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CONSUMER AND GOVERNMENTAL AFFAIRS BUREAU ANNOUNCES EXTENSION OF EXPIRING CERTIFICATIONS FOR PROVIDERS OF INTERNET-BASED TELECOMMUNICATIONS RELAY SERVICES

CG Docket Nos. 03-123 and 10-51

By this *Public Notice*, the Consumer and Governmental Affairs Bureau (Bureau) temporarily extends, until November 4, 2011, the certification period for providers of Video Relay Service (VRS) and IP Relay Service that have current certifications that are scheduled to expire on or before that date. Under the Federal Communications Commission's (Commission) rules, certifications remain in effect for five years, and the Bureau has received several requests for renewal of certifications that are scheduled to expire in the near term. This extension eliminates the immediate need for the Commission to renew certifications under the current rules while it considers reform of the certification process in the *VRS Fraud Order and FNPRM*, and at the same time enables providers with expiring certifications to continue to seek compensation from the Interstate TRS Fund for a limited period, pending the Commission's consideration of new requirements.

We remind all providers of their continuing obligation to meet or exceed all operational, technical, and functional TRS standards set forth in the Commission's rules and orders, including the new requirements adopted in the *VRS Fraud Order and FNPRM* when they become effective on June 1, 2011.

This temporary extension is effective upon release of this Public Notice.

To request materials in accessible formats for people with disabilities (Braille, large print, electronic files, audio format), send an e-mail to fcc504@fcc.gov or call the Consumer and Governmental Affairs Bureau at (202) 418-0530 (voice), (202) 418-0432 (TTY). This document can also be downloaded in Word and Portable Document Format (PDF) at: http://www.fcc.gov/cgb/dro/trs.html.

¹ See 47 C.F.R. § 64.606(c)(2).

² See Structure and Practices of the Video Relay Service Program, Report and Order and Further Notice of Proposed Rulemaking, CG Docket No. 10-51, FCC 11-54 (rel. April 6, 2011) (VRS Fraud Order and FNPRM). In the FNPRM, the Commission proposes new rules to govern the certification process for providers of Internet-based telecommunications relay service (TRS).

For further information, please contact Gregory Hlibok, Consumer and Governmental Affairs Bureau, Disability Rights Office, at (202) 559-5158 (video/voice), (202) 418-0431 (TTY), or e-mail at Gregory.Hlibok@fcc.gov.

Action by the Chief, Consumer and Governmental Affairs Bureau

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