



APPALACHIAN COMMUNITY TECHNICAL ASSISTANCE AND TRAINING PROGRAM

The ACTAT program provides free technical assistance and training to small Appalachian communities to help improve drinking water and/or wastewater services.

The goal of the program is to help under-resourced communities become sustainable and eligible to receive financial resources to address their vulnerable water infrastructure. Trainings focus on providing utilities with resources, tools, and assistance to support their efforts to provide safe and dependable water service while strengthening operations.



To learn more about the program, visit:
www.research.uky.edu/KWRRRI/ACTAT



To schedule a training, contact Donna McNeil:
donna.mcneil@uky.edu or 502-330-0015

WHO WE TRAIN

- ❖ Water and Wastewater System Operators and Managers
- ❖ Local Decision Makers
- ❖ Service Personnel

TYPES OF TRAINING

- ❖ Multiple Utility Workshops
- ❖ Individual Utility Workshops
- ❖ Technical Assistance
- ❖ Remote Training

PROGRAM BENEFITS

- ❖ FREE Customized Training
- ❖ CEUs
- ❖ Trainings Address:
 - ✓ Product Quality
 - ✓ Customer Satisfaction
 - ✓ Employee & Leadership Development
 - ✓ Operational Optimization
 - ✓ Financial Viability
 - ✓ Infrastructure Stability
 - ✓ Operational Resiliency
 - ✓ Community Sustainability & Economic Development
 - ✓ Water Resource Adequacy
 - ✓ Stakeholder Understanding & Support