



PUBLIC NOTICE

Federal Communications Commission
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FCC TO CONVENE DIRECT VIDEO CALLING FORUM

CG Docket Nos. 03-123, 10-51

By this Public Notice, the Federal Communications Commission (FCC or Commission) invites members of the public and federal agencies to attend a forum on Direct Video Calling (DVC) on Tuesday, July 30, 2024, from 1:00 p.m. until 4:00 p.m. EST. The DVC Forum will be held in the Commission Meeting Room at FCC Headquarters, located at 45 L Street NE, Washington, DC 20554, and live-streamed at www.fcc.gov/live.

DVC is an Internet-based communication service that allows conversations to occur between two callers using American Sign Language (ASL), without the need for translation services.¹ The Commission has recognized that effective communications is ensured by the use of direct video communications with individuals with hearing and speech disabilities who use sign language.²

The DVC Forum features an overview of relevant Executive Orders regarding accessible Federal customer services, panel discussions on the benefits of DVC and how federal agencies can implement DVC, and exhibits by DVC providers. Technical and policy experts will be on-site to answer any questions about this service, including questions about how to set up direct video calling capability in call centers.

Open captioning and sign language interpreting will be provided for this event. Other reasonable accommodations for people with disabilities are available upon request. Requesters of such accommodations may contact the Consumer and Governmental Affairs Bureau at fcc504@fcc.gov, or (202) 418-0530. Such requests should include a detailed description of the accommodation needed and how the requester can be contacted. Last-minute requests will be accepted but may not be possible to accommodate.

General information about DVC is available at www.fcc.gov/dvc. For information about this event and the agenda, please visit <https://www.fcc.gov/news-events/events/2024/07/direct-video-calling-forum>. For questions, please email the DVC team at DVC@fcc.gov, or call 202-418-2517 (voice) or 844-432-2275 (videophone).

– FCC –

¹ See *Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities; Structure and Practices of the Video Relay Service Program*, CG Docket Nos. 03-123 and 10-51, Order and Declaratory Ruling, 32 FCC Rcd 775 para. 1 n.1 (WTB CGB 2017) (*VTCSecure Waiver Order*).

² See *Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities; E911 Requirements for IP-Enabled Service Providers*, CG Docket No. 03-123, CC Docket No. 98-67, and WC Docket No. 05-196, Second Report and Order and Order on Reconsideration, 24 FCC Rcd 791, 821-22, para. 67 (2008) (*Second TRS Numbering Order*).