

# Standing Panel on Executive Organization & Management Fact Sheet



For more information:

*Panel Chair*  
Robert Shea  [MORE INFO](#)

*Vice-Chair*  
Scott Cameron  [MORE INFO](#)

A good government is one that its citizens trust to protect and uphold their rights and freedoms. Unfortunately, trust in U.S. government institutions has been declining since the 1950s. This erosion of trust has produced social unrest and has led many citizens to disengage from government institutions and subscribe to conspiracy theories.

The Standing Panel for Executive Organization and Management partnered with Cherry Bekaert to host a series of sessions to explore the findings of several esteemed research organizations on trust in government. These will be used to create recommendations that enhance public trust.

**1** **Increasing the effectiveness of the government results in greater trust.**

**2** **Government needs to communicate effectively with the public to build trust.**

**3** **Agencies should focus on real people benefiting from programs and services.**

## Learn more about building trust in government:

### **Trust in Government Series: Gallup**

This video centered on the work of a Gallup survey. That reveals Americans trust local government the most and Congress the least.

### **Trust in Government Series: Organisation for Economic Co-operation and Development**

OECD staff shared the results of their survey, which covers 22 countries. The survey results revealed the key drivers of trust in government to be reliability, responsiveness, and integrity.

### **Trust in Government Series: Partnership for Public Service**

Led by the Partnership for Public Service, whose report highlights the importance of public engagement and transparency for building trust.

The report also suggests government institutions publicize both successes and areas for improvement for the public to read.

### **Presentation on The Language of Good Government**

Led by Academy President and CEO Terry Gerton, a primer on the language to use to counter negative narratives about government.

**For more, visit the Academy's Election 2024 page at [www.napawash.org/election-2024-good-government](http://www.napawash.org/election-2024-good-government)**