

Resident Requests for Reasonable Modifications

This policy and procedure shall apply to all City of Philadelphia entities*

Policy:

Implementing Procedure:

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Step 1: Resident makes reasonable modification request

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Step 2: Department works with the Office of ADA Compliance to process the request ! / ! **Step 3: Department responds to resident** * ! ! !

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Step 4: Department notifies Office of ADA Compliance of request completion



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