

## IDEA and FERPA Confidentiality Provisions

U.S. Department of Education

5/31/2014

Kala Surprenant - IDEA Part C Team Lead, OGC Frank Miller - Management & Program Analyst, FPCO Sharone Pasternak - Legal Intern, OGC

## Table of Contents

| Eligibility for Specific Federal Education Funding  | 2                        |
|---|--------------------------|
| Definitions (Child/Student/Parent, Education Record, Participating Agency/Educational Agency or Institution, Personally Ide | ntifiable Information) 3 |
| Confidentiality   |                          |
| Consent   |                          |
| Definition of Consent   |                          |
| Requirement of Consent  |                          |
| Exceptions to Consent   |                          |
| Inspection and Review   |                          |
| Access Rights   |                          |
| Fees for Records  |                          |
| Amendment of Record at Parent's Request   |                          |
| Opportunity for Hearing   |                          |
| Result of Hearing   |                          |
| Hearing Procedures  |                          |
| Retention of Records  |                          |
| Record of Access  |                          |
| Records on More Than One child  |                          |
| Types and Locations of Information  |                          |
| Safeguards  |                          |
| Destruction of Information  |                          |
| Procedural Safeguards   |                          |
| Notice to Parents   |                          |
| Dispute Resolution  |                          |
| State Complaint   | 27                       |

|                  | IDEA PART B                                     | IDEA PART C                                      | FERPA   |
|------------------|---|--|---|
|                  | 20 U.S.C. 1400 and 34 CFR Part 300 <sup>1</sup> | 20 U.S.C. 1400 and 34 CFR Part 303               | 20 U.S.C. 1232g and 34 CFR Part 99              |
| Eligibility for  | Sec. 612. STATE ELIGIBILITY.                    | Sec. 634. ELIGIBILITY.                           | Sec. 1232g. FAMILY EDUCATIONAL AND              |
| Specific         | (a) In General.—A State is eligible for         | In order to be eligible for a grant under        | PRIVACY RIGHTS.                                 |
| <u>Federal</u>   | assistance under this part for a fiscal year if | section 633, a State shall provide assurances    | (a) Conditions for availability of funds to     |
| <b>Education</b> | the State submits a plan that provides          | to the Secretary that the State—                 | educational agencies or institutions;           |
| <b>Funding</b>   | assurances to the Secretary that the State has  | (1) has adopted a policy that appropriate        | inspection and review of education records;     |
|                  | in effect policies and procedures to ensure     | early intervention services are available to all | specific information to be made available;      |
|                  | that the State meets each of the following      | infants and toddlers with disabilities in the    | procedure for access to education records;      |
|                  | conditions:                                     | State and their families, including Indian       | reasonableness of time for such access;         |
|                  | (6) Procedural safeguards.—                     | infants and toddlers with disabilities and       | hearings; written explanations by parents;      |
|                  | (A) In general.—Children with disabilities and  | their families residing on a reservation         | definitions.                                    |
|                  | their parents are afforded the procedural       | geographically located in the State, infants     | (1)(A) No funds shall be made available under   |
|                  | safeguards required by section 615.             | and toddlers with disabilities who are           | any applicable program to any educational       |
|                  | (8) Confidentiality.—Agencies in the State      | homeless children and their families, and        | agency or institution which has a policy of     |
|                  | comply with section 617(c) (relating to the     | infants and toddlers with disabilities who are   | denying, or which effectively prevents, the     |
|                  | confidentiality of records and information).    | wards of the State; and (2) has in effect a      | parents of students who are or have been in     |
|                  |   | statewide system that meets the                  | attendance at a school of such agency or at     |
|                  | Sec. 615. PROCEDURAL SAFEGUARDS.                | requirements of section 635.                     | such institution, as the case may be, the right |
|                  | (b) Types of Procedures.—The procedures         |  | to inspect and review the education records     |
|                  | required by this section shall include the      | Sec. 635. REQUIREMENTS FOR STATEWIDE             | of their children.                              |
|                  | following:                                      | <u>SYSTEM</u> .                                  | (b)(1) Release of education records; parental   |
|                  | (1) An opportunity for the parents of a child   | (a) In General.—A statewide system               | consent requirement; exceptions; compliance     |
|                  | with a disability to examine all records        | described in section 633 shall include, at a     | with judicial orders and subpoenas; audit and   |
|                  | relating to such child and to participate in    | minimum, the following components:               | evaluation of federally-supported education     |
|                  | meetings with respect to the identification,    | (13) Procedural safeguards with respect to       | programs; recordkeeping (1) No funds shall be   |
|                  | evaluation, and educational placement of the    | programs under this part, as required by         | made available under any applicable program     |
|                  | child, and the provision of a free appropriate  | section 639.                                     | to any educational agency or institution which  |
|                  | public education to such child, and to obtain   |  | has a policy or practice of permitting the      |
|                  | an independent educational evaluation of the    | Sec. 639. PROCEDURAL SAFEGUARDS.                 | release of education records (or personally     |
|                  | child.  | (a) Minimum ProceduresThe procedural             | identifiable information contained therein      |
|                  |   | safeguards required to be included in a          | other than directory information, as defined    |
|                  |   | statewide system under section 635(a)(13)        | in paragraph (5) of subsection (a) of this      |
|                  |   | shall provide, at a minimum, the following       | section) of students without the written        |
|                  |   | (2) The right to confidentiality of personally   | consent of their parents to any individual,     |

<sup>&</sup>lt;sup>1</sup> The IDEA statute is codified at 20 U.S.C. 1401 *et seq*. and the IDEA statute is cited above by its public law sections (i.e., Sec. 612 is 20 U.S.C. 1412). The IDEA regulations are codified in 34 CFR Part 300 (for the 2006 IDEA Part B regulations) and 34 CFR Part 303 (for the IDEA Part C regulations). The FERPA statute is at 20 U.S.C. 1232g and the FERPA regulations are in 34 CFR Part 99.

|  | IDEA PART B   | IDEA PART C  | FERPA  |
|--|---|--|--|
|  | 20 U.S.C. 1400 and 34 CFR Part 300 <sup>1</sup>   | 20 U.S.C. 1400 and 34 CFR Part 303   | 20 U.S.C. 1232g and 34 CFR Part 99   |
| Eligibility<br>Cont'd                                    |   | <ul> <li>identifiable information, including the right<br/>of parents to written notice of and written<br/>consent to the exchange of such information<br/>among agencies consistent with Federal and<br/>State law</li> <li>(4) The opportunity for parents to examine<br/>records relating to assessment, screening,<br/>eligibility determinations, and the<br/>development and implementation of the<br/>individualized family service plan.</li> </ul>  | agency, or organization, other than to the following   |
| Definitions<br>Child/<br>Student/<br>Parent <sup>2</sup> | <ul> <li>§ 300.8 Child with a disability.</li> <li>(a) General. (1) Child with a disability means a child evaluated in accordance with §§ 300.304 through 300.311 as having mental retardation, a hearing impairment (including deafness), a speech or language impairment, a visual impairment (including blindness), a serious emotional disturbance (referred to in this part as "emotional disturbance"), an orthopedic impairment, autism, traumatic brain injury, another health impairment, a specific learning disability, deaf-blindness, or multiple disabilities, and who, by reason thereof, needs special education and related services.</li> <li>(2)(i) Subject to paragraph (a)(2)(ii) of this section, if it is determined, through an appropriate evaluation under §§ 300.304 through 300.311, that a child has one of the disabilities identified in paragraph (a)(1) of this section, but only needs a related service</li> </ul> | <ul> <li>§ 303.6 Child.</li> <li>Child means an individual under the age of six and may include an infant or toddler with a disability, as that term is defined in § 303.21.</li> <li>§ 303.27 Parent.</li> <li>(a) Parent means—</li> <li>(1) A biological or adoptive parent of a child;</li> <li>(2) A foster parent, unless State law, regulations, or contractual obligations with a State or local entity prohibit a foster parent from acting as a parent;</li> <li>(3) A guardian generally authorized to act as the child's parent, or authorized to make early intervention, educational, health or developmental decisions for the child (but not the State if the child is a ward of the State);</li> <li>(4) An individual acting in the place of a biological or adoptive parent (including a</li> </ul> | <ul> <li>§ 99.3 [Definitions.<sup>4</sup>]</li> <li><u>Student</u>, except as otherwise specifically provided in this part, means any individual who is or has been in attendance at an educational agency or institution and regarding whom the agency or institution maintains education records.</li> <li><u>Eligible student</u> means a student who has reached 18 years of age or is attending an institution of postsecondary education.</li> <li><u>Parent</u> means a parent of a student and includes a natural parent, a guardian, or an individual acting as a parent in the absence of a parent or a guardian.</li> <li><u>Attendance</u> includes, but is not limited to—         <ul> <li>(a) Attendance in person or by paper correspondence, videoconference, satellite, Internet, or other electronic information and</li> </ul> </li> </ul> |

<sup>&</sup>lt;sup>2</sup> For students who reach the age of 18, or the age of majority, see Part B regulation in 34 CFR § 300.625 and FERPA regulation in 34 CFR § 99.5.

<sup>&</sup>lt;sup>4</sup> The FERPA definitions included in this column of the document are those that have parallel definitions under IDEA Parts B and C.

|               | IDEA PART B  | IDEA PART C   | FERPA   |
|---------------|--|---|---|
|               | 20 U.S.C. 1400 and 34 CFR Part 300 <sup>1</sup>  | 20 U.S.C. 1400 and 34 CFR Part 303  | 20 U.S.C. 1232g and 34 CFR Part 99            |
| Child/        | and not special education, the child is not a  | grandparent, stepparent, or other relative)   | telecommunications technologies for students  |
| Student/      | child with a disability under this part.   | with whom the child lives, or an individual   | who are not physically present in the         |
| Parent Cont'd | (ii) If, consistent with § 300.39(a)(2), the   | who is legally responsible for the child's  | classroom; and                                |
|               | related service required by the child is   | welfare; or   | (b) The period during which a person is       |
|               | considered special education rather than a   | (5) A surrogate parent who has been   | working under a work-study program.           |
|               | related service under State standards, the   | appointed in accordance with § 303.422 or   |   |
|               | child would be determined to be a child with a   | section 639(a)(5) of the Act [IDEA].  | Dates of attendance. (a) The term means the   |
|               | disability under paragraph (a)(1) of this  | (b)   | period of time during which a student attends |
|               | section.   | (1) Except as provided in paragraph (b)(2) of   | or attended an educational agency or          |
|               |  | this section, the biological or adoptive  | institution. Examples of dates of attendance  |
|               | <u>§ 300.30 Parent</u> .   | parent, when attempting to act as the parent  | include an academic year, a spring semester,  |
|               | (a) Parent means—  | under this part and when more than one  | or a first quarter. (b) The term does not     |
|               | (1) A biological or adoptive parent of a child;  | party is qualified under paragraph (a) of this  | include specific daily records of a student's |
|               | (2) A foster parent, unless State law,   | section to act as a parent, must be presumed  | attendance at an educational agency or        |
|               | regulations, or contractual obligations with a   | to be the parent for purposes of this section   | institution.                                  |
|               | State or local entity prohibit a foster parent   | unless the biological or adoptive parent does   |   |
|               | from acting as a parent;   | not have legal authority to make educational  |   |
|               | (3) A guardian generally authorized to act as  | or early intervention service decisions for the   |   |
|               | the child's parent, or authorized to make  | child.  |   |
|               | educational decisions for the child (but not   | (2) If a judicial decree or order identifies a  |   |
|               | the State if the child is a ward of the State);  | specific person or persons under paragraphs $(a)(1)$ through $(a)(4)$ of this section to act as |   |
|               | (4) An individual acting in the place of a<br>biological or adoptive parent (including a | (a)(1) through (a)(4) of this section to act as the "parent" of a child or to make              |   |
|               | grandparent, stepparent, or other relative)  | educational or early intervention service   |   |
|               | with whom the child lives, or an individual  | decisions on behalf of a child, then the  |   |
|               | who is legally responsible for the child's   | person or persons must be determined to be  |   |
|               | welfare; or  | the "parent" for purposes of part C of the Act  |   |
|               | (5) A surrogate parent who has been  | [IDEA], except that if an EIS provider <sup>3</sup> or a  |   |
|               | appointed in accordance with § 300.519 or  | public agency provides any services to a child  |   |
|               | section 639(a)(5) of the Act [IDEA].   | or any family member of that child, that EIS  |   |
|               | (b)(1) Except as provided in paragraph (b)(2)  | provider or public agency may not act as the  |   |
|               | of this section, the biological or adoptive  | parent for that child.  |   |
|               | parent, when attempting to act as the parent   |   |   |
|               |  | 1   | 1   |

<sup>&</sup>lt;sup>3</sup> "EIS provider" refers to the early intervention service provider under Part C of the IDEA and is defined in 34 CFR § 303.12.

|                                     | IDEA PART B   | IDEA PART C  | FERPA  |
|-------------------------------------|---|--|--|
|                                     | 20 U.S.C. 1400 and 34 CFR Part 300 <sup>1</sup>   | 20 U.S.C. 1400 and 34 CFR Part 303   | 20 U.S.C. 1232g and 34 CFR Part 99   |
| Child/<br>Student/<br>Parent Cont'd | under this part and when more than one<br>party is qualified under paragraph (a) of this<br>section to act as a parent, must be presumed<br>to be the parent for purposes of this section<br>unless the biological or adoptive parent does<br>not have legal authority to make educational<br>decisions for the child.<br>(2) If a judicial decree or order identifies a<br>specific person or persons under paragraphs<br>(a)(1) through (4) of this section to act as the<br>"parent" of a child or to make educational<br>decisions on behalf of a child, then such<br>person or persons shall be determined to be<br>the "parent" for purposes of this section. |  |  |
| Education<br>Record                 | <u>§ 300.611 Definitions.</u><br>(b) <u>Education records</u> means the type<br>of records covered under the definition<br>of "education records" in 34 CFR part<br>99 (the regulations implementing the<br>Family Educational Rights and Privacy<br>Act of 1974, 20 U.S.C. 1232g (FERPA)).   | <u>§ 303.403 Definitions</u> .<br>(b) <u>Early intervention records</u> mean all<br>records regarding a child that are required to<br>be collected, maintained, or used under part<br>C of the Act [IDEA] and the regulations in this<br>part. | <ul> <li>§ 99.3 [Definitions.]Education records.</li> <li>(a) The term means those records that are:</li> <li>(1) Directly related to a student; and</li> <li>(2) Maintained by an educational agency or institution or by a party acting for the agency or institution.</li> <li>(b) The term does not include:</li> <li>(1) Records that are kept in the sole possession of the maker, are used only as a personal memory aid, and are not accessible or revealed to any other person except a temporary substitute for the maker of the record.</li> <li>(2) Records of the law enforcement unit of an educational agency or institution, subject to the provisions of § 99.8.</li> <li>(3)(i) Records relating to an individual who is employed by an educational agency or institution, that:</li> <li>(A) Are made and maintained in the normal course of business;</li> </ul> |

|                            | IDEA PART B                                     | IDEA PART C                        | FERPA  |
|----------------------------|---|------------------------------------|--|
|                            | 20 U.S.C. 1400 and 34 CFR Part 300 <sup>1</sup> | 20 U.S.C. 1400 and 34 CFR Part 303 | 20 U.S.C. 1232g and 34 CFR Part 99   |
| Education<br>Record Cont'd | 20 U.S.C. 1400 and 34 CFR Part 300*             | 20 U.S.C. 1400 and 34 CFR Part 303 | <ul> <li>20 U.S.C. 1232g and 34 CFR Part 99</li> <li>(B) Relate exclusively to the individual in that individual's capacity as an employee; and</li> <li>(C) Are not available for use for any other purpose.</li> <li>(ii) Records relating to an individual in attendance at the agency or institution who is employed as a result of his or her status as a student are education records and not excepted under paragraph (b)(3)(i) of this definition.</li> <li>(4) Records on a student who is 18 years of age or older, or is attending an institution of postsecondary education, that are:</li> <li>(i) Made or maintained by a physician, psychiatrist, psychologist, or other recognized professional or paraprofessional acting in his or her professional capacity or assisting in a paraprofessional capacity;</li> <li>(ii) Made, maintained, or used only in connection with treatment of the student; and</li> <li>(iii) Disclosed only to individuals providing the treatment. For the purpose of this definition, "treatment" does not include remedial educational activities or activities that are part of the program of instruction at the agency or institution; and</li> <li>(5) Records created or received by an educational agency or institution after an individual is no longer a student in attendance and that are not directly related to the individual's attendance as a student.</li> <li>(6) Grades on peer-graded papers before they are collected and recorded by a teacher.</li> </ul> |
|                            |   |                                    |  |

|                            | IDEA PART B  | IDEA PART C   | FERPA   |
|----------------------------|--|---|---|
| Ed. and an                 | 20 U.S.C. 1400 and 34 CFR Part 300 <sup>1</sup>  | 20 U.S.C. 1400 and 34 CFR Part 303  | 20 U.S.C. 1232g and 34 CFR Part 99  |
| Education<br>Record Cont'd |  |   | <u>Record</u> means any information recorded in<br>any way, including, but not limited to,  |
| Record Cont d              |  |   | handwriting, print, computer media, video or  |
|                            |  |   | audio tape, film, microfilm, and microfiche.  |
|                            |  |   | dudio tape, mili, meronini, una meronene.   |
| Participating              | § 300.611 Definitions.   | § 303.403 Definitions.  | § 99.3 [Definitions.]   |
| Agency/                    | (c) Participating agency means any   | (c) Participating agency means any individual,                                      | Educational agency or institution means any   |
| Educational                | agency or institution that collects,   | agency, entity, or institution that collects,                                       | public or private agency or institution to  |
| Agency or                  | maintains, or uses personally identifiable   | maintains, or uses personally identifiable  | which this part applies under § 99.1(a).  |
| Institution                | information, or from which information is  | information to implement the requirements   |   |
|                            | obtained, under Part B of the Act [IDEA].  | in part C of the Act [IDEA] and the regulations                                     |   |
|                            |  | in this part with respect to a particular child.                                    |   |
|                            |  | A participating agency includes the lead  |   |
|                            |  | agency and EIS [Early intervention service]   |   |
|                            |  | providers and any individual or entity that   |   |
|                            |  | provides any part C services (including   |   |
|                            |  | service coordination, evaluations and assessments, and other part C services), but  |   |
|                            |  | does not include primary referral sources, or                                       |   |
|                            |  | public agencies (such as the State Medicaid   |   |
|                            |  | or CHIP [Children's Health Insurance  |   |
|                            |  | Program]) or private entities (such as private                                      |   |
|                            |  | insurance companies) that act solely as   |   |
|                            |  | funding sources for part C services.  |   |
|                            |  |   |   |
| Personally                 | § 300.32 Personally identifiable.  | § 303.29 Personally identifiable information  | § 99.3 [Definitions.]   |
| Identifiable               | Personally identifiable means information  | Personally identifiable information means   | Personally Identifiable Information   |
| Information                | that contains—   | personally identifiable information as defined                                      | The term includes, but is not limited to—   |
| (PII)                      | (a) The name of the child, the child's parent,   | in 34 CFR 99.3 [See FERPA column], as   | (a) The student's name;   |
|                            | or other family member;  | amended, except that the term "student" in  | (b) The name of the student's parent or other   |
|                            | (b) The address of the child;  | the definition of personally identifiable   | family members;   |
|                            | (c) A personal identifier, such as the child's   | information in 34 CFR 99.3 means "child" as   | (c) The address of the student or student's   |
|                            | social security number or student number; or   | used in this part and any reference to  | family;<br>(d) A personal identifier, such as the student's                                 |
|                            | (d) A list of personal characteristics or other information that would make it possible to | "school" means "EIS [Early intervention<br>service] provider" as used in this part. | (d) A personal identifier, such as the student's social security number, student number, or |
|                            | identify the child with reasonable certainty.  | servicej provider as used in this part.   | biometric record;   |
|                            | identity the child with reasonable tertaility.   |   | Siomethe record,  |

|                        | IDEA PART B   | IDEA PART C  | FERPA   |
|------------------------|---|--|---|
|                        | 20 U.S.C. 1400 and 34 CFR Part 300 <sup>1</sup>   | 20 U.S.C. 1400 and 34 CFR Part 303   | 20 U.S.C. 1232g and 34 CFR Part 99  |
| PII Cont'd             |   |  | <ul> <li>(e) Other indirect identifiers, such as the student's date of birth, place of birth, and mother's maiden name;</li> <li>(f) Other information that, alone or in combination, is linked or linkable to a specific student that would allow a reasonable person in the school community, who does not have personal knowledge of the relevant circumstances, to identify the student with reasonable certainty; or</li> <li>(g) Information requested by a person who the educational agency or institution reasonably believes knows the identity of the student to whom the education record relates.</li> </ul> |
|                        |   |  | Disclosure means to permit access to or the release, transfer, or other communication of personally identifiable information contained in education records by any means, including oral, written, or electronic means, to any party except the party identified as the party that provided or created the record.  |
| <u>Confidentiality</u> | Sec. 617. ADMINISTRATION.<br>(c) Confidentiality.—<br>The Secretary shall take appropriate action, in<br>accordance with section 444 of the General<br>Education Provisions Act [GEPA], to ensure<br>the confidentiality of any personally<br>identifiable data, information, and records<br>collected or maintained by the Secretary and<br>by State educational agencies [SEAs] and local<br>educational agencies [LEAs] pursuant to this | Sec. 617. ADMINISTRATION.<br>(c) Confidentiality.—<br>The Secretary shall take appropriate action,<br>in accordance with section 444 of the<br>General Education Provisions Act [GEPA], to<br>ensure the protection of the confidentiality<br>of any personally identifiable data,<br>information, and records collected or<br>maintained by the Secretary and by State<br>educational agencies [SEAs] and local | § 99.2 What is the purpose of these<br>regulations?<br>The purpose of this part is to set out<br>requirements for the protection of privacy of<br>parents and students under section 444 of the<br>General Education Provisions Act, as<br>amended.   |

|                           | IDEA PART B  | IDEA PART C  | FERPA                              |
|---------------------------|--|--|------------------------------------|
|                           | 20 U.S.C. 1400 and 34 CFR Part 300 <sup>1</sup>  | 20 U.S.C. 1400 and 34 CFR Part 303   | 20 U.S.C. 1232g and 34 CFR Part 99 |
| Confidentiality<br>Cont'd | part.  | educational agencies [LEAs] pursuant to this part. <sup>5</sup>  |                                    |
|                           | <u>§ 300.610 Confidentiality</u> .<br>The Secretary takes appropriate<br>action, in accordance with section 444 of<br>GEPA, to ensure the protection of the<br>confidentiality of any personally identifiable<br>data, information, and records collected or<br>maintained by the Secretary and by SEAs and<br>LEAs pursuant to Part B of the Act [IDEA], and<br>consistent with §§ 300.611 through 300.627. | <ul> <li>§ 303.402 Confidentiality.</li> <li>The Secretary takes appropriate action, in accordance with section 444 of GEPA, to ensure the protection of the confidentiality of any personally identifiable data, information, and records collected, maintained, or used by the Secretary and by lead agencies and EIS [Early intervention service] providers pursuant to part C of the Act [IDEA], and consistent with §§ 303.401 through 303.417. The regulations in §§ 303.401 through 303.417 ensure the protection of the confidentiality of any personally identifiable data, information, and records collected or maintained pursuant to this part by the Secretary and by participating agencies, including the State lead agency and EIS providers, in accordance with the Family Educational Rights and Privacy Act (FERPA), 20 U.S.C. 1232g, and 34 CFR part 99.</li> <li>§ 303.401 Confidentiality and opportunity to</li> </ul> |                                    |
|                           |  | <ul><li><u>examine records</u>.</li><li>(a) General. Each State must ensure that the parents of a child referred under this part are</li></ul>   |                                    |
|                           |  | afforded the right to confidentiality of<br>personally identifiable information, including<br>the right to written notice of, and written  |                                    |

<sup>&</sup>lt;sup>5</sup> IDEA Sec. 642 applies IDEA Sec. 617 to Part C with these translations terms: (1)"SEA" = State Lead Agency; (2)"LEA or SEA" = EIS [Early intervention service] provider; (3)"education" = early intervention, and "children with disabilities" = infants and toddlers with disabilities.

|                 | IDEA PART B                                     | IDEA PART C  | FERPA                              |
|-----------------|---|--|------------------------------------|
|                 | 20 U.S.C. 1400 and 34 CFR Part 300 <sup>1</sup> | 20 U.S.C. 1400 and 34 CFR Part 303   | 20 U.S.C. 1232g and 34 CFR Part 99 |
| Confidentiality |   | consent to, the exchange of that information                                       |                                    |
| Cont'd          |   | among agencies, consistent with Federal and  |                                    |
|                 |   | State laws.  |                                    |
|                 |   | (b) Confidentiality procedures. As   |                                    |
|                 |   | required under sections 617(c) and 642   |                                    |
|                 |   | of the Act [IDEA], the regulations in §§   |                                    |
|                 |   | 303.401  |                                    |
|                 |   | through 303.417 ensure the protection  |                                    |
|                 |   | of the confidentiality of any personally   |                                    |
|                 |   | identifiable data, information, and  |                                    |
|                 |   | records collected or maintained  |                                    |
|                 |   | pursuant to this part by the Secretary<br>and by participating agencies, including |                                    |
|                 |   | the State lead agency and EIS providers,   |                                    |
|                 |   | in accordance with the protections   |                                    |
|                 |   | under [FERPA] in 20 U.S.C.   |                                    |
|                 |   | 1232g and 34 CFR part 99. Each State   |                                    |
|                 |   | must have procedures in effect to ensure   |                                    |
|                 |   | that—  |                                    |
|                 |   | (1) Participating agencies (including  |                                    |
|                 |   | the lead agency and EIS providers)   |                                    |
|                 |   | comply with the part C confidentiality   |                                    |
|                 |   | procedures in §§ 303.401 through   |                                    |
|                 |   | 303.417; and   |                                    |
|                 |   |  |                                    |
|                 |   | (c) Applicability and timeframe of   |                                    |
|                 |   | procedures. The confidentiality  |                                    |
|                 |   | procedures described in paragraph (b) of   |                                    |
|                 |   | this section apply to the personally   |                                    |
|                 |   | identifiable information of a child and  |                                    |
|                 |   | the child's family that—   |                                    |
|                 |   | (1) Is contained in early intervention   |                                    |
|                 |   | records collected, used, or maintained   |                                    |
|                 |   | under this part by the lead agency or an   |                                    |
|                 |   | EIS provider; and  |                                    |
|                 |   | (2) Applies from the point in time   |                                    |

|                 | IDEA PART B  | IDEA PART C  | FERPA   |
|-----------------|--|--|---|
|                 | 20 U.S.C. 1400 and 34 CFR Part 300 <sup>1</sup>  | 20 U.S.C. 1400 and 34 CFR Part 303   | 20 U.S.C. 1232g and 34 CFR Part 99                                    |
| Confidentiality |  | when the child is referred for early   |   |
| Cont'd          |  | intervention services under this part  |   |
|                 |  | until the later of when the participating  |   |
|                 |  | agency is no longer required to maintain   |   |
|                 |  | or no longer maintains that information  |   |
|                 |  | under applicable Federal and State laws.   |   |
| <u>Consent</u>  | <u>§ 300.9 Consent</u> .   | <u>§ 303.7 Consent</u> .   | § 99.30 Under what conditions is prior                                |
| Definition of   | Consent means that—  | Consent means that—  | consent required to disclose information?                             |
| Consent         | (a) The parent has been fully informed of all  | (a) The parent has been fully informed   | (b) The written consent must:   |
|                 | information relevant to the activity for which   | of all information relevant to the activity for  | (1) Specify the records that may be disclosed;                        |
|                 | consent is sought, in his or her native  | which consent is sought, in the parent's   | (2) State the purpose of the disclosure; and                          |
|                 | language, or through another mode of   | native language, as defined in § 303.25;   | (3) Identify the party or class of parties to                         |
|                 | communication;   | (b) The parent understands and agrees in   | whom the disclosure may be made.                                      |
|                 | (b) The parent understands and agrees in   | writing to the carrying out of the activity for  | (c) When a disclosure is made under                                   |
|                 | writing to the carrying out of the activity for  | which the parent's consent is sought, and the  | paragraph (a) of this section:  |
|                 | which his or her consent is sought, and the  | consent form describes that activity and lists   | (1) If a parent or eligible student so requests,                      |
|                 | consent describes that activity and lists the  | the early intervention records (if any) that   | the educational agency or institution shall                           |
|                 | records (if any) that will be released and to  | will be released and to whom they will   | provide him or her with a copy of the records                         |
|                 | whom; and  | be released; and   | disclosed; and  |
|                 | (c)(1) The parent understands that the   | (c)(1) The parent understands that the   | (2) If the parent of a student who is not an                          |
|                 | granting of consent is voluntary on the part of  | granting of consent is voluntary on the part   | eligible student so requests, the agency or                           |
|                 | the parent and may be revoked at any time.   | of the parent and may be revoked at any  | institution shall provide the student with a                          |
|                 | (2) If a parent revokes consent, that  | time.  | copy of the records disclosed.  |
|                 | revocation is not retroactive (i.e., it does not   | (2) If a parent revokes consent, that  | (d) "Signed and dated written consent" under                          |
|                 | negate an action that has occurred after the<br>consent was given and before the consent | revocation is not retroactive (i.e., it does not apply to an action that occurred before the | this part may include a record and signature in electronic form that— |
|                 | was revoked).  | consent was revoked).  | (1) Identifies and authenticates a particular                         |
|                 | (3) If the parent revokes consent in writing for   | consent was revoked).  | person as the source of the electronic                                |
|                 | their child's receipt of special education   |  | consent; and  |
|                 | services after the child is initially provided   |  | (2) Indicates such person's approval of the                           |
|                 | special education and related services, the  |  | information contained in the electronic                               |
|                 | public agency is not required to amend the   |  | consent.  |
|                 | child's education records to remove any  |  |   |
|                 | references to the child's receipt of special   |  |   |
|                 | education and related services because of the  |  |   |
|                 | revocation of consent.   |  |   |
|                 |  |  |   |

|               | IDEA PART B                                     | IDEA PART C  | FERPA  |
|---------------|---|--|--|
|               | 20 U.S.C. 1400 and 34 CFR Part 300 <sup>1</sup> | 20 U.S.C. 1400 and 34 CFR Part 303                 | 20 U.S.C. 1232g and 34 CFR Part 99               |
| Requirement   | § 300.622 Consent.                              | § 303.414 Consent prior to disclosure or use.      | § 99.30 Under what conditions is prior           |
| of Consent    | (a) Parental consent must be obtained           | (a) Except as provided in paragraph (b) of this    | consent required to disclose information?        |
|               | before personally identifiable information is   | section, prior parental consent must be            | (a) The parent or eligible student shall provide |
|               | disclosed to parties, other than officials of   | obtained before personally identifiable            | a signed and dated written consent before an     |
|               | participating agencies in accordance with       | information is—                                    | educational agency or institution discloses      |
|               | paragraph (b)(1) of this section, unless the    | <ol> <li>Disclosed to anyone other than</li> </ol> | personally identifiable information from the     |
|               | information is contained in education records,  | authorized representatives, officials, or          | student's education records, except as           |
|               | and the disclosure is authorized without        | employees of participating agencies                | provided in § 99.31.                             |
|               | parental consent under 34 CFR part 99.          | collecting, maintaining, or using the              |  |
|               |   | information under this part, subject to            |  |
|               | (b)(2) Parental consent, or the consent of an   | paragraph (b) of this section; or                  |  |
|               | eligible child who has reached the age of       | (2) Used for any purpose other than meeting        |  |
|               | majority under State law, must be obtained      | a requirement of this part.                        |  |
|               | before personally identifiable information is   |  |  |
|               | released to officials of participating agencies | § 303.401 Confidentiality and opportunity to       |  |
|               | providing or paying for transition services in  | examine records.                                   |  |
|               | accordance with § 300.321(b)(3).                | (a) General. Each State must ensure that the       |  |
|               | (3) If a child is enrolled, or is going         | parents of a child referred under this part are    |  |
|               | to enroll in a private school that is not       | afforded the right to confidentiality of           |  |
|               | located in the LEA [local educational agency]   | personally identifiable information, including     |  |
|               | of the parent's                                 | the right to written notice of, and written        |  |
|               | residence, parental consent must be             | consent to, the exchange of that information       |  |
|               | obtained before any personally                  | among agencies, consistent with Federal and        |  |
|               | identifiable information about the child        | State laws.  |  |
|               | is released between officials in the LEA        |  |  |
|               | where the private school is located and         |  |  |
|               | officials in the LEA of the parent's residence. |  |  |
| Exceptions to | § 300.622 Consent.                              | § 303.414 Consent prior to disclosure or           | § 99.31 Under what conditions is prior           |
| Consent       | (a) Parental consent must be obtained           | <u>use</u> .                                       | consent not required to disclose information?    |
|               | before personally identifiable information is   | (b) A lead agency or other                         | [Under FERPA, a school may not disclose          |
|               | disclosed to parties, other than officials of   | participating agency may not disclose              | personally identifiable information (PII) from a |
|               | participating agencies in accordance with       | personally identifiable information, as            | student's education record unless the parent     |
|               | paragraph (b)(1) of this section, unless the    | defined in § 303.29, to any party except           | or eligible student has provided written         |
|               | information is contained in education records,  | participating agencies (including the lead         | consent, or unless the disclosure meets an       |
|               | and the disclosure is authorized without        | agency and EIS providers [Early Intervention       | exception to FERPA's general consent             |

|               | IDEA PART B                                       | IDEA PART C   | FERPA   |
|---------------|---|---|---|
|               | 20 U.S.C. 1400 and 34 CFR Part 300 <sup>1</sup>   | 20 U.S.C. 1400 and 34 CFR Part 303  | 20 U.S.C. 1232g and 34 CFR Part 99                            |
| Exceptions to | parental consent under 34 CFR part 99.            | Services providers]) that are part of the   | requirement. These exceptions are found in                    |
| Consent       | (b)(1) Except as provided in paragraphs (b)(2)    | State's part C system without, parental   | FERPA § 99.31, and the Uninterrupted                          |
| Cont'd        | and (b)(3) of this section, parental              | consent unless authorized to do so under-   | Scholars Act, and Secretary of Agriculture                    |
|               | consent is not required before personally         | (1) [Opt-Out Policy Exception—see below]  | exceptions currently found only in the statute                |
|               | identifiable information is released to officials | Sections 303.401(d), 303.209(b)(1)(i) and   | at 20 U.S.C. § 1232g. Listed below are the                    |
|               | of participating agencies for purposes of         | (b)(1)(ii), and   | FERPA exceptions in § 99.31 that are generally                |
|               | meeting a requirement of this part.               | 303.211(b)(6)(ii)(A); or  | applicable to children/students served under                  |
|               |   | (2) [FERPA—see FERPA column] One of the   | the IDEA regarding disclosures made.                          |
|               |   | exceptions enumerated in 34 CFR 99.31   | Exceptions have been summarized for                           |
|               |   | (where applicable to part C), which are   | brevity.]   |
|               |   | expressly adopted to apply to part C through  |   |
|               |   | this reference. In applying the exceptions in   | (1) To "school officials" who have been                       |
|               |   | 34 CFR 99.31 to this part, participating  | determined to have "legitimate educational                    |
|               |   | agencies must also comply with the pertinent  | interests" applying the criteria specified in the             |
|               |   | conditions in 34 CFR 99.32, 99.33,<br>99.34, 99.35, 99.36, 99.38, and 99.39; <sup>6</sup> | school's or school district's annual notification             |
|               |   | 99.34, 99.35, 99.36, 99.38, and 99.39;  | of FERPA rights;<br>(2) To another school or school system in |
|               |   | Ont Out Policy Excention:   | which the student seeks or intends to enroll                  |
|               |   | Opt-Out Policy Exception:<br>§ 303.401 Confidentiality and opportunity                    | provided certain notification requirements are                |
|               |   | to examine records.   | met;  |
|               |   | (d) Disclosure of information. (1)  | (3) To "authorized representatives" of the U.S.               |
|               |   | Subject to paragraph (e) of this section, the   | Secretary of Education, the Comptroller                       |
|               |   | lead agency must disclose to the SEA and the  | General of the United States, the Attorney                    |
|               |   | LEA [State and local educational agency]  | General of the United States, and State and                   |
|               |   | where the child resides, in accordance with §   | local educational authorities for audit or                    |
|               |   | 303.209(b)(1)(i) and (b)(1)(ii), the  | evaluation of Federal- or State-supported                     |
|               |   | following personally identifiable information   | education programs, or for the enforcement                    |
|               |   | under the Act:  | of or compliance with Federal legal                           |
|               |   | (i) A child's name.   | requirements that relate to those programs                    |
|               |   | (ii) A child's date of birth.   | (subject to the requirements of § 99.35);                     |
|               |   | (iii) Parent contact information  | (4) To appropriate parties in connection with                 |

<sup>&</sup>lt;sup>6</sup> § 303.414(b)(2)(i)-(iv) applies FERPA to Part C with these translations terms: (1)"34 CFR 99.30(2)" = Sec 304.414(a); (2)"education records" = early intervention records; (3)"educational" = early intervention; (4)"educational agency or institution" = participating agency; (5)"school officials and officials of another school or school system" = qualified personnel or service coordinators; (6)"state and local authorities" = lead agency; and (7)"student" = child

|                                    | IDEA PART B                                     | IDEA PART C  | FERPA  |
|------------------------------------|---|--|--|
|                                    | 20 U.S.C. 1400 and 34 CFR Part 300 <sup>1</sup> | 20 U.S.C. 1400 and 34 CFR Part 303   | 20 U.S.C. 1232g and 34 CFR Part 99   |
| Exceptions to<br>Consent<br>Cont'd |   |  | 20 U.S.C. 1232g and 34 CFR Part 99<br>financial aid for which the student has applied<br>or which the student has received;<br>(5) To State and local authorities pursuant to a<br>State statute concerning the juvenile justice<br>system and the system's ability to effectively<br>serve the student whose records are being<br>disclosed; for state statutes adopted after<br>November 19, 1974, the State statute must<br>concern the juvenile justice system's ability to<br>serve the student prior to the student's<br>adjudication and the official and authorities to<br>whom the records are disclosed must certify<br>in writing that the records/information will<br>not be disclosed to any other party, except as<br>provided under State law, without the prior<br>written consent of the parent of the student.<br>(6) To organizations conducting studies for, or<br>on behalf of, educational agencies and<br>institutions for the purposes of developing,<br>validating, or administering predictive tests,<br>administering student aid programs, or<br>improving instruction;<br>(7) To accrediting organizations to carry out<br>their accrediting functions;<br>(8) To the parents of an eligible student if the<br>student is a "dependent student" as defined<br>in Section 152 of the Internal Revenue Code;<br>(9) To comply with a judicial order or a<br>lawfully issued subpoena;<br>(10) To appropriate parties in connection with<br>a health or safety emergency;<br>(11) "Directory information" provided the<br>school gave public notice of the types of<br>information it has designated as directory  |
|                                    |   | <ul> <li>disclosure described in paragraph (d)(1) of this section, to inform parents of a toddler with a disability of the intended disclosure and allow the parents a specified time period to object to the disclosure in writing.</li> <li>(2) If a parent (in a State that has adopted the policy described in paragraph (e)(1) of this section) objects during the time period provided by the State, the lead agency and EIS provider are not permitted to make such a disclosure under paragraph (d) of this</li> </ul> | <ul> <li>in writing that the records/information with the disclosed to any other party, exception of the disclosed to any other party, exception of the disclosed to any other party, exception of the state law, without the pwritten consent of the parent of the state (6) To organizations conducting studies if on behalf of, educational agencies and institutions for the purposes of developing validating, or administering predictive teadministering student aid programs, or improving instruction;</li> <li>(7) To accrediting organizations to carry their accrediting functions;</li> <li>(8) To the parents of an eligible student student is a "dependent student" as defin Section 152 of the Internal Revenue C (9) To comply with a judicial order or a lawfully issued subpoena;</li> <li>(10) To appropriate parties in connection a health or safety emergency;</li> <li>(11) "Directory information" provided the school gave public notice of the types of the school gave public notice public notice of the types of the school gave public not</li></ul> |

|                | IDEA PART B  | IDEA PART C   | FERPA   |
|----------------|--|---|---|
|                | 20 U.S.C. 1400 and 34 CFR Part 300 <sup>1</sup>      | 20 U.S.C. 1400 and 34 CFR Part 303                                      | 20 U.S.C. 1232g and 34 CFR Part 99                                  |
| Exceptions to  |  |   | information, and the period of time within                          |
| Consent        |  |   | which a parent or eligible student has to                           |
| Cont'd         |  |   | notify the school that he or she does not want                      |
|                |  |   | any or all of those types of information                            |
|                |  |   | designated as directory information; and                            |
|                |  |   | (12) To the parent of a student who is not an                       |
|                |  |   | eligible student or to the student.                                 |
| Inspection and | § 300.613 Access rights.                             | § 303.405 Access rights.  | § 99.10 What rights exist for a parent or                           |
| <u>Review</u>  | (a) Each participating agency must permit            | (a) Each participating agency must permit                               | eligible student to inspect and review                              |
| Access Rights  | parents to inspect and review any education          | parents to inspect and review any early                                 | education records?  |
|                | records relating to their children that are          | intervention records relating to their children                         | (a) Except as limited under § 99.12, a parent                       |
|                | collected, maintained, or used by the agency         | that are collected, maintained, or used by the                          | or eligible student must be given the                               |
|                | under this part. The agency must comply with         | agency under this part. The agency must                                 | opportunity to inspect and review the                               |
|                | a request without unnecessary delay and              | comply with a parent's request to inspect                               | student's education records. This provision                         |
|                | before any meeting regarding an IEP, or any          | and review records without unnecessary                                  | applies to—   |
|                | hearing pursuant to § 300.507 or §§ 300.530          | delay and before any meeting regarding an                               | (1) Any educational agency or institution; and                      |
|                | through 300.532, or resolution session               | IFSP, or any hearing pursuant to §§                                     | (2) Any State educational agency (SEA) and its                      |
|                | pursuant to  | 303.430(d) and 303.435 through 303.439,                                 | components.   |
|                | § 300.510, and in no case more than 45 days          | and in no case more than 10 days after the                              | (i) For the purposes of subpart B of this part,                     |
|                | after the request has been made.                     | request has been made.  | an SEA and its components constitute an                             |
|                | (b) The right to inspect and review education        | (b) The right to inspect and review early                               | educational agency or institution.                                  |
|                | records under this section includes—                 | intervention records under this section                                 | (ii) An SEA and its components are subject to                       |
|                | (1) The right to a response from the                 | includes—   | subpart B of this part if the SEA maintains                         |
|                | participating agency to reasonable requests          | (1) The right to a response from the                                    | education records on students who are or                            |
|                | for explanations and interpretations of the          | participating agency to reasonable requests                             | have been in attendance at any school of an                         |
|                | records;<br>(2) The right to request that the agency | for explanations and interpretations of the early intervention records; | educational agency or institution subject to the Act and this part. |
|                | provide copies of the records containing the         | (2) The right to request that the participating                         | (b) The educational agency or institution, or                       |
|                | information if failure to provide those copies       | agency provide copies of the early                                      | SEA or its component, shall comply with a                           |
|                | would effectively prevent the parent from            | intervention records containing the                                     | request for access to records within a                              |
|                | exercising the right to inspect and review the       | information if failure to provide those copies                          | reasonable period of time, but not more than                        |
|                | records; and   | would effectively prevent the parent from                               | 45 days after it has received the request.                          |
|                | (3) The right to have a representative of the        | exercising the right to inspect and review the                          | (c) The educational agency or institution, or                       |
|                | parent inspect and review the records.               | records; and  | SEA or its component shall respond to                               |
|                | (c) An agency may presume that the parent            | (3) The right to have a representative of the                           | reasonable requests for explanations and                            |
|                | has authority to inspect and review records          | parent inspect and review the early                                     | interpretations of the records.                                     |
|                |  |   |   |

|                         | IDEA PART B                                     | IDEA PART C  | FERPA  |
|-------------------------|---|--|--|
|                         | 20 U.S.C. 1400 and 34 CFR Part 300 <sup>1</sup> | 20 U.S.C. 1400 and 34 CFR Part 303   | 20 U.S.C. 1232g and 34 CFR Part 99   |
| Access Rights<br>Cont'd |   | 20 U.S.C. 1400 and 34 CFR Part 303<br>intervention records.<br>(c) An agency may presume that the parent<br>has authority to inspect and review records<br>relating to his or her child unless the agency<br>has been provided documentation that the<br>parent does not have the authority under<br>applicable State laws governing such matters<br>as custody, foster care, guardianship,<br>separation, and divorce.<br>§ 303.401 Confidentiality and opportunity to  | 20 U.S.C. 1232g and 34 CFR Part 99<br>(d) If circumstances effectively prevent the<br>parent or eligible student from exercising the<br>right to inspect and review the student's<br>education records, the educational agency or<br>institution, or SEA or its component, shall—<br>(1) Provide the parent or eligible student with<br>a copy of the records requested; or<br>(2) Make other arrangements for the parent<br>or eligible student to inspect and review the<br>requested records.<br>(e) The educational agency or institution, or  |
|                         |   | <ul> <li><u>examine records</u>.</li> <li>(b)(2) The parents of infants or toddlers<br/>who are referred to, or receive services<br/>under this part, are afforded the<br/>opportunity to inspect and review all<br/>part C early intervention records about<br/>the child and the child's family that are<br/>collected, maintained, or used under<br/>this part, including records related to<br/>evaluations and assessments, screening,<br/>eligibility determinations, development<br/>and implementation of IFSPs, provision<br/>of early intervention services,<br/>individual complaints involving the child, or<br/>any part of the child's early intervention</li> </ul> | <ul> <li>SEA or its component shall not destroy any education records if there is an outstanding request to inspect and review the records under this section.</li> <li>(f) While an education agency or institution is not required to give an eligible student access to treatment records under paragraph (b)(4) of the definition of <i>Education records</i> in § 99.3, the student may have those records reviewed by a physician or other appropriate professional of the student's choice.</li> <li>§ 99.32 What recordkeeping requirements exist concerning requests and disclosures?</li> <li>(c) The following parties may inspect the</li> </ul> |
|                         |   | record under this part.  | <ul> <li>record relating to each student:</li> <li>(1) The parent or eligible student.</li> <li>(2) The school official or his or her assistants who are responsible for the custody of the records.</li> <li>(3) Those parties authorized in § 99.31(a)(1) and (3) for the purposes of auditing the recordkeeping procedures of the educational agency or institution.</li> </ul>   |

|              | IDEA PART B   | IDEA PART C  | FERPA   |
|--------------|---|--|---|
|              | 20 U.S.C. 1400 and 34 CFR Part 300 <sup>1</sup>                                 | 20 U.S.C. 1400 and 34 CFR Part 303   | 20 U.S.C. 1232g and 34 CFR Part 99  |
| Fees for     | § 300.617 Fees.   | § 303.409 Fees for records.  | § 99.11 May an educational agency or  |
| Records      | (a) Each participating agency may charge a fee                                  | (a) Each participating agency may  | institution charge a fee for copies of  |
|              | for copies of records that are made for   | charge a fee for copies of records that  | education records?  |
|              | parents under this part if the fee does not                                     | are made for parents under this part if  | (a) Unless the imposition of a fee effectively  |
|              | effectively prevent the parents from  | the fee does not effectively prevent the                                       | prevents a parent or eligible student from  |
|              | exercising their right to inspect and review                                    | parents from exercising their right to   | exercising the right to inspect and review the  |
|              | those records. (b) A participating agency may                                   | inspect and review those records, except as                                    | student's education records, an educational   |
|              | not charge a fee to search for or to retrieve                                   | provided in paragraph (c) of this section.                                     | agency or institution may charge a fee for a  |
|              | information under this part.  | (b) A participating agency may not   | copy of an education record which is made for   |
|              |   | charge a fee to search for or to retrieve information under this part.         | the parent or eligible student.<br>(b) An educational agency or institution may       |
|              |   | (c) A participating agency must provide at no                                  | not charge a fee to search for or to retrieve   |
|              |   | cost to parents, a copy of each evaluation,                                    | the education records of a student.   |
|              |   | assessment of the child, family assessment,                                    |   |
|              |   | and IFSP [Individualized Family Service Plan]                                  |   |
|              |   | as soon as possible after each IFSP meeting.                                   |   |
|              |   |  |   |
| Amendment    | § 300.618 Amendment of records at   | § 303.410 Amendment of records at a  | § 99.20 How can a parent or eligible student  |
| of Record at | <u>parent's request</u> .   | <u>parent's request</u> .  | request amendment of the student's  |
| Parent's     | (a) A parent who believes that  | (a) A parent who believes that   | education records?  |
| Request      | information in the education records  | information in the early intervention  | (a) If a parent or eligible student believes the                                      |
|              | collected, maintained, or used under  | records collected, maintained, or used   | education records relating to the student   |
|              | this part is inaccurate or misleading or  | under this part is inaccurate,   | contain information that is inaccurate,   |
|              | violates the privacy or other rights of the                                     | misleading, or violates the privacy or other rights of the child or parent may | misleading, or in violation of the student's rights of privacy, he or she may ask the |
|              | child may request the participating<br>agency that maintains the information to | request that the participating agency  | educational agency or institution to amend  |
|              | amend the information.  | that maintains the information amend   | the record.   |
|              | (b) The agency must decide whether  | the information.   | (b) The educational agency or institution shall                                       |
|              | to amend the information in accordance  | (b) The participating agency must  | decide whether to amend the record as   |
|              | with the request within a reasonable  | decide whether to amend the  | requested within a reasonable time after the  |
|              | period of time of receipt of the request.                                       | information in accordance with the   | agency or institution receives the request.   |
|              | (c) If the agency decides to refuse to  | request within a reasonable period of  | (c) If the educational agency or institution  |
|              | amend the information in accordance   | time of receipt of the request.  | decides not to amend the record as  |
|              | with the request, it must inform the  | (c) If the participating agency refuses  | requested, it shall inform the parent or  |
|              | parent of the refusal and advise the  | to amend the information in accordance   | eligible student of its decision and of his or  |
|              | parent of the right to a hearing under  | with the request, it must inform the   | her right to a hearing under § 99.21.   |

|  | IDEA PART B<br>20 U.S.C. 1400 and 34 CFR Part 300 <sup>1</sup>  | IDEA PART C<br>20 U.S.C. 1400 and 34 CFR Part 303  | FERPA<br>20 U.S.C. 1232g and 34 CFR Part 99  |
|--|---|--|--|
| Amendment<br>of Record at<br>Parent's<br>Request<br>Cont'd | § 300.619.  | parent of the refusal and advise the<br>parent of the right to a hearing under<br>§ 303.411.   |  |
| Opportunity<br>for Hearing                                 | § 300.619 Opportunity for a hearing.<br>The agency must, on request, provide an<br>opportunity for a hearing to challenge<br>information in education records to ensure<br>that it is not inaccurate, misleading, or<br>otherwise in violation of the privacy or other<br>rights of the child.  | § 303.411 Opportunity for a hearing.<br>The participating agency must, on request,<br>provide parents with the opportunity for a<br>hearing to challenge information in their<br>child's early intervention records to ensure<br>that it is not inaccurate, misleading, or<br>otherwise in violation of the privacy or other<br>rights of the child or parents. A parent may<br>request a due process hearing under the<br>procedures in § 303.430(d)(1) provided that<br>such hearing procedures meet the<br>requirements of the hearing procedures in §<br>303.413 or may request a hearing directly<br>under the State's procedures in § 303.413<br>(i.e., procedures that are consistent with the<br>FERPA hearing requirements in 34 CFR<br>99.22).   | § 99.21 Under what conditions does a parent<br>or eligible student have the right to a hearing?<br>(a) An educational agency or institution shall<br>give a parent or eligible student, on request,<br>an opportunity for a hearing to challenge the<br>content of the student's education records on<br>the grounds that the information contained in<br>the education records is inaccurate,<br>misleading, or in violation of the privacy rights<br>of the student.   |
| Result of<br>Hearing                                       | <ul> <li>§ 300.620 Result of hearing.</li> <li>(a) If, as a result of the hearing, the agency decides that the information is inaccurate, misleading or otherwise in violation of the privacy or other rights of the child, it must amend the information accordingly and so inform the parent in writing.</li> <li>(b) If, as a result of the hearing, the agency decides that the information is not inaccurate, misleading, or otherwise in violation of the privacy or other rights of the child, it must inform the parent of the parent's right to</li> </ul> | <ul> <li>§ 303.412 Result of hearing.</li> <li>(a) If, as a result of the hearing, the participating agency decides that the information is inaccurate, misleading or in violation of the privacy or other rights of the child or parent, it must amend the information accordingly and so inform the parent in writing.</li> <li>(b) If, as a result of the hearing, the agency decides that the information is not inaccurate, misleading, or in violation of the privacy or other rights of the privacy or other rights of the privacy or other rights of the child or parent, misleading, or in violation of the privacy or other rights of the child or parent, when the parent is not inaccurate, misleading, or in violation of the privacy or other rights of the child or parent, when the parent, when the parent is not inaccurate, misleading, or in violation of the privacy or other rights of the child or parent, when the parent, when the parent is not inaccurate, misleading, or in violation of the privacy or other rights of the child or parent, when the parent, when the parent, when the parent, when the parent is not inaccurate, misleading, or in violation of the privacy or other rights of the child or parent, when the parent, when the parent, when the parent is not parent, when the parent is not parent.</li> </ul> | <ul> <li>§ 99.21 Under what conditions does a parent<br/>or eligible student have the right to a hearing?</li> <li>(b)(1) If, as a result of the hearing, the<br/>educational agency or institution decides that<br/>the information is inaccurate, misleading, or<br/>otherwise in violation of the privacy rights of<br/>the student, it shall:</li> <li>(i) Amend the record accordingly; and</li> <li>(ii) Inform the parent or eligible student of the<br/>amendment in writing.</li> <li>(2) If, as a result of the hearing, the<br/>educational agency or institution decides that</li> </ul> |

|                | IDEA PART B  | IDEA PART C  | FERPA  |
|----------------|--|--|--|
|                | 20 U.S.C. 1400 and 34 CFR Part 300 <sup>1</sup>                                    | 20 U.S.C. 1400 and 34 CFR Part 303                                 | 20 U.S.C. 1232g and 34 CFR Part 99   |
| Result of      | place in the records the agency maintains on                                       | it must inform the parent of the right to                          | the information in the education record is not   |
| Hearing Cont'd | the child a statement commenting on the  | place in the early intervention records it                         | inaccurate, misleading, or otherwise in  |
|                | information or setting forth any reasons for                                       | maintains on the child a statement                                 | violation of the privacy rights of the student, it                                       |
|                | disagreeing with the decision of the agency.                                       | commenting on the information or setting                           | shall inform the parent or eligible student of   |
|                | (c) Any explanation placed in the records of<br>the child under this section must— | forth any reasons for disagreeing with the                         | the right to place a statement in the record   |
|                | (1) Be maintained by the agency as part of the                                     | decision of the agency.<br>(c) Any explanation placed in the early | commenting on the contested information in the record or stating why he or she disagrees |
|                | records of the child as long as the record or                                      | intervention records of the child under this                       | with the decision of the agency or institution,  |
|                | contested portion is maintained by the   | section must—  | or both.   |
|                | agency; and  | (1) Be maintained by the agency as part of                         | (c) If an educational agency or institution  |
|                | (2) If the records of the child or the contested                                   | the early intervention records of the child as                     | places a statement in the education records of   |
|                | portion is disclosed by the agency to any  | long as the record or contested portion is                         | a student under paragraph (b)(2) of this   |
|                | party, the explanation must also be disclosed                                      | maintained by the agency; and                                      | section, the agency or institution shall:  |
|                | to the party.  | (2) If the early intervention records of the                       | (1) Maintain the statement with the contested  |
|                |  | child or the contested portion are disclosed                       | part of the record for as long as the record is  |
|                |  | by the agency to any party, the explanation                        | maintained; and  |
|                |  | must also be disclosed to the party.                               | (2) Disclose the statement whenever it   |
|                |  |  | discloses the portion of the record to which   |
|                |  |  | the statement relates.   |
| Hearing        | § 300.621 Hearing procedures.  | § 303.413 Hearing procedures.                                      | § 99.22 What minimum requirements exist for  |
| Procedures     | A hearing held under § 300.619 must be   | A hearing held under § 303.411 must be                             | the conduct of a hearing?  |
|                | conducted according to the procedures in 34  | conducted according to the procedures                              | The hearing required by § 99.21 must meet, at  |
|                | CFR 99.22.   | under 34 CFR 99.22.  | a minimum, the following requirements:   |
|                |  |  | (a) The educational agency or institution shall  |
|                |  |  | hold the hearing within a reasonable time  |
|                |  |  | after it has received the request for the  |
|                |  |  | hearing from the parent or eligible student.   |
|                |  |  | (b) The educational agency or institution shall  |
|                |  |  | give the parent or eligible student notice of  |
|                |  |  | the date, time, and place, reasonably in   |
|                |  |  | advance of the hearing.  |
|                |  |  | (c) The hearing may be conducted by any  |
|                |  |  | individual, including an official of the   |
|                |  |  | educational agency or institution, who does  |
|                |  |  | not have a direct interest in the outcome of   |

|  | IDEA PART B   | IDEA PART C  | FERPA  |
|--|---|--|--|
|  | 20 U.S.C. 1400 and 34 CFR Part 300 <sup>1</sup>   | 20 U.S.C. 1400 and 34 CFR Part 303   | 20 U.S.C. 1232g and 34 CFR Part 99   |
| Hearing<br>Procedures<br>Cont'd                |   |  | <ul> <li>the hearing.</li> <li>(d) The educational agency or institution shall give the parent or eligible student a full and fair opportunity to present evidence relevant to the issues raised under § 99.21. The parent or eligible student may, at their own expense, be assisted or represented by one or more individuals of his or her own choice, including an attorney.</li> <li>(e) The educational agency or institution shall make its decision in writing within a reasonable period of time after the hearing.</li> <li>(f) The decision must be based solely on the evidence presented at the hearing, and must include a summary of the evidence and the reasons for the decision.</li> </ul>  |
| Retention of<br>Records<br>Record of<br>Access | § 300.614 Record of access.<br>Each participating agency must keep a record<br>of parties obtaining access to education<br>records collected, maintained, or used under<br>Part B of the Act [IDEA] (except access by<br>parents and authorized employees of the<br>participating agency), including the name of<br>the party, the date access was given, and the<br>purpose for which the party is authorized to<br>use the records. | § 303.406 Record of access.<br>Each participating agency must keep a record<br>of parties obtaining access to early<br>intervention records collected, maintained,<br>or used under part C of the Act [IDEA]<br>(except access by parents and authorized<br>representatives and employees of the<br>participating agency), including the name of<br>the party, the date access was given, and the<br>purpose for which the party is authorized to<br>use the early intervention records. | <ul> <li>§ 99.32 What recordkeeping requirements<br/>exist concerning requests and disclosures?</li> <li>(a)(1) An educational agency or institution<br/>must maintain a record of each request for<br/>access to and each disclosure of personally<br/>identifiable information from the education<br/>records of each student, as well as the names<br/>of State and local educational authorities and<br/>Federal officials and agencies listed in §<br/>99.31(a)(3) that may make further disclosures<br/>of personally identifiable information from<br/>the student's education records without<br/>consent under § 99.33(b).</li> <li>(2) The agency or institution shall maintain<br/>the record with the education records of the<br/>student as long as the records are maintained.</li> <li>(3) For each request or disclosure the record<br/>must include:</li> <li>(i) The parties who have requested or</li> </ul> |

|                            | IDEA PART B                                     | IDEA PART C                        | FERPA   |
|----------------------------|---|------------------------------------|---|
|                            | 20 U.S.C. 1400 and 34 CFR Part 300 <sup>1</sup> | 20 U.S.C. 1400 and 34 CFR Part 303 | 20 U.S.C. 1232g and 34 CFR Part 99  |
| Record of<br>Access Cont'd |   |                                    |   |
|                            |   |                                    | information from education records with the   |
|                            |   |                                    | <ul> <li>(i) The names of the additional parties to<br/>which the receiving party may disclose the<br/>information on behalf of the educational<br/>agency or institution; and</li> </ul> |
|                            |   |                                    | (ii) The legitimate interests under § 99.31<br>which each of the additional parties has in  |

|                            | IDEA PART B                                     | IDEA PART C                        | FERPA  |
|----------------------------|---|------------------------------------|--|
|                            | 20 U.S.C. 1400 and 34 CFR Part 300 <sup>1</sup> | 20 U.S.C. 1400 and 34 CFR Part 303 | 20 U.S.C. 1232g and 34 CFR Part 99             |
| Record of<br>Access Cont'd |   |                                    |  |
|                            |   |                                    | days.  |
|                            |   |                                    | <br>(d) Paragraph (a) of this section does not |

|  | IDEA PART B   | IDEA PART C   | FERPA  |
|--|---|---|--|
|  | 20 U.S.C. 1400 and 34 CFR Part 300 <sup>1</sup>   | 20 U.S.C. 1400 and 34 CFR Part 303  | 20 U.S.C. 1232g and 34 CFR Part 99   |
| Record of<br>Access Cont'd               |   |   | <ul> <li>apply if the request was from, or the disclosure was to:</li> <li>(1) The parent or eligible student;</li> <li>(2) A school official under § 99.31(a)(1);</li> <li>(3) A party with written consent from the parent or eligible student;</li> <li>(4) A party seeking directory information; or</li> <li>(5) A party seeking or receiving records in accordance with § 99.31(a)(9)(ii)(A) through (C).</li> </ul> |
| Records on<br>More Than<br>One child     | § 300.615 Records on more than one child.<br>If any education record includes information<br>on more than one child, the parents of those<br>children have the right to inspect and review<br>only the information relating to their child or<br>to be informed of that specific information.   | § 303.407 Records on more than one child.<br>If any early intervention record includes<br>information on more than one child, the<br>parents of those children have the right to<br>inspect and review only the information<br>relating to their child or to be informed of<br>that specific information.   | <ul> <li>§ 99.12 What limitations exist on the right to<br/>inspect and review records?</li> <li>(a) If the education records of a student<br/>contain information on more than one<br/>student, the parent or eligible student may<br/>inspect and review or be informed of only the<br/>specific information about that student.</li> </ul>  |
| Types and<br>Locations of<br>Information | § 300.616 List of types and locations of<br>information.<br>Each participating agency must provide<br>parents on request a list of the types and<br>locations of education records collected,<br>maintained, or used by the agency.   | <ul> <li>§ 303.408 List of types and locations of<br/>information.</li> <li>Each participating agency must provide<br/>parents, on request, a list of the types and<br/>locations of early intervention records<br/>collected, maintained, or used by the agency.</li> </ul>  |  |
| Safeguards                               | <ul> <li>§ 300.623 Safeguards.</li> <li>(a) Each participating agency must protect the confidentiality of personally identifiable information at collection, storage, disclosure, and destruction stages.</li> <li>(b) One official at each participating agency must assume responsibility for ensuring the confidentiality of any personally identifiable information.</li> <li>(c) All persons collecting or using personally</li> </ul> | <ul> <li>§ 303.415 Safeguards.</li> <li>(a) Each participating agency must protect<br/>the confidentiality of personally identifiable<br/>information at the collection, maintenance,<br/>use, storage, disclosure, and destruction<br/>stages.</li> <li>(b) One official at each participating agency<br/>must assume responsibility for ensuring the<br/>confidentiality of any personally identifiable<br/>information.</li> </ul> |  |

|                               | IDEA PART B   | IDEA PART C   | FERPA  |
|-------------------------------|---|---|--|
|                               | 20 U.S.C. 1400 and 34 CFR Part 300 <sup>1</sup>   | 20 U.S.C. 1400 and 34 CFR Part 303  | 20 U.S.C. 1232g and 34 CFR Part 99   |
| Safeguards<br>Cont'd          | <ul> <li>identifiable information must receive training or instruction regarding the State's policies and procedures under § 300.123 and 34 CFR part 99.</li> <li>(d) Each participating agency must maintain, for public inspection, a current listing of the names and positions of those employees within the agency who may have access to personally identifiable information.</li> </ul>  | <ul> <li>(c) All persons collecting or using personally identifiable information must receive training or instruction regarding the State's policies and procedures under §§ 303.401 through 303.417 and 34 CFR part 99.</li> <li>(d) Each participating agency must maintain, for public inspection, a current listing of the names and positions of those employees within the agency who may have access to personally identifiable information.</li> </ul>  |  |
| Destruction of<br>Information | <ul> <li>§ 300.611 Definitions.</li> <li>(a) Destruction means physical destruction or removal of personal identifiers from information so that the information is no longer personally identifiable.</li> <li>§ 300.624 Destruction of information.</li> <li>(a) The public agency must inform parents when personally identifiable information collected, maintained, or used under this part is no longer needed to provide educational services to the child.</li> <li>(b) The information must be destroyed at the request of the parents. However, a permanent record of a student's name, address, and phone number, his or her grades, attendance record, classes attended, grade level completed, and year completed may be maintained without time limitation.</li> </ul> | <ul> <li>§ 303.403 Definitions.</li> <li>(a) Destruction means physical destruction of the record or ensuring that personal identifiers are removed from a record so that the record is no longer personally identifiable under § 303.29.</li> <li>§ 303.416 Destruction of information.</li> <li>(a) The participating agency must inform parents when personally identifiable information collected, maintained, or used under this part is no longer needed to provide services to the child under part C of the Act [IDEA], the GEPA [General Education Provisions Act] provisions in 20 U.S.C. 1232f, and EDGAR, 34 CFR parts 76 and 80.</li> <li>(b) Subject to paragraph (a) of this section, the information must be destroyed at the request of the parents. However, a permanent record of a child's name, date of birth, parent contact information (including address and phone number), names of service coordinator(s) and EIS [Early Intervention Services] provider(s), and exit data (including year and age upon exit, and</li> </ul> | See above under "Access Rights" the<br>reference to 34 CFR § 99.10(e) (prohibition on<br>destroying education record if there is an<br>outstanding request to inspect and review the<br>records).<br>See also destruction requirements related to<br>specific FERPA exceptions in 34 CFR §<br>99.31(a)(6)(iii)(B) regarding the studies<br>exception and 34 CFR §99.35(b)(2) regarding<br>the "authorized representatives" exception in<br>34 CFR § 99.31(a)(3). |

|                   | IDEA PART B                                     | IDEA PART C                                      | FERPA   |
|-------------------|---|--|---|
|                   | 20 U.S.C. 1400 and 34 CFR Part 300 <sup>1</sup> | 20 U.S.C. 1400 and 34 CFR Part 303               | 20 U.S.C. 1232g and 34 CFR Part 99              |
| Destruction of    |   | any programs entered into upon exiting) may      |   |
| Information       |   | be maintained without time limitation.           |   |
| Cont'd            |   |  |   |
|                   |   |  |   |
| Procedural        | Sec. 612. STATE ELIGIBILITY.                    | Sec. 635. REQUIREMENTS FOR STATEWIDE             |   |
| <b>Safeguards</b> | (a)(6) Procedural safeguards.—                  | <u>SYSTEM</u> .                                  |   |
|                   | (A) In general.—Children with disabilities and  | (a) In General.—A statewide system               |   |
|                   | their parents are afforded the procedural       | described in section 633 shall include, at a     |   |
|                   | safeguards required by section 615.             | minimum, the following components:               |   |
|                   |   | (13) Procedural safeguards with respect to       |   |
|                   | <u>§ 300.626 Enforcement</u> .                  | programs under this part, as required by         |   |
|                   | The SEA must have in effect the policies and    | section 639.                                     |   |
|                   | procedures, including sanctions that the State  |  |   |
|                   | uses, to ensure that its policies and           | <u>§ 303.417 Enforcement</u> .                   |   |
|                   | procedures consistent with §§ 300.611           | The lead agency must have in effect              |   |
|                   | through 300.625 are followed and that the       | the policies and procedures, including           |   |
|                   | requirements of the Act [IDEA] and the          | sanctions and the right to file a                |   |
|                   | regulations in this part are met.               | complaint under §§ 303.432 through               |   |
|                   |   | 303.434, that the State uses to ensure that      |   |
|                   |   | its policies and procedures, consistent with     |   |
|                   |   | §§ 303.401 through 303.417, are followed         |   |
|                   |   | and that the requirements of the Act [IDEA]      |   |
|                   |   | and the regulations in this part are met.        |   |
|                   |   |  |   |
|                   |   | , request mediation or request a due process hea | ÷ , ,   |
|                   |   | gulation in 34 CFR § 300.506 and IDEA Part C reg |   |
|                   | hearings, see IDEA Part B regulations in 34 CFR | §§ 300.507 through 300.518 and IDEA Part C reg   | gulations referenced in 34 CFR § 303.430.       |
| Notice to         | § 300.612 Notice to parents.                    | § 303.404 Notice to parents.                     | § 99.7 What must an educational agency or       |
| Parents           | (a) The SEA [State educational agency] must     | The lead agency must give notice when a          | institution include in its annual notification? |
|                   | give notice that is adequate to fully inform    | child is referred under part C of the Act        | (a)(1) Each educational agency or institution   |
|                   | parents about the requirements of § 300.123,    | [IDEA] that is adequate to fully inform          | shall annually notify parents of students       |
|                   | including—                                      | parents about the requirements in § 303.402,     | currently in attendance, or eligible students   |
|                   | (1) A description of the extent that the        | including—                                       | currently in attendance, of their rights under  |
|                   | notice is given in the native languages         | (a) A description of the children on whom        | the Act [FERPA] and this part.                  |
|                   | of the various population groups in the         | personally identifiable information is           | (2) The notice must inform parents or eligible  |

|                   | IDEA PART B  | IDEA PART C  | FERPA   |
|-------------------|--|--|---|
|                   | 20 U.S.C. 1400 and 34 CFR Part 300 <sup>1</sup>  | 20 U.S.C. 1400 and 34 CFR Part 303   | 20 U.S.C. 1232g and 34 CFR Part 99            |
| Notice to         |  |  | who are disabled.                             |
| Parents Cont'd    |  |  | (2) An agency or institution of elementary or |
|                   |  |  | secondary education shall effectively notify  |
|                   |  |  | parents who have a primary or home            |
|                   |  |  | language other than English.                  |
|                   |  |  |   |
| <u>Dispute</u>    | § 300.151 Adoption of State complaint  | § 303.432 Adoption of State complaint  |   |
| <b>Resolution</b> | procedures.  | procedures.  |   |
| State             | (a) General. Each SEA [State educational   | (a) General. Each lead agency must adopt   |   |
| Complaint         | agency] must adopt written procedures for—   | written procedures for—  |   |
| -Adopting         | (1) Resolving any complaint, including a   | (1) Resolving any complaint, including a   |   |
| Procedures        | complaint filed by an organization or  | complaint filed by an organization or  |   |
|                   | individual from another State, that meets the  | individual from another State, that meets the                                    |   |
|                   | requirements of § 300.153 by—  | requirements in § 303.434 by providing for                                       |   |
|                   | (i) Providing for the filing of a complaint with                                       | the filing of a complaint with the lead  |   |
|                   | the SEA; and   | agency; and  |   |
|                   | (ii) At the SEA's discretion, providing for the  | (2) Widely disseminating to parents and  |   |
|                   | filing of a complaint with a public agency and   | other interested individuals, including parent                                   |   |
|                   | the right to have the SEA review the public  | training and information centers, Protection                                     |   |
|                   | agency's decision on the complaint; and  | and Advocacy (P&A) agencies, and other   |   |
|                   | (2) Widely disseminating to parents and other  | appropriate entities, the State procedures                                       |   |
|                   | interested individuals, including parent   | under §§ 303.432 through 303.434.  |   |
|                   | training and information centers, protection   | (b) Remedies for denial of appropriate   |   |
|                   | and advocacy agencies, independent living  | services. In resolving a complaint in which                                      |   |
|                   | centers, and other appropriate entities, the State procedures under §§ 300.151 through | the lead agency has found a failure to<br>provide appropriate services, the lead |   |
|                   | 300.153.   | agency, pursuant to its general supervisory                                      |   |
|                   | (b) Remedies for denial of appropriate   | authority under part C of the Act [IDEA],  |   |
|                   | services. In resolving a complaint in which the  | must address—  |   |
|                   | SEA has found a failure to provide appropriate   | (1) The failure to provide appropriate   |   |
|                   | services, an SEA, pursuant to its general  | services, including corrective actions   |   |
|                   | supervisory authority under Part B of the Act  | appropriate to address the needs of the  |   |
|                   | [IDEA], must address—  | infant or toddler with a disability who is the                                   |   |
|                   | (1) The failure to provide appropriate services,                                       | subject of the complaint and the infant's or                                     |   |
|                   | including corrective action appropriate to   | toddler's family (such as compensatory   |   |
|                   | address the needs of the child (such as  | services or monetary reimbursement); and   |   |
|                   | 1  | · · · · ·  |   |

|            | IDEA PART B                                      | IDEA PART C                                    | FERPA                              |
|------------|--|--|------------------------------------|
|            | 20 U.S.C. 1400 and 34 CFR Part 300 <sup>1</sup>  | 20 U.S.C. 1400 and 34 CFR Part 303             | 20 U.S.C. 1232g and 34 CFR Part 99 |
| -Adopting  | compensatory services or monetary                | (2) Appropriate future provision of services   |                                    |
| Procedures | reimbursement); and                              | for all infants and toddlers with disabilities |                                    |
| Cont'd     | (2) Appropriate future provision of services     | and their families.                            |                                    |
|            | for all children with disabilities.              |  |                                    |
|            |  |  |                                    |
| -Minimum   | § 300.152 Minimum State complaint                | § 303.433 Minimum State complaint              |                                    |
| Procedures | procedures.                                      | procedures.                                    |                                    |
|            | (a) Time limit; minimum procedures. Each SEA     | (a) Time limit; minimum procedures. Each       |                                    |
|            | [State educational agency] must include in its   | lead agency must include in its complaint      |                                    |
|            | complaint procedures a time limit of 60 days     | procedures a time limit of 60 days after a     |                                    |
|            | after a complaint is filed under § 300.153 to-   | complaint is filed under § 303.434 to-         |                                    |
|            | (1) Carry out an independent on-site             | (1) Carry out an independent on-site           |                                    |
|            | investigation, if the SEA determines that an     | investigation, if the lead agency determines   |                                    |
|            | investigation is necessary;                      | that an investigation is necessary;            |                                    |
|            | (2) Give the complainant the opportunity to      | (2) Give the complainant the opportunity to    |                                    |
|            | submit additional information, either orally or  | submit additional information, either orally   |                                    |
|            | in writing, about the allegations in the         | or in writing, about the allegations in the    |                                    |
|            | complaint;                                       | complaint;                                     |                                    |
|            | (3) Provide the public agency with the           | (3) Provide the lead agency, public agency, or |                                    |
|            | opportunity to respond to the complaint,         | EIS [Early intervention service] provider with |                                    |
|            | including, at a minimum—                         | an opportunity to respond to the complaint,    |                                    |
|            | (i) At the discretion of the public agency, a    | including, at a minimum—                       |                                    |
|            | proposal to resolve the complaint; and           | (i) At the discretion of the lead agency, a    |                                    |
|            | (ii) An opportunity for a parent who has filed a | proposal to resolve the complaint; and         |                                    |
|            | complaint and the public agency to voluntarily   | (ii) An opportunity for a parent who has filed |                                    |
|            | engage in mediation consistent with §            | a complaint and the lead agency, public        |                                    |
|            | 300.506;   | agency, or EIS provider to voluntarily engage  |                                    |
|            | (4) Review all relevant information and make     | in mediation, consistent with §§ 303.430(b)    |                                    |
|            | an independent determination as to whether       | and 303.431;                                   |                                    |
|            | the public agency is violating a requirement of  | (4) Review all relevant information and make   |                                    |
|            | Part B of the Act [IDEA] or of this part; and    | an independent determination as to whether     |                                    |
|            | (5) Issue a written decision to the complainant  | the lead agency, public agency, or EIS         |                                    |
|            | that addresses each allegation in the            | provider is violating a requirement of part C  |                                    |
|            | complaint and contains—                          | of the Act [IDEA] or of this part; and         |                                    |
|            | (i) Findings of fact and conclusions; and        | (5) Issue a written decision to the            |                                    |
|            | (ii) The reasons for the SEA's final decision.   | complainant that addresses each allegation     |                                    |

|            | IDEA PART B  | IDEA PART C                                     | FERPA                              |
|------------|--|---|------------------------------------|
|            | 20 U.S.C. 1400 and 34 CFR Part 300 <sup>1</sup>    | 20 U.S.C. 1400 and 34 CFR Part 303              | 20 U.S.C. 1232g and 34 CFR Part 99 |
| -Minimum   | (b) Time extension; final decision;                | in the complaint and contains—                  | -                                  |
| Procedures | implementation. The SEA's procedures               | (i) Findings of fact and conclusions; and       |                                    |
| Cont'd     | described in paragraph (a) of this section also    | (ii) The reasons for the lead agency's final    |                                    |
|            | must—  | decision.                                       |                                    |
|            | (1) Permit an extension of the time limit          | (b) Time extension; final decision;             |                                    |
|            | under paragraph (a) of this section only if—       | implementation. The lead agency's               |                                    |
|            | (i) Exceptional circumstances exist with           | procedures described in paragraph (a) of this   |                                    |
|            | respect to a particular complaint; or              | section also must—                              |                                    |
|            | (ii) The parent (or individual or organization, if | (1) Permit an extension of the time limit       |                                    |
|            | mediation or other alternative means of            | under paragraph (a) of this section only if—    |                                    |
|            | dispute resolution is available to the             | (i) Exceptional circumstances exist with        |                                    |
|            | individual or organization under State             | respect to a particular complaint; or           |                                    |
|            | procedures) and the public agency involved         | (ii) The parent (or individual or organization, |                                    |
|            | agree to extend the time to engage in              | if mediation is available to the individual or  |                                    |
|            | mediation pursuant to paragraph (a)(3)(ii) of      | organization under State procedures) and the    |                                    |
|            | this section, or to engage in other alternative    | lead agency, public agency or EIS provider      |                                    |
|            | means of dispute resolution, if available in the   | involved agree to extend the time to engage     |                                    |
|            | State; and   | in mediation pursuant to paragraph (a)(3)(ii)   |                                    |
|            | (2) Include procedures for effective               | of this section; and                            |                                    |
|            | implementation of the SEA's final decision, if     | (2) Include procedures for effective            |                                    |
|            | needed, including—                                 | implementation of the lead agency's final       |                                    |
|            | (i) Technical assistance activities;               | decision, if needed, including—                 |                                    |
|            | (ii) Negotiations; and                             | (i) Technical assistance activities;            |                                    |
|            | (iii) Corrective actions to achieve compliance.    | (ii) Negotiations; and                          |                                    |
|            | (c) Complaints filed under this section and due    | (iii) Corrective actions to achieve compliance. |                                    |
|            | process hearings under § 300.507 or §§             | (c) Complaints filed under this section and     |                                    |
|            | 300.530 through 300.532.                           | due process hearings under § 303.430(d). (1)    |                                    |
|            | (1) If a written complaint is received that is     | If a written complaint is received that is also |                                    |
|            | also the subject of a due process hearing          | the subject of a due process hearing under §    |                                    |
|            | under § 300.507 or §§ 300.530 through              | 303.430(d), or contains multiple issues of      |                                    |
|            | 300.532, or contains multiple issues of which      | which one or more are part of that hearing,     |                                    |
|            | one or more are part of that hearing, the          | the State must set aside any part of the        |                                    |
|            | State must set aside any part of the complaint     | complaint that is being addressed in the due    |                                    |
|            | that is being addressed in the due process         | process hearing until the conclusion of the     |                                    |
|            | hearing until the conclusion of the hearing.       | hearing. However, any issue in the complaint    |                                    |
|            | However, any issue in the complaint that is        | that is not a part of the due process hearing   |                                    |

|            | IDEA PART B  | IDEA PART C  | FERPA  |
|------------|--|--|--|
|            | 20 U.S.C. 1400 and 34 CFR Part 300 <sup>1</sup>  | 20 U.S.C. 1400 and 34 CFR Part 303   | 20 U.S.C. 1232g and 34 CFR Part 99   |
| -Minimum   | not a part of the due process action must be   | must be resolved using the time limit and  |  |
| Procedures | resolved using the time limit and procedures   | procedures described in paragraphs (a) and   |  |
| Cont'd     | described in paragraphs (a) and (b) of this  | (b) of this section.   |  |
|            | section.   | (2) If an issue raised in a complaint filed  |  |
|            | (2) If an issue raised in a complaint filed under  | under this section has previously been   |  |
|            | this section has previously been decided in a  | decided in a due process hearing involving   |  |
|            | due process hearing involving the same   | the same parties—  |  |
|            | parties—   | (i) The due process hearing decision is  |  |
|            | (i) The due process hearing decision is binding  | binding on that issue; and   |  |
|            | on that issue; and<br>(ii) The SEA must inform the complainant to  | <ul><li>(ii) The lead agency must inform the<br/>complainant to that effect.</li></ul> |  |
|            | that effect.   | (3) A complaint alleging a lead agency, public   |  |
|            | (3) A complaint alleging a public agency's   | agency, or EIS provider's failure to implement   |  |
|            | failure to implement a due process hearing   | a due process hearing decision must be   |  |
|            | decision must be resolved by the SEA.  | resolved by the lead agency.   |  |
|            |  | resolved by the lead ugency.   |  |
| -Filing    | § 300.153 Filing a complaint.  | § 303.434 Filing a complaint.  | § 99.64 What is the investigation procedure?                                   |
| Complaint  | (a) An organization or individual may file a   | (a) An organization or individual may file a   | (a) A complaint must contain specific  |
|            | signed written complaint under the   | signed written complaint under the   | allegations of fact giving reasonable cause to                                 |
|            | procedures described in §§ 300.151 through   | procedures described in §§ 303.432 and   | believe that a violation of the Act [FERPA] or                                 |
|            | 300.152.   | 303.433.   | this part has occurred. A complaint does not                                   |
|            | (b) The complaint must include—  | (b) The complaint must include—  | have to allege that a violation is based on a                                  |
|            | (1) A statement that a public agency has   | (1) A statement that the lead agency, public   | policy or practice of the educational agency or                                |
|            | violated a requirement of Part B of the Act  | agency, or EIS [Early intervention service]  | institution, other recipient of Department                                     |
|            | [IDEA] or of this part;  | provider has violated a requirement of part C  | funds under any program administered by the                                    |
|            | <ul><li>(2) The facts on which the statement is based;</li><li>(3) The signature and contact information for</li></ul> | of the Act [IDEA];<br>(2) The facts on which the statement is                          | Secretary, or any third party outside of an educational agency or institution. |
|            | the complainant; and   | based;   | educational agency of institution.   |
|            | (4) If alleging violations with respect to a   | (3) The signature and contact information for  |  |
|            | specific child—  | the complainant; and   |  |
|            | (i) The name and address of the residence of   | (4) If alleging violations with respect to a   |  |
|            | the child;   | specific child—  |  |
|            | (ii) The name of the school the child is   | (i) The name and address of the residence of   |  |
|            | attending;   | the child;   |  |
|            | (iii) In the case of a homeless child or youth   | (ii) The name of the EIS provider serving the  |  |
|            | (within the meaning of section 725(2) of the   | child;   |  |

|                                      | IDEA PART B   | IDEA PART C   | FERPA  |
|--------------------------------------|---|---|--|
|                                      | 20 U.S.C. 1400 and 34 CFR Part 300 <sup>1</sup>   | 20 U.S.C. 1400 and 34 CFR Part 303  | 20 U.S.C. 1232g and 34 CFR Part 99   |
| -Filing<br>Complaint<br>Cont'd       | McKinney-Vento Homeless Assistance Act (42<br>U.S.C. 11434a(2)), available contact<br>information for the child, and the name of the<br>school the child is attending;<br>(iv) A description of the nature of the problem<br>of the child, including facts relating to the<br>problem; and<br>(v) A proposed resolution of the problem to<br>the extent known and available to the party at<br>the time the complaint is filed. | <ul> <li>(iii) A description of the nature of the problem of the child, including facts relating to the problem; and</li> <li>(iv) A proposed resolution of the problem to the extent known and available to the party at the time the complaint is filed.</li> </ul>   |  |
| -Timeline for<br>Filing<br>Complaint | § 300.153 Filing a complaint.<br>(c) The complaint must allege a violation that<br>occurred not more than one year prior to the<br>date that the complaint is received in<br>accordance with § 300.151.   | <ul> <li>§ 303.434 Filing a complaint.</li> <li>(c) The complaint must allege a violation that occurred not more than one year prior to the date that the complaint is received in accordance with § 303.432.</li> </ul>  | <ul> <li>§ 99.64 What is the investigation procedure?</li> <li>(c) A timely complaint is defined as an allegation of a violation of the Act [FERPA] that is submitted to the Office within 180 days of the date of the alleged violation or of the date that the complainant knew or reasonably should have known of the alleged violation.</li> <li>(d) The Office may extend the time limit in this section for good cause shown.</li> </ul> |
| -Who Gets<br>Complaint?              | <ul> <li>§ 300.153 Filing a complaint.</li> <li>(d) The party filing the complaint must forward a copy of the complaint to the LEA or public agency serving the child at the same time the party files the complaint with the SEA.</li> </ul>   | <ul> <li>§ 303.434 Filing a complaint.</li> <li>(d) The party filing the complaint must<br/>forward a copy of the complaint to the public<br/>agency or EIS [Early intervention service]<br/>provider serving the child at the same time<br/>the party files the complaint with the lead<br/>agency.</li> </ul> | § 99.63 Where are complaints filed?<br>A parent or eligible student may file a written<br>complaint with the Office regarding an alleged<br>violation under the Act and this part. The<br>Office's address is: Family Policy Compliance<br>Office, U.S. Department of Education, 400<br>Maryland Avenue, S.W., Washington, D.C.<br>20202.  |