

We Value Your Opinion

Our employees are expected to serve the public courteously and efficiently. We would like to know if we are succeeding and how we might do better.

Will you please take a minute to complete this questionnaire? Your responses are important in helping us improve our services.

Date _____ Time _____ of visit.

Reason for Visit

- Personal
- Employment Information
- Jury Duty
- Appeals Case
- Civil Case
- Criminal Case
- Small Claims Case
- Traffic/Other Minor Offense Case
- Administration _____ (Dept.)
- Vital Records (Marriage, Birth Certificate, Death Certificate)
- Other _____

Location and Facility

1. _____
Village, Town or City
2. Did you have any difficulty finding the place you needed to go in the court?
Yes No
Comments:

3. How would you rate our facilities?
Outstanding Good Average Fair Poor

Please specify areas needing improvement:

Court Staff

1. How long did you wait in line? _____ Minutes
2. Rate the following for today's visit:
Outstanding Good Average Fair Poor
Promptness
Courtesy
Efficiency
Information
3. Was your business transacted promptly and efficiently?
Yes No
If "No" please tell us why you were not satisfied:

4. Is there something about our service or procedures you would like to see changed?
Yes No
Comments:

5. If a member of our staff was especially helpful, please let us know so we may show our appreciation.

6. Any other comments that will help us provide better service:

How would you rate our overall service?
Outstanding Good Average Fair Poor

Please tell us about yourself. Are you:

- an attorney
- employed by a city or state agency
- a member of the public
- from the media
- other _____

If you wish a response, please complete the following:

Name: _____
Address: _____



Thank you for your comments.

Your opinion will make a difference

If you wish to remain anonymous, please print and mail this form to:

ADMINISTRATIVE OFFICES
ALASKA COURT SYSTEM
820 WEST 4TH AVENUE
ANCHORAGE, AK 99501-9987

Otherwise, send by email button or to feedback@akcourts.us