

Uber for Business

Maximizing the office experience during and beyond the pandemic



Amidst caring for employees and adjusting to hybrid work, Uber has been building new offices around the world. We asked **Trish Johnson** and **Isabel Thompson**, 2 of the company's workplace design experts, for insight into the process.

From prioritizing worker well-being to staying nimble in the face of adversity, they shared some tips for maximizing the employee experience during and beyond the pandemic.



Trish Johnson

Global Head of Transactions and Projects



Isabel Thompson

Global Program Manager, Space and Design

1 Prioritize employee productivity and well-being

From first drawings to actual construction, Uber's offices are designed with an employee-first mindset. "For each location, we talk through what the employee experience would be like and make sure it meets the goals we want," says Thompson. In addition to rooms that fit every working style, this also includes wellness areas and outdoor space.



“ Top priority is to make sure the spaces feel like they're welcoming and that you can do whatever you need to do within the time you're at the office.

— Isabel Thompson



2 Consider dynamic interaction

From beverage bars to break rooms, each element of Uber's offices is designed to encourage employee interaction. This organic meeting philosophy is especially important to the team as people return after an extended period of remote work.

“ When you come out of an elevator, you don't go directly to a workstation. You're in a collaboration space or a break room, some place that forces you to pause before going to your destination.

— Isabel Thompson



3 Stay nimble

Massive builds like Uber’s new talent hubs require a lot of advanced planning, but teams are still flexible. At the pandemic’s start, they added a menu of touchless features to reduce transmission. When they later learned the virus was airborne, they quickly prioritized air flow and quality within the structures.

“ There has been a lot of pivoting in projects, designs, and thinking about how our new spaces need to perform in the future.

— Trish Johnson

4 Consider the extra details

Because many Uber employees are coming back to new offices, the workplace design teams went above and beyond to make the spaces feel unique. From local artist installations and quiet library areas to a “secret” speakeasy, there will be many exciting elements to discover.



Whether you’re just starting to think through return-to-office plans or are already back to business as usual, Uber for Business can help. [Learn more here.](#)

