

At a Glance

The Department of Labor is organized into four (soon to be five) Divisions who carry out our mission through a mixture of federal and state programs. Our customer population is diverse; individuals range from entry level workers to long time employees as well as employers, and trainers. The following is an overview of how each Division helps support achieving the Department's mission.

Division of Employment and Training-DET connects jobseekers with employers and training. This is accomplished in a variety of ways such as [Delaware JobLink](#), outreach and customized recruitment services with employers, career counseling, employment workshops, and financial assistance for eligible individuals seeking education and training that result in employment in high demand occupations.

Division of Industrial Affairs-DIA works to foster, promote and develop the welfare of wage earners of the State of Delaware. DIA enforces the State's labor laws which protect workers and ensures due process to both employers and employees. DIA responds to complaints from workers and works to educate employers and workers on applicable laws.

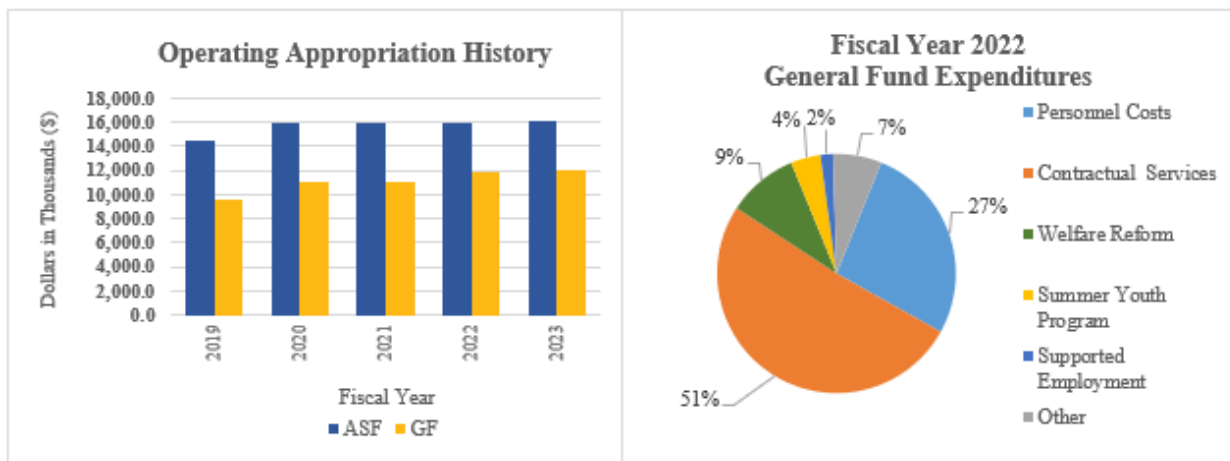
Division of Vocational Rehabilitation-DVR provides employment services to individuals with disabilities (except for the visually impaired). DVR helps customers realize their abilities and employment potential with case management, job placement, accommodations, and funding for education and training services. DVR works with each high school and many CBOs and trainers to ensure diverse and robust employment services.

Division of Unemployment Insurance-DUI implements the state's unemployment insurance programs. DUI provides short term, non-need based financial assistance to eligible citizens who become unemployed through no fault of their own to promote a stable economy, collects and enforces employment tax payments from employers, investigates fraudulent claims for benefits and refers customers to re-employment services.



Paid Family and Medical Leave-This will be a new division tasked with implementing the Healthy Delaware Families Act that was signed into law May of 2022. This legislation created a statewide paid family and medical leave insurance program that begins with tax collection on January 1, 2025, and claims processing for eligible workers on January 1, 2026. Paid Family and Medical Leave will provide access to paid parental leave, medical and family caregiving leave benefits for eligible Delaware workers.

Office of Occupational- The Office of Occupational and Labor Market information or (OOLMI) works in partnership with the federal Bureau of Labor Statistics (BLS) to collect and disseminate economic statistics concerning employment and unemployment, wages, and jobs by industry. OOLMI provides data, analysis, and projections for use by other agencies, employers, schools, job seekers and the public. The office also maintains the Delaware Career Resource Network and provides the Delaware Career Compass to thousands of students across the state free of charge.

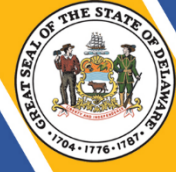


Overview

The mission of the Department of Labor (DOL) is to connect people to jobs, resources, monetary benefits, workplace protections and labor market information to promote financial independence, workplace justice and a strong economy.

On the Web

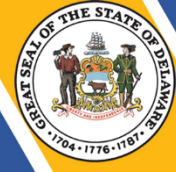
For more information, visit dol.delaware.gov.



Performance Measures

IPU	Performance Measure Name	Fiscal Year 2022 Actual	Fiscal Year 2023 Budget	Fiscal Year 2024 Governor's Recommended
60-06-01	<i>Unemployment Insurance (UI)</i>			
	% of UI claims first payments made timely	53.50%	80.00%	85.00%
	% of new employer tax accounts established timely	77.40 %	85%	85%
60-07-01	<i>Office of Workers' Compensation</i>			
	# of days from petition filed to hearing date	152.14	125	120
	# of days from hearing to decision	54.71	45	14
60-07-02	<i>Office of Labor Law Enforcement</i>			
	# of days to resolve wage and hour payment claims	18	30	30
	# of days to resolve prevailing wage claims	59	90	90
60-07-03	<i>Occupational Safety and Health Administration / Bureau of Labor Statistics*</i>			
	# of safety and health consultation visits	136	200	200
	# of Survey of Occupational Injuries and Illnesses	2658	2700	2700
	<i>*Performance results have been impacted by COVID-19</i>			
60-07-04	<i>Anti-Discrimination</i>			
	# of days to resolve discrimination claims	365	180	180

Labor



IPU	Performance Measure Name	Fiscal Year 2022 Actual	Fiscal Year 2023 Budget	Fiscal Year 2024 Governor's Recommended
60-08-10	<i>Vocational Rehabilitation Services</i>			
	# of clients employed for at least 90 days	770	800	850
	\$ average weekly wage (per hour)	\$14.21	\$14.71	\$15.00
	# of transition students successfully employed for at least 90 days	243	250	265
60-08-20	<i>Disability Determination Services (DDS)</i>			
	# of DDS cases processed	7,806	7,380	7,400
	% accuracy rate from federal	95.00%	96.00%	96.00%
60-09-20	<i>Employment and Training Services</i>			
	Employment rate second quarter after exit	65.40%	67.00%	67.00%
	Employment rate fourth quarter after exit	68.80%	65.25%	65.25%
	\$ median earnings (one quarter)	\$6515.75	\$6000.00	\$6000.00
	% credential attainment	65.33%	65%	65%