

# Practical Examples



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How Three Academy  
Fellows Have Integrated  
NAPA Content into Their  
Classes



Dr. Jane Fountain,  
University of  
Massachusetts



Dr. Richard Callahan,  
University of San  
Francisco



Dr. Barry Rabe,  
University of Michigan

# A Variety of Courses using NAP Materials

- Public Management (graduate, 25 students): Agile Government Center blog, article, two case studies
  - Emergence, learning, experimentation
  - Mission focus
  - Customer focus and management in multi-stakeholder environments
- Technology, Power, and Governance (undergraduate, 50 students): Improving public services through intergovernmental collaboration,
- Intergovernmental relations as collaboration and partnership
  - Shared data for collaboration and control
  - Equity balanced with efficiency
- Future of Government (graduate, 25 students): NAPA study, U.S. Department of Commerce: Space Traffic Management
  - Competition for bureaucratic control
  - Public-private partnerships
  - Open data for governance and management

# Public Management – The Agile Government Center


- Ed DeSeve. Agile Federalism in Times of Crisis. Brief essay on intergovernmental cooperation and agile principles  
<https://www.napawash.org/grandchallenges/blog/agile-federalism-in-times-of-crisis>
- Ines Mergel et al. Agile: A New Way of Governing. Public Administration Review. Viewpoint. (5 pp)  
[https://www.napawash.org/uploads/PAR\\_Agile\\_Governance.pdf](https://www.napawash.org/uploads/PAR_Agile_Governance.pdf)
- Case Study: Adapting Agile Principles: Toward a More Nimble World Bank 2016-2020. June 2020. (11 pp.)  
[https://www.napawash.org/uploads/WB\\_Case\\_Study\\_for\\_website\\_PDF.pdf](https://www.napawash.org/uploads/WB_Case_Study_for_website_PDF.pdf)
- Patrick Lucas and Janine O'Flynn. New Zealand: Whānau Ora Agile Government Case. (10 pp)  
<https://www.napawash.org/grandchallenges/blog/new-zealand-whaanau-ora-agile-government-case>

← → ↻ 🔒 https://napawash.org/the-agile-government-center/overview/case-studies-resources 90% ☆

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NATIONAL ACADEMY OF PUBLIC ADMINISTRATION

Fellows ▾ Grand Challenges ▾ **The Agile Government Center ▾** Intergovernmental ▾ Federalism.us Working Groups ▾ Studies About Us ▾



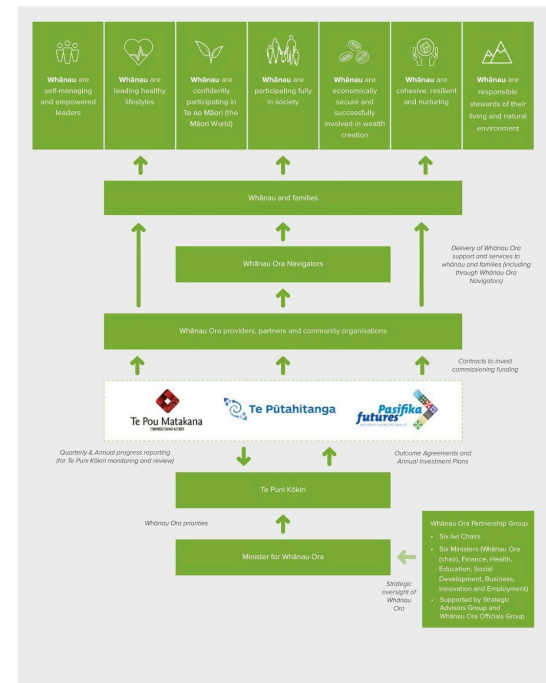
## Case Studies & Resources


As the world moves quickly from the industrial age into the information age, new challenges have arisen and demands on government have increased. The Agile Government Center has collected case studies from across the globe that evaluate agile principles in action.

-  DATA Act Implementation: The First Government-Wide Agile Project
-  Australia Post Case Study
-  Adapting Agile Principles Toward a More Nimble World Bank, 2016-2020
-  New Zealand: Whānau Ora Agile Government Case
-  Innovation Supports Federal COVID-19 Response: A Case Study on Short-term Results and Sustainment Thoughts


A Report by a Panel of the  
**NATIONAL ACADEMY OF PUBLIC ADMINISTRATION**  
 for the United States Department of Commerce

# Space Traffic Management

PRINCETON UNIVERSITY 

## AGILE PARTNERSHIP



### INNOVATIONS FOR SUCCESSFUL SOCIETIES

ADAPTING AGILE PRINCIPLES:  
 TOWARD A MORE NIMBLE WORLD BANK, 2016-2020



## CENTER FOR INTERGOVERNMENTAL PARTNERSHIPS

# NAPA materials: neutral, current, action-oriented, problem based

- Grand Challenges
- Perspectives from Fellows (experienced public leaders)
- Podcasts with public servants in several policy domains
- Case studies (Agile Government Center)
- Policy briefs
- White papers on current topics
- Videos
- Academy studies

## Resources

NATIONAL ACADEMY OF PUBLIC ADMINISTRATION

EOM Sept 30 Standing Panel: Strengthening Trust in Government Institutions  
September 22, 2022  
Strengthening Trust in Government Institutions, Friday, September 30, 2022, 11:30 am (ET) In...

View Now

NATIONAL ACADEMY OF PUBLIC ADMINISTRATION

Executive Organization and Management June 24th Standing Panel  
June 17, 2022  
EOM June Standing Panel: Role of Chiefs in Government, Friday, June 24, 2022, 10:00 am...

View Now

NATIONAL ACADEMY OF PUBLIC ADMINISTRATION

EOM April 29 Standing Panel  
April 25, 2022  
Discussing Climate Change and Sustainability, Friday, April 29, 2022, 10:00 - 11:45 a.m.

View Now

SOCIAL SECURITY ADMINISTRATION

Social Security Administration - A Report to Congress on Sources of and Access to Death Data  
08/08/2022  
View Study

Focus Area: Information Technology, Data Management  
Sponsor: Congressional Study

U.S. DEPARTMENT OF HOMELAND SECURITY

U.S. Department of Homeland Security Office of Inspector General: Advancing Change Management Processes  
07/15/2022  
View Study

NATIONAL PARK SERVICE

National Park Service: Land Acquisition (In Progress)  
06/30/2022  
View Study

# Applying NAPA resources in MPA classes



NAPA reports, videos, blogs, and podcasts  
for varied learning styles

1. Public Administration Exemplars
2. Public Administration Grand Challenges
3. Public Administration as Societal Problem Solving

Rich Callahan, Professor University of San Francisco  
[Rfcallahan@usfca.edu](mailto:Rfcallahan@usfca.edu)

# Exemplars in Public Administration



1. Donna Shalala. 2021. <https://napawash.org/fellow/12234>
2. Lawrence Evans, 2021. U.S. General Accountability Office, <https://www.youtube.com/watch?v=WLorAZ6Mpx8>
3. Calvin Johnson, “Building Resilient Communities”. 2021. <https://napawash.org/media/podcast-multimedia>
4. Abramson, Mark. 2016. “What Every Political Appointee Should Know”. <https://www.napawash.org/standing-panel-blog/what-every-new-political-appointee-should-know>

# Public Administration as wide ranging and interdisciplinary research & practice

MPA Assignment: Choose your topic from one of the one of the National Academy of Public Administration's *Grand Challenges* <https://napawash.org/grand-challenges/the-12-grand-challenges>. Utilize **four academic** journals and **one Ted Talk** to develop your annotated research bibliography



Protect Electoral Integrity

Modernize and Strengthen Voting

Develop New Approaches to Public Service

Advance National Governance

Foster Social Equity

Connect Individuals to Government

Make Government AI Ready

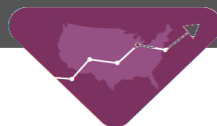
Build Resilient Communities

Advance the Nation's Long-Term Fiscal Health

Steward Natural Resources and Address Climate Change

Create Modern Water Systems for Safe and Sustainable Use

Ensure Data Security and Privacy Rights of Individuals



and

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# Societal Problem Solving: intergovernmental innovation, social equity, & impact



1. County innovations and impact with NACO **Assistance and of Innovative County Response Strategies**  
<https://www.naco.org/resources/coronavirus-relief-fund-review-federal-fiscal-assistance-and-innovative-county-response>.
2. National Academy of Public Administration Working Group, ***Intergovernmental Dimensions of the COVID-19 Response***.  
<https://napawash.org/standing-panel-blog/intergovernmental-dimensions-of-the-covid-19-responses-and-consequences> and NAPA Panel <https://www.youtube.com/watch?v=BGn3kXpALy>
3. NAPA Panel on ***Pandemic Funding in Underserved Communities***. <https://napawash.org/multimedia/prac-napa-forum-the-impact-of-pandemic-response-programs-and-spending-on-underserved-communities>

# Recent Courses Using NAPA Materials



- Environmental Politics and Policy (undergraduate: 35-40 students):  
Interior Department report
- Politics of Environmental Regulation (graduate: 25-30 students):  
Commerce Department report
- Performance Management in the Public Sector (graduate: 25-35  
students): Oklahoma Corporation Comm. report

# Contacts



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