



# NEWS

**Federal Communications Commission**  
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This is an unofficial announcement of Commission action. Release of the full text of a Commission order constitutes official action.  
See MCI v. FCC, 515 F 2d 385 (D.C. Circ 1974).

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**FOR IMMEDIATE RELEASE:**  
September 18, 2009

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## **FCC Announces Workshop on Ten-Digit Numbering and E911 Requirements for VRS and IP Relay to be Held on September 25, 2009**

Washington, D.C. – The Federal Communications Commission today announced it will hold a workshop on September 25 to address issues relating to Ten-Digit Numbering and E911 Requirements for Video Relay Service (VRS) and Internet Protocol (IP) Relay.

Recent FCC rules require that VRS and IP Relay users be able to make and receive calls using their new ten-digit numbers. The rules also require that the same users be able to make 911 calls and have those calls, along with the caller's ten-digit number and location information, routed to the appropriate public safety answering point, ensuring 911 service comparable to the 911 service provided through the traditional telephone network. After November 12, 2009, all eligible VRS and IP Relay users must be registered with a default provider in order to place a non-emergency call through any VRS or IP Relay provider. Because there are VRS and IP Relay users who have not yet registered with providers, the purpose of the workshop is to find ways to get consumers to register before the November 12 deadline. Workshop panelists will identify successful ways that have encouraged registration and will discuss remaining challenges. The Commission invites suggestions for ways to identify and resolve those remaining challenges. All information gathered in this workshop will be made part of the record in the IP-based relay ten-digit numbering and E911 proceeding, CG Docket No. 03-123 and WC Docket No. 05-196.

The workshop will be held in the Commission Meeting Room at the FCC's Washington, DC headquarters, 445 12th St., SW on Friday, September 25, 2009, from 10:00 am-12:00 pm. The event will be open to the general public. In order to ensure that everyone has access to the content, a live webcast of the workshop will be available at the FCC's website at <http://www.fcc.gov/realaudio/>, and archived for viewing at a later time (at <http://www.fcc.gov/cgb/dro/trs.html>), or people may listen in to the workshop by dialing 1-866-566-7390 and entering Code: 4732812. Those watching the live webcast or listening in will be able to send in questions via e-mail to [tendigitnumbering@fcc.gov](mailto:tendigitnumbering@fcc.gov). The agenda and list of speakers is attached.

Open captioning and sign language interpreters will be provided for this event. Other reasonable accommodations for people with disabilities are available upon request. Please include a description of the accommodation you will need and as much detail as possible. Also, please include your contact information. Make your request as early as possible. Send an e-mail to [fcc504@fcc.gov](mailto:fcc504@fcc.gov) or call the Consumer and Governmental Affairs Bureau at 202-418-0530 (voice), 202-418-0432 (TTY).

Press inquiries should be directed to Rosemary Kimball at (202) 418-0511, [Rosemary.Kimball@fcc.gov](mailto:Rosemary.Kimball@fcc.gov).

**FEDERAL COMMUNICATIONS COMMISSION  
OUTREACH WORKSHOP ON TEN-DIGIT NUMBERING AND E911  
REQUIREMENTS FOR VRS AND IP RELAY**

**FCC Headquarters  
445 12<sup>th</sup> Street, SW, Washington D.C. 20554  
Commission Meeting Room**

**September 25, 2009**

Purpose: The Workshop is to find ways to get consumers who have not yet registered for a ten digit number to register before the November 12 deadline. Workshop panelists will identify successful ways that have encouraged registration and will discuss remaining challenges. The Commission invites suggestions for ways to identify and resolve those remaining challenges.

**Agenda**

- 10:00 a.m. – 10:10 a.m.**            **Welcome**
- 10:10 a.m. - 10:30 a.m.**        **Overview and History of Ten-Digit Numbering and E911 Requirements for VRS and IP Relay**
- 10:30 a.m. – 11:30 a.m.**        **Panel Presentations: Consumer Outreach Successes and Suggestions**
- Moderator:     Mark Stone, Deputy Chief, Consumer and Governmental Affairs Bureau
- Panelists:       Rosaline Crawford, Director, Law and Advocacy Center, National Association of the Deaf
- Sheri Farinha, Executive Director, NorCal Services for the Deaf and Hard of Hearing
- Claude Stout, Executive Director, Telecommunications for the Deaf, Inc.
- 11:30 a.m. – 12:00 p.m.**        **Wrap-Up and Closing Remarks**