

PUBLIC NOTICE

Federal Communications Commission
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DA 21-135

Released: February 8, 2021

CAPTIONED TELEPHONE SERVICES METRICS: COMMENT DATES FOR PROPOSED RULES

CG Docket Nos. 13-24, 03-123, and 10-51

Comment Date: March 3, 2021

Reply Comment Date: April 2, 2021

On October 2, 2020, the Federal Communications Commission (Commission) released a Further Notice of Proposed Rulemaking to seek comment on adopting measurable standards and metrics for captioning delay and accuracy for IP CTS and the Captioned Telephone Service (CTS).¹ Comments on the Further Notice of Proposed Rulemaking (FNPRM) are due 30 days after publication in the Federal Register, and reply comments are due 60 days after such publication.²

On February 1, 2021, a summary of the FNPRM was published in the Federal Register.³ Accordingly, comments on the FNPRM must be filed by March 3, 2021, and reply comments must be filed by April 2, 2021.

To request materials in accessible formats for people with disabilities (Braille, large print, electronic files, audio format), send an e-mail to fcc504@fcc.gov or call the Consumer and Governmental Affairs Bureau at 202-418-0530 (voice).

For further information, please contact William Wallace at (202) 418-2716, or William.Wallace@fcc.gov, or the Commission's American Sign Language Consumer Support Line at (844) 432-2275 (videophone).

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¹ *Misuse of Internet Protocol (IP) Captioned Telephone Service; Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities; Structure and Practices of the Video Relay Service Program*, CG Docket Nos. 13-24, 03-123, 10-51, Report and Order, Order on Reconsideration, and Further Notice of Proposed Rulemaking, 35 FCC Rcd 10866 (2020).

² *Id.* at 10907, para. 98.

³ FCC, Captioned Telephone Services Quality Metrics, 86 Fed. Reg. 7681 (Feb. 1, 2021).