



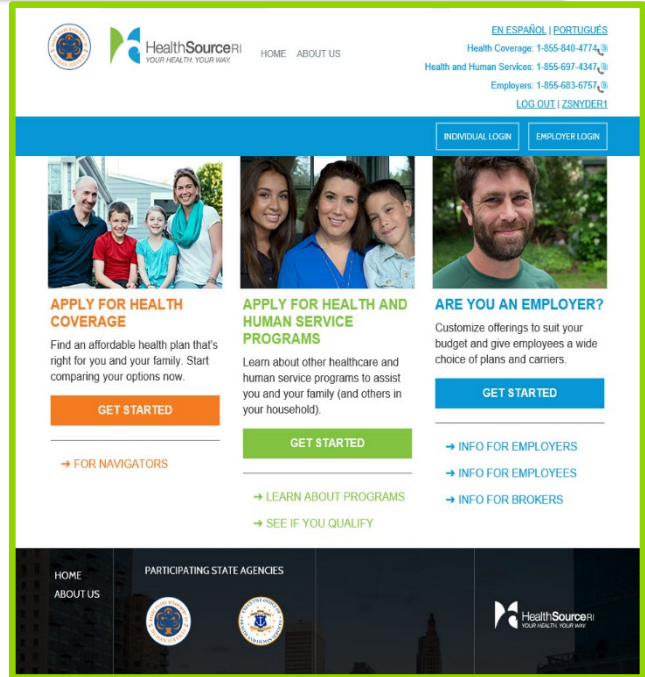
HealthSourceRI
YOUR HEALTH. YOUR WAY.

Customer Service Guide

Save time and go online!

Don't wait! Visit www.healthyrhode.ri.gov to:

- ✓ APPLY FOR BENEFITS
- ✓ VIEW YOUR BENEFITS
- ✓ REPORT CHANGES
- ✓ VIEW/PRINT NOTICES
- ✓ UPLOAD DOCUMENTS



Need more information?

If you have questions about...		...your best point of contact is
Health Care	<ul style="list-style-type: none"> ✓ Plan Selection ✓ Billing or Payment Concerns ✓ Enrollment Questions 	HSRI: 1-855-840-4774 8:00 AM – 7:00 PM Monday - Friday
Human Services Programs	<ul style="list-style-type: none"> ✓ Medicaid ✓ Supplemental Nutrition Assistance Program (SNAP) ✓ Cash Assistance: Rhode Island Works (RIW) and General Public Assistance (GPA) ✓ Child Care Assistance Program (CCAP) ✓ Children with special health care needs (Rlte Care, SSI, Katie Beckett) ✓ Adults with disabilities (SSI) ✓ Medicare Premium Payment or dual-eligible members ✓ Long-term care: nursing homes, home or community-based services 	DHS Call Center: 1-855-697-4347 (1-855-MYRI DHS) 8:30 AM – 3:30 PM Monday - Friday