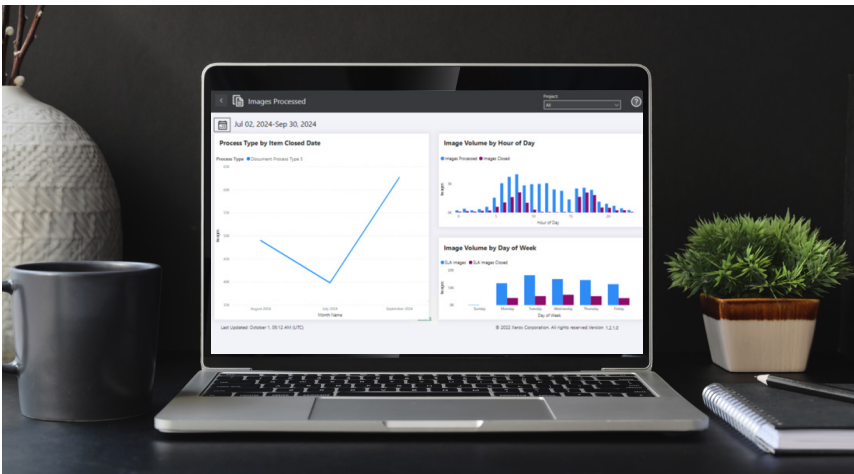# On Demand Dynamic View of Data and Service Metrics with Xerox® Capture & Content Services Analytics Dashboard

Ignorance isn't bliss — what you don't know about your data can hurt your organization. Blindspots come in all shapes and sizes, and can be buried within time-consuming processes, difficult-to-use tools, scattered data, disparate sources, and unactionable reports. It's time to bring it all together in your field of vision.

XEROX® CAPTURE & CONTENT SERVICES

Capture & Content Services automatically ingests multichannel data to feed to downstream processes — making it easy to capture, digitize, archive, and access paper and digital documents quickly and efficiently, thanks to our Intelligent Document Processing capabilities.
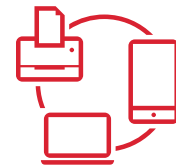
STAY INFORMED AND A STEP AHEAD WITH THE LATEST INFORMATION

DRILL DOWN from the highest levels of information to the finest details.

SUSTAINABILITY metrics show benefits to the environmental footprint.

BOOKMARK a filtered state so you can immediately jump to that view at any time.

SUBSCRIBE to set up an automated email that sends a snapshot of a screen or dashboard at an interval of your choosing.

A SINGLE VIEW WITH MULTIPLE BENEFITS

Introducing the Xerox® Capture & Content Services Analytics Dashboard, an always-on, consolidated view that uses data from our global platform to help your organization improve efficiency, security, and productivity. With a single view of key deliverables and anytime-anywhere access via a web browser, our Capture & Content Analytics Dashboard provides an unparalleled line of sight, allowing you to drill down into your data and draw strategic insights.

DEEPER INSIGHTS, ON-DEMAND

Our analytics dashboard is cloud-based and requires nothing to install, allowing you to get up to speed and down to business in no time. The Global Capture Platform continuously monitors thousands of data points, providing insight into specific service metrics, such as items processed by date or type. The result is the best of both worlds — the big picture and the smallest detail.

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IN-DEPTH AND INTUITIVE

- Gain clear visibility into your document processes
- Interact with your data using a dynamic, user-friendly interface featuring tabular detail
- Identify downstream impacts and make faster business decisions using historical and dynamic reporting
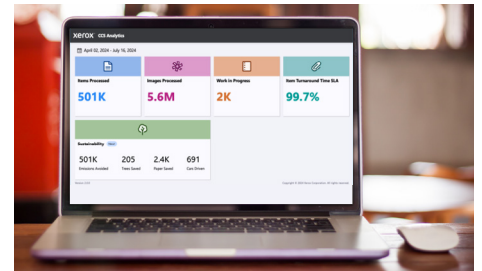
SELF-SERVE DASHBOARD

- Access from any device and browse through the web portal with the same ease as your favorite website
- Drill down into underperforming areas
- Quickly export the reports you need

FAST AND CONVENIENT

- Capture and share information in comprehensive reports
- Get the insights you need anytime, anywhere
- Review a summary with KPIs of process performance

Your processes don't stop, and neither should you. Make knowledge your superpower with Capture & Content Services Analytics Dashboard. Get all the information you need to make faster, more effective business decisions at your fingertips with a near real-time, dynamic view of data and reporting. The results will speak for themselves — more clarity, higher ROI, and improved productivity and agility.

Here are some of the insights you can expect from our dashboard.

ANALYTICS	INSIGHT EXAMPLES
Items or Images Processed	Summary of: - The total items or images processed in the selected time range - The average items or images processed each working day
Top Process by Document Type	Breaks out the total items by document type
Volume by Item Type	The item types are specific to each customer and defined in the statement of work (e.g., past due)
Work in Progress	Insight into items currently being worked on, including a detailed view providing: - Items in progress - Summary of total items that have not been closed - Volume of different items in the processing queue Further drill-down analysis provides visual and tabular detail, including: - Item volume by day and hour, helping plan incoming volume and organize downstream processes - Summary of items processed through different workflows
Item Turnaround Time SLA	Presents Service Level Agreement (SLA) data, including a detailed view of: - Items Processed: Shows total items processed and SLA achievement percentage - SLA Achieved by Date: Shows the image count and SLA achievement percentage by date - SLA by Item Type: Shows the volume processed and SLA achievement percentage by item type

Do more than you ever thought possible with your data.
Learn more at **xerox.com/Capture&Content.**

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