interoperability Profile within 120 days after the date of publication of a summary of the Order in the Federal Register,⁶ which will be December 20, 2017.⁷

To request materials in accessible formats for people with disabilities (Braille, large print, electronic files, audio format), send an e-mail to fcc504@fcc.gov or call the Consumer and Governmental Affairs Bureau at 202-418-0530 (voice), (844) 432-2275 (videophone), or 202-418-0432 (TTY).

¹ *Structure and Practices of the Video Relay Service Program, Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities*, Report and Order and Order, FCC 17-86, (rel. July 6, 2017) (*VRS Compensation Rates Order*).

² *VRS Compensation Rates Order* at para. 87.

³ FCC, *Structure and Practices of the Video Relay Services Program*, 82 FR 39673 (Aug. 22, 2017) (VRS Final Rules Summary).

⁴ VRS Final Rules Summary, 82 FR at 39673.

⁵ *VRS Compensation Rates Order* at para. 81. The VRS Interoperability Profile is an interoperability technical standard that in January 2017 the Commission's Consumer and Governmental Affairs Bureau ordered be incorporated by reference in the Commission's rules. See *Structure and Practices of the Video Relay Service Program, Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities*, Report and Order and Further Notice of Proposed Rulemaking, 32 FCC Rcd 687 (CGB 2017). The Commission had set aside the effectiveness of the technical standard in the *2017 VRS Improvements Order*. See *Structure and Practices of the Video Relay Service Program, Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities*, Report and Order, Further Notice of Proposed Rulemaking, Notice of Inquiry, and Order, 32 FCC Rcd 2436, 2489, para. 138 (2017).

⁶ *VRS Compensation Rates Order* at para. 88.

⁷ VRS Final Rules Summary, 82 FR at 39673.

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