

Broadcast Message: SEVIS NOTICE – SEVIS Release 6.55 Production Implementation

To: All SEVIS Users

Date: Oct. 14, 2020

Number: 2010 – 02

General Information

The Student and Exchange Visitor Program (SEVP) will upgrade the Student and Exchange Visitor Information System (SEVIS) to Release 6.55. Attached is the SEVIS Release 6.55 Final System Changes document, which outlines the system change that this release will implement. This upgrade requires an outage of the Production and Alpha and Beta test environments. See below for **extended outage** details:

- The SEVIS Production and Alpha and Beta test environments will NOT be available from **Friday, Oct. 16, 2020, at 8 p.m. EDT to Sunday, Oct. 18, 2020, at 11:59 p.m. EDT.**
- SEVP Portal production will NOT be available from **Friday, Oct. 16, 2020, at 8 p.m. EDT to Sunday, Oct. 18, 2020, at 11:59 p.m. EDT.**

SEVP will not send a follow-up email regarding system availability. Continue to monitor the SEVP Broadcast Messages and SEVIS message board for additional information regarding this outage.

If you have questions regarding any of the changes described in the attached notice, please contact the SEVP Response Center at 703-603-3400 or 800-892-4829, Monday through Friday, from 8 a.m. to 6 p.m. ET, except federal holidays.

FOR BATCH USERS ONLY:

In support of SEVIS Release 6.55, batch files should NOT be submitted to SEVIS after 12:00 p.m. EDT on Friday, Oct. 16, 2020, for processing.

SEVIS batch file processing will be unavailable until the scheduled upgrade is complete. Please refrain from uploading files in the Production environment during the outage. Files uploaded during the outage will generate an error and users will have to reupload those files once the Production environment is available.

Comments

To comment on this Broadcast Message, please email SEVP@ice.dhs.gov with “Broadcast Message 2010-02 Comment” entered in the subject line.

Disclaimer

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