

# DON'T GET SPOOFED!



## Recognize and Avoid SPOOFED CALLS

### WHAT IS SPOOFING?

Spoofing occurs when someone fakes Caller ID details that appear on your phone to trick you into revealing personal information.

### HOW DOES IT WORK?

Caller ID displays your caller's name and number. But it can be manipulated to make it seem someone else is calling.

## THINK YOU ARE BEING SPOOFED?

Here are some things you can do:

### Personal Information

Never give account numbers, Social Security numbers, passwords or other personal information to unexpected callers.

### Use Caution

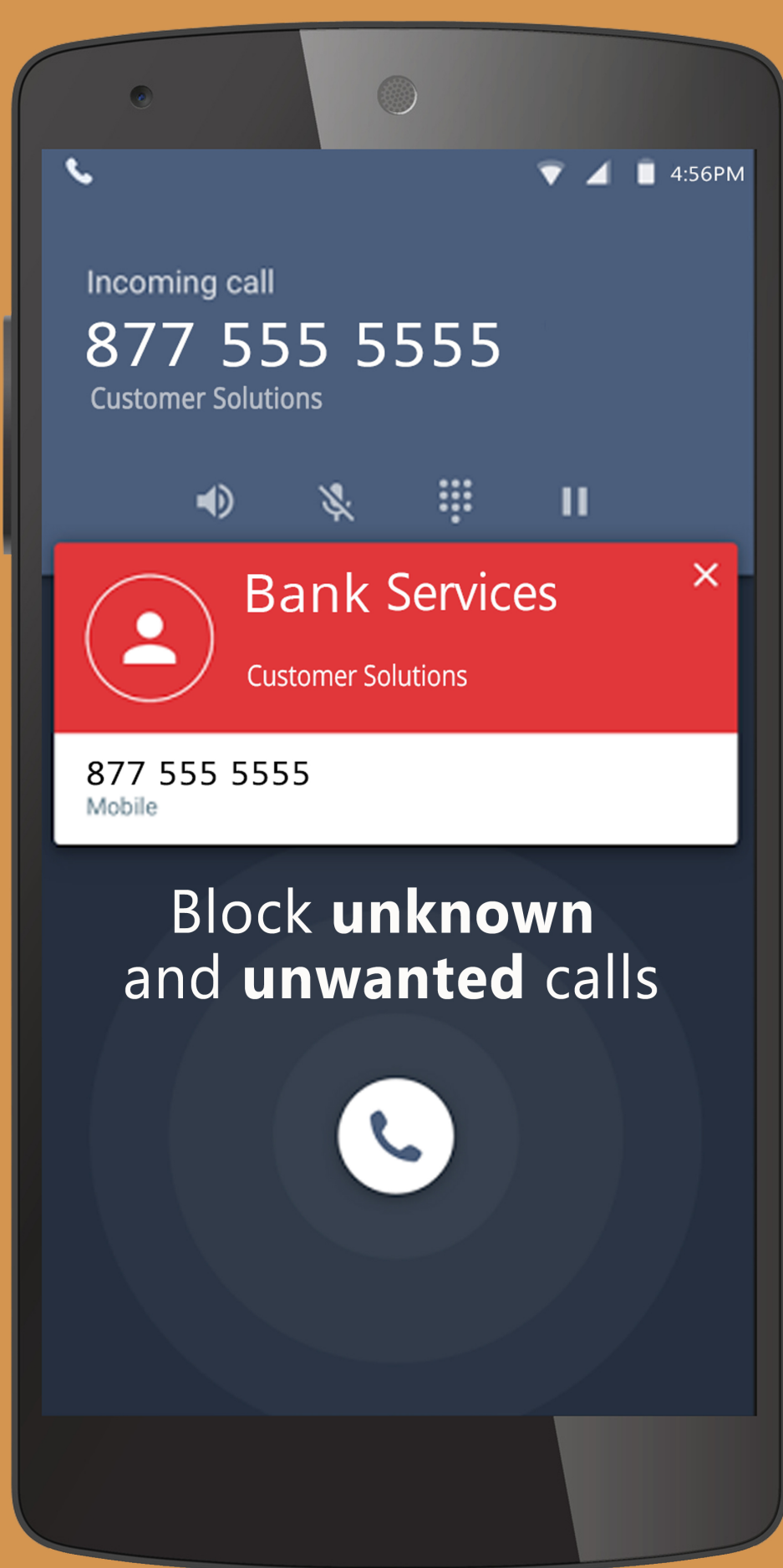
Be careful if you are being pressured for information immediately.

### Inquiries

If a caller claiming to be from a government agency or business seeks personal information, hang up and call the agency or business to confirm the request.

### Set a Password

Make sure your voice mail account has a password so spoofer cannot access it.



## How do I report suspected spoofing?

If you receive a call and you suspect caller ID information has been falsified, or you think the rules for protecting the privacy of your telephone number have been violated, you can file a complaint with the FCC.

Visit us today for more tips and advice!