



Federal Communications Commission
Washington, D.C. 20554

December 11, 2020

Via Email: jnakahata@hwglaw.com

John T. Nakahata
Harris, Wiltshire & Grannis LLP
1919 M Street NW, Eighth Floor
Washington, DC 20036

**Re: CG Docket Nos. 10-51 & 03-123
Notice of Transfer of IP CTS Certification from Sorenson Communications, LLC to
CaptionCall, LLC**

Dear Mr. Nakahata:

On November 19, 2020, Sorenson Communications, LLC (Sorenson) filed a notification with the Federal Communications Commission (FCC or Commission), effective December 1, 2020, of the transfer of its conditional certification as a provider of Internet Protocol captioned telephone service (IP CTS) to CaptionCall, LLC (CaptionCall), a wholly-owned subsidiary of Sorenson.¹ Sorenson's conditional certification for the provision of IP CTS was granted by the Commission's Consumer and Governmental Affairs Bureau (CGB) on April 24, 2014.²

This letter is to acknowledge receipt of Sorenson's notification of non-substantial assignment of Sorenson's conditional IP CTS certification to CaptionCall, effective December 1, 2020. CaptionCall is subject to all the conditions included in the certification granted by CGB.

¹ Letter from John T. Nakahata, Counsel for Sorenson Communications, LLC, Harris, Wiltshire & Grannis LLP, to Marlene H. Dortch, Secretary, Federal Communications Commission, CG Docket Nos. 10-51 & 03-123 (filed Nov. 19, 2020).

² *Notice of Grant of Conditional Certification for Sorenson Communications, Inc., as Reorganized Pursuant to Chapter 11, to Provide Internet-Based Telecomms. Relay Servs. Pending Comm'n Action on Sorenson's Application for Certification*, Public Notice, 29 FCC Rcd 4111 (2014) (*Sorenson IP CTS Conditional Certification Public Notice*); see also *Sorenson, Internet-Based TRS Certification Application*, CG Docket No. 10-51 (filed Dec. 2, 2011) (Certification Application). The Certification Application was last updated on November 13, 2020. See *Application of CaptionCall, LLC and Sorenson Communications, LLC to Expand its Internet Protocol Captioned Telephone Service Certification to Incorporate Automatic Speech Recognition (ASR)-Only Captioning*, CG Docket No. 03-123 (filed Nov. 13, 2020). A certification to provide Internet-based telecommunications relay service (TRS) may be granted conditionally where the Commission determines that, while the application facially meets the certification requirements, further verification is necessary for some of the information contained in the application. *Structure and Practices of the Video Relay Service Program*, Second Report and Order and Order, 26 FCC Rcd 10898, 10914, para. 37 (2011) (*Internet-Based TRS Certification Order*); *Structure and Practices of the Video Relay Service Program*, Memorandum Opinion and Order, Order, and Further Notice of Proposed Rulemaking, 26 FCC Rcd 14895, 14906-07, paras. 26-28 (2011) (*Internet-Based TRS Certification Clarification Order*) (confirming that such inspections may be unannounced).

Ultimate conversion to full certification will be granted if, after further review and verification, the Commission finds that CaptionCall is in compliance with the Commission's rules and orders and is qualified to receive compensation from the Interstate TRS Fund for the provision of IP CTS.

To request materials in accessible formats for people with disabilities (Braille, large print, electronic files, audio format), send an e-mail to fcc504@fcc.gov or call the Consumer and Governmental Affairs Bureau at (202) 418-0530 (voice).

Sincerely,

Diane Burstein
Deputy Chief
Consumer and Governmental Affairs Bureau