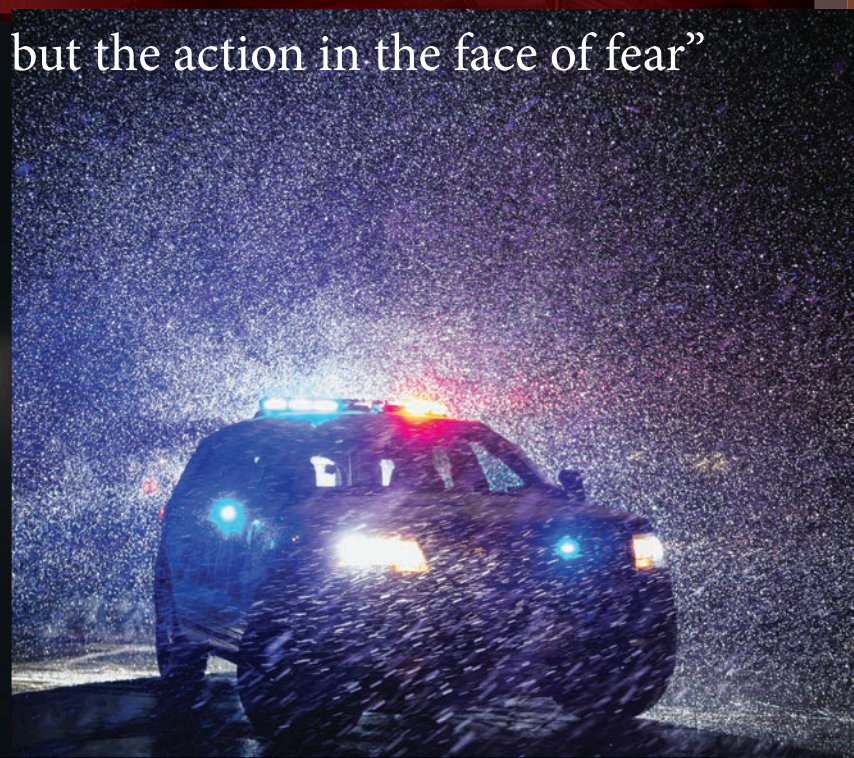
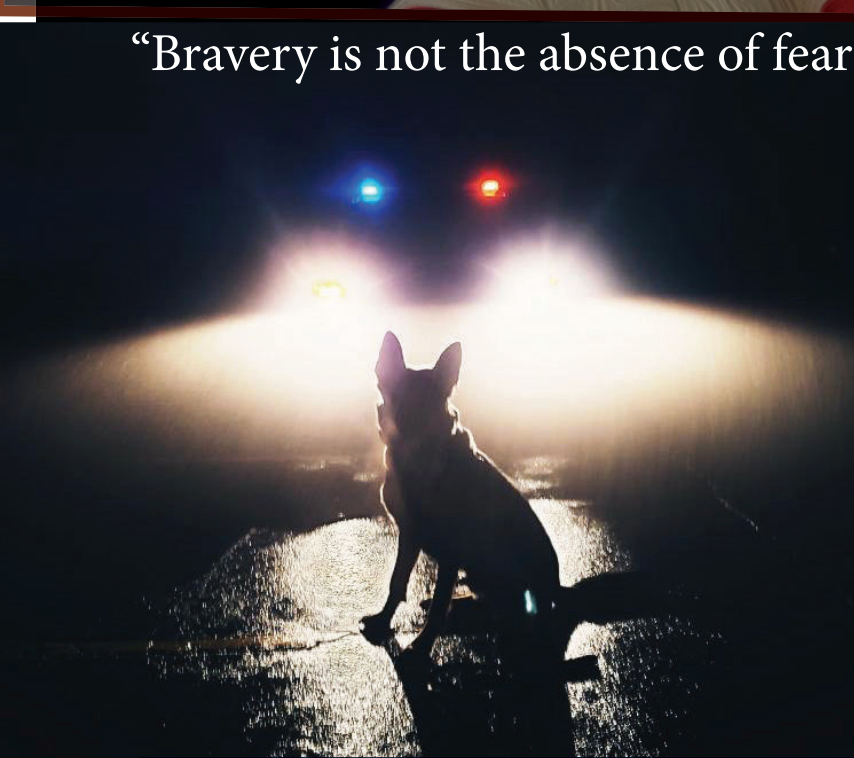




# *Glendale Heights Police Department* **2023 ANNUAL REPORT**

“Bravery is not the absence of fear but the action in the face of fear”



# Protectors



**GLENDALE HEIGHTS POLICE DEPARTMENT**

**MISSION STATEMENT**

“To serve and protect our community while enhancing trust through professional services.”

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# A MESSAGE FROM POLICE CHIEF GEORGE PAPPAS



## Mission Statement

“To serve and protect our community while enhancing trust through professional police services.”

### Chief’s Message

In 2023, the Glendale Heights Police Department continued to ensure we are implementing the best practices to serve our community. We achieve this by focusing on our primary goals of reducing crimes, foresting positive community partnerships, and promoting employee development. The combined efforts of our proactive policing by our officers and diligence of our residents to remain vigilant have resulted in a decrease in crime in Glendale Heights.

### What we have accomplished

The police department in collaboration with Social Services Provider Northeast DuPage Family and Youth Services (NEDFYS), amplified our efforts to provide mental health services for our residents. By establishing further allotted time and space for NEDFYS social services, and by continuing the co-responder model bi-weekly follow up in person follow up program for at risk residents and families, the department increased the mental health referrals of 2022 by 21%. This initiative ensured the residents of our community are provided the highest quality of services including access to mental health services.

The enhancement in employee opportunities through training and specialized positions increases the skills and knowledge of the officer and helps attain the level of service expected by our community members. The department has researched and developed specialized assignments for both the Problem Oriented Intelligence-led Neighborhood Team (POINT) and the Bloodhound Unit. The newly established POINT Unit will concentrate on crime prevention and special investigations due to increased criminal activity. The Bloodhound unit will be utilized to track criminal suspects, persons with dementia, along with locating missing and runaway children. Two officers were selected for the POINT Unit and one officer was selected for the Bloodhound Unit, in addition, one officer was assigned as a second member to the Commercial Motor Vehicle Safety and Enforcement Unit, one officer has been assigned as a General Detective, and one civilian was trained as a Comfort Dog Handler.

Advancements in technology have also provided an opportunity for officers to better serve our community while advancing their skills. The police department incorporated a drone (unmanned aircraft system or UAS) unit into the patrol division. Six officers were trained as drone operators. This allows the drone to be accessible during every patrol shift forwarding the department’s problem-solving efforts.

The officers of the police department strived to increase proactive policing and enhanced community policing efforts. The officers expanded our community engagement through increased foot patrols. The officers completed well over 2,500-foot patrols to further strengthen community interaction and relationships. This is an increase of 145% in foot patrols over 2022.

This year the police department deployed an additional 15 FLOCK license plate reader camera systems throughout the community to detect and capture evidence, input hot alerts for investigative leads, and receive real time alerts on vehicles related to criminal actions. Ivy Hall Cannabis Dispensary purchased two additional FLOCK license plate reading cameras

for the police department to deploy. The police department now has 27 FLOCK cameras deployed throughout the community.

### Looking to the future, what to expect this year

The Northern Illinois University, with input from our community residents, stakeholders, and employees, gathered information for the Glendale Heights 2022 Community Survey. Through recommendation, the police department has set goals for 2024 to meet and exceed the expectations addressed in the survey. In 2024, the police department will strive to build on our community engagement and problem-solving efforts with the following initiatives:

*The department will facilitate the recruitment of high school students and young adults to become police officers at the department through the implementation of a police explorer or cadet program.*

With all of the options and opportunities available to the members of Glendale Heights community, the Glendale Heights Police Department continues to build on these existing partnerships through the Community Oriented Policing Philosophy. This philosophy includes the continued efforts to build our police department from the residents of our town.

This building can be done through mentoring and support programs for teens and young adults in the community. The focus will be on establishing junior policing programs focused on involvement, interaction, and training with sworn police officers. This will include officer shadowing programs, technical training, community-based involvement, skill building initiatives, and hands on training. Cadets will be taught the essentials for a career in law enforcement with a curriculum comprised of state and local laws, policing ethics, cultural awareness, decision making, crime scene control, life-saving techniques, firearms use including the use of force, and report writing. These efforts will continue the positive community interaction while also laying the groundwork for future Glendale Heights Police Officers.

*The department remains committed to positive community building efforts this includes the increased community interaction through special events.*

The department introduced the Police Program Supervisor in 2023. This position provides continued efforts for the department’s community-based interactions. Networking with community businesses, religious organizations, schools, other Village departments, and community groups the Police Program Supervisor will set up and further the department’s community policing efforts through department Special Events.



Members of the department will also provide monthly presentations at the Linda Jackson Center for Senior Citizens to inform and educate senior citizens on safety and crime prevention concepts and tactics. The “Get a Clue with the Blue” presentations will coincide with lunch provided by the Linda Jackson Center for Senior Citizens.

Additionally, the department will develop an in-house team of officers, supervisors, and command staff to jointly work on increasing our social media presence in cooperation with our Village’s Public Relations Division. This social media initiative will include the writing, producing, videoing, and publishing short Public Service Announcements to be broadcast on our social media pages.

*The department will increase the number of handlers for the police department comfort dog Benjamin to ensure the highest quality of interactions with our residents.*

The comfort dog, Benjamin has proven to be an excellent conductor for community engagement. With the addition of a handler from the department along with the current cadre of handlers, the department can enhance our positive interactions with the members of our community.

*The Police Peer Support Team is a vital part of the department wellness program. Maintaining annual training provides the peer support team with the best practices to assist fellow peers when needed.*

The Peer Support Team provides support and assistance to employees experiencing personal and/or professional stress or crisis. To ensure the Peer Support Team provides the best possible aid for this necessary wellness assistance, the Peer Support Team will institute hands on scenario-based training during this calendar year.

*The department will continue to institute succession planning to ensure the department provides the leadership, professionalism, and service our community expects for years to come. Conducting a promotional examination for the rank of police sergeant is an integral part of this succession planning.*

Working in conjunction with the Glendale Heights Police Commission and the promotional examination organization, the department will conduct a police sergeant examination to establish a police sergeant eligibility list. The police sergeant eligibility list provides a platform for the department’s succession planning. Officers on the eligibility list can be afforded further supervisory training, mentoring, and guidance to strengthen and build the department’s future organizational performance.

*The department will continue to maintain compliance with the Commission on Accreditation of Law Enforcement Agencies (CALEA).*

The department will continue to meet all CALEA standards for training and policy, and ensure compliance with all mandates. These standards and policies play a critical role for the operation of the department and the community’s optimal service.

*It is imperative to ensure the continuous performance of the department’s essential functions and operations during an emergency or other critical circumstances. With the department’s Continuity of Operations Plan, the police administrative staff will conduct a tabletop exercise addressing this type of situation.*

A tabletop training exercises will be conducted at department staff meetings on scenario-based incidents with the goal of mitigating any disruptions of operations, minimizing damages and losses, and facilitating decision making in a critical incident or emergency. The primary objective of this exercise is to ensure our community is provided with the essential police functions and operations during an emergency or other critical circumstance.

*The department will Celebrate and Honor the 1959 Incorporation of the Village of Glendale Heights.*

The department personnel designed and selected a 65th Anniversary Police Badge to celebrate the incorporation of the Village of Glendale Heights. Department members will proudly wear this selected badge upon their uniform for the 2024 calendar year.

*The department will continue to strive to enhance personnel development, while continuing to foster and support a harmonious work environment to build trust, engagement, and camaraderie.*

The department will facilitate employee opportunities, knowledge, and skill building through temporary assignment. Abbreviated assignments include working with officers in DuPage Metropolitan Enforcement Group (DUMEG), general detectives, Problem Oriented Intelligence-led Neighborhood Team (POINT), school resource officers (SRO), Commercial Motor Vehicle Safety and Enforcement Officer, and Bloodhound Unit. These opportunities will help develop and mentor officers interested in these specialty assignments.

The sergeants will also conduct quarterly ride alongs with police officers assigned to their supervision to encourage transparency, community engagement, and input for our Police Department and Community.



# Accreditation

The police department maintained the Commission on Accreditation of Law Enforcement Agencies (CALEA) Accreditation. The assessors from CALEA began our police department assessment late in 2023 and completed it in January 2024. The police department was again found in full compliance for 2023. Our police department earned our CALEA Accreditation status in 2008 and have continuously maintained this standing. CALEA standards are rigorous, and ensure the department is following best practices in law enforcement. Part of the CALEA standards require the police department to review each incident in which force is used ensuring that our officers are using the appropriate response for the situation and within legal parameters. CALEA standards also ensure citizen complaints are investigated thoroughly and timely.

**The benefits of being a CALEA accredited agency include:**

- \* Bringing policies, procedures and systems in line with best professional practices
- \* Formalizing management and administrative practices
- \* Proactively addressing internal issues
- \* Controlling liability
- \* Maintaining fair and non-discriminatory personnel practices
- \* Seeking to achieve a workforce that represents the community
- \* Improving service delivery
- \* Strengthening crime prevention, crime control, and community policing
- \* Assuring government and community leaders of the quality of policing provided
- \* Strengthening community confidence through increased professionalism
- \* Providing consistency, standardized guidance, and a defined mission to all members of the Department

The Glendale Heights Police Department is committed to providing residents with professional and integral law enforcement services. It truly is a credit to every member of the Glendale Heights Police Department and reflects on the professionalism exhibited by these employees on a daily basis. For more information about the CALEA accreditation process, please visit [www.calea.org](http://www.calea.org) or contact the Police Department.

# COMMUNITY CONNECTION

## Programs



For children in 5th through 8th grade, the police department hosted the 16th annual Junior Police Academy. The participants experienced various aspects of police work from the initial testing process to evidence processing, traffic stops and officer safety skills.

For over 28 years, the police department has held week long classes at Safety Town for children 5-7 years of age. The classes are held over the summer and taught by representatives from UChicago Adventhealth GlenOaks, Glenside Fire Protection District, First Student Bus Company, and officers from the police department. The children practice situations involving “Stranger Danger”, bus safety, fire safety, bike safety, poison awareness, and other topics.

Glendale Heights Officers also participated in “Movie Night with a Cop”, where in the summer months, officers passed out freshly popped popcorn and refreshments and watched movies with kids ages 15 and under. In 2023, we partnered with Sports Hub staff and added an indoor, double feature, two Movies with a Cop, back-to-back at the Sports Hub.

The Glendale Heights Police Department hosted their 25th Citizen’s Police Academy. The program is designed to give residents a realistic view of police work by providing



instruction on various police topics. Citizens 18 years of age or older who live or work in Glendale Heights are invited to attend.

The police department organized Safety Town Trick-or-Treating; throughout the entire Village Campus. Even with the not-so-great weather we had 1,400 children and their families participate in the event. We also allowed organizations to decorate their own stations to be included in a “Best Décor” competition to receive a trophy for either 1st, 2nd, or 3rd place. Glenside Fire Protection District won 1st place, Illinois Central Bus Co. won 2nd place, and DuCAP won 3rd place.

The police department’s Safety Town Easter Egg Hunt remains the same since the COVID-19 pandemic. We still limit the number of attendees and require them to sign up for time slots ahead of time.

Officers assisted other Village employees with the annual Cops and Bobbers Fishing Derby along with Park Parties, where officers, residents and children were able to interact and get to know each other in a fun, relaxed atmosphere.

Officers participated at the Annual Family Health and Safety Fair held at the Sports Hub. The purpose of the Family Health and Safety Fair is to provide educational information in a fun way to the residents. The Family Health and Safety Fair is conducted in association with the surrounding school

districts, hospital, and local businesses. Officers provided crime prevention giveaways and information to those in attendance.

The police department hosted our community’s 26th annual National Night Out. The event, held at the village complex, featured food, face painting, magician, comfort dogs and many other fun activities. National Night Out is held to heighten crime and drug prevention awareness and strengthen our police and community partnership. Many other organizations participated in the celebration including Glenside Fire Protection District, Glendale Lakes Golf Club, Lutheran Church Charities, the Glendale

Heights Youth Commission, the Junior Woman’s Club, and Target. Versity Blood Center was also on site hosting a blood drive during the event.

## Community Education

The prescription medication drop-off box located in the main lobby of the Village Hall continues to be very useful. The drug drop box is available for residents to properly dispose of unused and expired medication.

With the Smart 911 program, the public can directly add information about themselves and their homes via the Internet to the E911 system. The year brought many opportunities for the department to also use our Code Red system. This system allows the Police Department and the



Village to notify residents of emergencies that may be occurring in the Village by telephone, email or text. It can do a village-wide notification or can be tailored to specific areas, depending on the incident. This system is also used in partnership with the Senior Services Manager of the Linda Jackson Center for Senior Citizens to do well-being checks on our senior citizen population during extreme weather conditions. Residents can learn more about these programs by visiting the police department page of the village website, or calling the police department’s non-emergency phone number.

The Glendale Heights Police Department continues to offer the “Safe Exchange” spot in the main parking lot to provide safer exchanges of products from online sales. With internet sales more common than ever, the Safe Transaction Program is a growing trend nationwide. Being safe is always the best practice, and by using the Glendale Heights Police Department parking lot when completing such transactions, you are avoiding the possibility of any dangerous encounters and/or illegal acts from taking place. The parking lot is equipped with video surveillance 24 hours a day, 7 days a week.

The police department strives to keep our residents informed of important crime prevention tips by hosting a Neighborhood Watch Program. In 2023, monthly newsletters were disseminated to the Neighborhood Watch members through Code Red and meetings were held monthly, throughout the village. Each time, residents were able to express their concerns and were also presented information on various crimes that occurred in their area. The August meeting was held on August 30th, and included an Overdose Awareness Event for the entire community. The September meeting was held on September 27th, and we hosted a screening of “My Sister Liv” for members and the community.



# Community Involvement

The Glendale Heights Police Department continues to offer “Know Your Officers”. In each newsletter, one officer is introduced to our community, including a small bio on themselves and a photo. The article includes why they became a Glendale Heights Police Officer and what their responsibilities are at the department.

The Glendale Heights Police Department hosted its fourth annual Glendale Heights “Heroes & Helpers” (formerly Shop with a Cop). Target of Glendale Heights sponsored all of the kids who benefited from this program. There were 12 Glendale Heights Police Officers, three staff members and resident whom volunteered their time to make the holidays a little brighter for these kids and their families. Before shopping, the kids were taken to Ki’s Steak and Seafood Restaurant for breakfast, which was paid for by the FOP Lodge 52.

The police department continues to be strong supporters of Special Olympics Illinois. Employees participated in fundraisers including Cop on a Rooftop at Dunkin Donuts, No Shave November, Truck Convoy, and the Polar Plunge.

This year, officers joined members of the Village to help organize and participate in the annual Charity Golf Classic. A portion of the funds raised were donated to F.O.P. Lodge 52. The lodge donated the funds to various children’s charities throughout the year.

The Brittany’s Trees event by delivering and planting more than 50 holiday trees in residents’ yards throughout the Village. The money raised from the sale of the trees goes toward the Sudden Arrhythmia Death Syndrome Foundation.

Members of the police department participated in the Village’s 2023 Christmas Sharing Program, where over 100 families and individuals were provided grocery store gift certificates and holiday presents for their children.



# New Programs

## Seasonal Market



In July 2023, the police department held the Village’s very first Seasonal Market outside at Veterans Memorial Park. The market was held every Thursday until the winter months, when the market moved inside the Sports Hub on the first and third Thursday of every month. In the warmer months, the market will move back outside and will return to every Thursday.

## NARCAN

On November 8, 2023, the Glendale Heights Police Department, in collaboration with the DuPage County Health Department and ROSC DuPage, unveiled a new 24/7 quick access Narcan Vending Machine at the Glendale Heights Village Hall. The Glendale Heights Police Department held a ribbon cutting ceremony as the first facility in DuPage County to offer this 24/7 service!



## Child Seat Checks



The Glendale Heights Police Department currently has four Certified Child Passenger Safety Technicians. On September 23, 2023 our technicians put their knowledge to work through a child safety seat check event, where parents and caregivers received education and hands-on assistance with the proper use of child restraint systems and seat belts.





# K-9 UNIT



BENJAMIN

The police department's comfort dog, Benjamin, enhanced our positive interactions with the members of the community. Benjamin works with the Glendale Heights community to bring comfort and calmness to those dealing with crisis, trauma, tragedy, and any other demanding situations. Benjamin's deployments to schools, the Linda Jackson Center for Senior Citizens, hospitals, social service events, community events, along with victim sensitive interviews and events increased by 170% over 2022. Benjamin's photo was also used for the Village vehicle sticker.



IVY



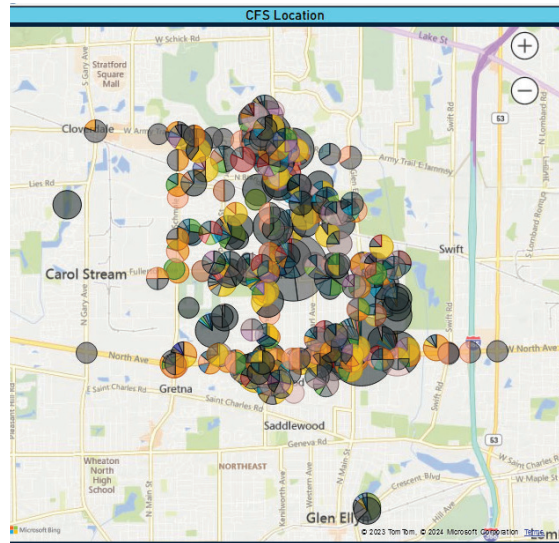
On September 3rd, 2023 Legend's Potted Ivy "Ivy" was born. Ivy Started with the Department on November 18, 2023 and was introduced to the residence on Thursday, January 4, 2024 at the Glendale Heights Village Board Meeting,

Ivy isn't your traditional K-9 as she is the Department's first ever bloodhound who is being trained to locate missing individuals and aiding in the search for suspects. Ivy will be partnered up with her handler, Glendale Heights Police Officer Gabrielle Lessner.

After the unexpected loss of K-9 Officer Lobo, a German Shepard who had been with the Department since 2017, local cannabis dispensary, Ivy Hall Dispensary-Glendale Heights, wanted to continue their support for the Glendale Heights community. Ivy Hall helped to fully fund K-9 Ivy for the Glendale Heights Police Department.



# Index Crime Reports



Since 1930, the FBI has collected and compiled data to use in understanding and improving law enforcement administration, operation and management and to indicate fluctuations in the level of crime in America. This is accomplished through Uniform Crime Reports (UCR). The FBI does not collect the data itself. Rather, law enforcement agencies across the United States provide the data to the FBI, which then compiles the Reports. Each month, law enforcement agencies report the number of known index crimes in their jurisdiction to the FBI. While national reporting is not mandated, many states have instituted laws requiring law enforcement within those states to provide UCR data. Illinois is one of those states.

For reporting purposes, criminal offenses are divided into two major groups: Part I offenses and Part II offenses. In Part I, the UCR indexes reported incidents in two categories: violent and property crimes. Aggravated assault, forcible rape, murder and robbery are classified as violent while arson, burglary, larceny-theft, and motor vehicle theft are classified as property crimes.

In Part II, the following categories are tracked: simple assault, curfew offenses and loitering, embezzlement, forgery and counterfeiting, disorderly conduct, driving under the influence, drug offenses, fraud, gambling, liquor offenses, offenses against the family, prostitution, public drunkenness, runaways, sex offenses, stolen property, vandalism, vagrancy and weapons offenses.

This section presents Glendale Heights crime data. The emphasis is on 2023 crime data totals; however, totals for the previous 4 years are provided for comparison.

Part I index crimes increased by 32, which is a 9.8% increase from 2022's numbers. There was an increase in overall Thefts, Burglaries and Motor Vehicle Thefts reported which accounted for our total Increase overall. The clearance rate for Part I crimes in 2023 increased 57% compared to 2022.

Part II crimes in 2023 decreased by 52, which is a 4.06% decrease from 2022. There were significant decreases in Disorderly Conduct and Criminal Damage. There was an increase in Assault/Battery, and Suspended/Revoked Driving while other categories remained consistent. The clearance rate for Part II crimes in 2023 Decreased 3.9% compared to 2022.

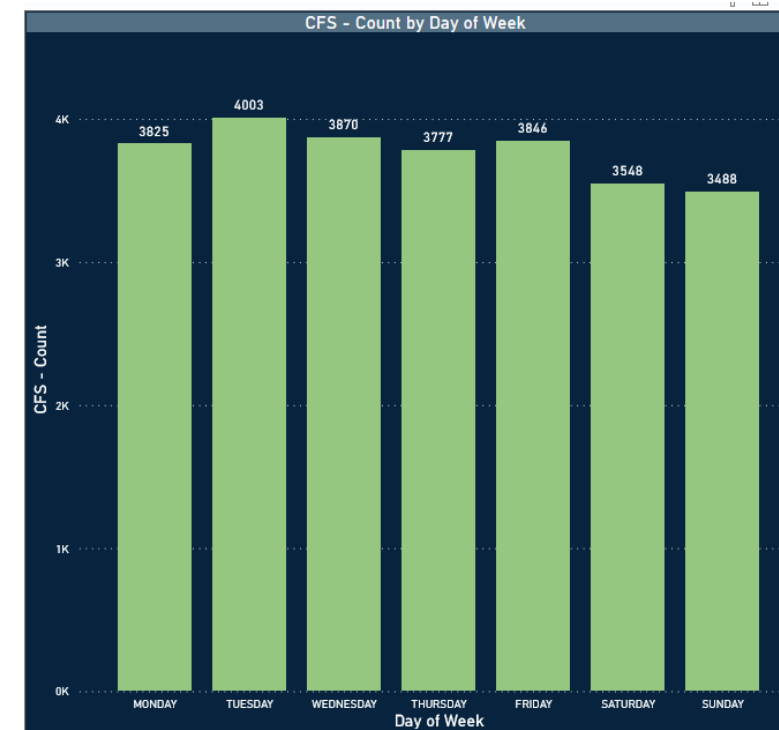


# Calls for Service

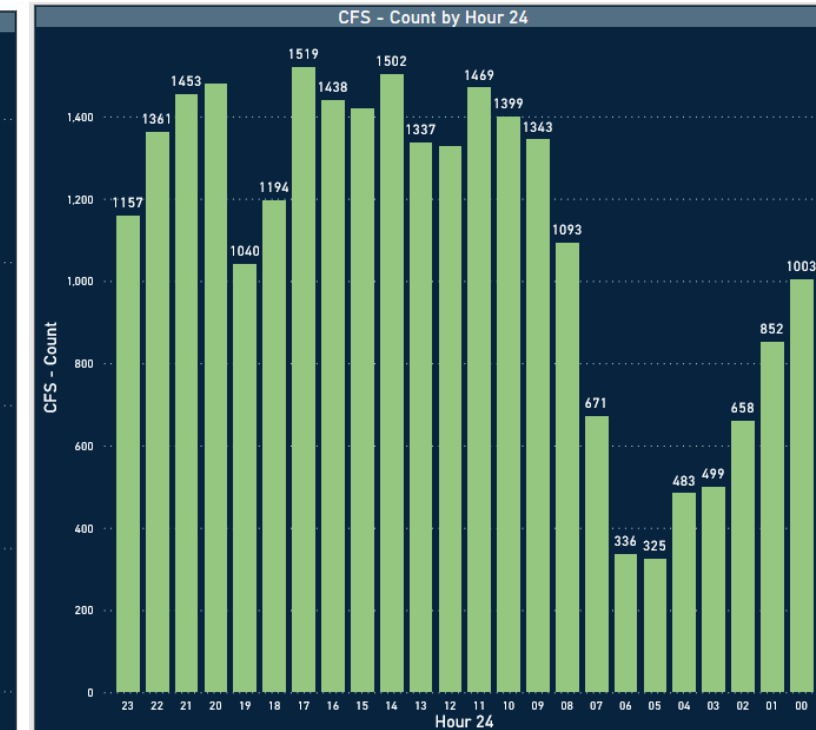
Calls for service are generated when an individual requests police assistance or intervention. These requests come through Addison Consolidated Dispatch Center (ACDC) by contacting ACDC directly or from an officer who is directly on the scene of an incident in progress. In 2023, the Glendale Heights Police handled 26,357 calls for service. This is a 4.83% decrease in calls for service compared to 2022.

The following charts break down calls for service by day of the week, hour and year. On average, Tuesday is the busiest day of the week with 4,244 total calls for service, followed closely by Wednesday with 4,127. Sunday shows as the least busy day with 3,372 calls. The busiest time of day for calls is 5:00 p.m.

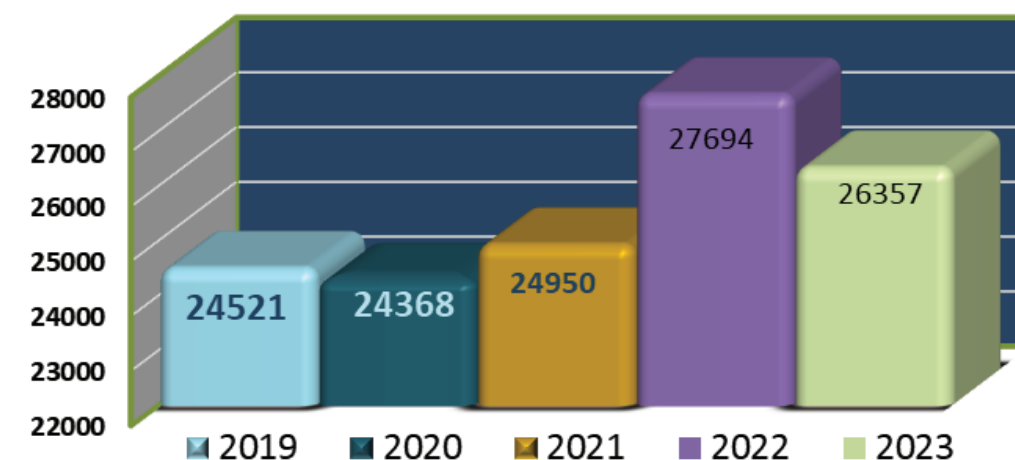
## Day of the Week



## Time of Day



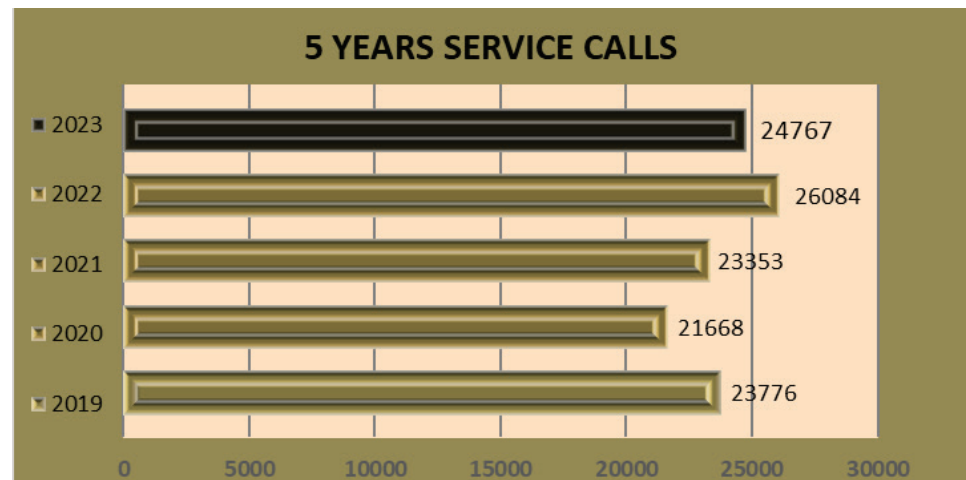
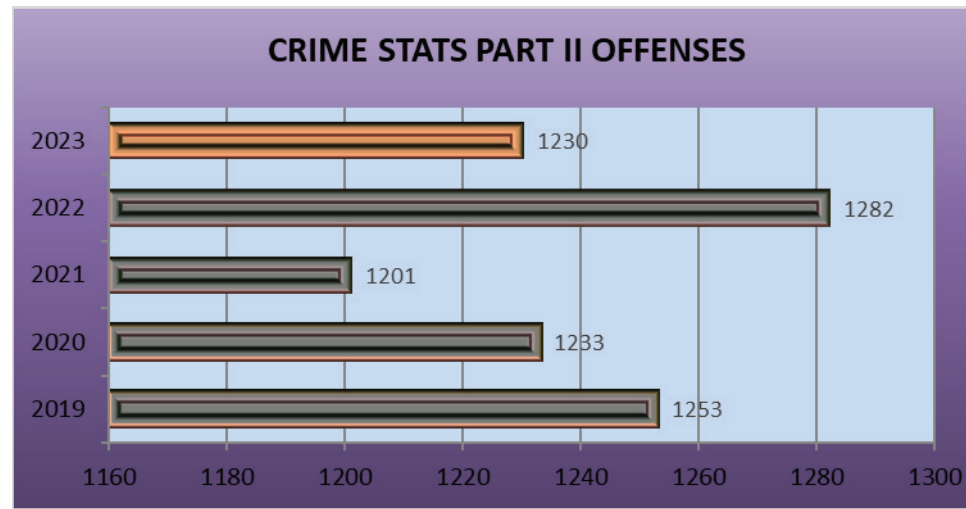
## 5 YEAR COMPARISON





# Crime and Arrest Data

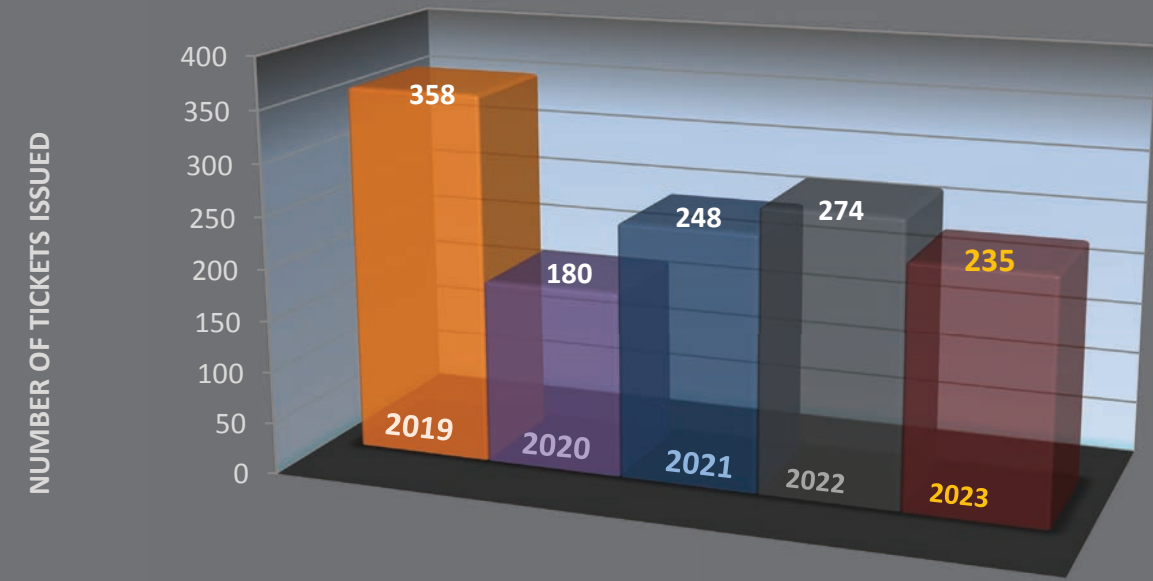
<b>2023 Part II Offenses</b>	<b>1230</b>
Assault / Battery	380
Deceptive Practice	58
Identity Theft	51
Criminal Damage	81
Weapon Offenses	9
Sex Offenses	22
Drug Laws	
*Cannabis	46
*Controlled Substances	23
*Paraphernalia	8
Offenses Involving Children	3
Driving Under the Influence	65
Liquor Law Violations	2
Disorderly Conduct	132
Suspended / Revoked Drivers	148
All Others	202
<b>2023 Part I Offenses</b>	<b>360</b>
Homicide	1
Criminal Sexual Assault	16
Robbery	9
Agg. Assault / Battery	23
Burglary - Residential	7
Burglary - Other	14
Burglary - Motor Vehicle	12
Theft/Retail Theft	257
Motor Vehicle Theft	20
Arson	1
<b>2023 Service Calls and Activities</b>	<b>24767</b>
Alarms	693
Animal Complaints	534
Assist Ambulance/Fire	1000
Assist Citizen	3462
Assist Other Agencies	759
Disturb Noise / General	1217
Domestic trouble	155
Motorist assist	428
Missing Persons	45
Suspicious Noise/Person/Veh	1031
Traffic offenses	718
Death invest	51
Bar Checks	1044
Extra watches	651
Foot Patrols	2484
Traffic Studies	249
Traffic Stops	6827
All Others Department Activities	3419
<b>2023 Total</b>	<b>26357</b>



ARRESTS	2023	2022	2021	2020	2019
Part I	66	42	51	54	91
Part II	417	434	159	310	424
Felony	98	102	71	98	81
Misdemeanor	191	204	186	264	391
DUI	65	57	20	59	57

# Citation Summary

**Non-Traffic Tickets By Violation**



OFFENSE	2019	2020	2021	2022	2023
BATTERY	9	8	4	4	15
CRIMINAL DAMAGE TO PROPERTY	2	4	7	3	3
DISORDERLY CONDUCT	29	21	20	17	30
DOG AT LARGE	3	2	6	3	1
ILLEGAL POSSESSION OF ALCOHOL	1	1	5	3	11
ILLEGAL SALE OF ALCOHOL	0	3	5	8	3
INTERFERING WITH POLICE	3	5	5	8	7
OTHER LOCAL ORDINANCE VIOLATIONS	59	47	76	129	78
POSSESSION OF CANNABIS	115	29	72	51	49
POSSESSION OF DRUG PARAPHERNALIA	57	2	2	4	0
POSSESSION OF TOBACCO PRODUCTS	5	6	5	11	1
PURCHASE OF ALCOHOL BY MINOR	6	9	13	6	6
RETAIL THEFT	54	19	11	9	17
SALE / DELIVERY OF TOBACCO PRODUCTS	1	1	3	3	0
THEFT	1	7	3	2	3
UNLAWFUL USE OF WEAPONS	0	5	1	0	0
CURFEW	11	6	5	8	6
TRUANCY	1	0	1	1	0
TRESSPASS	1	5	4	4	5
<b>TOTALS</b>	<b>358</b>	<b>180</b>	<b>248</b>	<b>274</b>	<b>235</b>

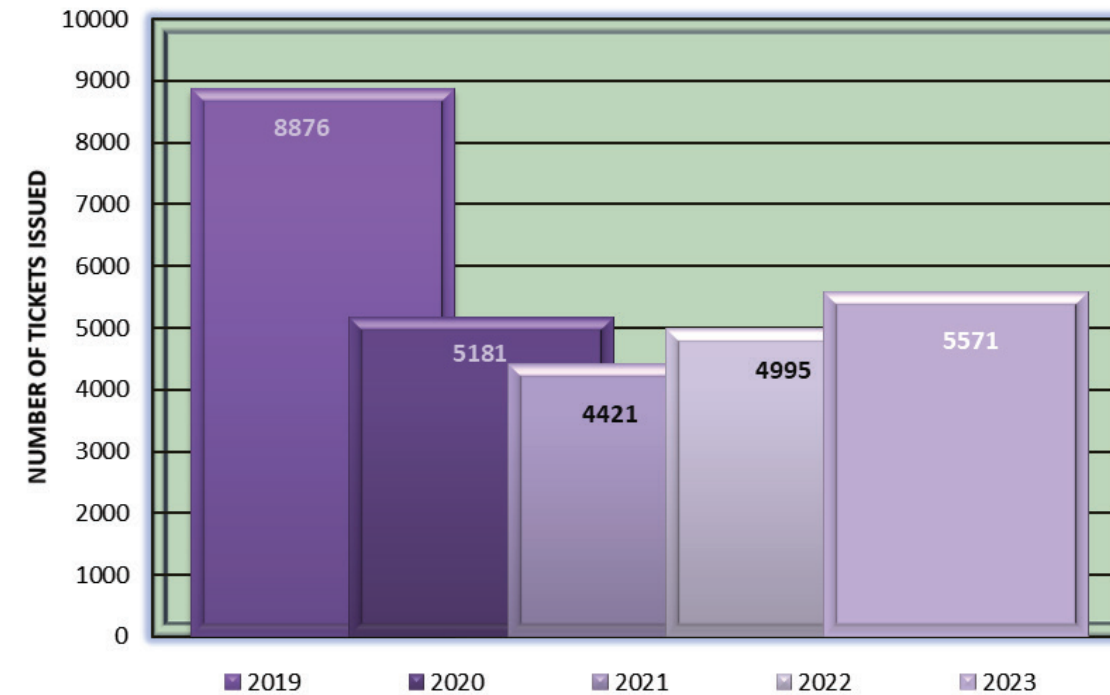
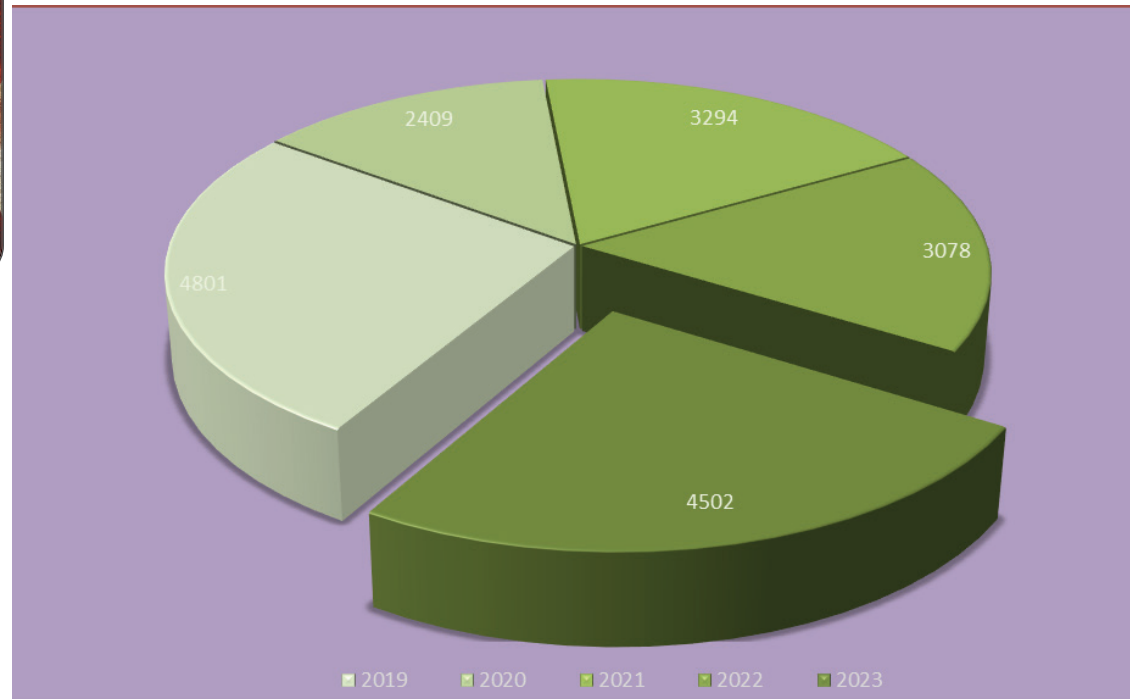


# Illinois Vehicle Code Violations



# Citation Summary Cont.

# Parking Tickets by Violation

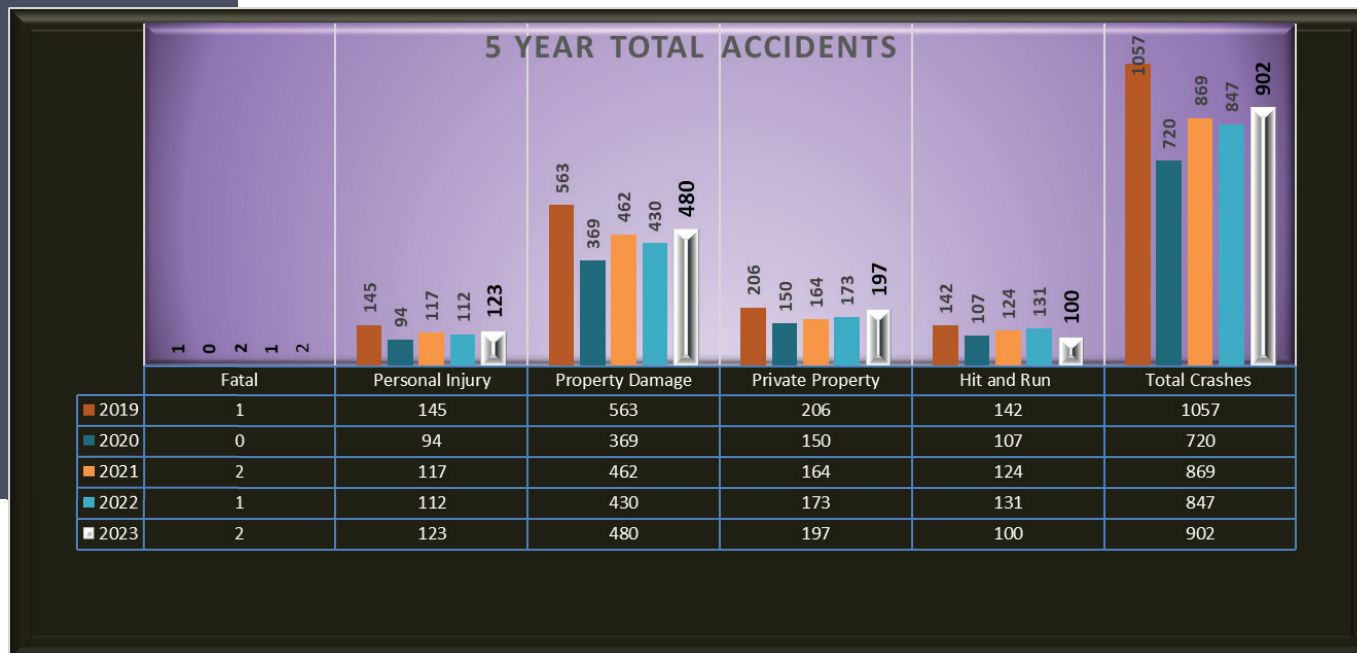


VIOLATION	2019	2020	2021	2022	2023
CHILD RESTRAINT	16	10	24	9	22
DRIVING WHILE LICENSE SUSPENDED	84	74	115	131	133
EQUIPMENT VIOLATIONS	88	47	96	95	124
FAILURE TO GIVE INFORMATION (ACCIDENTS)	29	9	8	11	3
FAILURE TO SIGNAL	41	8	28	29	58
FAILURE TO YIELD: LEFT	45	30	36	38	55
FAILURE TO YIELD: OTHER	80	29	55	39	53
ILLEGAL TRANSPORTATION OF LIQUOR	19	27	16	5	6
IMPROPER LANE USAGE	148	85	87	71	67
NO INSURANCE	909	454	588	583	705
NO SEAT BELT	86	41	42	29	49
NO VALID DRIVERS LICENSE	148	84	118	110	201
OTHER	67	31	147	112	271
OTHER MOVING VIOLATIONS	333	155	160	100	155
REGISTRATION VIOLATIONS	427	172	389	344	696
SPEEDING	1053	606	603	459	660
TOO FAST FOR CONDITIONS	315	229	252	230	238
TRAFFIC SIGN VIOLATION	437	31	236	304	192
TRAFFIC SIGNAL VIOLATION	314	145	53	73	129
CELL PHONE VIOLATIONS	162	73	85	73	275
CANNABIS IVC	*	38	24	7	0
CANNABIS CIVIL	*	31	38	11	13
OVERWEIGHT VIOLATIONS	*	*	94	215	397
<b>TOTAL</b>	<b>4801</b>	<b>2409</b>	<b>3294</b>	<b>3078</b>	<b>4502</b>

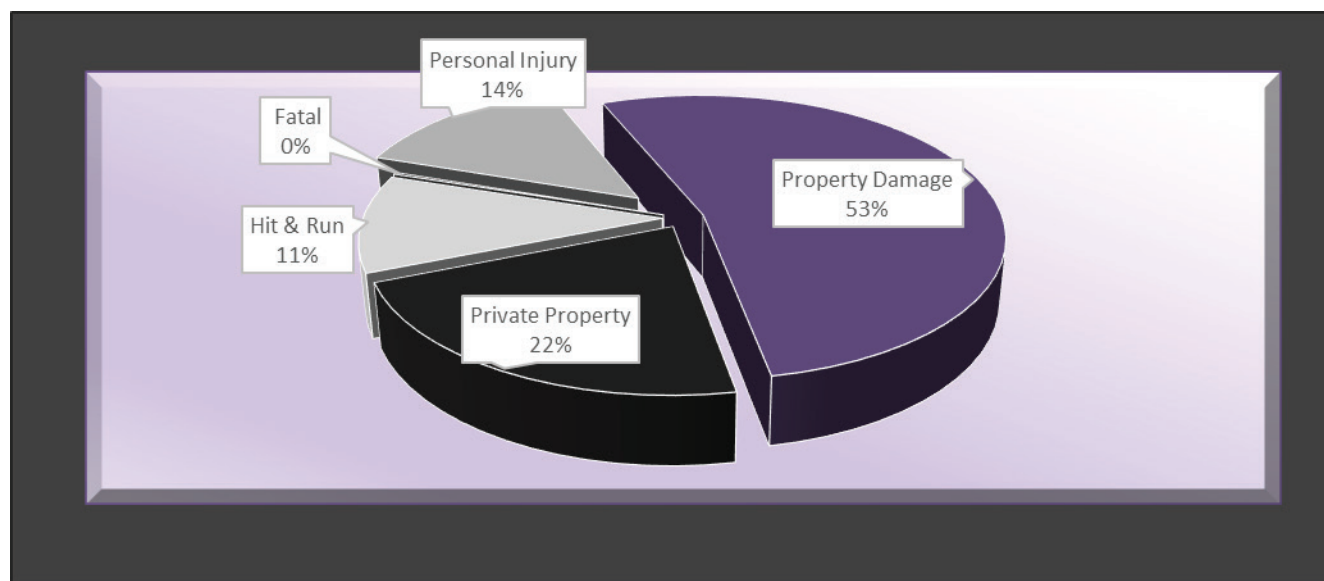
TYPE	2019	2020	2021	2022	2023
COMMERCIAL VEHICLES	796	307	28	49	104
DOG AT LARGE	2	40	46	33	51
EXPIRED LICENSE PLATES	242	115	237	361	439
FIRE LANE	83	188	36	48	56
HANDICAPPED PARKING	126	105	67	63	80
ILLEGAL PARKING	1365	864	650	747	992
NO VILLAGE STICKER	1582	1014	703	539	636
OTHER	206	198	86	87	179
OTHER ANIMAL VIOLATIONS	90	52	49	39	54
BLOCKING SIDEWALK	464	167	57	51	127
SNOW PARKING VIOLATION	1023	578	760	958	132
BETWEEN 2:00 AM & 6:00 AM	1312	748	233	214	354
STREET MAINT/NO PARKING	1585	805	1469	1806	2189
NO SAFETY STICKER	N/A	N/A	N/A	83	178
<b>TOTALS</b>	<b>8876</b>	<b>5181</b>	<b>4421</b>	<b>4995</b>	<b>5571</b>



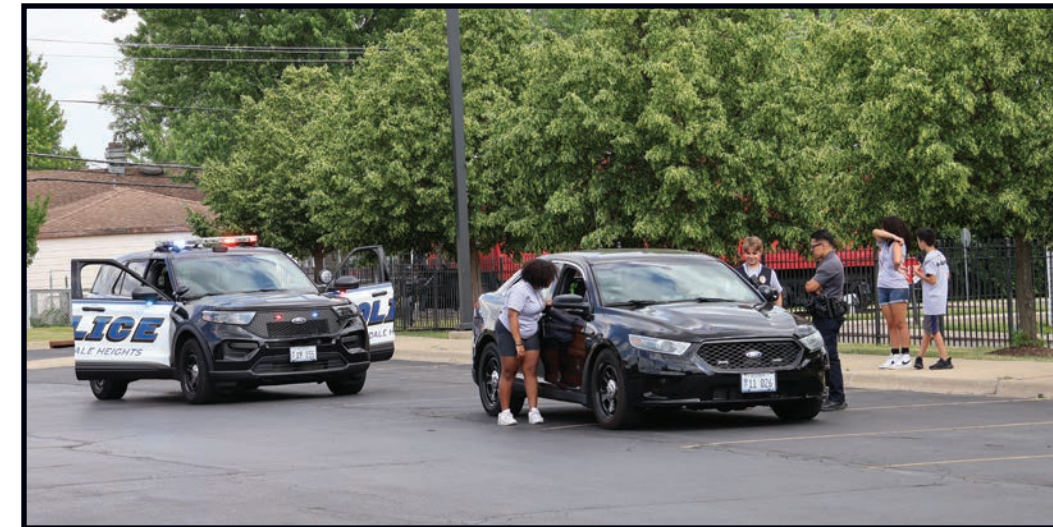
# Accident Summary



	2019	2020	2021	2022	2023
Fatal	1	0	2	1	2
Personal Injury	145	94	117	112	123
Property Damage	563	369	462	430	480
Private Property	206	150	164	173	197
Hit and Run	142	107	124	131	100
Total Crashes	1057	720	869	847	902



# Traffic Study



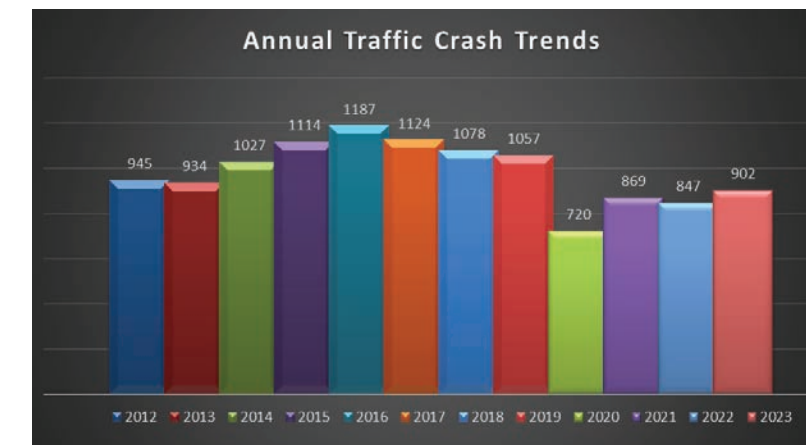
## Intersections with Highest Crash Totals 2023

1. Army Trail Rd/Bloomington Rd
2. North Ave (IL64)/Bloomington Rd
2. North Ave (IL64)/Glen Ellyn Rd

The department continues to exercise strict enforcement of traffic laws. Traffic stops made by the department increased in 2023 to 6,827. An increase of 17.36% compared to 5,817 in 2022. Traffic citations increased from 3,078 in 2022 to 4,502 in 2023, a 46.26 % increase.

The department continues to exercise strict enforcement against impaired driving. The department applied for and received a Sustained Traffic Enforcement Program (STEP) grant through the Illinois Department of Transportation. The goal of the grant is to save lives and reduce injuries resulting from motor vehicle crashes by increasing safety belt compliance and reducing the incidence of driving impaired. The grant allows the department to hire officers back on overtime during holidays when violations increase. . With the inception of companies such as Uber and Lyft, the number of DUI arrests has decreased over the years. There were 65 DUI arrests in 2023, which increased from 2021 with 62 arrests. There were 18 DUI crashes in 2023 compared to 15 in 2022, 15 in 2021, and 20 in 2020. DUI crashes made up 2.00% percent of the total crashes the department handled in 2023.

There were 902 crashes reported in 2023, compared to 847 crashes reported in 2022, which represents a 6.49 percent increase in the number of crashes. There were 2 fatal crashes in Glendale Heights in 2023, 1 more than 2022. The chart indicates injury crashes increased, 109 reported in 2023 compared to 101 in 2022. Hit and run crashes decreased 23.66 percent to 100 in 2023, compared to 131 in 2022. There was also a 13.87 percent increase in private property crashes, 197 in 2023 compared to 173 in 2022. Hit and run crashes decreased 23.66% to 100



in 2023, compared to 131 in 2022. There was also a 13.87% increase in private property crashes, 197 in 2023 compared to 173 in 2022.

The chart above represents crash totals from 2012 through 2023. In 2012, there were 945 crashes reported. This number increased to 1124 in 2017, then decreased to 847 in 2022. The number of crashes increased 6.49 percent in 2023 to 902.

The Village historically has a significantly low number of crashes considering the average daily volume of traffic traveling through Glendale Heights. The Village still has one of the highest daily traffic counts in DuPage County, with an average of 57,300 vehicles daily in 2021, and 9,650 trucks daily travelling along North Ave alone. This is an increase of 3.62 percent from the traffic count in 2019 on North Avenue, which was 55,300 a day. The Villages' other main arterial route, Army Trail Road, saw over 44,200 vehicles a day in 2019 and 30,300 in 2021, which would be a significant decrease.



# PATROL OPERATIONS

The Patrol Division is the largest and most visible function of the Department. Patrol officers are responsible for responding to calls for service, the protection of life and property, patrol of an assigned area to enforce laws and ordinances, regulate traffic, control crowds, prevent and investigate crime, and arrest violators. Patrol officers are expected to respond to situations that may arise while they are on duty and are the first point of contact with the public.

Patrol officers work shifts of either 10 or 12 hours in length, with the exception of the officer assigned to the canine unit, who works a 9-hour shift. The officers working 10-hour shifts overlap with officers working 12-hour shifts to provide additional manpower during peak call times. Each patrol officer is assigned to one of four geographical areas/beats for the year following a Community Oriented Policing model.

The current manpower allocation for the Patrol Division is thirty-four (34) officers, six (6) sergeants, four (4) community service officers (CSO's) and five (5) part-time officers. The canine handler is assigned to the Patrol Division and is responsible for the Department Bloodhound (Ivy). In 2023, two (2) patrol officers were assigned as Truck Enforcement Officers. Two (2) patrol officers were assigned to the newly formed Problem Oriented Intelligence-Led Neighborhood Team (POINT). Their mission is to identify specific problems within the Village and address them through directed enforcement, community partnerships and collaboration with other Law Enforcement Agencies. Two (2) sworn members retired in 2023 and five (5) officers resigned. Seven (7) new officers were hired to fill the vacancies in the Patrol Division.

To meet the needs of the Department and community, the Glendale Heights Police Department assigns qualified officers to specialized assignments. Specific in-service training is required to improve an officer's proficiency in performing the duties and responsibilities of the assignment. Of the thirty-four (34) officers assigned to the Patrol Division, thirteen (13) are Evidence Technicians, fourteen (14) are Field Training Officers two (2) Community Service Officers are also Field Training Officers), thirty-one (31) are Juvenile Specialists, and twelve (12) are firearms instructors. Retirements, promotions and assignment of officers from the Patrol Division to Investigations has reduced the number of officers assigned to specialty positions, and the Department strives to continue training qualified officers to perform these necessary functions.



Patrol officers and patrol sergeants are responsible for identifying crime trends and chronic nuisance locations where repeat calls for service tend to impede officers from handling other needs. In addition, the Department utilizes a Nuisance Abatement Program and regular crime analysis to identify problem locations and crime trends. A strategy to use information from these identified trends to address the underlying problems has proven to be beneficial in providing longer-term solutions, which in turn, frees officers to focus on the needs of citizens throughout the Village.

Several members of the Patrol Division received awards for their outstanding performance in 2023. Officers received sixteen (16) Honorable Mentions, which were awarded for such actions as assisting several residents

with exiting their home during a fierce house fire, and their quick response and apprehension of a violent offender, who unlawfully entered a home and sexually assaulted a juvenile. Five (5) officers received awards from the Alliance Against Intoxicated Motorists (AAIM) in recognition of the DUI enforcement efforts. These officers demonstrated in great degree the characteristics of selflessness, personal courage and devotion to duty.

Patrol Division Officers voluntarily performed numerous hours of community service projects during 2023 in an effort to support and give back to the community they serve. Officers participated in events such as Heroes and Helpers (formerly Shop with a Cop), Movie Night with a Cop, Park Parties, Concerts in the Park, Glendale Heights Seasonal Market, National Night Out, food distribution events in conjunction with the School Districts and Village, the Family Health and Safety Fair and Special Olympics Illinois fundraising through Cop on a Roof Top and the Polar Plunge.



## Police Commission/Recruitment

We continue to work closely with the Glendale Heights Police Commission to recruit, select, and hire qualified police officers. This remains one of the highest priorities for the department. During 2023, the Glendale Heights Police Commission conducted two (2) Police Officer Eligibility Exams and selected seven (7) candidates, who are currently employed with the Department.



# Use of Force

the means of compelling compliance or overcoming resistance to an officer's command(s) in order to protect life or property or to take a person into custody.



The 2023 Use of Force analysis reviewed thirty (30) events where members of the Glendale Heights Police Department applied force to individuals. The thirty (30) use of force events were a decrease of six (6) in comparison to 2022. In the thirty (30) events, thirty-six (36) subjects were involved. Of those thirty-six subjects, eight (8) reported an injury during the incident. Seven (7) of those subjects received medical assistances for minor injuries. The reported injuries consisted of minor scrapes or abrasions. Fifty-eight percent (58%) of involved subjects were under the influence of alcohol or drugs, emotionally disturbed, and/or had prior contacts/criminal history knowledge. A subject's state of mental health was a factor in a large number of incidents requiring officers to take defensive action during 2023 and remains an identified pattern as in the past three years.

For the first time in two years, officer injuries decreased from nine (9) officers injured in 2022 to six (6) injured officers in 2023. The injuries to the officers were minor in nature and none of the officers needed transport to a medical facility. In reviewing the incidents of injury in 2023, all of the injuries occurred during the apprehension of offenders who were intoxicated and/or attempting to flee.

Defensive actions by officers during calls for service continue to occur in an extremely low percentage. In 2023, the combined total of traffic stops and calls for service/cases initiated was 28,177. The thirty (30) use of force events during the year equated to only 0.11% of those citizen contacts.

Each use of force is initially reviewed by the police officer's immediate supervisor. After the initial review,

a Use of Force Review Board is assembled to review the incident to determine if the officer followed department policy and the appropriateness of the force used in the incident. All of the uses of force applied to individuals in 2023 were determined to be within department policy and appropriate to the incident.

Statistical data of assaults on sworn officers has been monitored since 2017. Assaults on law enforcement officers are critical events that significantly impact the safety of public safety personnel. In 2023, the Assault on Sworn Officer Analysis identified eight (8) incidents involving eight (8) subjects committing assaults on thirteen (13) sworn officers. Fortunately, none of the officers were injured during the assaults.

The Glendale Heights Police Department has instituted a Crisis Intervention Team. As of January 1, 2024, every eligible sworn officer has received crisis intervention training in an attempt to better help subjects suffering from mental and emotional problems.



# Investigations

The Investigations Division is comprised of five (5) General Assignment Detectives, three (3) School Resource Officers, one (1) Special Agent assigned to the DuPage County Metropolitan Enforcement Group (DUMEG), and one (1) Investigative Aide. This section is supervised by a Sergeant and is part of the Support Division.

General Assignment Detectives are responsible for follow-up investigations of all felonies and major crimes, and gathering of criminal intelligence. Two General Assignment Detectives are assigned to the MERIT Major Crimes Task Force, which is a multi-jurisdictional police taskforce that provides assistance to local police departments during complex, multi-jurisdictional investigations in DuPage County. One General Assignment Detective is assigned to the Internet Crimes Against Children (ICAC) Task Force, which is a national network representing over 5,400 federal, state, and local law enforcements, dedicated to investigating, prosecuting and developing effective responses to internet crimes against children.

School Resource Officers (SRO) act as the liaison between the schools and the police department. One SRO is assigned to each of the two school districts, District 15 and District 16, located within the Village. The officers are responsible for conducting educational classes in drug and alcohol awareness through the D.A.R.E. (Drug Abuse Resistance Education) program. The third SRO is dedicated to Glenbard High School District 87. This officer acts as a liaison for the department at the three different public high schools (Glenbard North, East and West) that Glendale Heights residents attend.

The officer assigned to the DuPage Metropolitan Enforcement Group (DUMEG) works in an undercover capacity investigating illegal narcotics and drug sales in DuPage County and the State of Illinois respectively.



# Major Case Summary

During the course of 2023, the members of the Investigations Division were assigned or initiated 439 cases for further investigation. These 439 cases represented 57 different crimes. The following list represents some of the more serious cases handled by the Investigations Division.

## ***GHPC2202938 Robbery***

In October 2022, Investigators met with a victim who stated he was robbed after being set up by an acquaintance. The victim met up with an acquaintance who was accompanied by the suspect, Jesse Dunteman. The acquaintance and Dunteman entered the victim's vehicle and Dunteman threatened to break the victim's jaw if he did not provide him with his banking information and password. The victim provided Dunteman with his password and Dunteman proceeded to withdraw several thousand dollars from the victim's account. After taking the money, Dunteman forced the victim to strip down naked in the street, he punched him in the face, and he stole his wallet and cell phone. Investigators were able to identify Dunteman as the suspect. In 2023, an arrest warrant for Dunteman was issued and he was charged with one count of unlawful restraint and one count of robbery.

## ***GHPC2300879 Commercial Burglary***

On April 1, 2023, Glendale Heights Police Department Officers responded to Blazing Smoke and Vape Shop for an activated commercial alarm. Due to the officers' quick response time, they were able to interrupt a commercial burglary in progress. As the officers approached the building, a suspect fled on foot and entered the passenger side of a blue Dodge Charger, which was waiting on Jill Ct. The responding officers were able to briefly stop the vehicle, and the driver, Julio Torres, was taken into custody. The other subject, who initially fled from the officers, jumped into the blue Dodge's driver's seat and fled the area. Detectives responded to the scene and were later able to identify the second subject as Jose Morales Jr. An arrest warrant was obtained for Morales Jr and he was taken into custody. Torres and Morales Jr were both charged with Burglary. Torres plead guilty on his court case and was sentenced, while Morales Jr's court case is still ongoing.

## ***GHPC2300999 Arson/Aggravated Discharge of Firearm***

On April 13, 2023, Glendale Heights Police Department

Officers responded to the 1400 block of Club Dr for a reported structure fire. Upon arrival, they learned the occupant of the residence, Leslie Adams Jr, stated he tried to commit suicide using a firearm. Adams Jr said he could not bring himself to do so and out of frustration he shot multiple rounds into the bedroom wall. Adams Jr proceeded to start a fire inside of the residence before exiting his home and waiting for first responders to arrive. Glenside Fire Department was able to extinguish the fire. Glendale Heights Police Department Detectives and the DuPage County Arson Task Force responded to assist with the investigation. Adams Jr was transported to the hospital for a medical evaluation. Detectives followed up on the investigation and obtained an arrest warrant for Adams Jr, due to his role in the building fire he intentionally started. Adams Jr was charged with Residential Arson, Arson, Criminal Damage to Property, a FOID violation, and Reckless Conduct.

## ***GHPC2301038 Criminal Sexual Assault***

On April 16, 2023, Glendale Heights Police Department Officers responded to the 500 Block of Gregory Ave for a report of a criminal sexual assault which occurred shortly before their arrival. Upon arrival, the officers met with a victim who stated they were sexually assaulted by a family acquaintance, Franklin Torrealba-Yajure. Investigators responded to the scene and met with Torrealba-Yajure and the victim. The victim completed a sexual assault kit along with providing an interview of what happened during the incident. Investigators also spoke with the suspect and were able to get a statement from Torrealba-Yajure. DNA samples were collected from the suspect and victim, and upon sending the samples to the crime lab, it was determined there was evidence of a sexual assault. The DuPage County State's Attorney's Office reviewed the case and approved complaints *against Torrealba-Yajure. Detectives obtained an arrest warrant, for two counts of criminal sexual assault, against Torrealba-Yajure.*

## ***GHPC23001151 Armed Robbery***

On April 26, 2023, Glendale Heights Police Department Officers and Detectives responded to Stella's Place for

a report of an armed robbery. Responding officers determined a male black subject, who had been a customer in the business, asked the cashier for change for \$20. When the cashier opened the register, the suspect placed a firearm on the counter and told the cashier to give him all of the money. The cashier gave the suspect money from the register and the suspect fled southbound from the business on foot. Officers, Detectives, and the DuPage County Sheriff's Department began searching the area for the suspect but were unable to locate him. Detectives were able to collect video from the incident which showed the suspect drinking from a bottle. The bottle was processed for DNA evidence and a suspect was identified due to a DNA match from the bottle. Detectives were able to identify Odell A Wright as the subject from the robbery. Wright was arrested and charged with one count of Armed Robbery.

## ***GHPC2300317 Possession of Child Pornography***

In May of 2023, the Glendale Heights Police Department Investigations Division received an ICAC cyber-tip notifying investigators of a subject in Glendale Heights with suspected child pornography on one of their electronic devices. Detectives conducted an investigation into the cyber-tip and were able to secure a search warrant for a residence on the 100 block of Shorewood Dr. The Investigations Division executed the search warrant on the residence, which lead to the arrest of Felix Alejandro. After reviewing the evidence and interviewing Alejandro, he was charged with eight felony counts of Possession of Child Pornography.

## ***GHPC2301137 Catalytic Converter Thefts***

During April of 2023, a suspect cut and stole the catalytic converters from several vehicles, parked in a private lot on the 200 Block of W. North Ave. Detectives were able to canvas the area and located video showing the suspect vehicle. After reviewing the video, the vehicle's license plate was observed on camera. The detectives were able to tentatively identify the suspect as Tremain Short. A search warrant for the suspect's cell site location information was executed and showed evidence linking Short to the crime. Short was arrested and charged with three counts of possession of essential motor vehicle parts.

## ***GHPC2301692 Retail Theft/Burglary***

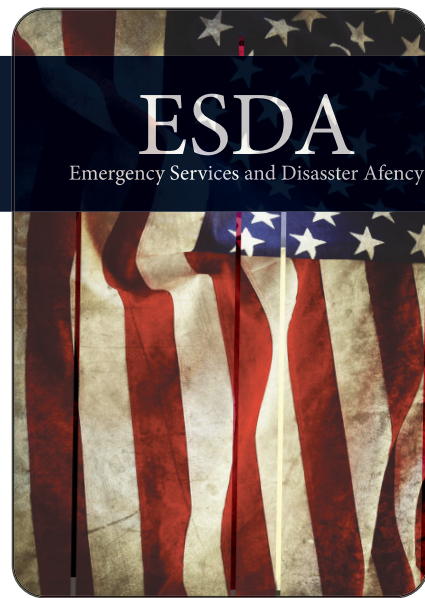
In June of 2023, three female suspects went to Tony's Fresh Market on several occasions and stole several hundred dollars' worth of high-end alcohol. Investigators were able to interview witnesses on scene and were able to determine the suspect vehicle's license plate. Through cooperation with several other police departments three suspects Kenya Hunter, Tashianna Armstrong, and Tashnae Armstrong were identified as being involved in numerous thefts throughout the area. Detectives were able to collect video of the suspects and executed search warrants for the suspects cell site location information, which linked them to the crime. The DuPage County State's Attorney's Office approved two counts of burglary and two counts of retail theft against Hunter, Armstrong and Armstrong. Arrest warrants were issued for all three suspects.

## ***GHPC2302278 Home Invasion/Predatory Criminal Sexual Assault***

On August 13, 2023, members of the Glendale Heights Police Department responded to the 100 block of Gladstone Drive for a report of a home invasion and a predatory criminal sexual assault. Upon arrival, the Officer's met with the family of the juvenile victim. The family stated the juvenile victim was sleeping in their bed when a male subject entered the family's residence, walked into the victim's room and got into bed with the juvenile victim. The suspect sexually assaulted the juvenile victim before being discovered by the family. The suspect fled the residence and was located outside of the residence by officers, a short time after their arrival. The suspect, Carlos Espinales-Guevara, was positively identified by the family as the subject who entered the residence. Detectives interviewed Espinales-Guevara who provided a statement for the incident. Investigators collected a sexual assault kit and DNA from the juvenile victim and the suspect. Espinales-Guevara was arrested and charged with one count of home invasion and one count predatory criminal sexual assault.

*Members of the public are reminded that a complaint contains only charges and is not proof of the defendant's guilt. A defendant is entitled to a fair trial in which it is the government's burden to prove his or her guilt beyond a reasonable doubt.*





The Glendale Heights Emergency Management Agency (EMA), a function of the Police Department, is responsible for performing administrative and technical work in the development, implementation, and coordination of all aspects of emergency management, which includes oversight of the Emergency Services and Disaster Agency (ESDA). The EMA/ESDA Unit operates under the direction of Emergency Management Coordinator, John Sulak. EMA responsibilities include: maintaining and updating the Village's Emergency Operations Plan, development of training materials and exercises, maintaining the Emergency Management Program (box) in conjunction with the DuPage County Office of Homeland Security and Emergency Management (OHSEM), functioning as the liaison between other agencies and stakeholders, preparing and facilitating disaster drills and exercises and planning EMA/ESDA operations for the Village's annual Glendale Heights Fest.

The Glendale Heights ESDA Unit assists the Police and Fire Departments or other Village agencies when requested to do so. The assistance provided may be in the form of traffic control during an incident or situation where roads must be closed due to events such as gas leaks, downed wires, or debris following a severe storm. Additionally, they can operate lighting equipment towers that can be used to assist the Police, Fire or other departments during an active incident, while investigations are conducted or

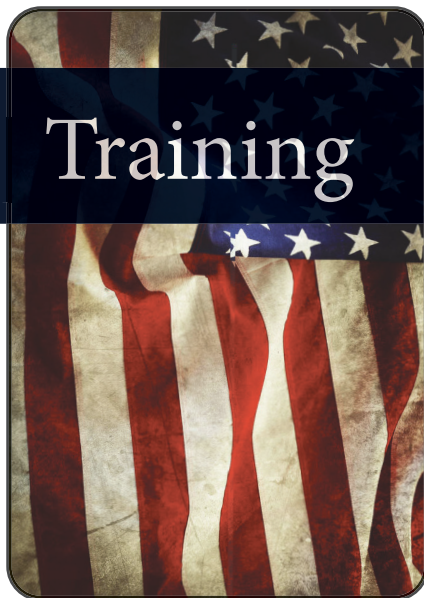


while clean-up activities are performed after an incident. Once trained, members may also serve as weather spotters and may be deployed to observe and report on storm activity approaching Glendale Heights. The Glendale Heights EMA/ESDA Unit works closely with the DuPage County OHSEM and is part of a mutual-aid agreement among other ESDA Units. Therefore, the Unit may be called upon to assist with emergency situations or events in DuPage County, as well as other counties or municipalities. Likewise, Glendale Heights receives assistance from other ESDA Units when needed and requested.

The Unit currently consists of 13 members with John Tautkus serving as Field Coordinator and James Devitt as Deputy Field Coordinator.

During 2023, the ESDA Unit provided service at nine (9) events or call outs. Thirteen (13) personnel responded sixty-eight (68) times for these events/call outs. The incidents included Glendale Heights Fest, traffic control, road closures and incident support with the Mobile Command Vehicle.

Additionally, members attend monthly meetings which include training in a variety of areas such as traffic control, medical emergencies, fire extinguisher usage and hazardous material incidents. Training can be provided in a variety of methods to include certified instructors in specific disciplines. As an example, five (5) members were trained to operate the Mobile Command Vehicle (CV-81). This allows these members to assist Village Departments with a cooling/warming unit and a conference center at incidents or events.



Today's police officers must meet a wide variety of challenges including changing laws, evolving technologies, new cultural mores, and a growing mental health crisis. As the scope of law enforcement's responsibilities expands, the need for additional and high quality training is a primary focus. The training program of the Glendale Heights Police Department strives to address the needs of the agency, our members, and the community.



In 2023, Glendale Heights Police Department personnel received over 11,000 hours of job-related training. This amount was an increase in training hours as compared to 2022. All CALEA mandated training was accomplished in 2023, including firearms re-certifications, less-lethal weapons re-certifications, legal updates, blood borne pathogens, ethics, critical incident/emergency operations planning training, mental illness and hazardous materials training.

The Glendale Heights Police Department utilizes Online Learning Network (OLN), an internet based training resource through the Illinois Law Enforcements Training and Standards Board (ILETSB), to provide additional training on current mandated topics. In addition, officers receive monthly firearm training and bi-monthly training in defensive tactics. The Department also relies heavily on in-house training, utilizing Department members as trainers. All in-house instructors and in-house training courses are certified through ILETSB and North East Multi Regional Training Inc. Training is conducted on Tuesdays in six-week increments. This assures department members receive the same training that includes, but is not limited to, scenario-based use of force training, trauma care, DUI, rapid deployment, active shooter and various other law enforcement related topics. Additional training methods include Roll Call training, annual refresher training and policy review.



The Glendale Heights Police Department hired seven police officers in 2023. Patryk Cimicki, Marco Lomibao and Areli Guzman were hired in April 2023 and graduated from the Southwestern Illinois College Law Enforcement Academy in August 2023. Mellissa Castillo, Mehrshad Bashang and Connor Charbonneau-Simmons were hired in August 2023 and graduated from Southwestern Illinois College Law Enforcement Academy in December 2023. Mason Hoeksema was hired in December of 2023 and is currently attending Southwestern Illinois College Law Enforcement Academy at the start of 2024.



# TRAINING (CONT.)

With an authorized strength of 57 full-time sworn personnel, 43% of full-time sworn officers serving with the Glendale Heights Police Department have five years or less of experience and 73% have 10 years or less of experience. As veteran officers retire, the Department faces a need to replace specialized assignments such as Supervision and Leadership, Field Training Officers, Juvenile Specialists, and Evidence Technicians.

The following officers received specialized training in 2023 to address this shortage: • Officer Paulina Gorzkowicz became an Evidence Technician • Officer Justin Blondin, Officer Nicholas Hatler, Officer Mario Masciopinto, Officer Zachary Pugh and Officer Bradley Lautner became Drone Operators • Officer Ricardo Hernandez received training to become a Truck Enforcement Officer • Officer Ryan Sheehan became a comfort dog handler for Benjamin • Officers Jorge Munoz and Officer Kelsey Watts received training to be Traffic Crash Investigators • Officer David Stoddard received training to be an Emergency Vehicle Operator Instructor • Officer Gabrielle Lessner and Officer Jennifer Rosario received training to be handcuffing instructors • Officer Nicholas Hatler received training to be a High Risk Traffic Stop Instructor • Officer Covington received training in close quarters combat (CQB) •

A focus will continue to be placed on identifying officers possessing the skills and abilities to be trained in these specialized assignments in order to continue to provide a high level of service to the Village.

The Department continued to send employees for training in a series of the Incident Command System during 2023. This United States Department of Homeland Security (FEMA) provided training to police employees to help them enhance their knowledge of preventing, deterring, responding to, and recovering from major incidents such as active threat situations and natural disasters.

To better help people suffering from mental and emotional health conditions, the Glendale Heights Police Department has created a Crisis Intervention Team. Law enforcement officers are often the first responders to persons in crisis or experiencing symptoms of mental illness. The Crisis Intervention Team training provides officers with education about mental illness, and provides skills and tools for effectively and safely interacting with someone who is experiencing a crisis. All of the eligible sworn officers have received this extensive training to be a part of the Crisis Intervention Team. The Glendale Heights Police Department further enhances the knowledge and skills necessary when responding to these sometime difficult calls through training in crisis communication tactics, de-escalation tactics, crisis negotiations, and the proper uses of force.



Type of Training and Hours			
Academy	3840.00	Incident Command	88.00
Active Shooter/Alice	534.00	Instructor Development	336.00
Community Oriented Police Initiative	57.00	Investigative Techniques	757.00
CPR/Life Saving Measures	656.00	Juvenile	56.00
Crime Scene Forensics and Property Management	66.50	K-9 Training	160.00
Crisis Intervention/Mental Health	493.50	Less Lethal/Weapons/Taser	24.00
Defensive Tactics	261.50	Lead Homicide	216.00
Domestic Terrorism	115.00	Management/Staff & Command	802.00
DUI/Traffic Investigation	339.00	MERIT	120.00
Drone	140.00	Miscellaneous	152.00
Field Training Officer Program	288.00	Narcotics/Gang Enforcement	108.00
Firearms Skills Training/Qualifications	54.00	Patrol Tactics	231.00
Emergency Management	114.00	Records Management	23.50
Hazardous Materials	56.00	Truck Enforcement	88.00
Health and Wellness	200.00	SWAT/WMD	248.00
ILEAS	48.00	Use of Force	568.00
<b>Total</b>			<b>11,240.00</b>





# Retirements



Deputy Chief Baley  
28 Years of Service



Deputy Chief Darre  
26 Years of Service



# New Officers



Officer Cimicki #3026



Officer Lomibao #3027



Officer Guzman #3028



Officer Hoeksema #3032



Officer Castillo #3029



Officer Bashang #3030



Officer Charbonneau-Simmons #3031

# Awards

## Honorable Mention

- Officer Lucas Kling (2)
- Detective Tashya Polites
- Detective Nate Szewczyk (2)
- Officer Christian Szybkowski
- Officer Dave Stoddard
- Officer Robert Whitmore (3)
- Officer Daniel Launhardt
- Officer Mattia Amodio
- Detective Jennifer Rosario
- Officer Matthew Wieland

- Officer Nick Hatler
- Officer Dennis Stachura
- Officer Gabrielle Lessner
- Officer Jorge Munoz
- Officer Richard McAuliffe
- Officer Peter Kang
- Officer James Cahill
- Officer Miguel Bonilla (2)

## Alliance Against Intoxicated Motorists

- Officer Jorge Munoz
- Officer Nicholas Hatler
- Officer Dennis Stachura
- Officer Robert Whitmore
- Officer Gabrielle Lessner

# Promotions



## COMMANDER MALLOY

On January 5, 2023, the department celebrated the promotion of Sergeant Bradley Malloy to the rank of Commander. Brad has been a member of the Department for 21 years.



## SERGEANT NOE

On January 5, 2023, the department celebrated the promotion of Officer Michael Noe to the rank of Sergeant. Mike has been a member of the Department for 9 years.



## MICHAEL PENTECOST

On January 5, 2023,, the department celebrated the promotion of Commander Michael Pentecost to the rank of Deputy Chief. Michael has been a member of the Department for 23 years.



## COMMANDER PIRTLE

On September 7, 2023, the department celebrated the promotion of Sergeant Gregory Pirtle to the rank of Commander. Greg has been a member of the department for 15 Years.



## SERGEANT SZEWCZYK

On September 7, 2023, the department celebrated the promotion of Officer Nathan Szewczyk to the rank of Sergeant. Nate has been a member of the Department for 9 years.



# VOLUNTEER SPIRIT

Throughout the year, members of our Department participated in charitable events or just joined residents in fun. This year we participated in Heros and Helpers, Special Olympics of Illinois Polar Plunge, Christmas Sharing, Cop on a Rooftop, Glendale Heights Charity Golf Outing, Cops and Bobber Fishing Derby, Brittany's Trees.



# GHPD IN ACTION



# In Memorium



Lobo #406