



PUBLIC NOTICE

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COMMENT SOUGHT ON PETITION FOR PARTIAL RECONSIDERATION OF REPORT AND ORDER ON TRS USER REGISTRATION

CG Docket Nos. 03-123, 10-51, and 13-24

Oppositions Due: [15 days after date of publication in the Federal Register]
Replies Due: [10 days after date oppositions are due]

The Consumer and Governmental Affairs Bureau (Bureau) of the Federal Communications Commission (Commission) seeks comment on a petition for partial reconsideration of the *Registration Grace Period Order*.¹ In that Report and Order, the Commission amended its rules for Video Relay Service (VRS) and Internet Protocol Captioned Telephone Service (IP CTS) to allow consumers who are registering for service for the first time, or changing their service provider, to begin using the service without delay, pending completion of the user registration process.

Sorenson Communications, LLC (Sorenson), a provider of VRS, has petitioned for reconsideration of two aspects of that decision.² First, Sorenson asks the Commission to reconsider the requirement for VRS providers to terminate service to users who cannot complete the registration process within the two-week “grace period.”³ Second, Sorenson asks the Commission reconsider the requirement to port a user back to the user’s prior provider when re-registration upon porting-in to a new provider has not been completed within two weeks.⁴

Pursuant to sections 1.1 and 1.429 of the Commission’s rules, we invite interested parties to file and serve oppositions to and replies to oppositions to this petition on or before the dates specified above.⁵ All filings must reference CG Docket Nos. 03-123, 10-51, and 13-24.

Oppositions and replies may be filed using the Commission’s Electronic Comment Filing System (ECFS).⁶

¹ See *Telecommunications Relay Services and Speech-to-Speech Services for Individuals with Hearing and Speech Disabilities; Structure and Practices of the Video Relay Service Program; Misuse of Internet Protocol (IP) Captioned Telephone Service; Petition for Rulemaking and Interim Waiver of Convo Communications, LLC*, CG Docket Nos. 03-123, 10-51, and 13-24, Report and Order, Notice of Proposed Rulemaking, Order, and Declaratory Ruling, FCC 22-51 (June 30, 2022) (*Registration Grace Period Order*).

² See Sorenson Communications, LLC, Petition for Partial Reconsideration, CG Docket Nos. 03-123, 10-51, and 13-24 (filed Oct. 21, 2022) (Petition), <https://www.fcc.gov/ecfs/document/1021129108560/1>.

³ See *Registration Grace Period Order*, para. 20; Petition at 6-8.

⁴ See *Registration Grace Period Order*, para. 21; Petition at 8-10.

⁵ 47 CFR §§ 1.1, 1.429.

⁶ See FCC, Electronic Filing of Documents in Rulemaking Proceedings, 63 Fed. Reg. 24121 (May 1, 1998).

- Electronic Filers: Comments may be filed electronically using the Internet by accessing the ECFS: <https://www.fcc.gov/ecfs/filings>.
- Paper Filers:
 - Parties who choose to file by paper must file an original and one copy of each filing. If more than one docket or rulemaking number appears in the caption of this proceeding, filers must submit two additional copies for each additional docket or rulemaking number.
 - Filings can be sent by hand or messenger delivery, by commercial overnight courier, or by first-class or overnight U.S. Postal Service mail. All filings must be addressed to the Commission's Secretary, Office of the Secretary, Federal Communications Commission.
 - Currently, the Commission does not accept any hand delivered or messenger delivered filings as a temporary measure taken to help protect the health and safety of individuals, and to mitigate the transmission of COVID-19. In the event that the Commission announces the lifting of COVID-19 restrictions, a filing window will be opened at the Commission's office located at 9050 Junction Drive, Annapolis Junction, MD 20701.⁷
 - Commercial overnight mail (other than U.S. Postal Service Express Mail and Priority Mail) must be sent to 9050 Junction Drive, Annapolis Junction, MD 20701.
 - U.S. Postal Service first-class, Express, and Priority mail may be addressed to 45 L Street, NE, Washington, DC 20554.
 - During the time the Commission's building is closed to the general public and until further notice, if more than one docket or rulemaking number appears in the caption of a proceeding, paper filers need not submit two additional copies for each additional docket or rulemaking number; an original and one copy are sufficient.

For further information, please contact William Wallace, at (202) 418-2716 or William.Wallace@fcc.gov.

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⁷ See *FCC Announces Closure of FCC Headquarters Open Window and Change in Hand-Delivery Policy*, Public Notice, 35 FCC Rcd 2788 (OMD 2020), <https://www.fcc.gov/document/fcc-closes-headquarters-open-window-and-changes-hand-delivery-policy>.