

## SuccessFactors Learning Troubleshooting

- Allow pop-ups.
- Add [https://\\*.plateau.com](https://*.plateau.com) and [https://\\*.successfactors.com](https://*.successfactors.com) to their browser's trusted sites.
- Restart your computer daily and apply all recommended updates.
- Check to ensure all browsers are using the latest version (this setting is in the 'About Name of Browser').
  - If you cannot update your browser on your own please reach out to the Help Desk for assistance.