

Disability Advisory Committee (DAC)

Meeting Minutes

February 24, 2022

Certified by DAC Co-Chair Brian Scarpelli – March 10, 2022

On February 24, 2022, at 1:00 p.m. EDT, the third and virtual meeting of the fourth term of the DAC was opened by DAC Co-Chair Brian Scarpelli of The App Association (ACT).

Commissioner Nathan Simington shared remarks of appreciation. Commissioner Simington highlighted some Commission activities, including the Emergency Broadband Program, the Affordable Connectivity Program, and the Telecommunications Relay Services (TRS) Fund.

Next, Commissioner Geoffrey Starks greeted the members, and spoke about achieving a more inclusive environment for diversified media ownership, programming, and content. Commissioner Starks then spoke about diversity as being one of the key pillars of our media and broadcast policy and the influence it has on public opinion and establishing societal norms.

Alejandro Roark, Chief of the Consumer and Governmental Affairs Bureau (CGB), welcomed the members, and shared his previous work of expanding the circle of opportunity for historically underserved communities and providing affordable broadband in each household. Mr. Roark provided a brief summary of the two DAC working groups providing recommendations today. Mr. Roark then shared gratitude to DAC co-chairs and working group chairs, Eric Kaika and Ian Dillner. Diane Burstein, Deputy Bureau Chief of CGB, expressed her gratitude next.

Joshua Mendelsohn, DAC Designated Federal Officer (DFO), summarized the DAC meeting communications protocols and housekeeping rules. DAC Co-Chair Isidore Niyongabo then led a roll call of members, where the DAC members then introduced themselves and their organizational affiliations.

Suzy Rosen Singleton, Chief of the Disability Rights Office, shared briefings from DRO and discussed topics of interest, including matters concerning new broadband programs, emergency access, telecommunication access, and video programming accessibility.

Chairwoman Jessica Rosenworcel then joined the meeting and recognized the Commission's commitment to ensure meaningful stakeholder engagement. Chairwoman Rosenworcel reflected on the past year and the progress made, such as deploying real-time text with nationwide mobile carriers and facilitating discussions on making video programming accessible with closed captioning online. Chairwoman Rosenworcel encouraged the continued work on improving telecommunication relay services with the benefits of the technology available. Chairwoman Rosenworcel announced an upcoming forum on audio description for online video programming on March 28, 2022.

The DRO updates then continued with Deputy Chief Eliot Greenwald's briefings regarding telecommunications access and relay services.

Eric Kaika of the Telecommunications for the Deaf and Hard of Hearing, Inc., Chair of the TRS Video Conferencing Working Group, then introduced the working group's report and

recommendation. Discussion was held and the recommendation was voted upon and passed as amended.

The DAC then heard from Ian Dillner of Verizon Communications, Inc., Chair of the Real-Time Text (RTT) on Wireline Networks Working Group, on a report and recommendation. A discussion was held, and the recommendation was voted upon and passed.

The meeting opened for public comments. Joshua Mendelsohn responded to questions about the accessibility of video programming at the Super Bowl and shared comments regarding usage of cued language translators within video relay services. Mr. Mendelsohn then addressed complaints about video programming accessibility on airlines and elevator music while being on hold during calls.

Closing remarks were made by DAC Co-Chairs Isidore Niyongabo and Brian Scarpelli.

The meeting adjourned at 3:45 p.m.

Disability Advisory Committee Members in Attendance

February 24, 2022

| Organization | Representative |
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| ACT – the App Association | Brian Scarpelli |
| American Council of the Blind | Clark Rachfal |
| American Foundation for the Blind | Sarah Malaier |
| Apple, Inc. | James Craig |
| AT&T | Linda Vandeloop |
| Bridge Multimedia Corporation | Matthew Kaplowitz |
| Cerebral Palsy and Deaf Organization | Mark Hill |
| City of Boston | Carl Richardson |
| ClearCaptions | Michael Strecker |
| Comcast Corporation and NBCUniversal Media, LLC | Thomas Wlodkowski Jerry Parkins Richard Wikoff |
| Communications Service for the Deaf, Inc | Juli Robinson |
| Consumer Technology Association | Rachel Nemeth |
| Convo Communications, LLC | Amanda Montgomery |
| CTIA - the Wireless Association | Sarah Leggin |
| DeafBlind Citizens in Action | Divya Goel |
| DICAPTA | Maria Victoria Diaz |
| Hamilton Relay, Inc. | Beth Slough |
| Hearing Loss Association of America | Lise Hamlin |
| IBM | Mary Jo Mueller |
| Mezmo Corporation dba InnoCaption | Cristina O. Duarte |
| National Association for State Relay Administration | Travis Dougherty |
| National Association of Broadcasters | Joshua N. Pila |
| National Association of the Deaf | Zainab Alkebsi |
| National Black Deaf Advocates | Isidore Niyongabo |

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| National Emergency Number Association | Richard Ray |
| National Federation of the Blind | Everette Bacon |
| The Internet & Television Association | Jacqueline Clary |
| Perkins School for the Blind | Kristyn Leigh |
| Sorenson Communications, LLC | Michael D. Maddix |
| Telecommunications for the Deaf and Hard of Hearing, Inc. | Eric Kaika |
| T-Mobile US, Inc. | Shellie Blakeney |
| Trace Research and Development Center | Bern Jordan |
| Verizon Communications, Inc. | Zachary Bastian |
| ZP Better Together, LLC | Gregory Hlibok |
| U.S. Access Board | Timothy P. Creagan Bruce Bailey |
| U.S. Department of Education | Brianne Burger |
| U.S. Department of Health and Human Services, Administration for Community Living | Lisa Bothwell |
| U.S. Department of Homeland Security, Federal Emergency Management Agency | Aaron Kubey |

CGB Staff Speakers

Alejandro Roark

Diane Burstein

Suzy Rosen Singleton

Eliot Greenwald

Josh Mendelsohn