# **32.01** Employee Complaint and Appeal Procedures

Revised <u>November 9, 2023</u> (MO -2023) Next Scheduled Review: November 9, 2028 Click to view <u>Revision History</u>.



### **Policy Summary**

Employee complaints against any member of The Texas A&M University System (system) are resolved pursuant to regulations established by the chancellor.

#### **Policy**

- 1. The chancellor establishes comprehensive regulations for the resolution of all faculty, staff, student and other complaints against the system or any of its members, including appeals of employment actions.
- 2. The chancellor may establish procedures to determine if a complaint is frivolous and, if found to be frivolous, the complaint is dismissed.
- 3. Employees of the system must have all protection offered by federal and state laws, and procedures for reporting violations of law must be established in system regulations.
- 4. An individual entitled to a military or former foster child's employment preference under Texas Government Code, Chapters 657 and 672, may appeal a member's decision relating to hiring the individual or retaining the individual if the member reduces its workforce. Such appeals must follow the complaint procedures found in System Regulation 32.01.01, *Complaint and Appeal Process for Faculty Members* for faculty positions, and System Regulation 32.01.02, *Complaint and Appeal Process for Nonfaculty Employees* for nonfaculty positions. The system Board of Regents delegates its power to hear and decide such appeals to the respective system employee(s) designated in these system regulations.

#### **Related Statutes, Policies, or Requirements**

Tex. Gov't Code Ch. 657

Tex. Gov't Code Ch. 672

Regulation 32.01.01, Complaint and Appeal Process for Faculty Members

Regulation 32.01.02, Complaint and Appeal Process for Nonfaculty Employees

## Member Rule Requirements

A rule is not required to supplement this policy.

#### **Contact Office**

Human Resources (979) 458-6169